

FLORIDA OFFICE OF  
INSURANCE REGULATION

Kevin M. McCarty  
*Insurance Commissioner*



# 2010 ANNUAL REPORT





## OFFICE OF INSURANCE REGULATION

**KEVIN M. MCCARTY**  
COMMISSIONER

**FINANCIAL SERVICES  
COMMISSION**

**RICK SCOTT**  
GOVERNOR

**JEFF ATWATER**  
CHIEF FINANCIAL OFFICER

**PAM BONDI**  
ATTORNEY GENERAL

**ADAM PUTNAM**  
COMMISSIONER OF  
AGRICULTURE

February 2011

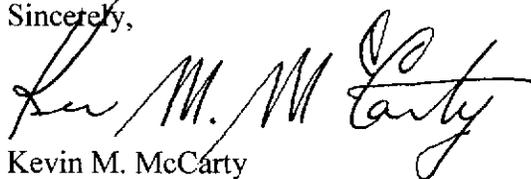
Dear Floridians:

I am pleased to submit the 2010 Annual Report of the Florida Office of Insurance Regulation for the 2009 Calendar Year, in compliance with Section 624.315, Florida Statutes.

I am filing this copy simultaneously with the Speaker and Minority Leader of the House of Representatives, the President and Minority Leader of the Senate, the chairs of the legislative committees with jurisdiction over matters of insurance, and the Governor. Anyone with Internet access may also view the report and similar associated information on the Office's Web site, [www.floir.com](http://www.floir.com).

This report contains all of the information the Office is required by statute to publish annually, and each section indicates the specific statutory reference. Please note the Office's Web site contains a myriad of insurance industry information and links to other insurance related Web sites. If you have any questions about the contents of this report or the affairs of the Florida Office of Insurance Regulation, please do not hesitate to contact my office.

Sincerely,



Kevin M. McCarty

# Table of Contents

## Office Activities

Vision.....	1
Mission Statement .....	1
Insurance Regulation and the Department of Financial Services.....	1
Administrative Overview.....	1
Legislative Achievements .....	2
Property Insurance Reform .....	2
Life and Health Insurance Reform .....	4
Technology Initiatives .....	5
Oracle 10G Upgrade .....	5
QUASRng Goes Live for Insurance Company Filings .....	6
Quarterly and Supplemental Reporting System Next Generation .....	6
Disaster Recovery Testing for QUASRng and Data Collection Modules .....	6
Portable Document Format (PDF) Solutions Project.....	6
Systems Overview .....	7
Market Research/Data COllection Procedures Manual.....	7
Florida's National Leadership Role .....	7
The National Association of Insurance Commissioners (NAIC) .....	7
National Conference of Insurance Legislators (NCOIL) .....	8
Business Units of the Office of Insurance Regulation .....	9
Office of the Commissioner .....	9
Office of the Chief of Staff.....	11
Office of the Deputy Commissioner, Property and Casualty Insurers.....	14
Office of the Deputy Commissioner, Life and Health Insurers/Specialty Insurers.....	15
Insuring Entities Created by Statute.....	18
An Analysis of the Impact of the Insurance Industry on the Economy of the State in 2009 .....	19

## Company Activities

Florida Property and Casualty Insurance Calendar Year Experience .....	21
Top 10 Carriers by Line of Business.....	24
Licensed Title Companies by Market Share for Calendar Year 2009.....	35
Top 25 Carriers by Line of Business .....	36
Financial Statement Abstracts .....	39
Companies Discontinuing Operations in Florida During Calendar Year 2009 .....	109
Consumer Complaint Ratios for CY2009 .....	111
Summary of Officers and Directors' Liability Claims .....	180
Summary of Workers' Compensation Insurance Experience .....	181
Summary of Florida Motor Vehicle Service Agreements .....	181
Florida Voluntary Private Passenger Automobile Experience .....	182
Medical Loss Ratios for Florida Health Maintenance Organizations.....	183

## Budget

Budget Appropriation and Expenditures FY 09-10 .....	184
--	-----



# Office Activities

This section is a brief summary of major activities and accomplishments of the Office of Insurance Regulation during the 2009 Calendar Year.

# THE OFFICE OF INSURANCE REGULATION

The Florida Legislature created the Office of Insurance Regulation (Office) in 2003:

**“The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or chapter 636. The head of the Office of Insurance Regulation is the Director of the Office of Insurance Regulation, who may also be known as the Commissioner of Insurance Regulation.”**

*--Section 20.121(3)(a)1, Florida Statutes*

The Insurance Commissioner is appointed by, and reports to, the Financial Services Commission. The Commission is comprised of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture. The Commission serves as agency head for purposes of rulemaking pursuant to Sections 120.536 and 120.565, Florida Statutes. Commission action is taken by majority vote. The Commissioner of Insurance Regulation is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office.

The Office is, for purposes of administrative, personnel, and technology support, housed within the Department of Financial Services (DFS). Office funding is appropriated directly by the Legislature from the Insurance Regulatory Trust Fund, funded by insurance company licensing fees, fines that may be levied for non-compliance with provisions of the Insurance Code, and a portion of premium tax paid by surplus lines carriers transacting insurance in this State.

## **Vision**

The Florida Office of Insurance Regulation envisions a robust and competitive insurance market that provides protection for the Florida insurance-buying public.

## **Mission Statement**

To ensure that insurance companies licensed to do business in Florida are financially viable; operating within the laws and regulations governing the insurance industry; and offering insurance products at fair and adequate rates which do not unfairly discriminate against the buying public.

## **Insurance Regulation and the Department of Financial Services**

The Office's interaction with the insurance regulatory responsibilities assigned to DFS occurs in several instances: Consumer complaints received by the DFS Division of Consumer Services may constitute patterns of company practices in violation of the Insurance Code and are referred to the Office's Market Investigation unit for investigation. In turn, Market Investigation examinations may discover potential fraudulent actions that are referred to and worked with the law enforcement personnel of the DFS Division of Insurance Fraud. In some instances, such investigations involve insurance agents licensed by the DFS Division of Agent and Agency Services and Office staff will work with the DFS to assist in making cases with the Division's Bureau of Agent Investigations. In instances where an insurance company's financial condition has significantly deteriorated to the point of insolvency, the Office may refer a company to the DFS Division of Rehabilitation and Liquidation.

## **Administrative Overview**

As previously noted, the Office is administratively housed within DFS. In statute, that relationship is expressed in this excerpt of Section 20.121, Florida Statutes, emphasis provided:

## Section 20.121 Department of Financial Services.—

(3) **FINANCIAL SERVICES COMMISSION.**--Effective January 7, 2003, there is created within the Department of Financial Services the Financial Services Commission, composed of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture, which shall for purposes of this section be referred to as the commission. Commission members shall serve as agency head of the Financial Services Commission. **The commission shall be a separate budget entity and shall be exempt from the provisions of Section 20.052, Florida Statutes.** Commission action shall be by majority vote consisting of at least three affirmative votes. **The commission shall not be subject to control, supervision, or direction by the Department of Financial Services in any manner, including purchasing, transactions involving real or personal property, personnel, or budgetary matters.**

(e) *Administrative support.*--The offices shall have a sufficient number of attorneys, examiners, investigators, other professional personnel to carry out their responsibilities and administrative personnel as determined annually in the appropriations process. **The Department of Financial Services shall provide administrative and information systems support to the offices.**

Pursuant to this provision, the Office develops and presents its budget requests directly to the Executive Office of the Governor and the Florida Legislature. The Office has developed performance measures and standards to assess the performance of its activities in support of its budget requests.

With respect to the Office's interaction with DFS in matters involving administrative support, the Office has inherited the responsibility to directly manage its personnel matters - i.e., to recruit, advertise, and hire personnel -- subject to DFS personnel office review for compliance with required state agency hiring and personnel policies and procedures.

With respect to the Office's interaction with DFS in matters involving information systems support, the Office seeks independent and project-specific appropriations for technology initiatives and upgrades. The Office has direct liaison with DFS technology support staff; and it is the DFS Division of Information Systems that provides the Office with standard desktop, network, and programming assistance for integrated computer systems in use by both the Office and DFS.

## *Legislative Achievements*

### **Property Insurance Reform - 2009**

The 2009 Florida Legislature enacted property insurance reform legislation that made wide-ranging changes to the regulation of property insurance, including:

#### **HB 1495**

##### ***Citizens Property Insurance Corporation ("Citizens")***

- Implements a rate "glide path" capped at 10 percent per year for Citizens' policyholders until rates are actuarially sound. This provision will go into effect on or after January 1, 2010. The incremental rate increase was a recommendation of the Citizens Mission Review Task Force.
- Allows Citizens to increase its rates to pay the Florida Hurricane Catastrophe Fund's (FHCF) cash build up program for five years.
- Staggers the terms of office for members of the Board of Governors. Insurers may offer ex-wind policies to homeowners within the boundaries of the HRA (high risk account) area who are no longer eligible for coverage by Citizens because the replacement value of the home exceeds \$2 million or because the replacement value of the home exceeds \$750,000, but the home does not have hurricane shutters.

- Deletes the provision that required on January 1, 2010, a seller of a home which is insured by Citizens and located in the wind-borne debris region, with an insured value of \$500,000 or more, to disclose in writing to the prospective purchaser its windstorm mitigation rating based on the uniform home grading scale, prior to sale.
- Extends from February 1, 2010 to December 1, 2010, the requirement that Citizens reduce its HRA area boundaries in order to lower its 100-year probable maximum loss.

#### *Florida Hurricane Catastrophe Fund*

- Implements provisions to reduce the FHCF's exposure and increase its cash reserves. Phases out the Temporary Increase in Coverage Limit (TICL) layer of coverage over a six-year period at a rate of \$2 billion per year.
- Increases the price of the TICL layer by an additional multiple each year until TICL is eliminated in six years.
- Authorizes the Fund to implement a "cash build up" factor which would increase the reimbursement premiums that the Fund charges property insurers for the mandatory layer of coverage provided by the Fund. The cash build up factor is based on a five percent annual increase which will be phased in over a five-year period, at which time the increase will be 25 percent.
- Allows small insurers to continue to purchase an additional amount of FHCF reimbursement coverage up to \$10 million until December 31, 2011.
- Establishes the contract period for the Fund to be the calendar year (January through December). Previously the contract year began on June 1.

#### *My Safe Florida Homes Program ("MSFH")*

- Adds mitigation improvements relating to roof hardening to help facilitate the MSFH program to access federal "weatherization" stimulus money and FEMA grant money.
- Clarifies that the MSFH program should provide grants rather than participate in a no-interest loan program.
- Authorizes the Department of Financial Services to adopt by rule the maximum grant allowances for mitigation improvements.
- Revises the threshold for grant and contract review by the Legislative Budget Commission.

#### *Insurance Rate Filings*

- Allows insurers to make a separate expedited rate filing limited solely to an adjustment of its rates for reinsurance or financing costs relating to the purchase of reinsurance or financing products to replace or finance the payment of the amount covered by the Fund's TICL layer, including replacement reinsurance for the TICL reductions, as well as the cash build up factor and the increase in the price for the remaining TICL layers.
- Mandates all costs contained in this filing are capped at 10 percent per policyholder; however, financing products such as a liquidity instrument or line of credit may not result in an overall premium increase exceeding three percent.
- Provides that insurers purchasing this reinsurance do so at a price no higher than would be paid in an "arms-length" transaction.
- Provides an insurer may make only one filing under this provision in any 12-month period.
- Prohibits "use and file" rate filings until December 31, 2010.

### ***Public Adjusters***

- Prohibits public adjusters, public adjuster apprentices and persons acting on behalf of public adjusters or apprentices from accepting referrals of business from any person with whom the public adjuster conducts business.
- Prohibits a public adjuster from compensating any person, except for another public adjuster, for the purpose of referring business to the public adjuster.
- Requires an applicant for a public adjuster apprentice license to pass a written examination prior to licensure and receive a specified designation.
- Limits the number of public adjuster apprentices that are maintained by public adjusting firms.
- Requires OPPAGA to review the claims practices and laws relating to public adjusters and submit a report to the Governor, President of the Senate, Speaker of the House of Representatives, the CFO, and the Insurance Commissioner by February 1, 2010.

### ***Other Provisions***

- Authorizes the Florida Hurricane Loss Projection Methodology Commission to study and issue a report on mitigation credits, discounts and deductibles.
- Provides that premium discounts resulting from the home grading scale (due in 2011 from the Office) will supersede the current mitigation discounts approved by the Office.
- Authorizes reinsurers to issue coverage directly to a self-insuring public housing authority.
- Allows an insurer to repair damaged property in compliance with its policy.
- Allows insurance agents to explain the applicability of Florida Insurance Guaranty Association to consumers.
- Repeals the statute that prevents Office attorneys from asserting attorney-client privilege or work-product confidentiality on certain communications with other Office personnel.
- Changes recoupment by insurers for Citizens assessments, eliminating the need to receive prior OIR approval before recouping costs from policyholders. Instead, the Office would review the final accounting report of the recoupment after it has been completed.

For complete and detailed summary of the 2009 legislation, visit [2009 OIR Legislative Summary](#).

## **Life & Health Insurance Reform – 2009**

The 2009 Florida Legislature enacted other pieces of legislation, directly related to life and health insurance issues that will benefit Florida's consumers and enhance the insurance market:

### **HB 0185: Access to Health Care**

- Adds a representative from the dental community to the Florida Healthy Kids Corporation board of directors. The member will be appointed by the Governor from three candidates who are nominated by the Florida Dental Association.
- Creates two new provider contract prohibitions for prepaid limited health service organization (PLHSO) contracts entered into on or after July 1, 2009:
  - Contracts between a PLHSO and a provider of limited health services may not contain provisions that prohibit or restrict the provider from contracting with other PLHSOs.

- Prohibits PLHSOs from requiring providers to accept the terms of other health care practitioner contracts with the PLHSO, as a condition of contract continuation or renewal.
- Authorizes health care practitioners to meet their service obligations over the biennial licensure period, rather than annually, in order to be eligible for the benefits available to health care providers who volunteer their services under the Access to Health Care Act.
- Allows practitioners who volunteer 160 hours of service over two years and provide the necessary documentation to the Department of Health are eligible for a waiver of their biennial licensure renewal fee and credit for up to 25 percent of their continuing education credits.
- Requires retired health care practitioners must volunteer 800 hours over the biennium.

#### **HB 0675: Medicare Supplement Policies**

- Requires insurers that provide Medicare supplement policies (Medigap) to issue such policies on a guaranteed-issue basis to persons in Florida who meet the following criteria:
  - People under 65 years of age and eligible for Medicare due to a disability determination or diagnosis of end-stage renal disease.
  - Qualified Medicare beneficiaries must be enrolled in Medicare Part B and must purchase Medigap coverage within six months after initial Medicare eligibility or within two months following termination of coverage under a group health insurance policy.
- Allows Medigap insurers that already offer coverage to Medicare beneficiaries under the age of 65 a process to make a one-time rate schedule change without activating the five-year lockout period required in Section 627.410(6)(e)2., Florida Statutes.
- Allows insurers to address concerns in the premium relativities between the premium class, which includes the under age 65 and the balance of the block, by redefining the age bands of the premium classes.
- Allows an insurer to address problems in the premium relativities between the premium class, which includes the under age 65 individual, and the balance of the block, in the first rate filing in 2012, thus allowing a company to consider the experience data for the premium class, including the under age 65 individuals, on a much more credible basis than the current rules authorize.

#### **SB 1122: Health Insurance/Payment of Benefits/Claims Forms**

- Requires insurers to make payments directly to any provider not under contract with the insurer if the insured makes a written assignment of benefits. Under current law, direct payment by an insurer is only required for emergency services and care.
- Provides that the Office of Program Policy Analysis and Government Accountability is to complete a report to the President of the Senate and the Speaker of the House by March 1, 2012, and if that report finds that the act has caused a net loss in physicians in the preferred provider plan network of the state group health plan, the provisions of the act will be repealed.

For complete and detailed summary of the 2009 legislation, visit [2009 OIR Legislative Summary](#).

## ***Technology Initiatives***

### **Oracle 10G upgrade**

In November 2009, the Department of Financial Services/Division of Information Services (DFS/DIS), the Office's internal technology support resource, deployed a significant upgrade of a nearly 10-

year old relational database management system called Oracle 8i (launched by Oracle in 1999) to Oracle 10g (launched by Oracle in 2007).

This upgrade affected the majority of the Office's systems. Over a three-month period, all systems' technical code was frozen and only well documented emergency deployments were executed. Once the upgrade from Oracle 8i to 10g was in effect, the Office's technology and business unit staff tested the impacted systems to ensure they were operating properly.

## **QUASRng Goes Live for Insurance Company Filings in April 2009 (1st Quarter Reporting)**

In 2008, the Office launched the newest revision of the Quarterly and Supplemental Reporting System (QUASR) -- the Quarterly and Supplemental Reporting System Next Generation (QUASRng). First established in 1996, the original purpose of QUASR was to help the Office monitor the state moratorium prohibiting insurers from cancelling or non-renewing personal and commercial residential policies subsequent to Hurricane Andrew in 1992.

Since its inception, QUASRng has been instrumental in assisting the Office in analyzing the Florida insurance marketplace by providing market share data from companies writing personal and commercial residential policies and in assisting the Office in monitoring the influence of the residual market.

To facilitate a smooth transition from QUASR to QUASRng, training sessions were scheduled to educate the users on the new system. There are approximately 600 required insurance company filers for QUASRng. In April 2009, companies began to submit filings to QUASRng for the first quarterly reporting.

## **Quarterly and Supplemental Reporting System Next Generation**

The Office launched a new public QUASRng Web site (<http://www.florid.com/PCResPolicyData.aspx>) that includes prepared reports by Policies in Force, Structure Exposure, Premiums Written, Non-renewed Policies, Canceled Policies and New Policies Written. A comprehensive database is also available to the public to directly query QUASRng statistical data for Florida's personal and commercial residential marketplace.

## **Disaster Recovery Testing for QUASRng and Data Collection Modules**

In 2009, the Office conducted disaster recovery testing on two new systems it recently implemented to prepare for recovery or continuation of the technology infrastructure critical to business operations after a system failure related to a natural or man-made disaster. The DFS/DIS and external technical contractors were partners in this initiative. The systems tested included: QUASRng (the aforementioned system) and the Data Collection and Analysis Modules (DCAM) system, which is housed within the Office's I-Portal (an Internet based access point for companies to electronically submit required filings). DCAM administers both ad hoc and standardized data collection events including, but not limited to, informational documents, surveys, questionnaires and numeric data. Both systems are now postured for recovery should the event arise.

## **Portable Document Format (PDF) Solutions Project**

The Office determined it was necessary to upgrade its document imaging process within the Electronic Document Management System (EDMS) to a more universal product. Established in 2002, EDMS was designed to transition the Office to a "paperless" work environment by allowing insurance companies to efficiently complete form and rate filings electronically. EDMS captures company filings and provides a workflow process for business unit staff involved in form and rate reviews.

The Portable Document Format (PDF) Solutions Project replaced the Tagged Image File Format (TIFF) of stamping cover letters, final approved forms, withdrawal letters, etc. within EDMS. Stamping is the electronic equivalent of the ink pad stamp (e.g., the received on date - month/date/year). Prior to implementation of the PDF Solutions Project, the business units were accepting electronic documents from insurance companies in many formats (HTM, HTML, PDF, TXT,

DOC, XLS, TIF, TIFF, and RTF). Now the only documents an insurance company can upload to fulfill filing requirements are: PDF, DOC, XLS, TXT and RTF.

The project required the Office to purchase two new servers that are dedicated to this effort, which will reduce maintenance time and costs. Newly developed tools give administrators the ability to monitor application and server activity, make configuration setting changes quickly and manage conversion (accepting documents that are not filed in the normal size - 8.5 x 11 and converting them to the standard format), stamping and general document and filing requests. It also generates record and filing requests more quickly reducing the hours required to retrieve and prepare documents for customers.

## **Systems Overview**

The Market Research and Technology Business Unit developed its first Systems Overview, which outlines critical Office technology systems that reside on the DFS/DIS infrastructure. Until its completion, the DFS/DIS only maintained a brief spreadsheet of systems that was regularly circulated to the Office to review and update. In an effort to enhance this spreadsheet, the Office created the Systems Overview to provide additional details about the systems (e.g., brief summary, implementation date, statutory reference, appropriation, reporting entities, forms, etc.). It serves as an historical resource and a living document for the Office and the DFS/DIS.

## **Market Research/Data Collection Procedures Manual**

The Market Research Business Unit (MRU) created its first-ever comprehensive procedures manual in 2009. Previously, the MRU lacked extensive written procedures governing the unit's data collections and business processes. The unit now boasts a multi-layered document outlining, in detail, each data collection, business unit contacts, substantive summaries, statutory requirements, promulgated forms, timelines and staff responsibilities.

## ***Florida's National Leadership Role***

Florida serves on national policy-setting boards, councils and work groups via the National Association of Insurance Commissioners and the National Conference of Insurance Legislators.

## **The National Association of Insurance Commissioners (NAIC)**

The National Association of Insurance Commissioners (NAIC) is the organization of insurance regulators from the 50 states, the District of Columbia and the five U.S. territories. The NAIC provides a forum for the development of uniform insurance regulatory policy, when uniformity is appropriate.

State insurance regulators created the NAIC in 1871 to address the need to coordinate regulation of multi-state insurers. The first major step in that process was the development of uniform financial reporting by insurance companies.

Since then, new legislative concepts, new levels of expertise in data collection and delivery, and a commitment to even greater technological capability have moved the NAIC forward into its role as a multidimensional, regulatory support organization.

With offices in Kansas City, Missouri, New York and Washington, D.C., the NAIC staff provides invaluable support and information to insurance regulators, companies and consumers.

The mission of the NAIC is to assist state insurance regulators, individually and collectively, in serving the public interest and achieving insurance regulatory goals in a responsive, efficient and cost effective manner, consistent with the wishes of its members.

## **Florida and the NAIC**

Florida has exercised leadership within the NAIC by serving as Chair or Vice Chair of significant standing committees and continues to be actively involved in several key committees of the NAIC.

At the Winter National Meeting in December 2008, Commissioner McCarty was elected by his peers to become the NAIC's secretary-treasurer for 2009.

*Chair*

Audit Committee  
Consumer Participation Board of Trustees  
Senior Issues (B) Task Force

*Member*

Executive Committee - NAIC Secretary/Treasurer  
Southeastern Zone  
Military Sales (EX) Working Group  
SVO Initiatives (EX) Working Group  
Climate Change and Global Warming (EX) Task Force  
Government Relations Leadership Council  
International Insurance Relations (EX) Leadership Group  
Producer Licensing (EX) Task Force  
Speed to Market (EX) Task Force  
Solvency Modernization (EX) Task Force  
Internal Administration (EX1) Subcommittee  
Life Insurance and Annuities (A) Committee  
Suitability of Annuity Sales (A) Working Group  
Health Insurance and Managed Care (B) Committee  
ERISA (B) Subgroup  
Regulatory Framework (B) Task Force  
Property and Casualty Insurance (C) Committee  
Casualty Actuarial and Statistical (C) Task Force  
Surplus Lines (C) Task Force  
Workers' Compensation (C) Task Force  
Antifraud (D) Task Force  
Financial Condition (E) Committee  
Accounting Practices and Procedures (E) Task Force  
Blanks (E) Working Group  
Capital Adequacy (E) Task Force  
Examination Oversight (E) Task Force  
Financial Analysis (E) Working Group  
Financial Condition (E) Committee  
Receivership and Insolvency (E) Task Force  
Reinsurance (E) Task Force  
Valuation of Securities (E) Task Force  
Financial Regulation Standards and Accreditation (F) Committee  
Life and Health Actuarial Task Force  
NAIC/Consumer Liaison Committee  
Accident and Health Working Group

## **National Conference of Insurance Legislators (NCOIL)**

The National Conference of Insurance Legislators (NCOIL) is an organization of state legislators whose main area of public policy concern is insurance legislation and regulation. Many legislators active in NCOIL either chair or are members of the committees responsible for insurance legislation in their respective state houses across the country.

NCOIL's primary goals are to:

- Educate state legislators on current and perennial insurance issues;
- Help state legislators from different states interface effectively with each other;
- Improve the quality of insurance regulation;
- Assert the prerogative of legislators in making state policy when it comes to insurance; and
- Speak on Congressional initiatives that attempt to encroach upon state primacy in overseeing insurance.

## **Florida and NCOIL**

Office staff participates in and attends NCOIL committee meetings, special subcommittee meetings, roundtable discussions, and general sessions. Due to budgetary constraints, the Office limits its participation in NCOIL activities.

## ***Business Units of the Office of Insurance Regulation***

All business units and functions within the Office of Insurance Regulation are divided into one of two program areas also known as budget entities: Executive Direction and Support and Compliance and Enforcement.

Executive Direction and Support provides overall direction in carrying out the Office's statutory and administrative responsibilities. Executive Direction and Support includes the Commissioner's Office, Office of the General Counsel/Legal Services and the Office of the Inspector General.

The remaining areas of the Office fall under the Compliance and Enforcement program area. This service protects the public through regulatory oversight of company solvency, policy forms and rates and market investigations performance.

## **Office of the Commissioner**

### **Commissioner of Insurance Regulation**

The Commissioner of Florida's Office of Insurance Regulation provides the Office's policy and executive leadership. The Commissioner is the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office in Florida Statutes.

The Commissioner serves as a member of the NAIC. Participation at the NAIC affords the Office the opportunity to take part in resolving major insurance issues and contribute to the development of national policies.

#### ***Office of Chief Economist***

Reporting directly to the Commissioner, the Office of Chief Economist is charged with the responsibility to research the economic impact associated with emerging regulatory issues, to produce the annual Workers' Compensation and Medical Malpractice Market Reports, and to provide the Office with the ability to produce complex data-driven analyses of the Florida insurance markets.

#### ***Office of Inspector General***

The Office of Inspector General is the central point within the Office for coordination of and responsibility for activities that promote accountability, integrity, effectiveness, efficiency and cost-effectiveness of the Office's operations and administration. This is accomplished by:

- Conducting internal audits, investigations, performance measure assessments, rule reviews, management reviews and other accountability activities, in accordance with professional standards and applicable federal and state laws and rules.
- Providing business and technical consultation services to Office management.
- Ensuring effective coordination and cooperation between the Office and the Auditor General, other external auditors and governmental bodies.

#### ***Office of General Counsel and Legal Services***

The Office of General Counsel and Legal Services provides legal counsel to the Commissioner of Insurance Regulation, represents the Office in judicial, administrative and rule-making proceedings, provides legal assistance, coordination and oversight to the Market Investigations Business Unit.

