



AOB victim stories/video testimonials

In chronological order with links:

Florida Attorney General investigating Jacksonville roofing company

Jan. 2019 - The Florida attorney general's office is actively investigating a Jacksonville roofing company, Kinneccorps LLC, that is accused of forging the signatures of policyholders then taking the insurance money but never doing the work.

<https://www.actionnewsjax.com/news/local/florida-attorney-general-investigating-jacksonville-roofing-company/903007226>

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Complaints about roofer highlight loophole in Florida insurance law

Dec. 2018 - The owner of Kinneccorps LLC, Roger Van Den Bosch, was arrested and charged with five felonies, including insurance fraud, forgery and grand theft. State fraud investigators said he has defrauded clients out of more than \$50,000 by taking payments, including money from insurance companies, and not doing the work.

<https://www.news4jax.com/news/investigations/complaints-about-roofer-highlight-loophole-in-florida-insurance-law>

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AOB Victim Video – Hassan Nazari

Oct. 2018 – Hassan Nazari of Melbourne thought he was signing for an estimate to repair damage to his roof following Hurricane Irma, but it was actually an AOB. He tried to rescind the AOB but was told by the contractor he would have to pay more than \$2,500 to be released. Until he gets out of the contract, he can't pursue the claim with another company to fix his roof, which is still leaking. (with CPC video testimonial)

<https://www.youtube.com/watch?v=0aB3d04nKrY>

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Homeowner goes without kitchen for months, blames Assignment of Benefits

July 2018 - After signing an AOB to fix a broken pipe that flooded her kitchen, Clarkia Denis of Riverview waited more than 10 months to complete repairs. And it was only after the media aired her story, did the company take action.

<https://www.abcactionnews.com/money/consumer/taking-action-for-you/homeowner-goes-without-kitchen-for-months-blames-assignment-of-benefits>

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Hurricane repair contractor accused of bilking homeowners in Volusia, Flagler

June 2018 - Kissimmee contractor Timothy Cox was arrested and charged with racketeering and grand theft after soliciting customers to sign an AOB and collecting about \$140,000 in insurance money but never completing the work. He faced 30 years in prison, if convicted.

<https://www.myfloridacfo.com/sitePages/newsroom/pressRelease.aspx?ID=5049>

<https://www.news-journalonline.com/news/20180608/hurricane-repairs-contractor-accused-of-bilking-homeowners-in-volusia-flagler>

<https://www.insurancejournal.com/news/southeast/2018/06/13/491931.htm>

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Judge grants injunction against Jacksonville-based roofer

April 2018 – The Attorney General’s Office filed a lawsuit against Carlson Enterprises, a Jacksonville-based roofing contractor, after investigating 72 consumer complaints involving the company taking customers’ money but never doing the work. (Unsure from story if AOBs were involved.)

<https://www.actionnewsjax.com/news/investigates/judge-grants-injunction-against-jacksonville-based-roofer/739816510>

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Seminole County Sheriff’s Office investigating roofing company

April 2018 - The Seminole County Sheriff's Office is investigating a local roofing company after an elderly woman said the company collected money from her insurance company in 2016, but never even pulled a permit to start the job.

<https://www.clickorlando.com/news/seminole-county-sheriffs-office-investigating-roofing-company>

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AOB Victim Video – Barbara G.

March 2018 - After signing an AOB to fix a water leak in her kitchen, Barbara G. of Brooksville spent nearly a year getting contractors to finish repairs.

<http://www.fightfraud.today/files/BarbaraGAOBvictimvideorelease.pdf>

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Lawmakers fight over ways to curb Assignment of Benefits abuse

March 2018 - Jackie Callaway, an investigative report for WFTS-TV in Tampa Bay, ran a story about AOB legislation that included the stories of Darleen Masturzo and Charles and Wendy Snellgrove.

<https://www.abcactionnews.com/news/region-polk/davenport/lawmakers-fight-over-ways-to-curb-assignment-of-benefits-abuse>

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Action 9: Homeowner to face another round of skyrocketing insurance premiums

March 2018 – Todd Ulrich WFTV-TV story (Action 9 in Orlando) about Flagler Beach woman who, after a signing an AOB, had most of her home ripped up by contractors, who left after getting the insurance money.

https://www.wftv.com/video?videoId=709333752&videoVersion=1.0&utm_source=homestream&utm_medium=site_navigation&utm_campaign=homestream_click

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AOB Victim Video – Darleen Masturzo

Feb. 2018 – A Davenport woman is forced to move out of her home for months after a water remediation company gutted most of her small mobile home and charged her insurance company \$30,000 for repairs that weren't needed.

<https://www.youtube.com/watch?v=zGTNAmQw210>

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AOB Victim Video – Charles and Wendy Snellgrove

Feb. 2018 – Charles and Wendy Snellgrove were without their kitchen for about a year after signing an AOB to fix a small leak under their sink. Contractors tore out their entire kitchen and, in the end, charged their insurance company more than \$20,000 for mold and water remediation work that didn't need to be done. (with CPC video testimonial)

<https://www.youtube.com/watch?v=rECr05VJU8k>

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Home repair contractors spin out of control

Oct. 2017 – Todd Ulrich WFTV-TV story about Darleen Masturzo of Davenport who, after signing an AOB, was forced out of her home for months due to delays in repairs. Contractors charged her insurance company more than \$30,000 to repair a water leak in her 500-square-foot mobile home. (with CPC video testimonial)

<https://www.youtube.com/watch?v=zGTNAmQw210>

<https://www.wftv.com/news/action-9/action-9-home-repair-contracts-spin-out-of-control/629289834>

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Action 9 exposes contractor taking thousands from many homeowners

June 2017 - Todd Ulrich WFTV-TV story about Nationwide Catastrophe Service being accused of bilking more than a dozen customers out of their insurance money to replace their damaged rooms after they signed an AOB. The Department of Financial Services was investigating.

<https://www.wftv.com/news/action-9/action-9-exposes-contractor-taking-thousands-from-many-homeowners/530929011>

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Action 9 confronts roofer accused of taking insurance money for jobs not done

March 2017 - Todd Ulrich WFTV-TV story about ELR Restoration being accused of soliciting AOBs, then taking customers' insurance money but never installing the new roofs.

<https://www.wftv.com/news/action-9/action-9-confronts-roofer-accused-of-taking-insurance-money-for-jobs-not-done/500153888>

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NBRC roofing scammer exposed by 8 On Your Side order to pay 631K

Sept. 2016 - Carlton Dunko of NBRC Construction in the Tampa Bay area was sentenced to two years in prison for obtaining AOBs, then cashing insurance checks for storm damage and either failing to do the work or failing to pay subcontractors who then placed liens on victims' homes.

<https://www.wfla.com/8-on-your-side/nbrc-roofing-scammer-exposed-by-8-on-your-side-ordered-to-pay-631k/1052062606>

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