The Legal Services Unit is organized into two principal legal sections:

#### ***Regulatory Actions Section***

- Provides legal counsel to the Commissioner and staff on all matters related to the regulation of insurers.
- Responds to requests for legal opinions from inside and outside the Office.
- Advises the Commissioner and Office staff on a daily basis on all legal matters.
- Assists in the development and analysis of new legislation and rules.
- Assists Office staff in the preparation of complex contracts and agreements concerning financial and market conduct examinations of insurers.
- Reviews and provides analysis of the legal sufficiency of admissions applications and other company documents.
- Provides assistance to the Legislative Affairs Office in the development of and interpretation of proposed legislation.

#### ***Litigation Section***

- Handles all litigation, including judicial proceedings, in state and federal courts, administrative proceedings before the Division of Administrative Hearings, and appeals before the Florida Supreme Court and District Courts of this State as well as cases from the Subscriber Assistance Panel (HMO appeals) referred to the Office by the Agency for Health Care Administration.
- Responds to public information requests and handles related litigation, including injunction hearings on alleged trade secret documents.
- Provides advice and litigation support in personnel matters and for challenges to Office rules.
- Provides advice as requested regarding the Office's review of insurers' annual rate filings required by the Insurance Code, including assistance with public rate hearings and defending Office actions regarding those filings if challenged.

#### ***Market Investigations***

Market Investigations is the enforcement and compliance unit for the Office. It monitors the activities of authorized Life and Health and Property and Casualty insurers within the Florida insurance marketplace to assure proper compliance with the Florida Insurance Code. Market Investigations also investigates and initiates regulatory enforcement actions against unauthorized entities that illegally transact insurance business in Florida or with Florida consumers.

When adverse business practices are identified relative to specific companies, markets or insurance products, companies are reviewed for compliance through a multitude of possible regulatory responses. Responses could include contacting the insurers for a response to the identified issue, desk investigations or on-site field examinations.

Over the last few years, Market Investigations has incorporated a targeted approach to market conduct reviews. Industry problems are identified through market analysis by trending patterns and practices of consumer complaints, financial data and other data available through market and environmental sources.

Targeted industry compliance reviews may also be conducted as a result of legislative changes to the Florida Insurance Code to determine if insurers are complying with those changes. These regulatory responses enable Market Investigations to work with the company to efficiently resolve any problems identified in the review.

The Market Investigations unit participates with other states in NAIC multi-state reviews. Multi-state reviews allow regulators to work together to resolve similar problems and address issues through uniformity and collaborative actions to the benefit of consumers in numerous states.

### ***Business Unit Organization***

Market Investigations is organized into the following sections:

- Property and Casualty
- Life and Health/Managed Care
- Special Investigations Unit

The fundamental charge of these sections is to assure compliance with governing statutes and rules and to monitor how the industry interacts with the citizens of Florida. Market Investigations has the authority to conduct investigations and examinations of insurers and to assess administrative penalties, direct corrective action and restitution, and mandate conduct that protects the insurance consumer from unlawful or harmful business practices. Special Investigations Unit activities include investigations of unauthorized insurers.

### **Market Analysis**

The primary responsibility of this section is to analyze current and historical market and financial data and trends to determine if any anomalies exist that may indicate an unlawful or harmful business practice or pattern exists.

### Unit Stats

In 2009, the unit closed 91 examinations and 1095 investigations. Life and Health examinations included compliance reviews of health data reporting; findings included violations by insurers of the statutes and rules established pursuant to Florida's Freedom to Travel Act. Property and Casualty examinations included reviews of consumer complaint handling; findings included claims and underwriting violations.

Investigations included reviews of companies not timely filing data reports with the Office and unauthorized insurance activities.

Pursuant to Section 624.315(c), Florida Statutes, specific findings as to Market Investigations' examination and enforcement efforts can be found at [http://www.flor.com/market\\_conduct/is\\_market\\_conduct\\_index.aspx](http://www.flor.com/market_conduct/is_market_conduct_index.aspx).

## **Office of the Chief of Staff**

### ***Chief of Staff***

The Office of Chief of Staff is the senior executive management unit of the Office of Insurance Regulation. The Chief of Staff provides leadership, administrative direction and policy advice to the units within the Office; manages the fiscal resources and personnel to maximize the delivery of services and technical assistance; and advises the Commissioner, Governor, Cabinet and Legislature on policies relating to the regulation of insurance.

The Office of Chief of Staff is responsible for the coordination and completion of a series of required executive actions, including:

- Submitting the Office's annual legislative budget requests;
- Serving as the chair of the Technology Steering Committee, which conducts bi-weekly meetings to identify, prioritize and oversee system technology plans and projects;
- Coordinating and approving Office personnel actions;
- Serving as the agency's safety coordinator;
- Serving as the agency's disaster coordinator;
- Serving as the agency's personnel and purchasing liaison contact for matters involving the Department of Financial Services; and
- Coordinating informational memoranda releases.

The Chief of Staff directly supervises the Communications Office, Government Relations Office, the Deputy Chief of Staff, NAIC activities and the budget and contracts and personnel managers of the Office.

#### ***Communications Office***

The Communications Office represents the Office to the news media of Florida, the nation and the world. The Communications Office serves as the primary contact with news media, and the significant responsibilities include:

- Researching, writing, editing and distributing Office press releases;
- Coordinating interviews with news media, the commissioner and senior management;
- Responding to public or media requests for information;
- Continuously updating the Office's Web site content; and
- Coordinating internal communications to assure the media and interested parties have access to the most current information and expertise available to better understand complex insurance regulatory issues and actions.

#### ***Government Affairs Office***

The Government Affairs Office consists of a Cabinet Affairs Office and Legislative Affairs Office and is responsible for the development, coordination, and communication of legislative priorities and rulemaking.

The Legislative and Cabinet Affairs Offices are responsible for establishing and maintaining contacts on legislative matters within the Executive Office of the Governor, the Florida Legislature, and other local, state, and federal entities. Among its responsibilities:

- Response and communication to legislative members and staff matters affecting policy and administration of Office insurance programs and activities.
- General oversight of legislative activities involving Office business units.
- Administration of pre-legislative activity that includes:
  - Coordination of interim meetings with legislators;
  - Coordination of interim legislative projects;
  - Gathering, where appropriate, input from industry representatives and other interested parties related to potential legislative initiatives;
  - Coordination of drafts for proposed bills and bill amendments;
  - Solicitation of legislative sponsorship for regulatory initiatives; and
  - Providing briefing materials for Financial Services Commission/Legislative Directors of interested or affected executive and Cabinet agencies.
- Representation of the Office during Legislative Session that includes:
  - Meeting with and providing information to legislators on matters that affect the regulation of the insurance industry.
  - Managing legislative calendars and required committee appearances.
  - Monitoring and prioritizing of legislation affecting the Office.
  - Coordinating bill analyses provided to legislative members and staff.
  - Appearing before legislative committees, as required.
  - Coordinating responses to legislative information requests.
- Coordination of post-session activities that include:
  - Publication/distribution of post-session legislative summaries and reports.
  - Implementation of policies, procedures and programs that assure the accurate and timely implementation of legislation.
  - Management of Office responses to constituent requests from legislative offices and committee staff.
  - Management of the Office's internal program to assure timely implementation of legislative mandates; to assure appropriate rules are developed and implemented; and ensure that the impact of new legislation

is communicated effectively within the Office and its regulated entities.

The primary role of the Cabinet Affairs Office is to facilitate communication and respond to matters affecting Office oversight by the Financial Services Commission. The Cabinet Liaison works with and is an active part of the Governmental Relations Office. Unique responsibility assigned to Cabinet Affairs includes:

- Interaction with the Financial Services Commission -- providing information regarding proposed rules, board recommendations, legislation and other matters affecting the Office.
- Coordination and presentation to Cabinet Aide briefings on matters affecting the Office.
- Coordination of appointments and recommendations for boards and commissions.

#### **Deputy Chief of Staff**

The Deputy Chief of Staff directly supervises and provides direction and support to the business development, market research and technology units. The Deputy Chief of Staff supports the Chief of Staff with personnel and budgetary matters, and directly supervises the Cabinet Affairs liaison.

#### ***Business Development/Company Admissions***

The Company Admissions Unit is responsible for the receipt and initial review of all company applications for the sale of insurance and insurance-related products regulated by the Office, including applications for material changes in ownership and issues letters of approval, eligibility, registration, licenses and certificates of authority accordingly. The section also coordinates background and fingerprint investigations of the Officers and Directors of the companies seeking authority to operate in Florida's insurance market.

#### **Unit Stats**

In 2009, the Office received a total of 443 insurance company and related entity applications and during the same time period, processed 451 in an average of 45 days. These applications were approved, denied, withdrawn or deemed incomplete. The applications section also completed 967 investigations of Officers and Directors in an average of 77 days.

In 2009, the Office approved 147 new insurance companies and insurance related companies for operation in Florida. These included, but were not limited to, property and casualty insurers, title insurers, life and health insurers and premium finance companies.

#### ***Market Research & Technology Unit***

The Market Research & Technology Unit serves as the data clearinghouse for the collection and dissemination of public insurance industry data. This unit is comprised of two areas that support the OIR in the oversight and development of Florida's insurance markets.

The primary purpose of the Market Research Unit is to ensure efficiency and transparency in the collection and validation of data that is collected from regulated entities. This section provides the data to satisfy public record requests, legislatively mandated reports and internal business unit requests.

The Technology Unit's primary role is to support OIR in the day-to-day maintenance and development of computer applications. This unit works very closely with technical staff augmentation vendors and with the Department of Financial Services/Division of Information Systems to meet the needs of internal and external users by ensuring that systems are functioning properly.

## **Office of Deputy Commissioner, Property and Casualty Insurers**

The Deputy Commissioner of Property and Casualty Insurers provides direction and support for the business units regulating statutory compliance and monitoring of property and casualty industry markets. In addition, the Deputy Commissioner handles residual market issues including Citizens Property Insurance Corporation, Florida Hurricane Catastrophe Fund assessments, certain data calls, boards and committees.

The Deputy Commissioner for Property and Casualty Insurance provides leadership, administrative direction, and advises the Commissioner and the Legislature upon request on policies relating to the regulation of insurance.

### Business Units

The Deputy Commissioner directly supervises the Property and Casualty Product Review and Property and Casualty Financial Oversight business units.

### Business Unit Directors

Oversee the daily regulatory activity of the unit and manage the personnel and budget assigned to the unit. The Director is also charged with the responsibility to manage the implementation of legislation, and to represent the Office in local, state, and national forums.

### ***Property and Casualty Product Review***

Property and Casualty Product Review is responsible for the review and approval of policy forms, policy rates, policy rules and underwriting guidelines for property and casualty insurance products marketed in this state.

The unit must comply with specific statutory timelines for the review of each type of filing received. The statutory timelines range from 15 days for certain types of recoupment filings to 90 days for certain types of rate filings.

Property and Casualty Product Review is organized into two principal sections:

#### Rates Section

- Responsible for conducting a timely review of each rate or rule filing submitted to ensure filings comply with actuarial standards and with standards specified in law and rule; and,
- Responsible for the oversight and compliance requirements for the reporting of excess profits of private passenger automobile and workers' compensation insurance.

#### Forms Section

- Responsible for conducting a timely review of each form filing submitted to ensure filings comply with the requirements specified in law and rule.

#### Unit Stats

In 2009, the Unit processed a total of 10,191 rate and form filings.

### ***Property and Casualty Financial Oversight***

Property and Casualty Financial Oversight is responsible for monitoring the financial condition of property and casualty, title insurers and self-insurance funds through the review of applications, ongoing financial analysis, periodic financial examinations and appropriate regulatory action.

The unit is also responsible for the review of material changes of ownership of insurers domiciled in Florida. The unit conducts actuarial reviews to assure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition.

As part of the Office's involvement with the National Association of Insurance Commissioners, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing minimum solvency law and regulation standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Property and Casualty Financial Oversight is organized into four principal sections:

Applications Section

- Reviews applications for material changes in ownership of insurers as well as applications for new insurers requesting to conduct or expand business in Florida.

Examinations Section

- Responsible for periodic on-site financial examinations, including NAIC coordinated, multi-state exams of larger entities.

Analysis Section

- Responsible for the receipt and review of financial statements, submitted by insurers at least four times per year, holding company registration statements, and other requested documents related to the financial solvency of a regulated insurer.

Unit Stats

In 2009, the Unit completed 70 financial examinations and 4,506 financial statement reviews and analyses. As of December 31, 2009, there were 1,455 licensed or otherwise regulated Property and Casualty entities.

## **Office of Deputy Commissioner, Life and Health Insurers/Specialty Insurers**

The Deputy Commissioner of Insurance Regulation of Life and Health Insurers provides direction and support for the business units regulating statutory compliance and monitoring of life and health industry markets.

The Deputy Commissioner for Life and Health Insurers provides leadership, administrative direction, and policy advice to the regulatory business units; manages fiscal resources and personnel; and advises the Commissioner and the Legislature on policies relating to the regulation of insurance.

Business Units

The Deputy Commissioner directly supervises the Life and Health Product Review, Life and Health Financial Oversight and Specialty Product Administration business units.

Business Unit Directors

Oversee the daily regulatory activity of the unit and manages the personnel and budget matters affecting the unit. The Directors are also charged with the responsibility to manage the development and implementation of legislation, and to represent the Office, the Commissioner or the Deputy in local, state, and national forums.

*Life and Health Product Review*

Life and Health Product Review is responsible for the review and approval of policy form and rate filings received from life and health insurance companies, health maintenance organizations, discount medical plans, and related entities and products.

Health insurance includes, but is not limited to, indemnity and preferred provider organization major medical policies, managed care policies, Medicare Supplement policies, long-term care policies, limited benefit, disability income and catastrophic illness indemnity insurance. Health Maintenance Organizations, Prepaid Health Clinics, Continuing Care Retirement Community plans, Health Flex plans, Prepaid Limited Health plans, and

Discount Medical Plan filings are included in the health category. The unit is also responsible for the actuarial review of rates for all products except large group (51 or more) and out-of-state group major medical insurance, to ensure premiums are reasonable in relation to benefits as required by law.

Life insurance includes: term life, whole life, universal life, variable life and variable annuities. Credit life, credit disability and viatical filings are also included in the life category.

The business unit received policy and rate filings from 855 carriers licensed to sell life and health products, including companies that are active in the Florida small group market.

Life and Health Product Review is organized into two principal sections:

#### Rates Section

- Performs actuarial reviews of rate filings to ensure compliance; and
- Makes actuarial recommendations regarding approval or disapproval of each rate filing submitted.

#### Forms Section

- Responsible for enforcing compliance with statutes and rules governing insurance policy contract forms, applications, endorsements or other forms associated life and health insurance products.

#### Unit Stats

In 2009, the Unit reviewed 8,304 rate and form filings.

#### ***Life and Health Financial Oversight***

Life and Health Financial Oversight monitors the financial solvency of life and health insurers and managed care health entities licensed to do business in the State of Florida.

The unit is responsible for the review and approval of material changes of ownership of insurers or managed care health entities domiciled in Florida. The unit also administers the admissions process for new life and health entities as well as those proposing to expand into additional lines of business.

Entities subject to the unit's regulatory oversight include Life and Health insurers, fraternal benefit societies, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations, discount medical plan organizations, as well as Healthflex entities that are either licensed, authorized or otherwise approved to operate in the State of Florida.

The unit conducts actuarial reviews to ensure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition.

As part of the Office's involvement with the NAIC, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing solvency laws and regulatory standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Life and Health Financial Oversight is organized into four principal sections:

Life and Health Insurer Financial Analysis Section

- Responsible for monitoring the financial condition of all authorized life and health insurers and fraternal benefit societies;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with applicable financial statutes and rules as well as to identify signs of financial deterioration;
- Responsible for reviewing applications for new domestic insurer certificates of authority, foreign insurer certificates of authority, requests to add lines-of-business, and reorganization, merger and acquisition filings.

Managed Care Financial Analysis Section

- Responsible for monitoring the financial condition of all health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations as well as Healthflex entities;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with all applicable financial statutes and rules as well as to identify signs of deteriorating financial condition; and
- Responsible for reviewing applications for new domestic entities, reorganizations, mergers and acquisitions.

Actuarial Analysis Section

- Responsible for assisting the analysis and examination units on actuarial related items for all life and health insurers, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, as well as Healthflex entities;
- Conducts actuarial analysis and examinations both at the Office and on-site at the offices of the regulated entity; and
- Participates with the review of actuarial related items regarding applications for new domestic entities.

Examination Section

- Responsible for periodic on-site financial examinations.

Unit Stats

In 2009, the Unit completed 14 financial examinations and 2,764 financial statement reviews and analyses. As of December 31, 2009, there were 850 licensed or otherwise regulated Life and Health entities.

***Specialty Product Administration***

Specialty Product Administration provides regulatory oversight of, and is responsible for, a variety of insurance-related industries, including insurance administrators, continuing care retirement communities, motor vehicle service agreement companies, home warranty associations, service warranty associations, service warranty manufacturers, premium finance companies, donor annuities, legal expense insurance corporations, viatical settlement providers, and life expectancy providers.

The primary responsibilities of the unit are to license, examine, and monitor the solvency and market conduct of regulated entities and to protect policyholders from insolvency risks and unethical business practices.

The unit reviews the financial statement filings of the specified specialty insurers licensed to operate in Florida. The unit conducts periodic on-site examinations to verify the quality of assets, adequacy of stated liabilities, general operating results, and market conduct of the regulated entity.

Specialty Product Administration is organized into four principal sections:

Continuing Care Retirement Communities (CCRCs) and Donor Annuities Section

- Reviews CCRC applications for certificates of authority and acquisition;
- Regulates authorized CCRCs for statutory compliance and monitors solvency;
- Reviews Donor Annuity applications for registration;
- Regulates Donor Annuity entities for statutory compliance; and
- Investigates unauthorized entities.

Viatical Settlement Section

- Regulates Viatical Settlement Providers and Life Expectancy Providers;
- Reviews Viatical Settlement Provider applications for licensure and acquisition;
- Reviews Life Expectancy Providers applications for registration;
- Regulates Viatical Settlement Provider and Life Expectancy Providers for statutory compliance;
- Participates in pre-licensing examinations of applicants;
- Participates in field and target examinations of licensees; and
- Investigates unauthorized entities.

Warranties and Financial Services Section

- Reviews applications for licensure, certificates of authority and acquisition;
- Examines for statutory compliance; and,
- Regulates and monitors company solvency for the following license types:
  - Insurance Administrators;
  - Premium Finance Companies;
  - Motor Vehicle Service Agreement Companies;
  - Service Warranty Associations;
  - Service Warranty Manufacturers;
  - Home Warranty Associations; and
  - Legal Expense Insurance Corporations.

Field Examination Section

- Performs on-site financial and market conduct examinations of companies regulated by the unit - the section performed 133 examinations in 2009; and
- Performs target examinations and investigations, on an as-needed basis.

Unit Stats

In 2009, the Unit conducted 133 on-site field examinations and 2,497 in-house financial statement reviews and analyses. As of December 31, 2009, there were 1,551 licensed or otherwise regulated Specialty entities.

## ***Insuring Entities Created By Statute***

**Citizens Property Insurance Corporation (Citizens)**

Statutory Reference: Section 627.351(6), Florida Statutes

<https://www.citizensfla.com/index.cfm>

Board of Governors: Section 627.351(c)4.a., Florida Statutes

**Florida Automobile Joint Underwriting Association (FAJUA)**

Statutory Reference: Sections 627.311(3) and 627.351(1), Florida Statutes

<https://www.aipso.com/fl>

Board Members: Section 627.311(3)(e), Florida Statutes

**Florida Workers' Compensation Joint Underwriting Association (FWCJUA)**

Statutory Reference: Section 627.311(5), Florida Statutes

<http://www.fwcjua.com>

Board of Governors: Section 627.311(5)(b), Florida Statutes

**Florida Medical Malpractice Joint Underwriting Association (FMMJUA)**

Statutory Reference: Section 627.351(4), Florida Statutes

<https://www.prod.fmmjua.com/fmmjua/index.jsp>

Board of Directors: Section 627.351(4)(c), Florida Statutes

**Florida Surplus Lines Service Office (FSLSO)**

Statutory Reference: Section 626.921, Florida Statutes

<http://www.fslso.com>

Board of Governors: Section 626.921(4), Florida Statutes

**Florida Birth-Related Neurological Injury Compensation Association (NICA)**

Statutory Reference: Sections 766.301-766.316, Florida Statutes

<http://www.nica.com/>

Board of Directors: Section 766.315, Florida Statutes

**Florida Patients' Compensation Fund (FPCF)**

Statutory Reference: Section 766.105, Florida Statutes

(No Website Available)

Board of Directors: Section 766.105(3)(b), Florida Statutes

**Florida Comprehensive Health Association (FCHA)**

Statutory Reference: Section 627.648, Florida Statutes

(No Website Available)

Board of Directors: Section 627.64872(3), Florida Statutes

**Health Maintenance Organization Consumer Assistance Plan (HMO CAP)**

Statutory Reference: Sections 631.811-631.828, Florida Statutes

(No Website Available)

Board of Directors: Section 631.816, Florida Statutes

## ***An Analysis of the Impact of the Insurance Industry on the Economy of the State in 2009***

Pursuant to Sections 624.313(h), 624.313(j), and 624.315(g), Florida Statutes

The Florida insurance industry continues to be an important economic driver for the state's overall economy. According to data from the Bureau of Economic Analysis (BEA), in 2008 (the last year for which data are currently available) the insurance industry created \$19.9 billion of the state's \$744.1 billion gross domestic product (2 percent).

Moreover, the Florida insurance industry continues to be a significant driver to overall state employment. The BEA estimates that in 2008 the industry accounted for 181,757 jobs. For the same year, the BEA estimated the Florida aggregate labor force at 10.4 million jobs so that the insurance industry employment accounted for 1.7% of total state employment.

Additionally, for Fiscal Year 2008-2009 the Florida Department of Revenue collected \$667.4 million in insurance premium taxes.

### **Indirect Effects**

In addition to the direct contribution of insurance companies to the economy, a well-functioning insurance industry has important secondary effects on the state's economic well being and development. Insurance, whether it is insurance purchased by employers for their businesses and employees, property insurance purchased by homeowners to protect their most important investment, or life and health insurance, the state's economic health is inextricably tied to its insurance market.

In the area of employer-purchased insurance, the legislative changes made to the Workers Compensation law in Florida in 2003 continued to stabilize and grow a robust market through 2009. As noted in the Office's [2009 Workers' Compensation Annual Report](#), rates continued to fall, reflecting cumulative declines exceeding 63% from 2003 to 2009.

Property insurance is always an area of interest and concern in the Florida marketplace because of the possibility of catastrophic hurricane losses. While there were no hurricane losses in 2009, other losses, notably sinkhole claims and reopened claims from prior hurricane events, continued to put some stress on insurers' profitability and in some cases reserves and surplus. These strains were offset somewhat by improvements in the reinsurance market, which saw a stabilizing of rates and somewhat enhanced capacity.

Programs to inspect, grade and mitigate homes funded by the Legislature in previous years were not available again in 2009 as a result of budget pressures resulting from the global financial turmoil. Similarly, matching funds programs designed to attract new writers could not be continued.

The absence of hurricane activity in 2009 resulted in an improved financial position for the Florida Hurricane Catastrophe Fund (FHCF). Retained premium and investment income, along with an easing of credit market conditions, allowed the Fund the ability to be able to fully fund its promised coverage should an event occur.

As well, owing to some degree to an increase in capacity in the global reinsurance market, not all of the coverage available above the FHCF's mandated exhaustion point through the Temporary Increase in Coverage program was purchased.

In 2009, the Office did not determine that an availability problem existed for any lines or kinds of insurance in Florida.



# Company Activities

**This section is a summary of the financial information and activities of companies authorized to transact insurance-related business in Florida.**

**The data contained herein do not include surplus lines carriers, Citizens Property Insurance Corporation, or risk retention groups.**

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Fire	Homeowners multiple peril	Commercial multiple peril (non-liability portion)	Commercial multiple peril (liability portion)	Medical malpractice
	2009 Direct Premiums Written For All Writing Companies	\$959,188,760	\$6,002,667,034	\$1,032,373,297	\$443,679,354
<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premium (2009) exceeds .5% of previous years total Direct Written Premium (2008))</i>					
DIRECT PREMIUMS WRITTEN	\$859,880,129	\$5,093,638,200	\$745,929,318	\$335,631,494	\$326,440,587
DIRECT PREMIUMS EARNED	\$702,044,756	\$4,971,640,913	\$639,877,984	\$301,711,263	\$331,698,637
DIRECT LOSSES PAID	\$84,087,325	\$1,704,053,183	\$182,510,854	\$139,646,856	\$195,188,032
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$19,289,140	\$474,125,713	\$147,313,707	\$259,402,045	\$587,679,329
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$15,362,114	\$607,002,699	\$125,669,182	\$264,059,233	\$547,952,775
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$36,671,947	\$580,787,857	\$184,344,542	\$288,869,074	\$330,066,435
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$48,229,164	\$620,790,503	\$180,810,786	\$274,726,237	\$273,944,660
DIRECT LOSSES INCURRED	\$91,717,516	\$1,876,932,816	\$157,332,573	\$130,161,205	\$99,339,702
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	13.06%	37.75%	24.59%	43.14%	29.95%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$1,920,508	\$101,385,274	\$64,980,748	\$213,779,269	\$383,124,301
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$3,392,462	\$127,729,469	\$69,030,774	\$200,800,790	\$362,018,043
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$2,841,655	\$114,373,821	\$21,664,899	\$26,450,304	\$85,064,911
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$4,313,609	\$140,718,017	\$25,714,924	\$35,771,827	\$63,958,654
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	0.61%	2.83%	4.02%	11.86%	19.28%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$2,186,860	\$106,127,020	\$675,875,843	\$91,706,713	\$17,590,322
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$3,680,183	\$115,848,839	\$916,706,609	\$138,601,520	\$18,396,469
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$7,878,878	\$240,255,598	\$14,135,236	\$11,839,093	\$10,183,568
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$9,372,200	\$249,977,416	\$254,966,001	\$58,733,899	\$10,989,716
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	1.33%	5.03%	39.85%	19.47%	3.31%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$13,685,811	\$390,695,434	\$280,680,925	\$94,505,728	\$74,948,370
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	1.95%	7.86%	43.86%	31.32%	22.60%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$27,514,758	\$396,529,139	\$36,672,366	\$17,157,423	\$3,513,258
OTHER EXPENSE - GENERAL EXPENSE	\$31,543,915	\$208,125,403	\$32,177,657	\$15,028,878	\$39,880,586
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$76,989,991	\$652,711,382	\$97,011,989	\$46,189,643	\$29,948,401
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$27,773,217	\$91,256,607	\$13,955,527	\$5,683,083	\$8,341,414
TOTAL OTHER EXPENSE	\$163,821,881	\$1,348,622,530	\$179,817,538	\$84,059,028	\$81,683,659
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	23.33%	27.13%	28.10%	27.86%	24.63%
UNDERWRITING GAIN OR LOSS	\$432,819,548	\$1,355,390,135	\$22,046,948	(\$7,014,698)	\$75,726,907
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	61.65%	27.26%	3.45%	-2.32%	22.83%
POLICYHOLDER DIVIDEND	\$49,844	\$2,515,213	\$749,644	\$0	\$2,216,183
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$16,033,506	\$313,387,761	\$28,182,024	\$33,803,836	\$43,036,854
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	\$448,803,211	\$1,666,262,684	\$49,479,326	\$26,789,140	\$116,547,579

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Workers' compensation	Other liability	Directors' and Officers' Liability Only <small>(a subset of Other Liability)</small>	Products liability	Private passenger auto no- fault (personal injury)
<b>2009 Direct Premiums Written For All Writing Companies</b>	<b>\$1,698,431,906</b>	<b>\$1,739,853,037</b>	<b>\$217,904,854</b>	<b>\$95,305,791</b>	<b>\$2,232,884,524</b>
<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premi</i>					
DIRECT PREMIUMS WRITTEN	\$1,330,450,575	\$1,349,130,550	\$192,216,212	\$84,250,396	\$1,613,549,354
DIRECT PREMIUMS EARNED	\$1,262,351,672	\$1,024,273,208	\$189,674,548	\$76,530,822	\$1,506,312,182
DIRECT LOSSES PAID	\$772,202,666	\$442,763,074	\$65,273,886	\$33,510,008	\$1,183,774,329
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$1,272,102,263	\$818,137,743	\$92,370,091	\$72,808,033	\$336,091,992
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$1,296,902,117	\$834,880,297	\$98,926,279	\$71,922,580	\$372,455,972
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$2,370,066,820	\$1,421,513,550	\$271,462,109	\$123,791,123	\$327,733,923
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$2,268,642,272	\$1,401,245,372	\$270,766,690	\$119,344,796	\$316,100,893
DIRECT LOSSES INCURRED	\$695,577,969	\$439,237,448	\$71,134,655	\$28,178,228	\$1,208,505,278
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	55.10%	42.88%	37.50%	36.82%	80.23%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$440,328,148	\$445,538,044	\$55,481,308	\$83,101,759	\$130,618,392
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$429,798,982	\$434,125,618	\$56,407,892	\$89,048,537	\$116,862,782
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$125,615,371	\$100,104,701	\$18,416,785	\$27,774,140	\$64,207,151
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$115,086,206	\$88,692,276	\$19,343,368	\$33,720,918	\$50,451,541
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	9.12%	8.66%	10.20%	44.06%	3.35%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$110,755,005	\$69,841,466	\$6,920,092	\$12,629,950	\$84,183,352
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$139,657,609	\$47,638,449	\$4,036,157	\$9,521,449	\$78,638,007
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$59,720,631	\$31,740,596	\$4,638,831	\$5,241,380	\$147,540,070
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$88,623,233	\$9,537,580	\$1,754,896	\$2,132,879	\$141,994,725
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	7.02%	0.93%	0.93%	2.79%	9.43%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$203,709,440	\$98,229,857	\$21,098,264	\$35,853,797	\$192,446,268
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	16.14%	9.59%	11.12%	46.85%	12.78%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$65,716,247	\$57,330,478	\$8,608,702	\$5,512,606	\$88,026,406
OTHER EXPENSE - GENERAL EXPENSE	\$65,022,133	\$37,909,910	\$5,082,469	\$5,710,921	\$83,480,364
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$108,630,171	\$115,217,671	\$23,653,350	\$9,278,015	\$148,992,621
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$75,711,626	\$20,743,601	\$5,099,043	\$1,711,974	\$18,843,670
TOTAL OTHER EXPENSE	\$315,080,177	\$231,201,660	\$42,443,565	\$22,213,516	\$339,343,063
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	24.96%	22.57%	22.38%	29.03%	22.53%
UNDERWRITING GAIN OR LOSS	\$47,984,082	\$255,604,244	\$54,998,062	(\$9,714,729)	(\$233,982,423)
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	3.80%	24.95%	29.00%	-12.69%	-15.53%
POLICYHOLDER DIVIDEND	\$105,061,842	\$50,751	\$0	\$37,932	\$1,484,652
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$88,253,963	\$194,641,272	\$40,582,502	\$20,933,251	\$82,139,822
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	\$31,176,203	\$450,194,766	\$95,580,565	\$11,180,599	(\$153,327,253)

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308	Other private passenger auto liability	Commercial auto no- fault (personal injury protection)	Other commercial auto liability	Private passenger auto physical damage	Commercial auto physical damage
<b>2009 Direct Premiums Written For All Writing Companies</b>	<b>\$6,149,472,002</b>	<b>\$61,257,283</b>	<b>\$1,155,795,534</b>	<b>\$3,539,955,454</b>	<b>\$271,894,346</b>
<i>The data below is attributed to companies exceeding .5% threshold (Direct Written Premi</i>					
DIRECT PREMIUMS WRITTEN	\$4,588,299,234	\$51,928,747	\$873,974,665	\$2,555,071,646	\$213,342,572
DIRECT PREMIUMS EARNED	\$4,293,895,844	\$46,027,479	\$711,343,272	\$2,351,220,317	\$181,438,915
DIRECT LOSSES PAID	\$2,867,180,730	\$44,694,483	\$462,355,634	\$1,353,074,038	\$89,564,583
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	\$2,427,625,278	\$11,146,354	\$544,054,241	\$104,669,678	\$10,339,222
LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	\$2,853,252,300	\$13,114,365	\$488,832,606	\$99,510,409	\$10,698,331
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	\$849,698,777	\$12,495,080	\$338,797,026	(\$14,999,772)	\$7,113,027
RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	\$846,011,423	\$14,584,894	\$302,123,398	(\$9,294,585)	\$5,971,527
DIRECT LOSSES INCURRED	\$3,289,120,397	\$48,752,307	\$370,460,371	\$1,353,619,956	\$88,782,191
RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	76.60%	105.92%	52.08%	57.57%	48.93%
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	\$465,213,691	\$3,054,501	\$109,970,466	\$8,032,784	\$2,184,011
ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	\$496,440,373	\$3,633,362	\$106,598,167	\$8,016,378	\$2,241,085
ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	\$175,305,302	\$2,561,432	\$56,542,977	\$8,905,958	\$2,172,420
ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	\$206,531,983	\$3,140,293	\$53,170,677	\$8,889,552	\$2,229,494
RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	4.81%	6.82%	7.47%	0.38%	1.23%
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	\$279,562,573	\$2,919,029	\$100,915,646	\$57,189,491	\$3,129,791
UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR	\$290,047,010	\$3,393,000	\$148,345,128	\$56,156,959	\$2,249,436
UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	\$388,570,705	\$4,128,924	\$44,838,122	\$208,177,350	\$13,638,565
UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	\$399,055,142	\$4,602,896	\$92,267,605	\$207,144,818	\$12,758,210
RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	9.29%	10.00%	12.97%	8.81%	7.03%
TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	\$605,587,125	\$7,743,189	\$145,438,281	\$216,034,371	\$14,987,704
RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	14.10%	16.82%	20.45%	9.19%	8.26%
OTHER EXPENSE - OTHER ACQUISITION EXPENSE	\$297,405,335	\$1,393,062	\$23,779,908	\$154,907,109	\$7,507,198
OTHER EXPENSE - GENERAL EXPENSE	\$201,011,292	\$3,103,447	\$48,628,500	\$104,638,660	\$22,972,046
OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	\$372,081,049	\$5,237,459	\$96,381,077	\$205,230,096	\$21,251,385
OTHER EXPENSE - TAXES, LICENSES AND FEES	\$53,850,242	\$638,195	\$12,042,893	\$28,881,229	\$2,852,966
TOTAL OTHER EXPENSE	\$924,347,917	\$10,372,162	\$180,832,378	\$493,657,094	\$54,583,595
RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	21.53%	22.53%	25.42%	21.00%	30.08%
UNDERWRITING GAIN OR LOSS	(\$525,159,598)	(\$20,840,179)	\$14,612,242	\$287,908,895	\$23,085,425
RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	-12.23%	-45.28%	2.05%	12.25%	12.72%
POLICYHOLDER DIVIDEND	\$6,681,049	\$2	(\$23,486)	\$3,519,815	\$23
NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	\$154,334,892	\$4,270,680	\$50,557,194	\$35,123,417	\$5,598,179
NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX	(\$377,505,754)	(\$16,569,501)	\$65,192,922	\$319,512,497	\$28,683,580

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

### Line of Business: Aircraft (All Perils)

Total Premiums: \$113,674,404

Company Name	NAIC Code	Florida Premiums	Market Share
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$14,409,600	12.68%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$11,890,736	10.46%
XL SPECIALTY INSURANCE COMPANY	37885	\$11,267,202	9.91%
AMERICAN ALTERNATIVE INSURANCE CORPORATION	19720	\$8,173,835	7.19%
OLD REPUBLIC INSURANCE COMPANY	24147	\$7,295,328	6.42%
U.S. SPECIALTY INSURANCE COMPANY	29599	\$6,245,292	5.49%
ACE AMERICAN INSURANCE COMPANY	22667	\$5,018,253	4.41%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$5,015,915	4.41%
FEDERAL INSURANCE COMPANY	20281	\$4,928,499	4.34%
AMERICAN HOME ASSURANCE COMPANY	19380	\$4,292,942	3.78%

### Line of Business: Allied Lines

Total Premiums \$2,809,875,934

Company Name	NAIC Code	Florida Premiums	Market Share
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$1,237,046,374	44.02%
BALBOA INSURANCE COMPANY	24813	\$236,841,401	8.43%
AMERICAN SECURITY INSURANCE COMPANY	42978	\$171,510,222	6.10%
QBE INSURANCE CORPORATION	39217	\$63,533,124	2.26%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$50,187,717	1.79%
ASI ASSURANCE CORP.	12196	\$30,836,497	1.10%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$27,488,538	0.98%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$25,085,104	0.89%
WESTPORT INSURANCE CORPORATION	39845	\$24,726,120	0.88%
CONTINENTAL CASUALTY COMPANY	20443	\$22,616,275	0.80%

### Line of Business: Boiler and Machinery

Total Premiums: \$65,308,131

Company Name	NAIC Code	Florida Premiums	Market Share
FACTORY MUTUAL INSURANCE COMPANY	21482	\$14,129,506	21.64%
HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	11452	\$8,599,599	13.17%
CONTINENTAL CASUALTY COMPANY	20443	\$5,952,386	9.11%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$4,827,159	7.39%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$3,155,447	4.83%
PHOENIX INSURANCE COMPANY	25623	\$1,907,838	2.92%
FEDERAL INSURANCE COMPANY	20281	\$1,813,300	2.78%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$1,456,092	2.23%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,389,951	2.13%
WESTPORT INSURANCE CORPORATION	39845	\$1,331,095	2.04%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

### Line of Business: Burglary and Theft

Total Premiums: \$9,724,999

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$1,540,761	15.84%
CUMIS INSURANCE SOCIETY, INC.	10847	\$1,276,009	13.12%
FEDERAL INSURANCE COMPANY	20281	\$1,268,785	13.05%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$806,767	8.30%
UNITED CASUALTY INSURANCE COMPANY OF AMERICA	11142	\$588,110	6.05%
HARTFORD FIRE INSURANCE COMPANY	19682	\$535,918	5.51%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$459,953	4.73%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$387,007	3.98%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$284,689	2.93%
HANOVER INSURANCE COMPANY (THE)	22292	\$279,072	2.87%

### Line of Business: Commercial Auto No-Fault (Personal Injury Protect)

Total Premiums: \$64,893,675

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$20,997,998	32.36%
AUTO-OWNERS INSURANCE COMPANY	18988	\$2,681,312	4.13%
INTEGON NATIONAL INSURANCE COMPANY	29742	\$2,238,852	3.45%
ARCH INSURANCE COMPANY	11150	\$2,160,098	3.33%
ALLSTATE INSURANCE COMPANY	19232	\$2,096,559	3.23%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$1,557,265	2.40%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$1,451,060	2.24%
VICTORIA SELECT INSURANCE COMPANY	10105	\$1,402,070	2.16%
UNITED AUTOMOBILE INSURANCE COMPANY	35319	\$1,320,172	2.03%
21ST CENTURY SECURITY INSURANCE COMPANY	23833	\$1,315,718	2.03%

### Line of Business: Commercial Auto Physical Damage

Total Premiums: \$289,622,389

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$42,480,584	14.67%
AUTO-OWNERS INSURANCE COMPANY	18988	\$16,559,896	5.72%
ALLSTATE INSURANCE COMPANY	19232	\$12,831,846	4.43%
CUMIS INSURANCE SOCIETY, INC.	10847	\$10,259,889	3.54%
INTREPID INSURANCE COMPANY	10749	\$7,653,507	2.64%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$7,241,973	2.50%
WESTFIELD INSURANCE COMPANY	24112	\$5,546,310	1.92%
BALBOA INSURANCE COMPANY	24813	\$5,018,192	1.73%
NORTHLAND INSURANCE COMPANY	24015	\$4,673,036	1.61%
AMERISURE INSURANCE COMPANY	19488	\$4,564,828	1.58%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

### Line of Business: Commercial Multiple Peril (Liability Portion)

Total Premiums: \$535,282,685

Company Name	NAIC Code	Florida Premiums	Market Share
PHILADELPHIA INDEMNITY INSURANCE COMPANY	18058	\$40,796,713	7.62%
OLD DOMINION INSURANCE COMPANY	40231	\$22,576,611	4.22%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$21,687,278	4.05%
WESTFIELD INSURANCE COMPANY	24112	\$15,454,576	2.89%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$14,789,389	2.76%
FEDERAL INSURANCE COMPANY	20281	\$14,325,106	2.68%
SOUTHERN-OWNERS INSURANCE COMPANY	10190	\$13,684,622	2.56%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$13,242,886	2.47%
AMERICAN ECONOMY INSURANCE COMPANY	19690	\$9,459,859	1.77%
NATIONWIDE MUTUAL INSURANCE COMPANY	23787	\$9,351,387	1.75%

### Line of Business: Commercial Multiple Peril (Non-Liability Portion)

Total Premiums \$1,441,162,393

Company Name	NAIC Code	Florida Premiums	Market Share
AMERICAN COASTAL INSURANCE COMPANY	12968	\$162,907,122	11.30%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$54,408,434	3.78%
AMERICAN CAPITAL ASSURANCE CORP.	12601	\$51,448,000	3.57%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$47,825,617	3.32%
OLD DOMINION INSURANCE COMPANY	40231	\$38,180,234	2.65%
FIREMAN'S FUND INSURANCE COMPANY	21873	\$32,418,361	2.25%
ACE AMERICAN INSURANCE COMPANY	22667	\$32,082,045	2.23%
MARYLAND CASUALTY COMPANY	19356	\$32,037,477	2.22%
AMERICAN STRATEGIC INSURANCE CORP.	10872	\$20,831,482	1.45%
QBE INSURANCE CORPORATION	39217	\$20,307,648	1.41%

### Line of Business: Credit

Total Premiums: \$151,493,556

Company Name	NAIC Code	Florida Premiums	Market Share
EULER HERMES AMERICAN CREDIT INDEMNITY COMPANY	20516	\$11,539,554	7.62%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$7,735,636	5.11%
CONTINENTAL CASUALTY COMPANY	20443	\$4,107,516	2.71%
OLD REPUBLIC INSURANCE COMPANY	24147	\$3,146,996	2.08%
BANKERS STANDARD INSURANCE COMPANY	18279	\$2,635,963	1.74%
BALBOA INSURANCE COMPANY	24813	\$2,522,893	1.67%
EMPLOYERS FIRE INSURANCE COMPANY	20648	\$2,230,541	1.47%
AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	28401	\$2,188,225	1.44%
ARCH INSURANCE COMPANY	11150	\$2,171,212	1.43%
AMERICAN SECURITY INSURANCE COMPANY	42978	\$1,478,127	0.98%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

### Line of Business: Earthquake

Total Premiums: \$31,644,780

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS INDEMNITY COMPANY	25658	\$1,063,333	3.36%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$983,673	3.11%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$749,961	2.37%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$534,310	1.69%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$404,754	1.28%
AMERICAN HOME ASSURANCE COMPANY	19380	\$214,320	0.68%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$213,802	0.68%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$174,839	0.55%
XL INSURANCE AMERICA, INC.	24554	\$168,240	0.53%
WESTPORT INSURANCE CORPORATION	39845	\$139,258	0.44%

### Line of Business: Excess Workers' Compensation

Total Premiums: \$55,976,220

Company Name	NAIC Code	Florida Premiums	Market Share
LM INSURANCE CORPORATION	33600	\$13,899,368	24.83%
STAR INSURANCE COMPANY	18023	\$8,802,231	15.72%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$7,273,781	12.99%
ARCH INSURANCE COMPANY	11150	\$5,530,164	9.88%
SAFETY NATIONAL CASUALTY CORPORATION	15105	\$4,663,990	8.33%
ACE AMERICAN INSURANCE COMPANY	22667	\$4,314,906	7.71%
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	16608	\$3,036,205	5.42%
CASTLEPOINT NATIONAL INSURANCE COMPANY	40134	\$1,097,617	1.96%
UNITED STATES FIDELITY AND GUARANTY COMPANY	25887	\$887,231	1.59%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$813,034	1.45%

### Line of Business: Farmowners Multiple Peril

Total Premiums: \$25,783,089

Company Name	NAIC Code	Florida Premiums	Market Share
GREAT AMERICAN INSURANCE COMPANY	16691	\$4,999,634	19.39%
GREAT AMERICAN ASSURANCE COMPANY	26344	\$3,263,337	12.66%
TRAVELERS INDEMNITY COMPANY OF AMERICA	25666	\$2,914,228	11.30%
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	43575	\$2,720,393	10.55%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$2,559,327	9.93%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$1,288,102	5.00%
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	25682	\$1,270,436	4.93%
FCCI INSURANCE COMPANY	10178	\$1,154,914	4.48%
COTTON STATES MUTUAL INSURANCE COMPANY	20966	\$1,123,458	4.36%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$973,638	3.78%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

### Line of Business: Federal Flood

Total Premiums: \$913,923,731

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM FIRE AND CASUALTY COMPANY	25143	\$105,238,499	11.52%
FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY	16578	\$103,351,910	11.31%
ALLSTATE INSURANCE COMPANY	19232	\$96,037,970	10.51%
FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	11523	\$82,032,879	8.98%
HARTFORD INSURANCE COMPANY OF THE MIDWEST	37478	\$75,698,177	8.28%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$58,272,044	6.38%
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	23779	\$48,897,106	5.35%
SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	39926	\$37,926,795	4.15%
USAA GENERAL INDEMNITY COMPANY	18600	\$35,360,093	3.87%
STANDARD FIRE INSURANCE COMPANY	19070	\$32,336,928	3.54%

### Line of Business: Fidelity

Total Premiums: \$52,064,806

Company Name	NAIC Code	Florida Premiums	Market Share
FEDERAL INSURANCE COMPANY	20281	\$8,400,934	16.14%
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$7,217,139	13.86%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$6,393,573	12.28%
HARTFORD FIRE INSURANCE COMPANY	19682	\$3,700,005	7.11%
CUMIS INSURANCE SOCIETY, INC.	10847	\$2,943,921	5.65%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$2,829,570	5.43%
GREAT AMERICAN INSURANCE COMPANY	16691	\$2,717,898	5.22%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,681,724	3.23%
OLD REPUBLIC SURETY COMPANY	40444	\$1,610,998	3.09%
CONTINENTAL INSURANCE COMPANY	35289	\$1,501,306	2.88%

### Line of Business: Financial Guaranty

Total Premiums: \$44,302,502

Company Name	NAIC Code	Florida Premiums	Market Share
ASSURED GUARANTY CORP.	30180	\$33,156,573	74.84%
BERKSHIRE HATHAWAY ASSURANCE CORPORATION	13070	\$6,622,291	14.95%
FINANCIAL SECURITY ASSURANCE INC	18287	\$2,286,513	5.16%
AMBAC ASSURANCE CORPORATION	18708	\$1,082,169	2.44%
MBIA INSURANCE CORPORATION	12041	\$1,053,496	2.38%
ACA FINANCIAL GUARANTY CORPORATION	22896	\$101,460	0.23%

### Line of Business: Fire

Total Premiums \$1,658,834,420

Company Name	NAIC Code	Florida Premiums	Market Share
AMERICAN SECURITY INSURANCE COMPANY	42978	\$301,501,621	18.18%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

BALBOA INSURANCE COMPANY	24813	\$227,787,751	13.73%
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$153,480,151	9.25%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$46,639,019	2.81%
AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	12841	\$35,642,483	2.15%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$28,476,379	1.72%
SOUTHERN FIDELITY INSURANCE COMPANY	10136	\$22,474,830	1.35%
FLORIDA FAMILY INSURANCE COMPANY	10688	\$20,421,893	1.23%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$20,195,554	1.22%
SOUTHERN OAK INSURANCE COMPANY	12247	\$13,102,051	0.79%

### Line of Business: Homeowners Multiple Peril

Total Premiums \$6,932,273,774

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$888,326,215	12.81%
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$790,756,469	11.41%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$507,449,768	7.32%
ST. JOHNS INSURANCE COMPANY, INC.	11844	\$269,871,393	3.89%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$216,976,043	3.13%
FLORIDA PENINSULA INSURANCE COMPANY	10132	\$173,244,486	2.50%
ROYAL PALM INSURANCE COMPANY	12538	\$153,912,280	2.22%
FEDERAL INSURANCE COMPANY	20281	\$144,221,673	2.08%
AMERICAN HOME ASSURANCE COMPANY	19380	\$141,904,658	2.05%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$141,886,561	2.05%

### Line of Business: Inland Marine

Total Premiums: \$793,746,152

Company Name	NAIC Code	Florida Premiums	Market Share
CONTINENTAL CASUALTY COMPANY	20443	\$75,321,744	9.49%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$74,256,181	9.36%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$48,273,317	6.08%
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$33,334,753	4.20%
OLD REPUBLIC INSURANCE COMPANY	24147	\$30,734,260	3.87%
ASSURANCE COMPANY OF AMERICA	19305	\$27,161,340	3.42%
FEDERAL INSURANCE COMPANY	20281	\$26,596,360	3.35%
AMERICAN HOME ASSURANCE COMPANY	19380	\$20,205,881	2.55%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$20,035,474	2.52%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$18,850,721	2.37%

### Line of Business: Medical Professional Liability

Total Premiums: \$568,386,288

Company Name	NAIC Code	Florida Premiums	Market Share
FIRST PROFESSIONALS INSURANCE COMPANY, INC	33383	\$122,757,236	21.60%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

MAG MUTUAL INSURANCE COMPANY	42617	\$59,203,304	10.42%
DOCTORS' COMPANY, AN INTERINSURANCE EXCHANGE (THE)	34495	\$45,297,108	7.97%
PROASSURANCE CASUALTY COMPANY	38954	\$26,644,516	4.69%
FLORIDA DOCTORS INSURANCE COMPANY	12441	\$22,314,967	3.93%
MEDICAL PROTECTIVE COMPANY (THE)	11843	\$17,832,578	3.14%
CONTINENTAL CASUALTY COMPANY	20443	\$12,863,060	2.26%
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	20427	\$11,298,421	1.99%
HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	11966	\$9,139,246	1.61%
PHYSICIANS INSURANCE COMPANY	11588	\$8,399,619	1.48%

### Line of Business: Mortgage Guaranty

Total Premiums: \$423,504,013

Company Name	NAIC Code	Florida Premiums	Market Share
MORTGAGE GUARANTY INSURANCE CORPORATION	29858	\$100,114,703	23.64%
UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	15873	\$76,294,692	18.02%
RADIAN GUARANTY, INC.	33790	\$75,359,921	17.79%
PMI MORTGAGE INSURANCE CO.	27251	\$67,691,882	15.98%
GENWORTH MORTGAGE INSURANCE CORPORATION	38458	\$44,989,855	10.62%
REPUBLIC MORTGAGE INSURANCE COMPANY	28452	\$42,274,347	9.98%
CMG MORTGAGE INSURANCE COMPANY	40266	\$6,327,543	1.49%
GENWORTH RESIDENTIAL MORTGAGE INSURANCE CORPORATION OF NORTH CAROLI	29823	\$2,680,497	0.63%
UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	26999	\$792,713	0.19%
MGIC INDEMNITY CORPORATION	18740	\$7,953	0.00%

### Line of Business: Multiple Peril Crop

Total Premiums: \$93,330,675

Company Name	NAIC Code	Florida Premiums	Market Share
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	20699	\$20,588,630	22.06%
PRODUCERS AGRICULTURE INSURANCE COMPANY	34312	\$17,301,714	18.54%
AGRI GENERAL INSURANCE COMPANY	42757	\$16,569,823	17.75%
GUIDEONE MUTUAL INSURANCE COMPANY	15032	\$16,355,532	17.52%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$13,546,060	14.51%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$7,151,573	7.66%
ACCEPTANCE INDEMNITY INSURANCE COMPANY	20010	\$4,268,368	4.57%
GREAT AMERICAN INSURANCE COMPANY	16691	\$1,816,185	1.95%
RURAL COMMUNITY INSURANCE COMPANY	39039	\$700,885	0.75%
STATE FARM FIRE AND CASUALTY COMPANY	25143	\$604,880	0.65%

### Line of Business: Ocean Marine

Total Premiums: \$264,339,637

Company Name	NAIC Code	Florida Premiums	Market Share
CONTINENTAL INSURANCE COMPANY	35289	\$34,115,338	12.91%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

FEDERAL INSURANCE COMPANY	20281	\$26,121,632	9.88%
ACE AMERICAN INSURANCE COMPANY	22667	\$25,007,354	9.46%
ST. PAUL FIRE & MARINE INSURANCE COMPANY	24767	\$22,659,505	8.57%
SEVEN SEAS INSURANCE COMPANY, INC.	37672	\$16,000,204	6.05%
NORTHERN ASSURANCE COMPANY OF AMERICA	38369	\$14,741,677	5.58%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$10,529,441	3.98%
FIREMAN'S FUND INSURANCE COMPANY	21873	\$9,775,835	3.70%
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$9,545,610	3.61%
MARKEL AMERICAN INSURANCE COMPANY	28932	\$9,279,785	3.51%

### Line of Business: Other Commercial Auto Liability

Total Premiums \$1,188,102,072

Company Name	NAIC Code	Florida Premiums	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$142,844,292	12.02%
AUTO-OWNERS INSURANCE COMPANY	18988	\$60,328,504	5.08%
ALLSTATE INSURANCE COMPANY	19232	\$35,333,437	2.97%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$28,776,865	2.42%
WESTFIELD INSURANCE COMPANY	24112	\$25,967,218	2.19%
EMPIRE FIRE AND MARINE INSURANCE COMPANY	21326	\$25,317,278	2.13%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$24,505,507	2.06%
NATIONAL TRUST INSURANCE COMPANY	20141	\$20,028,520	1.69%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$19,878,106	1.67%
AMERISURE INSURANCE COMPANY	19488	\$17,315,900	1.46%

### Line of Business: Other Liability

Total Premiums \$2,442,984,011

Company Name	NAIC Code	Florida Premiums	Market Share
NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	19445	\$125,324,065	5.13%
ACE AMERICAN INSURANCE COMPANY	22667	\$101,066,202	4.14%
FEDERAL INSURANCE COMPANY	20281	\$68,050,771	2.79%
CONTINENTAL CASUALTY COMPANY	20443	\$56,371,765	2.31%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$51,072,731	2.09%
CONTINENTAL INSURANCE COMPANY	35289	\$47,925,117	1.96%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$46,019,437	1.88%
XL SPECIALTY INSURANCE COMPANY	37885	\$38,132,895	1.56%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$36,250,673	1.48%
AUTO-OWNERS INSURANCE COMPANY	18988	\$35,409,673	1.45%

### Line of Business: Other Private Passenger Auto Liability

Total Premiums \$6,157,279,397

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$1,281,903,502	20.82%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

GEICO GENERAL INSURANCE COMPANY	35882	\$465,113,133	7.55%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$328,175,155	5.33%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$327,946,717	5.33%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$307,989,472	5.00%
ALLSTATE INSURANCE COMPANY	19232	\$296,255,525	4.81%
GEICO INDEMNITY COMPANY	22055	\$219,466,921	3.56%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$199,429,894	3.24%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$172,093,512	2.79%
USAA CASUALTY INSURANCE COMPANY	25968	\$141,208,019	2.29%

### Line of Business: Private Passenger Auto No-Fault (Personal Injury Protect) Total Premiums \$2,235,877,936

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$370,521,759	16.57%
GEICO GENERAL INSURANCE COMPANY	35882	\$173,446,388	7.76%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$167,126,358	7.47%
GEICO INDEMNITY COMPANY	22055	\$136,109,593	6.09%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$133,600,062	5.98%
ALLSTATE INSURANCE COMPANY	19232	\$93,321,030	4.17%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$78,802,458	3.52%
DIRECT GENERAL INSURANCE COMPANY	42781	\$64,442,671	2.88%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$56,143,570	2.51%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$54,085,486	2.42%

### Line of Business: Private Passenger Auto Physical Damage Total Premiums \$3,544,104,287

Company Name	NAIC Code	Florida Premiums	Market Share
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$708,102,802	19.98%
GEICO GENERAL INSURANCE COMPANY	35882	\$314,813,930	8.88%
ALLSTATE INSURANCE COMPANY	19232	\$204,432,280	5.77%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$202,768,600	5.72%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$191,240,615	5.40%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$155,312,101	4.38%
GEICO INDEMNITY COMPANY	22055	\$154,426,596	4.36%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$116,251,488	3.28%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$104,719,613	2.95%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$90,846,479	2.56%

### Line of Business: Products Liability Total Premiums: \$155,210,512

Company Name	NAIC Code	Florida Premiums	Market Share
FEDERAL INSURANCE COMPANY	20281	\$8,740,542	5.63%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

AMERISURE INSURANCE COMPANY	19488	\$5,349,979	3.45%
HARTFORD FIRE INSURANCE COMPANY	19682	\$5,169,511	3.33%
ELECTRIC INSURANCE COMPANY	21261	\$5,092,772	3.28%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$4,852,715	3.13%
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	26247	\$3,801,418	2.45%
MID-CONTINENT CASUALTY COMPANY	23418	\$3,682,610	2.37%
NATIONAL TRUST INSURANCE COMPANY	20141	\$3,556,956	2.29%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$3,412,181	2.20%
AMERISURE MUTUAL INSURANCE COMPANY	23396	\$3,067,654	1.98%

### Line of Business: Surety

Total Premiums: \$319,282,753

Company Name	NAIC Code	Florida Premiums	Market Share
TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	31194	\$56,506,008	17.70%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$34,749,888	10.88%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$21,070,098	6.60%
WESTERN SURETY COMPANY	13188	\$20,447,485	6.40%
SAFECO INSURANCE COMPANY OF AMERICA	24740	\$17,412,292	5.45%
FEDERAL INSURANCE COMPANY	20281	\$12,129,341	3.80%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$8,030,127	2.52%
GREAT AMERICAN INSURANCE COMPANY	16691	\$7,560,742	2.37%
HARTFORD FIRE INSURANCE COMPANY	19682	\$7,417,377	2.32%
HANOVER INSURANCE COMPANY (THE)	22292	\$7,115,012	2.23%

### Line of Business: Warranty

Total Premiums: \$272,383,452

Company Name	NAIC Code	Florida Premiums	Market Share
COURTESY INSURANCE COMPANY	26492	\$102,947,905	37.80%
NEW HAMPSHIRE INSURANCE COMPANY	23841	\$62,280,281	22.86%
WESCO INSURANCE COMPANY	25011	\$24,724,423	9.08%
MIC PROPERTY & CASUALTY INS. CORP.	38601	\$19,625,923	7.21%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$10,081,774	3.70%
LYNDON PROPERTY INSURANCE COMPANY	35769	\$10,035,140	3.68%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$9,023,702	3.31%
VIRGINIA SURETY COMPANY, INC.	40827	\$8,129,423	2.98%
TOYOTA MOTOR INSURANCE COMPANY	37621	\$7,605,292	2.79%
CONTINENTAL INSURANCE COMPANY	35289	\$5,562,891	2.04%

### Line of Business: Workers' Compensation

Total Premiums: \$1,700,421,802

Company Name	NAIC Code	Florida Premiums	Market Share
BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	10701	\$223,349,010	13.13%

# TOP 10 CARRIERS BY PROPERTY AND CASUALTY LINES OF BUSINESS

## CALENDAR YEAR 2009

Pursuant to FS 624.313(f)

FCCI INSURANCE COMPANY	10178	\$102,507,193	6.03%
ZENITH INSURANCE COMPANY	13269	\$93,735,647	5.51%
FFVA MUTUAL INSURANCE COMPANY	10385	\$62,707,654	3.69%
TWIN CITY FIRE INSURANCE COMPANY	29459	\$58,673,823	3.45%
AMERISURE INSURANCE COMPANY	19488	\$48,595,082	2.86%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$48,300,778	2.84%
TECHNOLOGY INSURANCE COMPANY	42376	\$44,988,009	2.65%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$33,267,947	1.96%
BRIDGEFIELD CASUALTY INSURANCE COMPANY	10335	\$30,979,773	1.82%

## Licensed Title Companies by Market Share for Calendar Year 2009

### Title Insurance

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
FIRST AMERICAN TITLE INSURANCE COMPANY	\$163,714,939	\$703,581,058	23.27%
OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	\$103,627,889		14.73%
ATTORNEYS' TITLE INSURANCE FUND, INC.	\$93,179,157		13.24%
CHICAGO TITLE INSURANCE COMPANY	\$74,512,524		10.59%
FIDELITY NATIONAL TITLE INSURANCE COMPANY	\$64,622,557		9.18%
STEWART TITLE GUARANTY COMPANY	\$62,679,638		8.91%
COMMONWEALTH LAND TITLE INSURANCE COMPANY	\$37,392,813		5.31%
TICOR TITLE INSURANCE COMPANY OF FLORIDA	\$24,253,036		3.45%
LAWYERS TITLE INSURANCE CORPORATION	\$21,758,649		3.09%
WESTCOR LAND TITLE INSURANCE COMPANY	\$21,580,197		3.07%
TICOR TITLE INSURANCE COMPANY	\$13,577,344		1.93%
TITLE RESOURCES GUARANTY COMPANY	\$8,889,139		1.26%
NORTH AMERICAN TITLE INSURANCE COMPANY	\$3,949,867		0.56%
K.E.L. TITLE INSURANCE GROUP, INC.	\$3,428,708		0.49%
COMMERCE TITLE INSURANCE COMPANY	\$2,142,794		0.30%
ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	\$1,344,537		0.19%
SOUTHERN TITLE INSURANCE CORPORATION	\$909,447		0.13%
NATIONAL TITLE INSURANCE COMPANY	\$720,868		0.10%
NATIONAL TITLE INSURANCE OF NEW YORK INC.	\$714,401		0.10%
WFG NATIONAL TITLE INSURANCE COMPANY	\$396,360		0.06%
ENTITLE INSURANCE COMPANY	\$129,185		0.02%
INVESTORS TITLE INSURANCE COMPANY	\$46,195		0.01%
SECURITY UNION TITLE INSURANCE COMPANY	\$10,814		0.00%

# Top 25 Carriers by Line of Business for Calendar Year 2009

## Life and Health

### Line of Business: Accident and Health

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
UNITEDHEALTHCARE INSURANCE COMPANY	\$4,459,968,370	\$22,686,549,723	19.66%
BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	\$4,358,813,324		19.21%
AETNA HEALTH INC.	\$1,961,271,150		8.65%
AVMED, INC.	\$726,703,532		3.20%
UNITEDHEALTHCARE OF FLORIDA, INC.	\$654,413,699		2.88%
HUMANA MEDICAL PLAN, INC.	\$641,600,519		2.83%
COVENTRY HEALTH CARE OF FLORIDA, INC.	\$636,616,968		2.81%
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	\$623,923,452		2.75%
AETNA LIFE INSURANCE COMPANY	\$615,749,765		2.71%
HUMANA INSURANCE COMPANY	\$520,874,393		2.30%
NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	\$431,571,309		1.90%
CAPITAL HEALTH PLAN, INC.	\$426,773,940		1.88%
HEALTH OPTIONS, INC.	\$399,515,908		1.76%
METROPOLITAN LIFE INSURANCE COMPANY	\$320,549,283		1.41%
GOLDEN RULE INSURANCE COMPANY	\$302,864,807		1.33%
HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	\$290,109,561		1.28%
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	\$281,709,027		1.24%
UNICARE LIFE & HEALTH INSURANCE COMPANY	\$170,697,639		0.75%
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	\$164,351,028		0.72%
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	\$146,307,047		0.64%
FLORIDA HEALTH CARE PLAN, INC.	\$140,128,366		0.62%
UNUM LIFE INSURANCE COMPANY OF AMERICA	\$134,558,301		0.59%
BANKERS LIFE AND CASUALTY COMPANY	\$123,642,103		0.55%
COMPBENEFITS COMPANY	\$120,097,403		0.53%
PENNSYLVANIA LIFE INSURANCE COMPANY	\$118,560,626		0.52%

### Line of Business: Annuity Considerations

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
JACKSON NATIONAL LIFE INSURANCE COMPANY	\$932,401,670	\$17,050,255,455	5.47%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	\$903,241,987		5.30%
METLIFE INVESTORS USA INSURANCE COMPANY	\$902,230,557		5.29%
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	\$831,105,924		4.87%
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	\$824,254,032		4.83%
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	\$813,018,788		4.77%
VARIABLE ANNUITY LIFE INSURANCE COMPANY	\$776,539,417		4.55%
TRANSAMERICA LIFE INSURANCE COMPANY	\$706,505,329		4.14%
RIVERSOURCE LIFE INSURANCE COMPANY	\$692,714,970		4.06%

# Top 25 Carriers by Line of Business for Calendar Year 2009

## Life and Health

AVIVA LIFE AND ANNUITY COMPANY	\$627,374,527		3.68%
PACIFIC LIFE INSURANCE COMPANY	\$569,257,042		3.34%
AXA EQUITABLE LIFE INSURANCE COMPANY	\$517,287,154		3.03%
METROPOLITAN LIFE INSURANCE COMPANY	\$466,770,472		2.74%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	\$457,634,687		2.68%
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	\$444,964,920		2.61%
ING USA ANNUITY AND LIFE INSURANCE COMPANY	\$370,999,519		2.18%
SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	\$329,230,715		1.93%
PRUCO LIFE INSURANCE COMPANY	\$326,435,430		1.91%
ING LIFE INSURANCE AND ANNUITY COMPANY	\$299,255,393		1.76%
TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	\$289,469,647		1.70%
WESTERN NATIONAL LIFE INSURANCE COMPANY	\$222,363,133		1.30%
OHIO NATIONAL LIFE INSURANCE COMPANY	\$209,956,553		1.23%
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	\$191,285,495		1.12%
AMERICAN NATIONAL INSURANCE COMPANY	\$185,459,072		1.09%
LIFE INSURANCE COMPANY OF THE SOUTHWEST	\$176,331,736		1.03%

### Line of Business: Deposit Type Fund

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
PRINCIPAL LIFE INSURANCE COMPANY	\$392,326,587	\$1,042,958,706	37.62%
HARTFORD LIFE INSURANCE COMPANY	\$193,478,707		18.55%
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	\$139,917,823		13.42%
PHOENIX LIFE INSURANCE COMPANY	\$36,400,684		3.49%
UNITED OF OMAHA LIFE INSURANCE COMPANY	\$30,207,368		2.90%
KNIGHTS OF COLUMBUS	\$29,396,026		2.82%
OM FINANCIAL LIFE INSURANCE COMPANY	\$21,456,683		2.06%
AVIVA LIFE AND ANNUITY COMPANY	\$17,614,572		1.69%
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	\$13,463,015		1.29%
TRANSAMERICA LIFE INSURANCE COMPANY	\$12,795,158		1.23%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	\$12,311,159		1.18%
SYMETRA LIFE INSURANCE COMPANY	\$10,479,067		1.00%
GENWORTH LIFE INSURANCE COMPANY	\$8,996,535		0.86%
PRESIDENTIAL LIFE INSURANCE COMPANY	\$8,415,235		0.81%
INTEGRITY LIFE INSURANCE COMPANY	\$7,177,062		0.69%
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	\$6,967,356		0.67%
METLIFE INVESTORS USA INSURANCE COMPANY	\$6,289,004		0.60%
PENN MUTUAL LIFE INSURANCE COMPANY	\$5,653,525		0.54%
METROPOLITAN LIFE INSURANCE COMPANY	\$5,327,890		0.51%
EMPLOYEES LIFE COMPANY (MUTUAL)	\$5,220,307		0.50%
THRIVENT FINANCIAL FOR LUTHERANS	\$4,563,099		0.44%
EQUITRUST LIFE INSURANCE COMPANY	\$4,213,126		0.40%
AMERICAN NATIONAL INSURANCE COMPANY	\$4,014,010		0.38%

# Top 25 Carriers by Line of Business for Calendar Year 2009

## Life and Health

JACKSON NATIONAL LIFE INSURANCE COMPANY	\$3,992,709		0.38%
WOODMEN OF THE WORLD LIFE INS. SOC./OMAHA WOODMEN	\$3,835,493		0.37%

### Line of Business: Life

Company Name	Florida Premiums	Sum of Florida Premium	Market Share
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	\$449,242,126	\$7,363,658,506	6.10%
METROPOLITAN LIFE INSURANCE COMPANY	\$429,560,703		5.83%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	\$410,703,093		5.58%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	\$360,523,716		4.90%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	\$243,606,927		3.31%
NEW YORK LIFE INSURANCE COMPANY	\$213,143,280		2.89%
STATE FARM LIFE INSURANCE COMPANY	\$196,778,323		2.67%
TRANSAMERICA LIFE INSURANCE COMPANY	\$188,888,878		2.57%
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	\$183,623,300		2.49%
AMERICAN GENERAL LIFE INSURANCE COMPANY	\$179,747,470		2.44%
AXA EQUITABLE LIFE INSURANCE COMPANY	\$177,992,744		2.42%
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	\$170,472,086		2.32%
PACIFIC LIFE INSURANCE COMPANY	\$138,724,138		1.88%
SUN LIFE ASSURANCE COMPANY OF CANADA	\$121,227,780		1.65%
PRIMERICA LIFE INSURANCE COMPANY	\$118,680,549		1.61%
PRUCO LIFE INSURANCE COMPANY	\$117,973,124		1.60%
MINNESOTA LIFE INSURANCE COMPANY	\$112,016,980		1.52%
LINCOLN BENEFIT LIFE COMPANY	\$109,541,762		1.49%
PROTECTIVE LIFE INSURANCE COMPANY	\$100,696,532		1.37%
PRINCIPAL LIFE INSURANCE COMPANY	\$96,354,325		1.31%
RELIASTAR LIFE INSURANCE COMPANY	\$93,719,311		1.27%
METLIFE INVESTORS USA INSURANCE COMPANY	\$89,696,923		1.22%
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	\$87,942,917		1.19%
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	\$76,944,239		1.04%
UNITED OF OMAHA LIFE INSURANCE COMPANY	\$72,388,506		0.98%

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
<b>FRATERNAL</b>			<b>Total Direct Business</b>		<b>\$290,830,946</b>
1 BAPTIST LIFE ASSOCIATION	Foreign	\$26,393,173	\$25,611,887	\$781,286	\$115,225
2 CATHOLIC ASSOCIATION OF FORESTERS	Foreign	\$13,098,778	\$6,767,759	\$6,331,019	\$4,984
3 CATHOLIC HOLY FAMILY SOCIETY	Foreign	\$94,533,870	\$85,392,045	\$9,141,825	\$258,067
4 CATHOLIC KNIGHTS INSURANCE SOCIETY	Foreign	\$873,715,936	\$841,657,833	\$32,058,103	\$9,334
5 CATHOLIC LIFE INSURANCE	Foreign	\$770,594,621	\$716,522,323	\$54,072,298	\$15,714
6 CROATIAN FRATERNAL UNION OF AMERICA	Foreign	\$326,485,747	\$312,405,784	\$14,079,963	\$13,608
7 CSA FRATERNAL LIFE	Foreign	\$115,173,989	\$111,527,017	\$3,646,972	\$91,229
8 FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE U.S.A.	Foreign	\$590,101,887	\$503,575,181	\$86,526,708	\$640,621
9 FIRST CATHOLIC SLOVAK UNION OF THE UNITED STATES OF AMERIC	Foreign	\$234,794,912	\$221,625,900	\$13,169,012	\$71,362
10 GLEANER LIFE INSURANCE SOCIETY	Foreign	\$1,143,427,919	\$1,062,285,613	\$81,142,306	\$3,381,511
11 GREATER BENEFICIAL UNION OF PITTSBURGH	Foreign	\$602,550,269	\$571,545,028	\$31,005,241	\$2,387,923
12 GREEK CATHOLIC UNION OF THE USA	Foreign	\$659,674,884	\$641,507,392	\$18,167,492	\$1,854,186
13 HUNGARIAN REFORMED FEDERATION OF AMERICA	Foreign	\$17,201,396	\$15,733,313	\$1,468,076	\$2,870
14 INDEPENDENT ORDER OF FORESTERS	Alien	\$2,811,478,920	\$2,570,311,938	\$241,166,982	\$11,271,423
15 KNIGHTS OF COLUMBUS	Foreign	\$15,548,928,424	\$13,901,424,069	\$1,647,504,355	\$50,188,109
16 LOYAL CHRISTIAN BENEFIT ASSOCIATION	Foreign	\$159,231,193	\$155,292,304	\$3,938,889	\$147,575
17 LUSO-AMERICAN LIFE INSURANCE SOCIETY	Foreign	\$75,475,170	\$68,517,420	\$6,957,750	\$0
18 MENNONITE MUTUAL AID ASSOCIATION	Foreign	\$370,479,519	\$289,069,049	\$81,410,470	\$2,063,908
19 MODERN WOODMEN OF AMERICA	Foreign	\$9,266,004,700	\$8,129,557,362	\$1,136,447,336	\$36,860,397
20 NAT'L SLOVAK SOCIETY OF THE UNITED STATES OF AMER.	Foreign	\$370,283,342	\$361,584,620	\$8,698,722	\$6,637,689

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
21 ORDER OF UNITED COMMERCIAL TRAVELERS OF AMERICA (THE)	Foreign	\$22,563,531	\$11,919,372	\$10,644,159	\$5,897,829
22 POLISH NATIONAL ALLIANCE OF THE US OF NA	Foreign	\$437,152,316	\$407,327,707	\$29,824,609	\$478,884
23 POLISH NATIONAL UNION OF AMERICA	Foreign	\$25,028,376	\$24,622,011	\$406,365	\$12,621
24 POLISH ROMAN CATHOLIC UNION OF AMERICA	Foreign	\$178,199,480	\$173,887,213	\$4,312,268	\$147,996
25 POLISH WOMEN'S ALLIANCE OF AMERICA	Foreign	\$53,501,964	\$52,626,343	\$875,623	\$15
26 ROYAL NEIGHBORS OF AMERICA	Foreign	\$719,164,640	\$497,618,804	\$221,545,836	\$2,920,007
27 SLOVENE NATIONAL BENEFIT SOCIETY	Foreign	\$165,020,266	\$159,732,897	\$5,287,370	\$332,576
28 SONS OF NORWAY	Foreign	\$282,315,070	\$275,485,181	\$6,829,889	\$800,438
29 SUPREME COUNCIL OF THE ROYAL ARCANUM	Foreign	\$82,774,608	\$70,130,259	\$12,644,349	\$101,215
30 THRIVENT FINANCIAL FOR LUTHERANS	Foreign	\$54,372,055,030	\$50,245,280,775	\$4,126,774,255	\$110,931,291
31 TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA	Foreign	\$11,225,787	\$1,540,418	\$9,685,369	\$2,053
32 UKRAINIAN NATIONAL ASSOCIATION, INC.	Foreign	\$110,271,416	\$105,372,253	\$4,899,162	\$10,427,539
33 WILLIAM PENN ASSOCIATION	Foreign	\$199,480,223	\$179,586,031	\$19,894,192	\$1,052,005
34 WOMAN'S LIFE INSURANCE SOCIETY	Foreign	\$185,701,078	\$156,463,809	\$29,237,269	\$38,980
35 WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY/OMAHA WOOD	Foreign	\$8,074,593,384	\$7,251,285,875	\$823,307,509	\$41,601,338
36 WOODMEN OF THE WORLD/ASSURED LIFE ASSOCIATION	Foreign	\$55,044,296	\$45,510,604	\$9,533,692	\$6,978
37 WORKMEN'S BENEFIT FUND OF THE USA	Foreign	\$34,308,026	\$33,816,463	\$491,563	\$63,446

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
<b>LIFE &amp; HEALTH (ANNUITY)</b>			<b>Total Direct Business</b>	<b>\$39,393,567,499</b>	
1 5 STAR LIFE INSURANCE COMPANY	Foreign	\$188,377,958	\$137,380,836	\$48,497,072	\$8,048,852
2 AAA LIFE INSURANCE COMPANY	Foreign	\$402,849,464	\$318,606,989	\$81,742,475	\$21,455,718
3 ABILITY INSURANCE COMPANY	Foreign	\$195,278,597	\$173,559,002	\$19,219,595	\$1,373,708
4 ACACIA LIFE INSURANCE COMPANY	Foreign	\$1,517,203,095	\$1,195,649,946	\$306,053,149	\$6,549,869
5 ACE LIFE INSURANCE COMPANY	Foreign	\$40,242,432	\$21,187,297	\$16,555,135	\$0
6 ADMIRAL LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$13,454,734	\$3,907,267	\$7,047,467	\$28,294
7 ADVANTA LIFE INSURANCE COMPANY	Foreign	\$4,353,862	\$187,863	\$2,165,999	\$1,354
8 AETNA LIFE INSURANCE COMPANY	Foreign	\$22,490,327,134	\$17,632,152,149	\$4,795,409,425	\$655,546,817
9 AGL LIFE ASSURANCE COMPANY	Foreign	\$3,775,965,478	\$3,755,748,076	\$17,442,403	\$6,745,627
10 ALFA LIFE INSURANCE CORPORATION	Foreign	\$1,141,858,221	\$958,870,376	\$178,776,347	\$4,959
11 ALL SAVERS INSURANCE COMPANY	Foreign	\$4,248,914	\$185,695	\$2,063,219	\$205
12 ALLIANZ LIFE AND ANNUITY COMPANY	Foreign	\$16,917,592	\$6,153,031	\$8,264,561	\$0
13 ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$75,453,861,851	\$71,530,653,004	\$3,884,305,363	\$860,669,771
14 ALLSTATE ASSURANCE COMPANY	Foreign	\$10,834,530	\$1,595,523	\$6,239,007	\$0
15 ALLSTATE LIFE INSURANCE COMPANY	Foreign	\$63,008,532,260	\$59,541,118,796	\$3,462,010,864	\$153,865,384
16 AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	Domestic	\$671,086,489	\$554,468,748	\$112,145,400	\$20,142,664
17 AMERICAN CAPITOL INSURANCE COMPANY	Foreign	\$69,597,205	\$59,815,900	\$7,281,305	\$61,290
18 AMERICAN CONTINENTAL INSURANCE COMPANY	Foreign	\$36,738,562	\$20,381,721	\$14,856,841	\$60,458
19 AMERICAN CREDITORS LIFE INSURANCE COMPANY	Foreign	\$17,178,774	\$5,423,350	\$9,813,424	\$0
20 AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	Foreign	\$16,697,567,555	\$15,504,437,676	\$1,190,629,879	\$446,049,427

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
21 AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	Foreign	\$75,798,441,760	\$70,030,502,676	\$5,764,059,479	\$293,891,969
22 AMERICAN FIDELITY ASSURANCE COMPANY	Foreign	\$3,567,592,862	\$3,285,474,215	\$279,618,647	\$19,086,412
23 AMERICAN FIDELITY LIFE INSURANCE COMPANY	Domestic	\$460,907,110	\$389,418,298	\$68,988,811	\$1,573,083
24 AMERICAN GENERAL ASSURANCE COMPANY	Foreign	\$184,651,273	\$93,198,146	\$88,953,127	\$6,383,460
25 AMERICAN GENERAL LIFE & ACCIDENT INSURANCE COMPANY	Foreign	\$9,359,040,661	\$8,607,695,448	\$675,741,328	\$86,953,219
26 AMERICAN GENERAL LIFE INSURANCE COMPANY	Foreign	\$39,653,080,014	\$33,699,047,993	\$5,947,182,021	\$260,907,265
27 AMERICAN GENERAL LIFE INSURANCE COMPANY OF DELAWARE	Foreign	\$9,357,651,642	\$8,902,867,997	\$449,900,130	\$17,791,049
28 AMERICAN HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$1,360,546,656	\$736,817,088	\$620,729,568	\$4,828,630
29 AMERICAN HERITAGE LIFE INSURANCE COMPANY	Domestic	\$1,404,487,671	\$1,163,577,103	\$237,599,251	\$87,621,751
30 AMERICAN HOME LIFE INSURANCE COMPANY (THE)	Foreign	\$176,385,035	\$161,995,064	\$14,389,971	\$292,764
31 AMERICAN INCOME LIFE INSURANCE COMPANY	Foreign	\$1,932,815,664	\$1,744,743,052	\$176,392,505	\$22,388,267
32 AMERICAN INTERNATIONAL LIFE ASSURANCE CO. OF NY	Foreign	\$6,543,626,616	\$6,020,000,368	\$520,401,248	\$874,987
33 AMERICAN MATURITY LIFE INSURANCE COMPANY	Foreign	\$60,927,893	\$15,519,795	\$42,908,098	\$16,113
34 AMERICAN MEDICAL AND LIFE INSURANCE COMPANY	Foreign	\$27,083,551	\$19,514,324	\$5,569,227	\$10,249,216
35 AMERICAN MEDICAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$79,637,761	\$39,718,748	\$33,919,013	\$23,675,174
36 AMERICAN MEMORIAL LIFE INSURANCE COMPANY	Foreign	\$2,067,828,812	\$1,958,111,468	\$107,217,344	\$1,893,874
37 AMERICAN MODERN LIFE INSURANCE COMPANY	Foreign	\$63,388,999	\$42,566,038	\$18,322,961	\$6,566
38 AMERICAN NATIONAL INSURANCE COMPANY	Foreign	\$15,359,312,751	\$13,466,845,928	\$1,861,634,374	\$220,889,209
39 AMERICAN NATIONAL LIFE INS. CO. OF TEXAS	Foreign	\$125,414,643	\$98,747,018	\$23,667,625	\$1,748,186
40 AMERICAN PHOENIX LIFE AND REASSURANCE COMPANY	Foreign	\$22,766,366	\$6,108,146	\$11,658,220	\$0
41 AMERICAN PIONEER LIFE INSURANCE COMPANY	Domestic	\$86,464,526	\$65,566,566	\$18,380,905	\$59,191,297
42 AMERICAN PUBLIC LIFE INSURANCE COMPANY	Foreign	\$77,202,159	\$59,619,831	\$14,940,128	\$630,093

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
43 AMERICAN REPUBLIC INSURANCE COMPANY	Foreign	\$521,455,950	\$280,502,756	\$235,953,194	\$4,582,370
44 AMERICAN RETIREMENT LIFE INSURANCE COMPANY	Foreign	\$6,403,000	\$858,639	\$3,044,361	\$250
45 AMERICAN UNITED LIFE INSURANCE COMPANY	Foreign	\$14,839,167,743	\$14,080,320,251	\$753,847,492	\$68,304,849
46 AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	Foreign	\$374,416,549	\$316,719,928	\$54,538,201	\$2,699,787
47 AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$3,557,789,672	\$3,246,503,034	\$308,648,330	\$40,732,016
48 AMERITAS LIFE INSURANCE CORP.	Foreign	\$6,529,455,897	\$5,280,458,802	\$1,246,497,095	\$54,780,514
49 AMICA LIFE INSURANCE COMPANY	Foreign	\$989,218,875	\$821,470,920	\$162,747,955	\$12,173,217
50 ANNUITY INVESTORS LIFE INSURANCE COMPANY	Foreign	\$2,167,232,613	\$2,037,636,946	\$127,095,667	\$24,020,154
51 ANTHEM LIFE INSURANCE COMPANY	Foreign	\$285,246,250	\$224,449,957	\$57,528,750	\$387,689
52 ASSURITY LIFE INSURANCE COMPANY	Foreign	\$2,237,618,619	\$1,988,940,927	\$246,177,693	\$9,764,606
53 ATLANTA LIFE INSURANCE COMPANY	Foreign	\$74,928,337	\$63,776,524	\$5,681,954	\$153,221
54 ATLANTIC COAST LIFE INSURANCE COMPANY	Foreign	\$75,505,164	\$61,749,767	\$12,255,397	\$0
55 AURORA NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$2,999,843,583	\$2,663,124,140	\$333,719,443	\$2,284,293
56 AUTO-OWNERS LIFE INSURANCE COMPANY	Foreign	\$2,338,753,267	\$2,098,205,798	\$237,097,469	\$15,911,283
57 AVIVA LIFE AND ANNUITY COMPANY	Foreign	\$41,990,392,389	\$39,707,516,241	\$2,272,876,148	\$697,290,010
58 AVIVA LIFE AND ANNUITY COMPANY OF NEW YORK	Foreign	\$1,474,772,607	\$1,376,616,265	\$96,154,036	\$5,345,804
59 AXA EQUITABLE LIFE AND ANNUITY COMPANY	Foreign	\$517,713,042	\$462,225,921	\$52,987,121	\$2,012,367
60 AXA EQUITABLE LIFE INSURANCE COMPANY	Foreign	\$126,783,596,044	\$123,667,654,452	\$3,113,441,592	\$717,162,403
61 BALBOA LIFE INSURANCE COMPANY	Foreign	\$48,100,391	\$11,023,422	\$34,576,969	\$707,136
62 BALTIMORE LIFE INSURANCE COMPANY	Foreign	\$856,828,417	\$776,554,913	\$77,773,504	\$5,030,160
63 BANKERS FIDELITY LIFE INSURANCE COMPANY	Foreign	\$116,031,709	\$84,539,158	\$28,992,552	\$2,026,231
64 BANKERS LIFE AND CASUALTY COMPANY	Foreign	\$12,318,839,810	\$11,588,601,665	\$720,238,145	\$212,320,461

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
65 BANKERS LIFE INSURANCE COMPANY	Domestic	\$209,952,610	\$198,473,687	\$8,478,924	\$4,396,649
66 BANNER LIFE INSURANCE COMPANY	Foreign	\$1,414,138,771	\$1,102,829,072	\$307,945,142	\$46,431,008
67 BCS LIFE INSURANCE COMPANY	Foreign	\$181,394,365	\$100,828,369	\$78,065,996	\$331,281
68 BENEFICIAL LIFE INSURANCE COMPANY	Foreign	\$3,446,437,332	\$2,968,369,776	\$475,567,556	\$4,075,551
69 BERKLEY LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$26,630,396	\$420,837	\$23,709,557	\$1,457
70 BERKSHIRE HATHAWAY LIFE INSURANCE CO. OF NEBRASKA	Foreign	\$7,624,962,811	\$6,592,322,331	\$1,029,640,480	\$0
71 BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$2,626,861,469	\$2,174,587,215	\$449,076,254	\$17,908,852
72 BEST LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$14,731,168	\$6,533,015	\$5,698,153	\$435,361
73 BEST MERIDIAN INSURANCE COMPANY	Domestic	\$181,776,185	\$148,912,673	\$32,113,512	\$288,291
74 BOSTON MUTUAL LIFE INSURANCE COMPANY	Foreign	\$995,276,770	\$887,130,794	\$108,145,976	\$5,887,143
75 BROKERS NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$28,382,783	\$9,252,790	\$16,629,993	\$1,712,102
76 BUPA INSURANCE COMPANY	Domestic	\$111,271,574	\$83,562,289	\$24,104,840	\$13,117
77 C.M. LIFE INSURANCE COMPANY	Foreign	\$8,170,600,995	\$7,453,072,859	\$715,028,136	\$87,307,750
78 CANADA LIFE ASSURANCE COMPANY (US BUSINESS OF THE)	Alien	\$4,197,813,833	\$4,010,409,668	\$187,404,165	\$5,502,769
79 CARDIF LIFE INSURANCE COMPANY	Foreign	\$54,227,061	\$36,759,465	\$14,937,596	\$55,343
80 CELTIC INSURANCE COMPANY	Foreign	\$58,157,732	\$38,360,911	\$17,296,821	\$19,227,202
81 CENTRAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$80,180,479	\$72,317,620	\$5,862,867	\$20,667
82 CENTRAL STATES HEALTH & LIFE COMPANY OF OMAHA	Foreign	\$329,652,325	\$231,547,145	\$98,105,181	\$9,222,083
83 CENTRAL UNITED LIFE INSURANCE COMPANY	Foreign	\$332,629,228	\$288,009,632	\$41,919,596	\$1,333,448
84 CENTRE LIFE INSURANCE COMPANY	Foreign	\$1,969,019,471	\$1,891,944,843	\$74,574,631	\$1,034,606
85 CENTURION LIFE INSURANCE COMPANY	Foreign	\$1,887,807,911	\$864,413,024	\$1,020,894,887	\$2,083,956
86 CHARTER NATIONAL LIFE INSURANCE COMPANY	Foreign	\$158,196,250	\$147,879,353	\$6,906,897	\$35,450

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
87 CHEROKEE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$28,444,961	\$15,201,162	\$11,743,799	\$338,738
88 CHESAPEAKE LIFE INSURANCE COMPANY	Foreign	\$73,365,102	\$31,109,072	\$39,588,030	\$2,533,550
89 CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	Foreign	\$88,089,152	\$48,305,323	\$37,263,829	\$128,716
90 CHURCH LIFE INSURANCE CORPORATION	Foreign	\$219,533,462	\$184,225,054	\$29,308,408	\$3,229,332
91 CIGNA HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$50,006,374	\$8,029,241	\$39,457,134	\$11,425,483
92 CINCINNATI LIFE INSURANCE COMPANY (THE)	Foreign	\$2,830,558,687	\$2,530,313,513	\$297,245,174	\$9,523,497
93 CITIZENS NATIONAL LIFE INSURANCE COMPANY	Foreign	\$11,387,349	\$9,838,378	\$548,971	\$11,402
94 CITIZENS SECURITY LIFE INSURANCE COMPANY	Foreign	\$108,411,378	\$100,397,148	\$5,788,506	\$495,335
95 COLONIAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$4,554,733	\$5,624	\$3,449,109	\$0
96 COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$2,141,799,063	\$1,682,065,748	\$444,657,106	\$90,270,208
97 COLONIAL PENN LIFE INSURANCE COMPANY	Foreign	\$683,578,997	\$650,927,648	\$30,151,349	\$10,699,088
98 COLORADO BANKERS LIFE INSURANCE COMPANY	Foreign	\$154,631,929	\$140,459,472	\$11,672,457	\$4,104,729
99 COLUMBIAN LIFE INSURANCE COMPANY	Foreign	\$248,445,194	\$229,421,564	\$16,511,505	\$6,492,896
100 COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$872,777,210	\$786,248,564	\$86,528,646	\$2,383,315
101 COLUMBUS LIFE INSURANCE COMPANY	Foreign	\$2,719,123,898	\$2,447,533,103	\$261,590,793	\$23,713,614
102 COMBINED INSURANCE COMPANY OF AMERICA	Foreign	\$2,508,209,654	\$1,865,481,105	\$614,389,982	\$26,361,730
103 COMBINED LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$391,081,085	\$329,445,759	\$59,635,327	\$818,643
104 COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY	Foreign	\$33,773,398	\$24,993,628	\$8,779,767	\$88,693
105 COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	Foreign	\$6,929,433,671	\$6,473,571,365	\$453,336,306	\$12,836,521
106 COMPANION LIFE INSURANCE COMPANY	Foreign	\$140,245,520	\$55,414,874	\$82,330,647	\$21,541,585
107 COMPBENEFITS INSURANCE COMPANY	Foreign	\$46,972,260	\$14,767,529	\$30,200,731	\$36,847,021
108 CONGRESS LIFE INSURANCE COMPANY	Foreign	\$58,653,890	\$706,196	\$55,447,695	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
109 CONNECTICUT GENERAL LIFE INSURANCE COMPANY	Foreign	\$19,036,993,502	\$16,117,781,850	\$2,889,320,042	\$646,731,377
110 CONSECO HEALTH INSURANCE COMPANY	Foreign	\$2,558,879,871	\$2,408,306,280	\$148,073,592	\$18,352,342
111 CONSECO INSURANCE COMPANY	Foreign	\$759,442,364	\$621,748,363	\$134,694,002	\$3,781,167
112 CONSECO LIFE INSURANCE COMPANY	Foreign	\$4,382,161,669	\$4,270,662,934	\$107,320,512	\$18,334,289
113 CONSTITUTION LIFE INSURANCE COMPANY	Foreign	\$54,702,465	\$27,195,348	\$25,007,097	\$7,375,645
114 CONSUMERS LIFE INSURANCE COMPANY	Foreign	\$31,048,025	\$16,145,296	\$13,302,729	\$0
115 CONTINENTAL AMERICAN INSURANCE COMPANY	Foreign	\$117,983,556	\$79,512,897	\$35,670,659	\$4,480,192
116 CONTINENTAL ASSURANCE COMPANY	Foreign	\$3,208,225,359	\$2,760,591,541	\$425,802,953	\$2,802,319
117 CONTINENTAL GENERAL INSURANCE COMPANY	Foreign	\$214,081,571	\$181,937,130	\$27,947,882	\$20,228,340
118 CONTINENTAL LIFE INS. CO. OF BRENTWOOD, TENNESSEE	Foreign	\$146,042,399	\$84,655,790	\$59,855,409	\$16,167,997
119 COTTON STATES LIFE INSURANCE COMPANY	Foreign	\$291,706,531	\$256,886,726	\$32,819,804	\$5,580,873
120 COUNTRY INVESTORS LIFE ASSURANCE COMPANY	Foreign	\$205,383,309	\$50,436,651	\$151,946,657	\$1,084,164
121 COUNTRY LIFE INSURANCE COMPANY	Foreign	\$7,895,262,374	\$6,977,239,655	\$913,522,719	\$2,422,062
122 CROWN LIFE INSURANCE COMPANY	Alien	\$313,461,691	\$280,067,759	\$33,393,932	\$2,222,393
123 CSI LIFE INSURANCE COMPANY	Foreign	\$17,601,561	\$4,636,283	\$9,965,278	\$27,896
124 CUNA MUTUAL INSURANCE SOCIETY	Foreign	\$12,441,231,108	\$11,240,156,586	\$1,201,074,522	\$119,171,123
125 DELAWARE AMERICAN LIFE INSURANCE COMPANY	Foreign	\$65,310,684	\$39,430,483	\$23,380,201	\$684,207
126 DIRECT GENERAL LIFE INSURANCE COMPANY	Foreign	\$29,433,037	\$12,367,598	\$14,565,439	\$7,002,060
127 DIRECT LIFE INSURANCE COMPANY	Foreign	\$3,639,555	\$148,753	\$1,975,802	(\$2,277)
128 EAGLE LIFE INSURANCE COMPANY	Foreign	\$32,759,030	\$26,864,443	\$3,394,587	\$0
129 EDUCATORS LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$323,338,559	\$14,808,226	\$255,392,349	\$0
130 EMC NATIONAL LIFE COMPANY	Foreign	\$958,728,777	\$903,717,742	\$19,344,335	\$2,219,110

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
131 EMPHESYS INSURANCE COMPANY	Foreign	\$4,614,492	\$512,020	\$1,489,022	\$0
132 EMPLOYEES LIFE COMPANY (MUTUAL)	Foreign	\$477,181,207	\$458,627,070	\$18,554,137	\$50,166,690
133 EMPLOYERS REASSURANCE CORPORATION	Foreign	\$9,604,672,739	\$8,880,163,473	\$721,959,266	\$0
134 EPIC LIFE INSURANCE COMPANY	Foreign	\$47,787,933	\$23,931,397	\$21,856,536	\$0
135 EQUITRUST LIFE INSURANCE COMPANY	Foreign	\$7,163,793,215	\$6,728,826,080	\$431,967,135	\$60,343,796
136 FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$365,394,066	\$323,700,330	\$39,137,736	\$1,666,310
137 FAMILY LIFE INSURANCE COMPANY	Foreign	\$122,348,644	\$96,361,864	\$20,986,780	\$713,903
138 FAMILY SERVICE LIFE INSURANCE COMPANY	Foreign	\$519,558,254	\$423,017,997	\$94,040,257	\$864
139 FARMERS NEW WORLD LIFE INSURANCE COMPANY	Foreign	\$6,739,593,789	\$6,065,465,622	\$667,528,334	\$3,538,505
140 FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	Foreign	\$219,367,218	\$193,738,433	\$25,628,785	\$1,220,311
141 FEDERATED LIFE INSURANCE COMPANY	Foreign	\$1,018,530,803	\$783,994,917	\$230,535,885	\$6,031,520
142 FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	Foreign	\$14,513,448,392	\$13,844,129,233	\$666,319,161	\$111,546,193
143 FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE CO	Foreign	\$484,841,993	\$264,339,059	\$218,002,934	\$6,235,243
144 FIDELITY SECURITY LIFE INSURANCE COMPANY	Foreign	\$608,513,538	\$514,638,330	\$85,975,208	\$21,486,744
145 FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$1,580,619,018	\$1,423,695,841	\$151,923,167	\$1,052,514
146 FIRST CONTINENTAL LIFE & ACCIDENT INSURANCE CO	Foreign	\$8,413,260	\$5,803,694	\$1,559,566	\$0
147 FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	Foreign	\$811,137,858	\$541,609,070	\$267,028,788	\$117,344,184
148 FIRST INVESTORS LIFE INSURANCE COMPANY	Foreign	\$1,139,211,520	\$1,019,184,279	\$117,489,079	\$2,661,881
149 FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	Foreign	\$1,857,132,235	\$1,651,728,717	\$202,903,518	\$9,218,668
150 FLORIDA COMBINED LIFE INSURANCE COMPANY	Domestic	\$31,984,811	\$11,645,894	\$18,838,916	\$96,780,796
151 FORETHOUGHT LIFE INSURANCE COMPANY	Foreign	\$4,543,351,171	\$4,196,572,965	\$344,278,206	\$70,939,578
152 FORT DEARBORN LIFE INSURANCE COMPANY	Foreign	\$3,093,099,589	\$2,635,703,708	\$452,391,881	\$35,565,571

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
153 FREEDOM LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$31,844,361	\$14,019,699	\$16,062,846	\$16,350,760
154 FUNERAL DIRECTORS LIFE INSURANCE COMPANY	Foreign	\$632,476,700	\$574,711,178	\$55,265,522	\$1,753,286
155 GARDEN STATE LIFE INSURANCE COMPANY	Foreign	\$93,242,764	\$74,553,194	\$16,189,570	\$3,477,736
156 GENERAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$11,049,153,370	\$10,053,993,763	\$992,159,607	\$33,537,308
157 GENERAL FIDELITY LIFE INSURANCE COMPANY	Foreign	\$214,902,135	\$44,354,413	\$165,547,722	(\$6,687)
158 GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$25,113,007,045	\$23,177,287,903	\$1,910,068,142	\$196,341,533
159 GENWORTH LIFE INSURANCE COMPANY	Foreign	\$32,974,557,530	\$29,809,707,995	\$3,159,988,277	\$180,793,561
160 GENWORTH LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$7,218,409,594	\$6,788,896,549	\$426,457,045	\$6,538,085
161 GERBER LIFE INSURANCE COMPANY	Foreign	\$1,712,612,555	\$1,518,361,654	\$45,750,901	\$15,309,258
162 GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$2,899,402,901	\$2,419,855,355	\$473,219,647	\$37,011,013
163 GOLDEN RULE INSURANCE COMPANY	Foreign	\$524,422,011	\$348,629,383	\$172,529,924	\$306,976,402
164 GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	Foreign	\$801,887,066	\$714,098,774	\$87,788,292	\$5,925,883
165 GREAT AMERICAN LIFE ASSURANCE COMPANY	Foreign	\$19,761,856	\$11,963,444	\$5,298,412	\$0
166 GREAT AMERICAN LIFE INSURANCE COMPANY	Foreign	\$9,962,026,196	\$9,087,389,839	\$872,123,857	\$85,283,017
167 GREAT SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$254,776,426	\$220,484,550	\$31,791,876	\$5,935,872
168 GREAT WEST LIFE ASSURANCE COMPANY	Foreign	\$112,134,013	\$87,351,957	\$24,782,056	\$2,418,097
169 GREAT WESTERN INSURANCE COMPANY	Foreign	\$462,148,070	\$427,840,457	\$31,807,612	\$5,472,858
170 GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	Foreign	\$40,243,909,922	\$38,883,013,782	\$1,353,864,140	\$184,159,351
171 GUARANTEE TRUST LIFE INSURANCE COMPANY	Foreign	\$232,502,127	\$192,143,870	\$40,358,257	\$11,236,865
172 GUARANTY INCOME LIFE INSURANCE COMPANY	Foreign	\$457,792,537	\$436,219,044	\$19,073,491	\$5,471,565
173 GUARDIAN INSURANCE & ANNUITY COMPANY, INC.	Foreign	\$9,022,922,338	\$8,786,721,501	\$233,700,837	\$111,678,142
174 GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$30,895,174,628	\$26,707,209,518	\$4,187,965,110	\$319,071,164

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
175 GULF GUARANTY LIFE INSURANCE COMPANY	Foreign	\$17,827,191	\$9,361,462	\$6,651,920	\$0
176 HARLEYSVILLE LIFE INSURANCE COMPANY	Foreign	\$356,484,093	\$337,517,243	\$17,436,850	\$451,898
177 HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$14,254,524,065	\$8,249,262,854	\$6,002,761,211	\$236,723,407
178 HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$73,406,512,318	\$69,320,911,803	\$4,083,100,515	\$253,331,473
179 HARTFORD LIFE INSURANCE COMPANY	Foreign	\$140,231,960,413	\$134,866,945,212	\$5,359,325,201	\$508,191,495
180 HCC LIFE INSURANCE COMPANY	Foreign	\$598,019,261	\$230,297,960	\$365,221,301	\$14,573,937
181 HEALTH NET LIFE INSURANCE COMPANY	Foreign	\$643,098,638	\$259,547,777	\$381,050,861	\$6,463,722
182 HEALTHMARKETS INSURANCE COMPANY	Foreign	\$8,995,641	\$202,826	\$5,792,815	\$0
183 HEARTLAND NATIONAL LIFE INSURANCE COMPANY	Foreign	\$6,929,358	\$3,303,596	\$2,125,762	\$16,816
184 HERITAGE LIFE INSURANCE COMPANY	Foreign	\$30,895,783	\$1,964,346	\$26,431,437	\$0
185 HERITAGE UNION LIFE INSURANCE COMPANY	Foreign	\$9,344,063	\$183,803	\$6,660,256	\$255,439
186 HM LIFE INSURANCE COMPANY	Foreign	\$346,167,185	\$188,364,733	\$154,802,452	\$14,724,079
187 HOMESTEADERS LIFE COMPANY	Foreign	\$1,762,230,857	\$1,667,798,692	\$94,432,165	\$7,970,009
188 HORACE MANN LIFE INSURANCE COMPANY	Foreign	\$5,087,046,961	\$4,779,496,954	\$305,050,007	\$19,351,570
189 HOUSEHOLD LIFE INSURANCE COMPANY	Foreign	\$797,432,950	\$445,767,005	\$349,165,945	\$7,646,696
190 HUMANA INSURANCE COMPANY	Foreign	\$4,373,947,909	\$2,191,234,506	\$2,173,880,067	\$522,326,878
191 HUMANADENTAL INSURANCE COMPANY	Foreign	\$92,292,607	\$33,884,392	\$55,808,215	\$21,832,503
192 IA AMERICAN LIFE INSURANCE COMPANY	Foreign	\$37,856,260	\$20,990,292	\$14,025,968	\$53,012
193 IDEALIFE INSURANCE COMPANY	Foreign	\$19,853,452	\$5,506,603	\$11,846,849	\$1,635,670
194 ILLINOIS MUTUAL LIFE INSURANCE COMPANY	Foreign	\$1,248,028,412	\$1,111,668,071	\$136,360,341	\$12,952,476
195 INDEPENDENCE LIFE AND ANNUITY COMPANY	Foreign	\$125,888,063	\$70,457,054	\$52,889,287	\$0
196 INDIVIDUAL ASSURANCE CO., LIFE, HEALTH & ACCIDENT	Foreign	\$44,823,107	\$32,692,415	\$9,630,692	\$14,861

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business	
197	ING LIFE INSURANCE AND ANNUITY COMPANY	Foreign	\$62,474,625,917	\$60,712,499,928	\$1,759,375,989	\$333,411,313
198	ING USA ANNUITY AND LIFE INSURANCE COMPANY	Foreign	\$71,917,081,862	\$70,432,026,202	\$1,482,555,660	\$372,992,131
199	INTEGRITY LIFE INSURANCE COMPANY	Foreign	\$5,414,032,351	\$4,912,504,090	\$498,528,261	\$62,003,465
200	INTRAMERICA LIFE INSURANCE COMPANY	Foreign	\$31,509,235	\$22,517,152	\$6,892,083	\$118,797
201	INVESTORS CONSOLIDATED INSURANCE COMPANY	Foreign	\$16,172,567	\$8,002,848	\$5,669,719	\$6,317
202	INVESTORS HERITAGE LIFE INSURANCE COMPANY	Foreign	\$340,959,612	\$323,048,373	\$16,411,239	\$363,668
203	INVESTORS INSURANCE CORPORATION	Foreign	\$353,124,662	\$320,114,793	\$30,459,869	\$67,790,289
204	INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$746,067,074	\$706,585,749	\$36,931,325	\$1,398,309
205	JACKSON NATIONAL LIFE INSURANCE COMPANY	Foreign	\$77,789,118,395	\$73,816,424,167	\$3,958,894,228	\$976,384,055
206	JEFFERSON NATIONAL LIFE INSURANCE COMPANY	Foreign	\$1,572,584,098	\$1,546,679,253	\$20,895,733	\$9,498,960
207	JMIC LIFE INSURANCE COMPANY	Domestic	\$54,938,918	\$22,600,467	\$29,838,451	(\$5,687,397)
208	JOHN ALDEN LIFE INSURANCE COMPANY	Foreign	\$462,739,987	\$377,543,422	\$82,596,565	\$9,435,659
209	JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	Foreign	\$6,443,030,835	\$6,092,118,549	\$339,956,886	\$1,658,081
210	JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	Foreign	\$203,396,347,036	\$198,377,734,046	\$5,013,774,052	\$1,660,415,546
211	KANAWHA INSURANCE COMPANY	Foreign	\$926,379,971	\$833,695,904	\$88,059,598	\$18,814,958
212	KANSAS CITY LIFE INSURANCE COMPANY	Foreign	\$3,152,630,564	\$2,816,016,035	\$313,493,678	\$13,479,231
213	KEMPER INVESTORS LIFE INSURANCE COMPANY	Foreign	\$13,324,913,323	\$13,137,417,615	\$184,995,708	\$6,417,416
214	LAFAYETTE LIFE INSURANCE COMPANY	Foreign	\$2,268,229,627	\$2,152,479,583	\$113,250,044	\$27,470,933
215	LIBERTY BANKERS LIFE INSURANCE COMPANY	Foreign	\$1,040,432,036	\$944,421,285	\$93,510,751	\$34,836,125
216	LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	Foreign	\$12,983,174,690	\$12,385,631,946	\$595,042,744	\$35,396,519
217	LIBERTY LIFE INSURANCE COMPANY	Foreign	\$4,326,571,352	\$4,051,608,046	\$264,963,306	\$79,216,458
218	LIBERTY NATIONAL LIFE INSURANCE COMPANY	Foreign	\$5,514,586,563	\$4,792,977,097	\$679,218,758	\$73,588,948

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
219 LIFE INSURANCE COMPANY OF ALABAMA	Foreign	\$88,751,480	\$69,829,241	\$17,422,239	\$499,615
220 LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$5,732,662,299	\$4,963,221,277	\$766,941,022	\$87,561,603
221 LIFE INSURANCE COMPANY OF THE SOUTHWEST	Foreign	\$8,209,832,337	\$7,717,522,823	\$489,309,515	\$190,628,153
222 LIFE OF THE SOUTH INSURANCE COMPANY	Foreign	\$62,970,225	\$45,105,274	\$15,364,950	(\$8,331,570)
223 LIFESECURE INSURANCE COMPANY	Foreign	\$96,144,849	\$86,395,447	\$7,249,385	\$784,969
224 LINCOLN BENEFIT LIFE COMPANY	Foreign	\$2,418,531,792	\$2,112,534,961	\$303,496,831	\$205,313,738
225 LINCOLN HERITAGE LIFE INSURANCE COMPANY	Foreign	\$697,714,848	\$587,962,416	\$107,252,432	\$14,089,581
226 LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	Foreign	\$9,375,137,590	\$8,556,143,539	\$816,354,051	\$15,155,800
227 LINCOLN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$143,345,609,264	\$137,100,545,426	\$6,220,063,838	\$1,377,184,452
228 LONDON LIFE REINSURANCE COMPANY	Foreign	\$704,487,965	\$630,491,699	\$59,996,266	\$557,806
229 LONGEVITY INSURANCE COMPANY	Foreign	\$8,253,199	\$31,328	\$5,429,565	\$14,730
230 LOYAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$465,848,601	\$432,518,494	\$27,690,107	\$3,126,147
231 MADISON NATIONAL LIFE INSURANCE COMPANY INC.	Foreign	\$784,365,657	\$615,064,582	\$165,701,075	\$4,109,888
232 MAGNA INSURANCE COMPANY	Foreign	\$27,266,364	\$14,839,834	\$11,222,780	\$137,256
233 MANHATTAN LIFE INSURANCE COMPANY	Foreign	\$345,165,846	\$310,939,984	\$27,542,614	\$1,166,403
234 MANHATTAN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$210,736,244	\$201,213,245	\$7,022,999	\$1,944,526
235 MARQUETTE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$10,591,949	\$4,588,745	\$3,503,204	(\$1,483,039)
236 MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	Foreign	\$121,329,281,058	\$112,070,437,412	\$9,258,843,646	\$873,775,115
237 MEDAMERICA INSURANCE COMPANY OF FLORIDA	Domestic	\$11,906,227	\$8,150,965	\$3,740,258	\$2,422,933
238 MEDICO INSURANCE COMPANY	Foreign	\$113,108,848	\$68,439,866	\$39,668,982	\$25,150,651
239 MEGA LIFE & HEALTH INSURANCE COMPANY	Foreign	\$643,825,828	\$408,733,161	\$232,592,667	\$40,315,813
240 MEMBERS LIFE INSURANCE COMPANY	Foreign	\$54,336,726	\$32,771,419	\$16,565,307	\$74,482

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
241 MERIT LIFE INSURANCE CO.	Foreign	\$659,563,065	\$343,472,431	\$313,590,634	\$2,669,815
242 METLIFE INSURANCE COMPANY OF CONNECTICUT	Foreign	\$67,232,743,152	\$62,304,068,329	\$4,842,186,531	\$184,195,777
243 METLIFE INVESTORS INSURANCE COMPANY	Foreign	\$11,670,931,246	\$11,260,176,952	\$404,955,402	\$99,975,407
244 METLIFE INVESTORS USA INSURANCE COMPANY	Foreign	\$40,666,151,758	\$39,260,095,032	\$1,403,556,726	\$998,216,484
245 METROPOLITAN LIFE INSURANCE COMPANY	Foreign	\$289,575,343,528	\$276,941,488,594	\$12,628,910,267	\$1,261,305,561
246 METROPOLITAN TOWER LIFE INSURANCE COMPANY	Foreign	\$5,000,314,631	\$4,133,692,011	\$864,122,620	\$11,844,569
247 MIDLAND NATIONAL LIFE INSURANCE COMPANY	Foreign	\$26,496,853,601	\$25,104,984,613	\$1,389,319,549	\$196,859,683
248 MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TN	Foreign	\$197,284,507	\$119,464,886	\$75,319,621	\$28,176,866
249 MIDWESTERN UNITED LIFE INSURANCE COMPANY	Foreign	\$243,674,116	\$140,808,708	\$100,365,408	\$146,180
250 MINNESOTA LIFE INSURANCE COMPANY	Foreign	\$22,800,080,352	\$21,058,458,292	\$1,736,622,060	\$229,013,687
251 MML BAY STATE LIFE INSURANCE COMPANY	Foreign	\$4,345,097,252	\$4,187,003,917	\$155,593,135	\$3,377,193
252 MOLINA HEALTHCARE INSURANCE COMPANY	Foreign	\$8,954,407	\$376,874	\$5,850,259	\$57,832
253 MONITOR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$8,487,437	\$3,764,550	\$3,722,890	\$30,374
254 MONUMENTAL LIFE INSURANCE COMPANY	Foreign	\$34,727,977,801	\$33,291,391,418	\$1,426,449,233	\$121,119,190
255 MONY LIFE INSURANCE COMPANY	Foreign	\$9,181,460,525	\$8,452,755,016	\$726,205,509	\$16,657,723
256 MONY LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$4,276,905,983	\$4,003,151,143	\$271,254,840	\$19,871,628
257 MOTORISTS LIFE INSURANCE COMPANY	Foreign	\$359,305,164	\$314,807,864	\$43,297,299	\$947,644
258 MTL INSURANCE COMPANY	Foreign	\$1,398,474,147	\$1,306,336,394	\$89,637,754	\$3,626,094
259 MUTUAL OF AMERICA LIFE INSURANCE COMPANY	Foreign	\$12,427,574,115	\$11,630,650,345	\$796,923,769	\$71,369,646
260 MUTUAL OF OMAHA INSURANCE COMPANY	Foreign	\$4,730,153,625	\$2,492,220,034	\$2,237,933,591	\$42,619,712
261 MUTUAL SAVINGS LIFE INSURANCE COMPANY	Foreign	\$439,466,586	\$405,643,058	\$31,730,101	\$277,420
262 NALIC LIFE INSURANCE COMPANY (PUERTO RICO)	Foreign	\$145,308,470	\$125,072,286	\$17,733,274	\$403,601

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
263 NATIONAL BENEFIT LIFE INSURANCE COMPANY	Foreign	\$781,311,189	\$422,355,198	\$356,455,991	\$3,514,199
264 NATIONAL GUARDIAN LIFE INSURANCE COMPANY	Foreign	\$1,776,303,384	\$1,588,870,636	\$187,432,747	\$14,997,054
265 NATIONAL INTEGRITY LIFE INSURANCE COMPANY	Foreign	\$4,432,445,335	\$4,206,855,403	\$223,589,932	\$6,641,108
266 NATIONAL LIFE INSURANCE COMPANY	Foreign	\$8,501,197,080	\$7,366,994,483	\$1,131,702,597	\$38,208,671
267 NATIONAL SECURITY INSURANCE COMPANY	Foreign	\$43,883,533	\$34,757,733	\$7,625,796	\$122,406
268 NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE CO.	Foreign	\$272,943,718	\$237,674,106	\$32,769,612	\$1,216,467
269 NATIONAL WESTERN LIFE INSURANCE COMPANY	Foreign	\$6,726,515,302	\$5,909,473,339	\$813,415,997	\$108,700,003
270 NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$5,243,361,034	\$5,029,849,347	\$210,871,687	\$34,194,072
271 NATIONWIDE LIFE INSURANCE COMPANY	Foreign	\$88,955,177,916	\$85,825,620,591	\$3,125,742,546	\$734,896,385
272 NEW ENGLAND LIFE INSURANCE COMPANY	Foreign	\$10,718,859,463	\$10,154,670,055	\$561,689,408	\$109,479,641
273 NEW ERA LIFE INSURANCE COMPANY	Foreign	\$320,051,562	\$274,826,889	\$42,724,673	\$3,420,720
274 NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$46,751,869	\$38,109,786	\$6,142,083	\$0
275 NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	Foreign	\$88,832,647,162	\$83,835,017,754	\$4,972,629,408	\$898,175,289
276 NEW YORK LIFE INSURANCE COMPANY	Foreign	\$117,835,521,372	\$104,149,253,503	\$13,686,267,869	\$251,019,235
277 NIPPON LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$157,903,691	\$43,184,128	\$111,119,564	\$61,186
278 NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	Foreign	\$9,117,525,515	\$8,470,136,868	\$644,888,647	\$136,927,699
279 NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	Foreign	\$151,580,237	\$145,214,931	\$6,365,306	\$354,908
280 NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	Foreign	\$528,230,845	\$456,827,892	\$68,902,953	\$10,592,973
281 NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$166,746,623,785	\$154,344,063,510	\$12,402,560,275	\$601,860,428
282 NYLIFE INSURANCE COMPANY OF ARIZONA	Foreign	\$193,203,913	\$138,690,035	\$52,013,878	\$4,421,224
283 OCCIDENTAL LIFE INSURANCE COMPANY OF N CAROLINA	Foreign	\$261,452,895	\$228,528,711	\$30,424,184	\$1,813,497
284 OHIO NATIONAL LIFE ASSURANCE CORPORATION	Foreign	\$2,886,948,295	\$2,609,104,740	\$268,243,549	\$30,000,155

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
285 OHIO NATIONAL LIFE INSURANCE COMPANY	Foreign	\$15,785,003,597	\$14,968,288,031	\$806,715,566	\$222,337,273
286 OHIO STATE LIFE INSURANCE COMPANY (THE)	Foreign	\$12,174,370	\$3,891,911	\$5,782,459	\$3,665,578
287 OLD AMERICAN INSURANCE COMPANY	Foreign	\$239,743,574	\$219,963,314	\$15,780,262	\$1,514,371
288 OLD REPUBLIC LIFE INSURANCE COMPANY	Foreign	\$151,874,411	\$110,835,762	\$38,538,649	\$1,707,464
289 OLD UNITED LIFE INSURANCE COMPANY	Foreign	\$73,528,680	\$33,373,616	\$37,655,064	\$49,608
290 OM FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$16,742,276,600	\$15,925,901,332	\$813,375,268	\$121,676,223
291 OXFORD LIFE INSURANCE COMPANY	Foreign	\$501,598,684	\$367,732,100	\$131,366,584	\$1,261,823
292 OZARK NATIONAL LIFE INSURANCE COMPANY	Foreign	\$642,878,407	\$535,575,952	\$99,277,455	\$526,545
293 PACIFIC LIFE & ANNUITY COMPANY	Foreign	\$3,539,136,077	\$3,168,150,037	\$368,086,041	\$5,682,938
294 PACIFIC LIFE INSURANCE COMPANY	Foreign	\$94,738,486,862	\$89,732,544,621	\$4,975,942,242	\$707,981,180
295 PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$745,708,546	\$65,251,857	\$677,456,689	\$2,980,263
296 PAN-AMERICAN ASSURANCE COMPANY	Foreign	\$23,772,413	\$6,467,818	\$14,804,595	\$5,544,430
297 PAN-AMERICAN ASSURANCE COMPANY INTERNATIONAL, INC.	Alien	\$1,567,656	\$34,119	\$1,533,537	\$0
298 PAN-AMERICAN LIFE INSURANCE COMPANY	Foreign	\$1,515,357,931	\$1,255,912,030	\$254,445,902	\$7,572,437
299 PARK AVENUE LIFE INSURANCE COMPANY	Foreign	\$419,366,478	\$263,138,411	\$153,728,067	\$89,846
300 PARKER CENTENNIAL ASSURANCE COMPANY	Foreign	\$68,625,035	\$27,560,219	\$38,564,817	\$0
301 PAUL REVERE LIFE INSURANCE COMPANY	Foreign	\$4,744,807,086	\$4,294,318,916	\$440,688,170	\$19,282,835
302 PAUL REVERE VARIABLE ANNUITY INSURANCE COMPANY	Foreign	\$49,141,733	\$17,365,956	\$29,275,777	\$239,690
303 PENN INSURANCE AND ANNUITY COMPANY	Foreign	\$1,092,165,840	\$988,574,764	\$101,091,076	\$4,414,293
304 PENN MUTUAL LIFE INSURANCE COMPANY	Foreign	\$10,939,522,821	\$9,575,188,058	\$1,364,334,763	\$86,833,735
305 PENNSYLVANIA LIFE INSURANCE COMPANY	Foreign	\$901,412,245	\$640,411,680	\$256,405,965	\$119,073,767
306 PERICO LIFE INSURANCE COMPANY	Foreign	\$78,626,261	\$28,846,233	\$47,280,028	\$869,295

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
307 PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	Foreign	\$175,184,122	\$154,250,856	\$17,933,266	\$3,982,423
308 PHILADELPHIA-UNITED LIFE INSURANCE COMPANY	Foreign	\$45,913,674	\$39,137,034	\$5,671,327	\$124,723
309 PHL VARIABLE INSURANCE COMPANY	Foreign	\$4,586,303,320	\$4,350,606,935	\$233,196,385	\$31,353,698
310 PHOENIX LIFE AND ANNUITY COMPANY	Foreign	\$60,426,728	\$35,003,372	\$22,923,356	\$1,209,635
311 PHOENIX LIFE INSURANCE COMPANY	Foreign	\$14,654,500,467	\$14,137,338,712	\$507,161,755	\$69,578,085
312 PHYSICIANS LIFE INSURANCE COMPANY	Foreign	\$1,252,705,969	\$1,151,199,530	\$99,001,439	\$7,454,185
313 PHYSICIANS MUTUAL INSURANCE COMPANY	Foreign	\$1,539,420,201	\$740,307,864	\$799,112,337	\$7,589,180
314 PIONEER AMERICAN INSURANCE COMPANY	Foreign	\$51,491,717	\$41,762,220	\$7,229,497	\$329,988
315 PIONEER MUTUAL LIFE INSURANCE COMPANY	Foreign	\$476,310,034	\$444,803,562	\$28,506,472	\$437,794
316 PIONEER SECURITY LIFE INSURANCE COMPANY	Foreign	\$99,961,911	\$23,484,549	\$73,977,362	\$520,219
317 PRESIDENTIAL LIFE INSURANCE COMPANY	Foreign	\$3,613,889,672	\$3,344,113,020	\$267,275,777	\$24,872,708
318 PRIMERICA LIFE INSURANCE COMPANY	Foreign	\$6,805,089,529	\$5,099,494,230	\$1,703,095,299	\$118,841,764
319 PRINCIPAL LIFE INSURANCE COMPANY	Foreign	\$118,786,258,320	\$114,197,513,247	\$4,586,245,073	\$679,163,671
320 PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	Foreign	\$12,663,369	\$774,617	\$9,388,753	\$345
321 PROFESSIONAL INSURANCE COMPANY	Foreign	\$111,215,122	\$77,582,654	\$31,132,468	\$12,508,831
322 PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$927,370,166	\$848,706,386	\$76,161,781	\$537,961
323 PROTECTIVE LIFE INSURANCE COMPANY	Foreign	\$26,654,687,975	\$24,038,157,042	\$2,611,530,933	\$221,433,584
324 PROVIDENT AMERICAN LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$19,393,135	\$7,226,745	\$9,666,390	\$188,308
325 PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$8,004,252,388	\$7,437,174,093	\$523,577,089	\$84,187,181
326 PRUCO LIFE INSURANCE COMPANY	Foreign	\$29,252,494,649	\$28,377,658,943	\$872,335,706	\$445,531,509
327 PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	Foreign	\$49,615,991,034	\$48,735,013,349	\$878,477,685	\$832,087,470
328 PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	Foreign	\$225,787,698,918	\$215,746,044,708	\$10,039,154,210	\$494,459,086

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
329 PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	Foreign	\$59,982,601,982	\$58,816,199,876	\$1,163,902,106	\$142,584,014
330 PYRAMID LIFE INSURANCE COMPANY (THE)	Foreign	\$369,313,712	\$189,767,660	\$177,043,452	\$45,396,483
331 REASSURE AMERICA LIFE INSURANCE COMPANY	Foreign	\$16,106,981,593	\$15,459,050,688	\$645,430,905	\$64,483,971
332 RELIABLE LIFE INSURANCE COMPANY	Foreign	\$21,877,254	\$11,221,191	\$6,656,063	\$23,662
333 RELIANCE STANDARD LIFE INSURANCE COMPANY	Foreign	\$3,821,310,131	\$3,280,300,770	\$485,006,248	\$82,165,478
334 RELIASTAR LIFE INSURANCE COMPANY	Foreign	\$20,673,304,851	\$18,482,994,865	\$2,187,709,986	\$302,063,200
335 RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$3,209,428,172	\$2,886,836,942	\$319,835,504	\$10,036,442
336 RESERVE NATIONAL INSURANCE COMPANY	Foreign	\$107,904,966	\$60,596,943	\$44,735,524	\$1,132,014
337 RESOURCE LIFE INSURANCE COMPANY	Foreign	\$49,882,357	\$33,046,293	\$14,336,064	(\$728,045)
338 RGA REINSURANCE COMPANY	Foreign	\$14,893,433,483	\$13,476,883,743	\$1,414,049,740	\$0
339 RIVERSOURCE LIFE INSURANCE COMPANY	Foreign	\$81,313,114,490	\$77,942,443,710	\$3,367,670,780	\$771,893,675
340 S.USA LIFE INSURANCE COMPANY, INC.	Foreign	\$14,339,938	\$4,851,828	\$5,977,110	\$181,637
341 SAFEHEALTH LIFE INSURANCE COMPANY	Foreign	\$19,069,950	\$4,189,381	\$12,005,569	\$2,922,796
342 SAGICOR LIFE INSURANCE COMPANY	Foreign	\$676,694,340	\$638,050,890	\$36,143,450	\$12,367,186
343 SAVINGS BANK LIFE INSURANCE COMPANY OF MASSACHUSETTS (TH	Foreign	\$2,203,666,505	\$2,040,728,317	\$160,237,480	\$4,403,530
344 SCOR GLOBAL LIFE REINSURANCE COMPANY OF AMERICA	Foreign	\$65,129,684	\$33,182,351	\$29,447,333	\$0
345 SCOR GLOBAL LIFE U.S. RE INSURANCE COMPANY	Foreign	\$2,307,873,792	\$2,181,715,941	\$123,480,351	\$0
346 SEARS LIFE INSURANCE COMPANY	Foreign	\$83,297,166	\$24,050,051	\$56,747,114	\$2,107,055
347 SECURIAN LIFE INSURANCE COMPANY	Foreign	\$149,666,826	\$23,155,131	\$124,011,696	\$365,530
348 SECURITY BENEFIT LIFE INSURANCE COMPANY	Foreign	\$9,862,138,373	\$9,434,787,389	\$420,350,854	\$20,211,078
349 SECURITY LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$79,205,848	\$54,755,490	\$21,950,359	\$567,020
350 SECURITY LIFE OF DENVER INSURANCE COMPANY	Foreign	\$20,770,377,987	\$19,072,905,493	\$1,694,592,494	\$61,388,444

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
351 SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$2,426,937,441	\$2,313,944,549	\$112,992,892	\$19,804,689
352 SECURITY NATIONAL LIFE INSURANCE COMPANY	Foreign	\$364,163,669	\$347,100,213	\$14,513,456	\$2,754,270
353 SEECHANG HEALTH INSURANCE COMPANY	Foreign	\$5,805,660	\$35,552	\$2,770,108	\$0
354 SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA	Foreign	\$3,251,994,962	\$3,058,545,856	\$185,949,101	\$20,861,755
355 SENIOR LIFE INSURANCE COMPANY	Foreign	\$32,959,199	\$21,142,324	\$10,167,894	\$644,178
356 SENTINEL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$43,461,136	\$27,715,321	\$14,745,815	\$189
357 SENTRY LIFE INSURANCE COMPANY	Foreign	\$3,340,601,635	\$3,065,488,542	\$271,951,313	\$5,743,401
358 SETTLERS LIFE INSURANCE COMPANY	Foreign	\$414,801,211	\$361,475,944	\$21,489,466	\$309,444
359 SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	Foreign	\$10,545,745,133	\$8,876,588,403	\$1,667,656,730	\$46,095,500
360 SOUTHERN LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$94,667,022	\$63,402,621	\$26,339,401	\$0
361 SOUTHLAND NATIONAL INSURANCE CORPORATION	Foreign	\$168,196,269	\$157,107,093	\$9,586,461	\$682,479
362 STANDARD INSURANCE COMPANY	Foreign	\$14,524,928,886	\$13,331,221,303	\$769,868,889	\$175,465,592
363 STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$505,916,756	\$288,261,304	\$214,655,452	\$9,731,314
364 STANDARD LIFE AND CASUALTY INSURANCE COMPANY	Foreign	\$22,427,465	\$17,735,059	\$3,068,933	\$41,334
365 STANDARD LIFE INSURANCE COMPANY OF INDIANA	Foreign	\$1,948,951,290	\$1,930,567,681	\$15,329,319	\$447,293
366 STANDARD SECURITY LIFE INSURANCE CO. OF NEW YORK	Foreign	\$370,830,886	\$255,775,393	\$112,468,648	\$6,360,055
367 STARMOUNT LIFE INSURANCE COMPANY	Foreign	\$32,891,286	\$17,283,089	\$12,608,197	\$1,561,198
368 STATE FARM LIFE INSURANCE COMPANY	Foreign	\$47,959,820,741	\$42,297,181,146	\$5,659,639,594	\$240,831,889
369 STATE LIFE INSURANCE COMPANY	Foreign	\$3,162,483,291	\$2,952,278,861	\$207,204,430	\$21,039,165
370 STATE MUTUAL INSURANCE COMPANY	Foreign	\$392,820,720	\$362,926,832	\$29,893,888	\$7,792,770
371 STERLING INVESTORS LIFE INSURANCE COMPANY	Foreign	\$20,402,944	\$13,046,703	\$4,856,241	\$1,330,486
372 STONEBRIDGE LIFE INSURANCE COMPANY	Foreign	\$2,024,829,368	\$1,842,688,054	\$179,641,314	\$29,248,943

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
373 SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	Foreign	\$72,719,316	\$31,927,340	\$37,791,976	\$20,676,360
374 SUN LIFE ASSURANCE COMPANY OF CANADA	Alien	\$15,278,469,362	\$14,616,473,820	\$661,995,542	\$167,502,471
375 SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	Foreign	\$42,453,648,635	\$40,703,810,954	\$1,743,400,681	\$331,805,572
376 SUNAMERICA ANNUITY AND LIFE ASSURANCE COMPANY	Foreign	\$25,887,982,160	\$25,234,124,929	\$650,346,231	\$47,869,263
377 SUNAMERICA LIFE INSURANCE COMPANY	Foreign	\$17,549,130,575	\$13,525,518,866	\$4,017,975,309	\$890,048
378 SUNSET LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$402,377,151	\$367,446,559	\$29,610,594	\$259,008
379 SURETY LIFE INSURANCE COMPANY	Foreign	\$13,302,947	\$643,125	\$10,159,822	\$2,230,101
380 SWISS RE LIFE & HEALTH AMERICA INC.	Foreign	\$12,176,226,568	\$9,136,773,653	\$3,035,452,915	\$0
381 SYMETRA LIFE INSURANCE COMPANY	Foreign	\$20,799,084,104	\$19,383,648,999	\$1,410,435,105	\$205,161,722
382 SYMETRA NATIONAL LIFE INSURANCE COMPANY	Foreign	\$16,784,114	\$6,540,528	\$7,743,586	\$13,229
383 TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	Foreign	\$201,727,944,749	\$178,883,993,367	\$22,841,451,382	\$304,901,706
384 TEXAS LIFE INSURANCE COMPANY	Foreign	\$727,015,660	\$678,657,051	\$45,181,249	\$4,604,437
385 THRIVENT LIFE INSURANCE COMPANY	Foreign	\$3,035,085,639	\$2,862,923,989	\$167,161,651	\$4,032,920
386 TIAA-CREF LIFE INSURANCE COMPANY	Foreign	\$3,319,087,931	\$2,965,774,852	\$350,813,079	\$39,040,738
387 TIME INSURANCE COMPANY	Foreign	\$795,822,407	\$556,311,333	\$237,011,074	\$85,427,680
388 TRANS WORLD ASSURANCE COMPANY	Foreign	\$338,374,847	\$268,363,308	\$67,511,537	\$559,418
389 TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	Foreign	\$11,102,779,900	\$10,503,766,146	\$596,513,754	\$22,880,584
390 TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$20,937,072,430	\$20,025,445,776	\$909,126,654	\$642,142,568
391 TRANSAMERICA LIFE INSURANCE COMPANY	Foreign	\$101,455,187,640	\$96,428,363,440	\$5,018,465,760	\$1,017,914,405
392 TRANS-OCEANIC LIFE INSURANCE COMPANY	Foreign	\$32,127,918	\$23,083,107	\$6,544,811	\$8,645
393 TRUASSURE INSURANCE COMPANY	Foreign	\$5,314,921	\$302,731	\$3,027,190	\$478
394 TRUSTMARK INSURANCE COMPANY	Foreign	\$1,172,031,854	\$931,740,083	\$237,791,771	\$32,831,705

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
395 TRUSTMARK LIFE INSURANCE COMPANY	Foreign	\$362,206,889	\$177,587,479	\$182,119,410	\$652,461
396 U.S. FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$598,827,756	\$528,267,098	\$66,510,658	\$16,322,018
397 UBS LIFE INSURANCE COMPANY USA	Foreign	\$44,075,318	\$5,496,925	\$36,078,393	\$0
398 ULLICO LIFE INSURANCE COMPANY	Foreign	\$13,720,076	\$3,855,101	\$4,182,675	\$4,054
399 UNICARE LIFE & HEALTH INSURANCE COMPANY	Foreign	\$1,482,436,367	\$1,101,100,244	\$378,336,126	\$170,994,440
400 UNIFIED LIFE INSURANCE COMPANY	Foreign	\$139,061,633	\$124,745,022	\$11,816,611	\$335,160
401 UNIMERICA INSURANCE COMPANY	Foreign	\$262,067,083	\$149,109,705	\$110,357,378	\$4,716,577
402 UNION BANKERS INSURANCE COMPANY	Foreign	\$66,424,301	\$29,704,816	\$34,051,483	\$2,276,862
403 UNION CENTRAL LIFE INSURANCE COMPANY (THE)	Foreign	\$6,743,142,862	\$6,342,266,273	\$398,376,589	\$35,031,717
404 UNION FIDELITY LIFE INSURANCE COMPANY	Foreign	\$18,377,842,003	\$17,766,160,013	\$608,778,215	\$3,688,286
405 UNION LABOR LIFE INSURANCE COMPANY	Foreign	\$3,882,288,861	\$3,790,230,998	\$88,479,163	\$1,946,049
406 UNION NATIONAL LIFE INSURANCE COMPANY	Foreign	\$15,370,864	\$5,226,816	\$8,644,048	\$3,607
407 UNION SECURITY INSURANCE COMPANY	Foreign	\$5,653,173,392	\$5,234,776,755	\$413,396,637	\$77,033,732
408 UNITED AMERICAN INSURANCE COMPANY	Foreign	\$1,649,619,974	\$1,392,614,903	\$254,005,071	\$121,893,118
409 UNITED HOME LIFE INSURANCE COMPANY	Foreign	\$62,924,784	\$46,526,818	\$13,894,719	\$1,683,765
410 UNITED INSURANCE COMPANY OF AMERICA	Foreign	\$3,238,885,568	\$2,935,372,415	\$293,361,065	\$22,323,819
411 UNITED INVESTORS LIFE INSURANCE COMPANY	Foreign	\$2,753,456,653	\$2,286,685,180	\$463,771,473	\$5,374,699
412 UNITED LIFE INSURANCE COMPANY	Foreign	\$1,480,566,464	\$1,320,387,278	\$154,914,186	\$450,978
413 UNITED OF OMAHA LIFE INSURANCE COMPANY	Foreign	\$14,037,295,085	\$12,792,156,330	\$1,236,138,755	\$195,587,801
414 UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	Foreign	\$106,357,903	\$85,912,841	\$17,945,059	\$2,933,629
415 UNITED STATES LIFE INSURANCE COMPANY IN CITY OF NY	Foreign	\$5,318,059,136	\$4,829,166,816	\$484,931,004	\$39,905,219
416 UNITED TEACHER ASSOCIATES INSURANCE COMPANY	Foreign	\$736,877,932	\$670,633,271	\$63,744,656	\$11,443,865

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
417 UNITED WORLD LIFE INSURANCE COMPANY	Foreign	\$92,756,339	\$49,584,513	\$40,641,826	\$19,448,343
418 UNITEDHEALTHCARE INSURANCE COMPANY	Foreign	\$11,899,664,376	\$8,473,875,058	\$3,422,789,318	\$4,468,027,034
419 UNITY FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$87,263,465	\$79,149,978	\$5,588,985	\$5,208,510
420 UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	Foreign	\$265,009,697	\$237,659,827	\$25,349,870	\$454,468
421 UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY	Foreign	\$258,997,055	\$183,674,890	\$72,822,165	\$813,369
422 UNUM LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$17,214,784,050	\$15,673,664,911	\$1,536,119,138	\$179,018,653
423 USAA DIRECT LIFE INSURANCE COMPANY	Foreign	\$9,302,767	\$55,681	\$6,747,086	\$0
424 USAA LIFE INSURANCE COMPANY	Foreign	\$14,780,134,365	\$13,485,010,367	\$1,197,623,998	\$242,273,856
425 USABLE LIFE	Foreign	\$305,878,327	\$183,591,976	\$117,361,351	\$0
426 VANTIS LIFE INSURANCE COMPANY	Foreign	\$870,800,798	\$799,722,899	\$68,390,291	\$659,590
427 VARIABLE ANNUITY LIFE INSURANCE COMPANY	Foreign	\$59,451,514,056	\$55,825,813,143	\$3,622,125,913	\$776,539,417
428 VISTA LIFE INSURANCE COMPANY	Foreign	\$40,138,789	\$777,002	\$36,861,787	\$0
429 WASHINGTON NATIONAL INSURANCE COMPANY	Foreign	\$1,926,723,346	\$1,526,593,300	\$375,093,195	\$23,532,472
430 WEST COAST LIFE INSURANCE COMPANY	Foreign	\$3,529,518,931	\$3,003,902,014	\$520,616,918	\$47,639,325
431 WESTERN AND SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$7,955,404,097	\$4,490,529,248	\$3,463,874,849	\$12,978,578
432 WESTERN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$43,440,972,587	\$40,255,670,056	\$3,182,802,531	\$222,477,406
433 WESTERN RESERVE LIFE ASSURANCE COMPANY OF OHIO	Foreign	\$8,821,381,432	\$8,458,235,164	\$360,646,268	\$28,729,630
434 WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	Foreign	\$10,884,697,327	\$9,879,656,763	\$1,002,540,564	\$52,724,962
435 WESTWARD LIFE INSURANCE COMPANY	Foreign	\$10,373,371	\$2,073,542	\$5,799,829	\$0
436 WILLIAM PENN LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$988,967,719	\$864,902,719	\$122,062,500	\$8,245,340
437 WILTON REASSURANCE LIFE COMPANY OF NEW YORK	Foreign	\$1,182,495,542	\$1,087,237,325	\$92,755,724	\$3,563,396
438 WORLD CORP INSURANCE COMPANY	Foreign	\$22,983,536	\$819,830	\$16,717,010	\$5,427

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	<b>Domiciliary</b>	<b>Assets</b>	<b>Liabilities</b>	<b>Surplus</b>	<b>Direct Florida Business</b>
439 WORLD INSURANCE COMPANY	Foreign	\$251,900,327	\$144,799,009	\$104,601,318	\$6,355,874
440 XL LIFE INSURANCE AND ANNUITY COMPANY	Foreign	\$67,031,545	\$47,678,476	\$14,353,067	(\$689)
441 ZALE LIFE INSURANCE COMPANY	Foreign	\$11,005,962	\$2,401,633	\$6,104,329	\$158,785

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Capital and Surplus	Direct Florida Business
<b>HEALTH</b>			<b>Total Direct Business</b>	<b>\$11,830,128,244</b>	
1 ACCENDO INSURANCE COMPANY	Foreign	\$259,019,378	\$190,702,338	\$68,317,040	\$75,256,418
2 AETNA HEALTH INC.	Domestic	\$372,445,647	\$224,372,896	\$148,072,751	\$1,961,271,150
3 AETNA HEALTH INSURANCE COMPANY	Foreign	\$40,794,984	\$23,605,774	\$17,189,210	\$0
4 AHF MCO OF FLORIDA, INC.	Domestic	\$4,892,481	\$3,063,710	\$1,828,771	\$0
5 AMERICAN SPECIALTY HEALTH INSURANCE COMPANY	Foreign	\$8,198,027	\$675,961	\$7,522,066	\$0
6 AMERIGROUP FLORIDA, INC.	Domestic	\$148,016,132	\$99,368,774	\$48,647,358	\$85,227,215
7 AMFIRST INSURANCE COMPANY	Foreign	\$10,805,079	\$4,055,402	\$6,749,677	\$13,401
8 AVAHEALTH, INC.	Domestic	\$11,539,219	\$11,530,370	\$8,849	\$16,238,306
9 AVMED, INC.	Domestic	\$371,955,126	\$181,950,794	\$190,004,332	\$726,703,532
10 BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	Domestic	\$4,743,540,363	\$2,651,653,998	\$2,091,886,365	\$4,358,813,324
11 BUPA INSURANCE LIMITED COMPANY	Alien	\$51,528,190	\$0	\$51,528,190	\$0
12 CAPITAL HEALTH PLAN, INC.	Domestic	\$319,517,428	\$99,063,530	\$220,453,897	\$426,773,940
13 CAREPLUS HEALTH PLANS, INC.	Domestic	\$252,146,996	\$152,343,187	\$99,803,809	\$0
14 CIGNA DENTAL HEALTH OF FLORIDA, INC.	Domestic	\$6,346,654	\$2,080,331	\$4,266,323	\$37,143,334
15 CIGNA HEALTHCARE OF FLORIDA, INC.	Domestic	\$17,504,058	\$7,454,513	\$10,049,545	\$25,430,033
16 CITRUS HEALTH CARE, INC.	Domestic	\$47,777,319	\$42,684,539	\$5,092,780	\$1,009,227
17 COMPBENEFITS COMPANY	Domestic	\$37,582,273	\$18,989,430	\$18,592,843	\$120,097,403
18 COVENTRY HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$871,964,473	\$483,238,303	\$388,726,171	\$30,648,519
19 COVENTRY HEALTH CARE OF FLORIDA, INC.	Domestic	\$151,162,755	\$117,299,371	\$33,863,384	\$636,616,968
20 COVENTRY HEALTH PLAN OF FLORIDA, INC.	Domestic	\$88,290,058	\$58,193,676	\$30,096,382	\$112,132,315

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Capital and Surplus	Direct Florida Business
21 COVENTRY SUMMIT HEALTH PLAN, INC.	Domestic	\$57,551,060	\$49,061,731	\$8,489,329	\$0
22 DELTA DENTAL INSURANCE COMPANY	Foreign	\$103,855,453	\$54,735,936	\$49,119,517	\$83,283,513
23 DENTAL BENEFIT PROVIDERS OF ILLINOIS, INC.	Foreign	\$1,790,787	\$1,001,386	\$789,401	\$1,655,550
24 DENTAL CONCERN, INC., THE	Foreign	\$6,387,627	\$1,932,289	\$4,455,338	\$168,873
25 DENTEGRA INSURANCE COMPANY	Foreign	\$28,216,172	\$11,097,424	\$17,118,748	\$0
26 EMPLOYER CHOICE INSURANCE COMPANY, INC.	Domestic	\$5,001,787	\$15,062	\$4,986,725	\$0
27 ENVISION INSURANCE COMPANY	Foreign	\$37,590,210	\$16,001,808	\$21,588,402	\$2,836,337
28 FIRST MEDICAL HEALTH PLAN OF FLORIDA, INC.	Domestic	\$2,357,111	\$807,355	\$1,549,756	\$0
29 FLORIDA HEALTH CARE PLAN, INC.	Domestic	\$64,858,681	\$31,867,846	\$32,990,835	\$140,128,366
30 FREEDOM HEALTH, INC.	Domestic	\$70,204,391	\$61,131,484	\$9,072,907	\$0
31 HCSC INSURANCE SERVICES COMPANY	Foreign	\$166,255,103	\$94,953,654	\$71,301,449	\$198,671
32 HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE C	Foreign	\$11,377,914,979	\$4,685,534,648	\$6,692,380,331	\$72,872,066
33 HEALTH FIRST HEALTH PLANS, INC.	Domestic	\$74,098,312	\$35,090,697	\$39,007,615	\$116,734,137
34 HEALTH OPTIONS, INC.	Domestic	\$383,813,187	\$109,051,353	\$274,761,834	\$399,515,908
35 HEALTHEASE OF FLORIDA, INC.	Domestic	\$145,496,411	\$119,167,150	\$26,329,261	\$13,614,637
36 HEALTHSPRING OF FLORIDA, INC	Domestic	\$60,569,053	\$33,155,649	\$27,413,405	\$0
37 HEALTHSUN HEALTH PLANS, INC.	Domestic	\$9,941,109	\$5,424,767	\$4,516,342	\$0
38 HEALTHY PALM BEACHES, INC.	Domestic	\$14,952,178	\$7,363,596	\$7,588,582	\$10,399,566
39 HUMANA ADVANTAGECARE PLAN, INC.	Domestic	\$10,815,128	\$9,319,514	\$1,495,614	\$0
40 HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$169,753,134	\$89,384,228	\$80,368,906	\$290,592,400
41 HUMANA MEDICAL PLAN, INC.	Domestic	\$1,387,566,902	\$919,867,937	\$467,698,965	\$641,600,519
42 MEDCO CONTAINMENT LIFE INSURANCE COMPANY	Foreign	\$208,742,932	\$101,322,691	\$107,420,241	\$14,957,137

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Capital and Surplus	Direct Florida Business
43 MEDICA HEALTH PLANS OF FLORIDA, INC.	Domestic	\$4,827,736	\$2,424,494	\$2,403,242	\$4,900,345
44 MEDICA HEALTHCARE PLANS, INC.	Domestic	\$41,461,839	\$29,627,237	\$11,834,602	\$0
45 MEMBERS HEALTH INSURANCE COMPANY	Foreign	\$10,942,180	\$45,779	\$10,896,401	\$0
46 MOLINA HEALTHCARE OF FLORIDA, INC.	Domestic	\$50,268,974	\$32,983,414	\$17,285,560	\$0
47 NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	Domestic	\$117,877,429	\$69,812,586	\$48,064,843	\$431,571,309
48 ONENATION INSURANCE COMPANY	Foreign	\$78,312,720	\$391,276	\$77,921,444	\$6,457
49 OPTIMUM HEALTHCARE, INC.	Domestic	\$15,391,082	\$11,497,093	\$3,893,989	\$0
50 PHYSICIANS HEALTH CHOICE OF FLORIDA, INC.	Domestic	\$4,485,931	\$524,428	\$3,961,503	\$0
51 PHYSICIANS UNITED PLAN, INC.	Domestic	\$24,564,894	\$21,426,668	\$3,138,226	\$0
52 PREFERRED CARE PARTNERS, INC.	Domestic	\$72,810,023	\$31,442,319	\$41,367,704	\$0
53 PREFERRED MEDICAL PLAN, INC.	Domestic	\$37,629,379	\$27,503,976	\$10,125,403	\$68,637,682
54 PREMIER ACCESS INSURANCE COMPANY	Foreign	\$42,230,292	\$11,560,203	\$30,670,090	\$0
55 QCC INSURANCE COMPANY	Foreign	\$1,046,165,311	\$542,369,592	\$503,795,719	\$0
56 QUALITY HEALTH PLANS, INC.	Domestic	\$38,969,430	\$32,895,028	\$6,074,402	\$9,081,901
57 RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$38,858,539	\$19,835,192	\$19,023,347	\$2,877,417
58 SAFEGUARD HEALTH PLANS, INC.	Domestic	\$7,355,994	\$2,306,961	\$5,049,033	\$12,282,016
59 SIGNIFICA INSURANCE GROUP, INC.	Foreign	\$34,606,399	\$23,036,622	\$11,569,777	\$0
60 SILVERSCRIPT INSURANCE COMPANY	Foreign	\$439,036,068	\$294,142,361	\$144,893,707	\$11,059,624
61 STERLING LIFE INSURANCE COMPANY	Foreign	\$331,679,407	\$122,643,615	\$209,035,792	\$5,288,776
62 SUNSHINE STATE HEALTH PLAN, INC.	Domestic	\$64,849,989	\$51,289,616	\$13,560,373	\$0
63 THE PUBLIC HEALTH TRUST OF DADE COUNTY	Domestic	\$29,569,267	\$25,227,394	\$4,341,873	\$62,022,820
64 UNITED CONCORDIA DENTAL PLANS OF FLORIDA, INC.	Domestic	\$168,616	\$17,269	\$151,347	\$3,073

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	<b>Domiciliary</b>	<b>Assets</b>	<b>Liabilities</b>	<b>Capital and Surplus</b>	<b>Direct Florida Business</b>
65 UNITED CONCORDIA INSURANCE COMPANY	Foreign	\$59,002,803	\$18,900,072	\$40,102,731	\$26,820,325
66 UNITEDHEALTHCARE OF FLORIDA, INC.	Domestic	\$316,534,763	\$215,335,108	\$101,199,655	\$654,413,699
67 UNIVERSAL HEALTH CARE INSURANCE COMPANY, INC.	Domestic	\$79,354,654	\$15,890,446	\$63,464,208	\$0
68 UNIVERSAL HEALTH CARE, INC.	Domestic	\$78,918,811	\$48,496,210	\$30,422,601	\$368,491
69 VISION SERVICE PLAN INSURANCE COMPANY	Foreign	\$54,868,969	\$16,762,753	\$38,106,216	\$30,349,806
70 WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	Foreign	\$223,835,826	\$170,538,345	\$53,297,481	\$0
71 WELLCARE OF FLORIDA, INC.	Domestic	\$303,520,799	\$231,984,503	\$71,536,296	\$60,689,493
72 WELLCARE PRESCRIPTION INSURANCE, INC.	Domestic	\$222,430,526	\$122,995,823	\$99,434,703	\$47,822,245

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
<b>PROPERTY &amp; CASUALTY</b>			<b>Total Direct Business</b>	<b>\$30,155,330,610</b>	
1 21ST CENTURY CENTENNIAL INSURANCE COMPANY	Foreign	\$646,250,267	\$254,552,518	\$391,697,749	\$36,572,056
2 21ST CENTURY INDEMNITY INSURANCE COMPANY	Foreign	\$60,097,939	\$25,129,297	\$34,968,642	\$7,461,053
3 21ST CENTURY INSURANCE COMPANY OF CALIFORNIA	Foreign	\$1,072,387,204	\$270,354,538	\$802,032,666	\$7,789,540
4 21ST CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$32,702,402	\$12,806,597	\$19,895,805	\$10,667,082
5 21ST CENTURY NORTH AMERICA INSURANCE COMPANY	Foreign	\$1,780,744,325	\$1,319,451,957	\$461,292,368	\$42,110,832
6 21ST CENTURY PREFERRED INSURANCE COMPANY	Foreign	\$58,736,824	\$25,460,078	\$33,276,746	\$14,894,494
7 21ST CENTURY PREMIER INSURANCE COMPANY	Foreign	\$308,869,528	\$126,725,273	\$182,144,255	\$4,305,356
8 21ST CENTURY SECURITY INSURANCE COMPANY	Foreign	\$261,588,943	\$101,329,683	\$160,259,260	\$41,750,249
9 ACA FINANCIAL GUARANTY CORPORATION	Foreign	\$463,463,937	\$326,007,550	\$137,456,387	\$101,460
10 ACA HOME INSURANCE CORP.	Domestic	\$18,816,599	\$3,455,092	\$15,361,507	\$10,491,755
11 ACCEPTANCE INDEMNITY INSURANCE COMPANY	Foreign	\$130,787,297	\$59,067,774	\$71,719,523	\$8,947,570
12 ACCESS INSURANCE COMPANY	Foreign	\$91,035,429	\$70,177,252	\$20,858,177	\$116,930
13 ACCIDENT FUND GENERAL INSURANCE COMPANY	Foreign	\$112,975,085	\$77,890,452	\$35,084,633	\$26,249
14 ACCIDENT FUND INSURANCE COMPANY OF AMERICA	Foreign	\$2,131,829,566	\$1,441,906,998	\$689,922,568	\$791,274
15 ACCIDENT FUND NATIONAL INSURANCE COMPANY	Foreign	\$188,872,762	\$132,483,068	\$56,389,695	\$31,282
16 ACCIDENT INSURANCE COMPANY, INC.	Foreign	\$37,209,373	\$26,016,626	\$11,192,747	\$1,667,896
17 ACCREDITED SURETY AND CASUALTY COMPANY, INC.	Domestic	\$24,222,421	\$6,089,654	\$18,132,767	\$1,641,413
18 ACE AMERICAN INSURANCE COMPANY	Foreign	\$8,702,696,982	\$6,691,899,504	\$2,010,797,478	\$232,058,419
19 ACE FIRE UNDERWRITERS INSURANCE COMPANY	Foreign	\$98,252,187	\$34,402,415	\$63,849,772	\$3,654,327
20 ACE INDEMNITY INSURANCE COMPANY	Foreign	\$35,417,124	\$18,678,749	\$16,738,375	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
21 ACE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$54,515,319	\$1,475,193	\$53,040,126	\$1,276,952
22 ACE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$5,360,910,398	\$3,791,907,611	\$1,569,002,787	\$31,161,846
23 ACIG INSURANCE COMPANY	Foreign	\$307,978,725	\$230,298,921	\$77,679,788	\$105,542
24 ACSTAR INSURANCE COMPANY	Foreign	\$83,295,379	\$52,890,789	\$30,404,590	\$328,241
25 ADDISON INSURANCE COMPANY	Foreign	\$79,632,398	\$49,312,945	\$30,319,453	\$8,901,554
26 ADVANTAGE WORKERS COMPENSATION INSURANCE COMPANY	Foreign	\$124,661,087	\$58,502,256	\$66,158,832	\$440,229
27 AEGIS SECURITY INSURANCE COMPANY	Foreign	\$72,502,455	\$33,006,828	\$39,495,627	\$751,113
28 AEQUICAP INSURANCE COMPANY	Domestic	\$38,321,936	\$25,881,133	\$12,440,803	\$42,441,289
29 AETNA INSURANCE COMPANY OF CONNECTICUT	Foreign	\$22,862,216	\$5,731,954	\$17,130,262	\$683,645
30 AFFILIATED FM INSURANCE COMPANY	Foreign	\$1,621,716,617	\$793,502,604	\$828,214,013	\$28,267,652
31 AFFIRMATIVE INSURANCE COMPANY	Foreign	\$417,335,432	\$309,436,796	\$107,898,636	\$4,957,139
32 AGCS MARINE INSURANCE COMPANY	Foreign	\$537,096,310	\$380,801,245	\$156,295,065	\$574
33 AGENCY INSURANCE COMPANY OF MARYLAND, INC.	Foreign	\$58,825,783	\$36,760,116	\$22,065,667	\$5,819,603
34 AGIC, INC.	Domestic	\$7,605,719	\$89,381	\$7,516,338	\$0
35 AGRI GENERAL INSURANCE COMPANY	Foreign	\$980,772,521	\$297,353,728	\$683,418,793	\$16,569,823
36 AIU INSURANCE COMPANY	Foreign	\$2,808,438,824	\$2,067,395,753	\$741,043,071	\$550,339
37 ALAMANCE INSURANCE COMPANY	Foreign	\$432,829,643	\$136,205,652	\$296,623,991	\$0
38 ALASKA NATIONAL INSURANCE COMPANY	Foreign	\$700,351,971	\$407,337,541	\$293,014,430	\$206,160
39 ALEA NORTH AMERICA INSURANCE COMPANY	Foreign	\$238,897,077	\$138,634,545	\$100,262,532	(\$183)
40 ALLEGHENY CASUALTY COMPANY	Foreign	\$24,505,769	\$7,075,279	\$17,430,490	\$6,816,149
41 ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	Foreign	\$5,282,567,445	\$1,432,269,593	\$3,850,297,852	\$22,928,445
42 ALLIED EASTERN INDEMNITY COMPANY	Foreign	\$27,132,540	\$18,598,208	\$8,534,332	\$1,064

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
43 ALLIED PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$117,040,855	\$55,408,762	\$61,632,093	\$135,112,268
44 ALLIED WORLD NATIONAL ASSURANCE COMPANY	Foreign	\$221,186,967	\$108,515,659	\$112,671,308	\$6,944,911
45 ALLIED WORLD REINSURANCE COMPANY	Foreign	\$810,775,682	\$117,915,511	\$692,860,171	\$44,068
46 ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	Foreign	\$16,612,608	\$13,472	\$16,599,136	\$31,229,907
47 ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	Foreign	\$74,592,275	\$966,983	\$73,625,292	\$266,699,332
48 ALLSTATE INDEMNITY COMPANY	Foreign	\$156,626,915	\$5,058,730	\$151,568,185	\$191,260,734
49 ALLSTATE INSURANCE COMPANY	Foreign	\$40,828,513,489	\$25,802,439,589	\$15,026,073,900	\$754,343,957
50 ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$163,102,265	\$4,103,449	\$158,998,816	\$673,151,543
51 ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$35,402,230	\$21,815,500	\$13,586,730	\$13,973,470
52 AMBAC ASSURANCE CORPORATION	Foreign	\$8,533,511,430	\$7,731,642,745	\$801,868,685	\$1,082,169
53 AMERICA FIRST INSURANCE COMPANY	Foreign	\$12,128,489	\$79,873	\$12,048,616	\$0
54 AMERICAN ALTERNATIVE INSURANCE CORPORATION	Foreign	\$413,779,082	\$260,407,648	\$153,371,434	\$39,452,726
55 AMERICAN AUTOMOBILE INSURANCE COMPANY	Foreign	\$397,400,080	\$235,614,555	\$161,785,525	\$46,589,986
56 AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	Domestic	\$1,167,905,900	\$787,492,714	\$380,413,186	\$117,421,279
57 AMERICAN CAPITAL ASSURANCE CORP.	Domestic	\$105,361,163	\$43,880,641	\$61,480,523	\$51,449,410
58 AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	Foreign	\$109,191,380	\$1,140,277	\$108,051,103	\$46,994,881
59 AMERICAN COASTAL INSURANCE COMPANY	Domestic	\$173,798,706	\$94,834,166	\$78,964,540	\$162,907,122
60 AMERICAN COLONIAL INSURANCE COMPANY, INC.	Domestic	\$4,579,087	\$230,550	\$4,348,537	\$0
61 AMERICAN COMMERCE INSURANCE COMPANY	Foreign	\$361,005,514	\$227,189,962	\$133,815,552	\$524,806
62 AMERICAN COMPENSATION INSURANCE COMPANY	Foreign	\$98,511,412	\$50,793,420	\$47,717,992	\$76,517
63 AMERICAN CONTRACTORS INDEMNITY COMPANY	Foreign	\$300,529,557	\$241,924,192	\$58,605,365	\$1,245,484
64 AMERICAN ECONOMY INSURANCE COMPANY	Foreign	\$1,546,119,817	\$1,037,489,151	\$508,630,666	\$30,515,546

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
65 AMERICAN EMPIRE INSURANCE COMPANY	Foreign	\$41,040,918	\$18,302,014	\$22,738,904	\$0
66 AMERICAN EQUITY SPECIALTY INSURANCE COMPANY	Foreign	\$78,444,004	\$47,495,849	\$30,948,155	\$0
67 AMERICAN FAMILY HOME INSURANCE COMPANY	Domestic	\$476,942,627	\$330,337,300	\$146,605,327	\$1,665,955
68 AMERICAN FEDERATION INSURANCE COMPANY	Foreign	\$17,868,312	\$2,221,405	\$15,646,907	\$3,884,832
69 AMERICAN FIRE AND CASUALTY COMPANY	Foreign	\$165,385,565	\$123,552,504	\$41,833,061	\$6,484,355
70 AMERICAN FUJI FIRE AND MARINE INSURANCE COMPANY	Foreign	\$93,279,500	\$22,746,380	\$70,533,120	\$0
71 AMERICAN GENERAL PROPERTY INSURANCE COMPANY	Foreign	\$36,641,494	\$16,111,006	\$20,530,488	\$0
72 AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	Foreign	\$248,924,942	\$87,994,305	\$160,930,637	\$99,519,827
73 AMERICAN HEALTHCARE INDEMNITY COMPANY	Foreign	\$115,637,201	\$67,129,281	\$48,507,921	\$0
74 AMERICAN HOME ASSURANCE COMPANY	Foreign	\$24,981,143,543	\$19,108,794,579	\$5,872,348,964	\$190,794,923
75 AMERICAN INDEPENDENT INSURANCE COMPANY	Foreign	\$79,569,389	\$45,037,898	\$34,531,491	(\$4,232)
76 AMERICAN INSURANCE COMPANY (THE)	Foreign	\$1,354,122,128	\$984,562,196	\$369,559,932	\$18,650,009
77 AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	Domestic	\$93,359,790	\$67,041,424	\$26,318,366	\$95,483,322
78 AMERICAN INTERSTATE INSURANCE COMPANY	Foreign	\$935,819,222	\$612,342,153	\$323,477,069	\$6,283,884
79 AMERICAN MERCURY INSURANCE COMPANY	Foreign	\$334,377,731	\$215,540,732	\$118,836,999	\$18,145,400
80 AMERICAN MODERN HOME INSURANCE COMPANY	Foreign	\$974,609,769	\$659,540,557	\$315,069,212	\$2,549,050
81 AMERICAN MODERN INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$21,006,545	\$13,863,210	\$7,143,335	\$3,707,495
82 AMERICAN MODERN SELECT INSURANCE COMPANY	Foreign	\$128,047,305	\$104,266,159	\$23,781,146	\$0
83 AMERICAN NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$108,298,881	\$35,808,152	\$72,490,729	\$269,347
84 AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	Foreign	\$1,062,467,112	\$688,162,240	\$374,304,872	\$7,538,247
85 AMERICAN PET INSURANCE COMPANY	Foreign	\$10,123,521	\$374,913	\$9,748,608	\$85,015
86 AMERICAN PLATINUM PROPERTY AND CASUALTY INSURANCE COMP	Domestic	\$9,957,855	\$47,011	\$9,910,844	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
87 AMERICAN RELIABLE INSURANCE COMPANY	Foreign	\$334,974,232	\$219,408,054	\$115,566,178	\$10,506,612
88 AMERICAN ROAD INSURANCE COMPANY (THE)	Foreign	\$501,043,606	\$236,982,759	\$264,060,848	\$3,222,535
89 AMERICAN SAFETY CASUALTY INSURANCE COMPANY	Foreign	\$156,650,621	\$83,872,159	\$72,778,462	\$399,225
90 AMERICAN SECURITY INSURANCE COMPANY	Foreign	\$1,856,666,989	\$1,102,267,047	\$754,399,942	\$481,037,257
91 AMERICAN SENTINEL INSURANCE COMPANY	Foreign	\$21,921,038	\$9,948,169	\$11,972,869	\$0
92 AMERICAN SERVICE INSURANCE COMPANY	Foreign	\$179,727,997	\$160,508,006	\$19,219,991	\$258,967
93 AMERICAN SOUTHERN HOME INSURANCE COMPANY	Domestic	\$111,504,540	\$83,565,617	\$27,938,923	\$29,110,224
94 AMERICAN SOUTHERN INSURANCE COMPANY	Foreign	\$92,403,389	\$53,548,922	\$38,854,466	\$5,314,694
95 AMERICAN STATES INSURANCE COMPANY	Foreign	\$2,071,916,038	\$1,430,155,246	\$641,760,792	\$46,497,327
96 AMERICAN STERLING INSURANCE COMPANY	Foreign	\$18,352,382	\$5,738,138	\$12,614,244	\$0
97 AMERICAN STRATEGIC INSURANCE CORP.	Domestic	\$323,966,426	\$188,707,596	\$135,258,830	\$151,560,610
98 AMERICAN SUMMIT INSURANCE COMPANY	Foreign	\$40,562,521	\$13,266,620	\$27,295,901	\$0
99 AMERICAN SURETY COMPANY	Foreign	\$14,184,648	\$2,727,277	\$11,457,371	\$844,421
100 AMERICAN TRADITIONS INSURANCE COMPANY	Domestic	\$31,123,537	\$21,523,253	\$9,600,284	\$40,430,768
101 AMERICAN VEHICLE INSURANCE COMPANY	Domestic	\$71,735,720	\$45,950,233	\$25,785,487	\$13,084,728
102 AMERICAN ZURICH INSURANCE COMPANY	Foreign	\$387,524,559	\$231,998,402	\$155,526,158	\$45,480,624
103 AMERICAS INSURANCE COMPANY	Foreign	\$10,829,321	\$2,473,941	\$8,355,380	\$0
104 AMERIN GUARANTY CORPORATION	Foreign	\$22,135,430	\$12,489,096	\$9,646,334	\$0
105 AMERIPRISE INSURANCE COMPANY	Foreign	\$46,262,998	\$302,392	\$45,960,606	\$0
106 AMERISURE INSURANCE COMPANY	Foreign	\$634,535,856	\$443,017,145	\$191,518,711	\$93,299,871
107 AMERISURE MUTUAL INSURANCE COMPANY	Foreign	\$1,712,355,505	\$1,091,994,601	\$620,360,904	\$43,801,763
108 AMERISURE PARTNERS INSURANCE COMPANY	Foreign	\$54,604,245	\$43,855,282	\$10,748,963	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
109 AMERITRUST INSURANCE CORPORATION	Foreign	\$83,204,642	\$62,973,478	\$20,231,163	\$1,571,515
110 AMEX ASSURANCE COMPANY	Foreign	\$268,537,946	\$63,395,149	\$205,142,798	\$21,903,736
111 AMGUARD INSURANCE COMPANY	Foreign	\$278,221,396	\$207,415,448	\$70,805,948	\$170,674
112 AMICA MUTUAL INSURANCE COMPANY	Foreign	\$3,912,039,038	\$1,677,922,239	\$2,234,116,799	\$112,589,433
113 ANCHOR GENERAL INSURANCE COMPANY	Foreign	\$70,797,639	\$48,070,538	\$22,727,101	\$0
114 ANESTHESIOLOGISTS PROFESSIONAL ASSURANCE COMPANY	Domestic	\$76,985,099	\$53,795,699	\$23,189,400	\$7,598,985
115 APOLLO CASUALTY COMPANY OF FLORIDA	Domestic	\$12,257,527	\$7,510,771	\$4,746,755	\$8,446,145
116 ARAG INSURANCE COMPANY	Foreign	\$50,408,981	\$14,979,334	\$35,429,647	\$7,897,453
117 ARCH INDEMNITY INSURANCE COMPANY	Foreign	\$22,428,668	\$253,074	\$22,175,594	\$0
118 ARCH INSURANCE COMPANY	Foreign	\$1,824,135,663	\$1,186,256,465	\$637,879,198	\$63,634,025
119 ARCH REINSURANCE COMPANY	Foreign	\$1,202,342,521	\$351,869,419	\$850,473,102	\$0
120 ARGONAUT INSURANCE COMPANY	Foreign	\$1,424,929,390	\$1,087,980,046	\$336,949,345	\$5,520,918
121 ARGONAUT-MIDWEST INSURANCE COMPANY	Foreign	\$43,502,391	\$19,679,281	\$23,823,108	\$2,901,860
122 ARGUS FIRE & CASUALTY INSURANCE COMPANY	Domestic	\$38,496,148	\$28,455,644	\$10,040,505	\$35,129,526
123 ARK ROYAL INSURANCE COMPANY	Domestic	\$19,468,631	\$10,981,075	\$8,487,556	\$13,732,199
124 ARMED FORCES INSURANCE EXCHANGE	Foreign	\$142,307,393	\$75,838,166	\$66,469,227	\$9,394,252
125 ARWOOD INDEMNITY COMPANY	Foreign	\$2,227,585,073	\$1,889,628,708	\$337,956,364	\$66,989
126 ARTISAN AND TRUCKERS CASUALTY COMPANY	Foreign	\$87,685,599	\$61,523,905	\$26,161,694	\$21,690,766
127 ASCENDANT COMMERCIAL INSURANCE, INC.	Domestic	\$21,741,912	\$16,508,213	\$5,233,699	\$17,636,910
128 ASI ASSURANCE CORP.	Domestic	\$82,513,378	\$51,381,294	\$31,132,084	\$134,479,053
129 ASI PREFERRED INSURANCE CORP.	Domestic	\$28,294,191	\$14,778,356	\$13,515,835	\$42,224,854
130 ASSOCIATED INDEMNITY CORPORATION	Foreign	\$179,416,204	\$97,069,080	\$82,347,124	\$12,284,620

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
131 ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	Domestic	\$191,556,926	\$139,921,760	\$51,635,166	\$15,314,958
132 ASSOCIATION CASUALTY INSURANCE COMPANY	Foreign	\$44,851,592	\$27,188,815	\$17,662,777	\$1,520,907
133 ASSOCIATION INSURANCE COMPANY	Foreign	\$63,233,190	\$39,638,057	\$23,595,133	\$1,042,187
134 ASSURANCE COMPANY OF AMERICA	Foreign	\$40,387,356	\$21,054,563	\$19,332,793	\$44,336,389
135 ASSURANCEAMERICA INSURANCE COMPANY	Foreign	\$70,314,740	\$57,967,229	\$12,347,511	\$35,210,352
136 ASSURED GUARANTY CORP.	Foreign	\$3,049,898,249	\$1,826,178,241	\$1,223,720,008	\$33,156,573
137 ATHENA ASSURANCE COMPANY	Foreign	\$200,618,489	\$139,283,799	\$61,334,690	\$0
138 ATLANTIC BONDING COMPANY, INC. D/B/A ATLANTIC MD BONDING CO	Foreign	\$16,082,685	\$6,871,726	\$9,210,959	\$6,173
139 ATLANTIC SPECIALTY INSURANCE COMPANY	Foreign	\$67,602,661	\$15,450,602	\$52,152,059	\$1,491,791
140 ATRADIUS TRADE CREDIT INSURANCE, INC.	Foreign	\$90,109,898	\$36,286,681	\$53,823,217	\$354,413
141 AUDUBON INSURANCE COMPANY	Foreign	\$70,016,148	\$18,942,101	\$51,074,047	\$0
142 AUSTIN MUTUAL INSURANCE COMPANY	Foreign	\$151,616,031	\$83,318,578	\$68,297,453	\$115,592
143 AUTO CLUB INSURANCE COMPANY OF FLORIDA	Domestic	\$44,306,265	\$23,024,425	\$21,281,840	\$33,472,721
144 AUTO CLUB SOUTH INSURANCE COMPANY	Domestic	\$78,738,079	\$43,513,755	\$35,224,324	\$57,997,525
145 AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CT	Foreign	\$964,082,317	\$665,956,379	\$298,125,938	\$91,829
146 AUTO-OWNERS INSURANCE COMPANY	Foreign	\$9,428,128,388	\$3,725,462,314	\$5,702,666,074	\$161,188,474
147 AVATAR PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$21,808,643	\$10,125,193	\$11,683,450	\$9,564,061
148 AVEMCO INSURANCE COMPANY	Foreign	\$108,619,854	\$44,831,796	\$63,788,058	\$2,229,457
149 AXA ART INSURANCE CORPORATION	Foreign	\$47,269,223	\$16,796,556	\$30,472,667	\$2,109,210
150 AXA INSURANCE COMPANY	Foreign	\$176,489,986	\$70,703,521	\$105,786,465	\$3,521,876
151 AXA RE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$30,821,674	\$7,529,438	\$23,292,236	(\$195)
152 AXIS INSURANCE COMPANY	Foreign	\$715,644,963	\$285,148,567	\$430,496,396	\$18,689,362

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
153 AXIS REINSURANCE COMPANY	Foreign	\$2,023,861,957	\$1,414,712,495	\$609,149,462	\$8,881,781
154 BALBOA INSURANCE COMPANY	Foreign	\$3,120,727,564	\$1,379,205,764	\$1,741,521,800	\$473,892,505
155 BANKERS INSURANCE COMPANY	Domestic	\$110,449,776	\$73,154,525	\$37,295,254	\$11,985,194
156 BANKERS STANDARD FIRE AND MARINE COMPANY	Foreign	\$142,576,838	\$83,300,880	\$59,275,958	\$0
157 BANKERS STANDARD INSURANCE COMPANY	Foreign	\$331,623,760	\$194,120,196	\$137,503,564	\$2,834,646
158 BAR PLAN MUTUAL INSURANCE COMPANY (THE)	Foreign	\$57,082,812	\$33,522,814	\$23,559,998	\$144,817
159 BCS INSURANCE COMPANY	Foreign	\$220,244,811	\$79,821,817	\$140,422,994	\$9,910,420
160 BEAZLEY INSURANCE COMPANY, INC.	Foreign	\$221,617,864	\$105,774,215	\$115,843,649	\$9,665,854
161 BENCHMARK INSURANCE COMPANY	Foreign	\$92,340,551	\$51,079,410	\$41,261,141	\$2,808,196
162 BERKLEY INSURANCE COMPANY	Foreign	\$7,190,317,258	\$4,713,126,103	\$2,477,191,155	\$0
163 BERKLEY REGIONAL INSURANCE COMPANY	Foreign	\$2,769,586,810	\$2,119,643,046	\$649,943,764	\$3,886,508
164 BERKSHIRE HATHAWAY ASSURANCE CORPORATION	Foreign	\$1,643,829,562	\$650,965,418	\$992,864,144	\$6,622,291
165 BITUMINOUS CASUALTY CORPORATION	Foreign	\$738,386,071	\$487,349,296	\$251,036,776	\$8,549,913
166 BITUMINOUS FIRE AND MARINE INSURANCE COMPANY	Foreign	\$476,197,660	\$349,673,187	\$126,524,473	\$6,752,802
167 BOND SAFEGUARD INSURANCE COMPANY	Foreign	\$66,475,588	\$42,859,737	\$23,615,851	\$2,539,232
168 BRIDGEFIELD CASUALTY INSURANCE COMPANY	Domestic	\$76,355,981	\$32,936,937	\$43,419,044	\$30,979,773
169 BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	Domestic	\$131,486,558	\$28,629,666	\$102,856,892	\$223,349,010
170 BRISTOL WEST INSURANCE COMPANY	Foreign	\$206,570,751	\$165,717,062	\$40,853,689	\$5,249,080
171 BROTHERHOOD MUTUAL INSURANCE COMPANY	Foreign	\$327,501,159	\$183,991,621	\$143,509,538	\$152,408
172 BUSINESSFIRST INSURANCE COMPANY	Domestic	\$34,542,231	\$20,964,532	\$13,577,699	\$13,756,642
173 C.P.A. INSURANCE COMPANY	Foreign	\$20,306,333	\$491,007	\$19,815,326	\$5,723
174 CALIFORNIA CASUALTY INDEMNITY EXCHANGE	Foreign	\$559,543,961	\$232,403,052	\$327,140,909	(\$6,233)

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
175 CALIFORNIA CASUALTY INSURANCE COMPANY	Foreign	\$120,485,454	\$30,906,564	\$89,578,890	\$15,874,513
176 CAMICO MUTUAL INSURANCE COMPANY	Foreign	\$153,712,394	\$121,605,768	\$32,106,626	\$1,555,529
177 CAMPMED CASUALTY & INDEMNITY COMPANY, INC. OF MARYLAND	Foreign	\$36,648,731	\$25,599,363	\$11,049,368	\$3,247,036
178 CANAL INSURANCE COMPANY	Foreign	\$984,120,111	\$484,973,416	\$499,146,695	\$6,206,980
179 CAPACITY INSURANCE COMPANY	Domestic	\$8,543,136	\$3,167,425	\$5,375,711	\$5,942,626
180 CAPITAL ASSURANCE COMPANY, INC.	Domestic	\$29,648,191	\$17,345,063	\$12,303,127	\$0
181 CAPITAL CITY INSURANCE COMPANY, INC.	Foreign	\$31,012,177	\$5,018,285	\$25,993,892	\$737,431
182 CAPITAL MARKETS ASSURANCE CORPORATION	Foreign	\$129,198,246	\$1,165,989	\$128,032,257	\$0
183 CAPITOL INDEMNITY CORPORATION	Foreign	\$424,888,261	\$242,663,820	\$182,224,441	\$658,171
184 CAPITOL PREFERRED INSURANCE COMPANY, INC.	Domestic	\$35,039,202	\$23,517,406	\$11,521,796	\$44,211,938
185 CARDIF PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$9,949,849	\$368,355	\$9,581,494	\$0
186 CAROLINA CASUALTY INSURANCE COMPANY	Foreign	\$283,817,161	\$88,949,672	\$194,867,489	\$16,488,314
187 CASTLE KEY INDEMNITY COMPANY	Foreign	\$15,553,393	\$1,452,917	\$14,100,476	\$45,336,242
188 CASTLE KEY INSURANCE COMPANY	Foreign	\$333,166,631	\$177,538,624	\$155,628,007	\$149,824,264
189 CASTLEPOINT FLORIDA INSURANCE COMPANY	Domestic	\$20,105,889	\$10,947,729	\$9,158,160	\$13,949,111
190 CASTLEPOINT NATIONAL INSURANCE COMPANY	Foreign	\$562,456,368	\$458,008,560	\$104,447,808	\$28,213,893
191 CATERPILLAR INSURANCE COMPANY	Foreign	\$349,370,569	\$223,193,716	\$126,176,853	\$3,577,015
192 CATLIN INSURANCE COMPANY, INC.	Foreign	\$138,433,916	\$81,147,144	\$57,286,772	\$10,268,980
193 CENSTAT CASUALTY COMPANY	Foreign	\$13,771,413	\$1,916,770	\$11,854,643	\$0
194 CENTENNIAL INSURANCE COMPANY	Foreign	\$74,858,565	\$76,888,317	(\$2,029,752)	\$2,836,409
195 CENTRAL STATES INDEMNITY COMPANY OF OMAHA	Foreign	\$252,427,431	\$35,897,839	\$216,529,592	\$2,319,214
196 CENTRE INSURANCE COMPANY	Foreign	\$262,076,437	\$205,394,968	\$56,681,469	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
197 CENTURION CASUALTY COMPANY	Foreign	\$441,549,096	\$58,880,157	\$382,668,939	\$0
198 CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$524,704,197	\$236,089,882	\$288,614,315	\$572,951
199 CHARTER OAK FIRE INSURANCE COMPANY	Foreign	\$901,302,918	\$672,672,230	\$228,630,688	\$72,141,760
200 CHARTIS CASUALTY COMPANY	Foreign	\$39,757,731	\$164,643	\$39,593,088	\$6,250,840
201 CHARTIS PROPERTY CASUALTY COMPANY	Foreign	\$4,062,461,779	\$2,506,052,213	\$1,556,409,566	\$11,783,177
202 CHEROKEE INSURANCE COMPANY	Foreign	\$240,041,422	\$139,886,079	\$100,155,343	\$1,034,900
203 CHICAGO INSURANCE COMPANY	Foreign	\$203,282,270	\$141,091,219	\$62,191,051	\$6,517,253
204 CHRYSLER INSURANCE COMPANY	Foreign	\$229,384,625	\$99,694,087	\$129,690,538	\$2,584,031
205 CHUBB INDEMNITY INSURANCE COMPANY	Foreign	\$269,905,413	\$183,318,735	\$86,586,678	\$2,633,530
206 CHUBB NATIONAL INSURANCE COMPANY	Foreign	\$213,624,588	\$127,249,466	\$86,375,122	\$186,770
207 CHURCH INSURANCE COMPANY	Foreign	\$43,561,310	\$24,943,690	\$18,617,620	\$0
208 CHURCH MUTUAL INSURANCE COMPANY	Foreign	\$1,192,540,142	\$799,900,124	\$392,640,018	\$15,023,261
209 CFG ASSURANCE NORTH AMERICA, INC.	Foreign	\$218,563,093	\$98,600,190	\$119,962,903	\$0
210 CIM INSURANCE CORPORATION	Foreign	\$17,207,637	\$1,280,043	\$15,927,594	(\$1,085)
211 CINCINNATI CASUALTY COMPANY	Foreign	\$275,898,482	\$21,991,187	\$253,907,295	\$499,849
212 CINCINNATI INDEMNITY COMPANY	Foreign	\$73,106,425	\$6,149,643	\$66,956,782	\$242,197
213 CINCINNATI INSURANCE COMPANY	Foreign	\$9,144,908,784	\$5,497,117,279	\$3,647,791,505	\$89,342,045
214 CLARENDON NATIONAL INSURANCE COMPANY	Foreign	\$656,640,535	\$376,039,112	\$280,601,423	\$16,800
215 CLARENDON SELECT INSURANCE COMPANY	Domestic	\$14,235,786	\$215,213	\$14,020,573	\$0
216 CMG MORTGAGE ASSURANCE COMPANY	Foreign	\$15,634,980	\$1,616,103	\$14,018,877	\$1,293
217 CMG MORTGAGE INSURANCE COMPANY	Foreign	\$427,362,943	\$324,548,113	\$102,814,830	\$6,327,543
218 COFACE NORTH AMERICA INSURANCE COMPANY	Foreign	\$109,740,750	\$60,732,247	\$49,008,503	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
219 COLONIAL AMERICAN CASUALTY AND SURETY COMPANY	Foreign	\$25,992,685	\$3,507,252	\$22,485,433	\$511,918
220 COLONIAL SURETY COMPANY	Foreign	\$37,163,645	\$20,467,953	\$16,695,692	\$305,343
221 COLONY NATIONAL INSURANCE COMPANY	Foreign	\$130,459,839	\$42,026,297	\$88,433,542	\$0
222 COLONY SPECIALTY INSURANCE COMPANY	Foreign	\$112,377,298	\$38,373,498	\$74,003,800	\$2,188,473
223 COLORADO CASUALTY INSURANCE COMPANY	Foreign	\$23,873,884	\$3,051,831	\$20,822,053	\$0
224 COLUMBIA INSURANCE COMPANY	Foreign	\$12,197,562,158	\$3,846,945,192	\$8,350,616,968	\$0
225 COMMERCE AND INDUSTRY INSURANCE COMPANY	Foreign	\$8,391,386,238	\$5,640,847,655	\$2,750,538,583	\$91,910,091
226 COMMERCIAL CASUALTY INSURANCE COMPANY	Foreign	\$177,523,243	\$84,201,010	\$93,322,233	\$0
227 COMMERCIAL GUARANTY INSURANCE COMPANY	Foreign	\$33,863,821	\$215,242	\$33,648,579	\$0
228 COMMONWEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$45,013,498	\$20,055,698	\$24,957,799	\$73,499
229 COMP OPTIONS INSURANCE COMPANY, INC.	Domestic	\$55,822,810	\$28,282,144	\$27,540,666	\$26,511,538
230 COMPANION PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$530,249,434	\$330,583,602	\$199,665,832	\$20,412,708
231 COMPUTER INSURANCE COMPANY	Foreign	\$24,930,400	\$1,530,052	\$23,400,348	\$0
232 CONSOLIDATED INSURANCE COMPANY	Foreign	\$26,331,627	\$3,071,033	\$23,260,594	\$0
233 CONSTITUTION INSURANCE COMPANY	Foreign	\$12,294,216	\$81,732	\$12,212,482	\$0
234 CONTINENTAL CASUALTY COMPANY	Foreign	\$40,369,468,367	\$31,031,316,807	\$9,338,151,560	\$236,415,653
235 CONTINENTAL HERITAGE INSURANCE COMPANY	Domestic	\$7,628,011	\$1,448,195	\$6,179,816	\$592,257
236 CONTINENTAL INDEMNITY COMPANY	Foreign	\$55,512,589	\$35,135,992	\$20,376,598	\$1,309,568
237 CONTINENTAL INSURANCE COMPANY	Foreign	\$3,805,408,884	\$2,263,799,903	\$1,541,608,982	\$99,484,116
238 CONTRACTORS BONDING & INSURANCE COMPANY	Foreign	\$217,922,038	\$109,760,866	\$108,161,172	\$1,905,289
239 COOPERATIVA DE SEGUROS MULTIPLES DE PUERTO RICO, INC.	Foreign	\$467,437,390	\$254,142,990	\$213,294,400	\$13,273,306
240 CORAL INSURANCE COMPANY	Domestic	\$3,947,348	\$5,120,503	(\$1,173,155)	(\$4,322,205)

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
241 CORNERSTONE NATIONAL INSURANCE COMPANY	Foreign	\$56,607,661	\$43,118,514	\$13,489,147	\$3,874,910
242 COTTON STATES MUTUAL INSURANCE COMPANY	Foreign	\$243,833,581	\$179,890,668	\$63,942,913	\$44,223,696
243 COUNTRY CASUALTY INSURANCE COMPANY	Foreign	\$74,026,244	\$11,900,292	\$62,125,952	\$0
244 COUNTRY MUTUAL INSURANCE COMPANY	Foreign	\$3,533,574,907	\$1,975,385,594	\$1,558,189,313	\$0
245 COUNTRY PREFERRED INSURANCE COMPANY	Foreign	\$105,625,128	\$88,302,420	\$17,322,708	\$0
246 COURTESY INSURANCE COMPANY	Domestic	\$448,773,675	\$286,834,290	\$161,939,385	\$113,418,611
247 CRANBROOK INSURANCE COMPANY	Foreign	\$33,837,682	\$15,297,814	\$18,539,868	\$27,444
248 CRUM & FORSTER INDEMNITY COMPANY	Foreign	\$36,061,618	\$22,517,679	\$13,543,939	\$3,268,750
249 CUMIS INSURANCE SOCIETY, INC.	Foreign	\$1,254,390,561	\$832,187,452	\$422,203,109	\$25,402,465
250 CYPRESS PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$102,261,699	\$54,858,814	\$47,402,885	\$60,680,082
251 DAILY UNDERWRITERS OF AMERICA	Foreign	\$34,526,634	\$10,945,629	\$23,581,005	\$2,618,911
252 DAIRYLAND INSURANCE COMPANY	Foreign	\$1,143,390,796	\$675,666,287	\$467,724,510	\$20,410,021
253 DAKOTA TRUCK UNDERWRITERS	Foreign	\$79,921,772	\$53,678,185	\$26,243,587	\$0
254 DARWIN NATIONAL ASSURANCE COMPANY	Foreign	\$700,837,662	\$417,544,050	\$283,293,612	\$7,364,512
255 DEALERS ASSURANCE COMPANY	Foreign	\$61,463,551	\$24,866,383	\$36,597,168	\$1,642,874
256 DEERBROOK INSURANCE COMPANY	Foreign	\$22,726,057	\$143,538	\$22,582,518	\$4,719,037
257 DEERFIELD INSURANCE COMPANY	Foreign	\$61,534,081	\$17,565,084	\$43,968,997	\$1,971
258 DELOS INSURANCE COMPANY	Foreign	\$601,208,741	\$385,206,818	\$216,001,923	\$14,575,729
259 DEPOSITORS INSURANCE COMPANY	Foreign	\$63,905,354	\$29,752,176	\$34,153,178	\$163,628,914
260 DEVELOPERS SURETY AND INDEMNITY COMPANY	Foreign	\$127,203,320	\$48,291,214	\$78,912,106	\$6,330,617
261 DIAMOND STATE INSURANCE COMPANY	Foreign	\$189,429,385	\$76,897,463	\$112,531,922	\$4,301,770
262 DIRECT GENERAL INSURANCE COMPANY	Foreign	\$340,211,242	\$228,352,539	\$111,858,703	\$165,804,038

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
263 DIRECT NATIONAL INSURANCE COMPANY	Foreign	\$21,554,186	\$15,059,102	\$6,495,084	\$0
264 DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$173,770,107	\$116,477,442	\$57,292,665	\$11,245,466
265 DOCTORS' COMPANY, AN INTERINSURANCE EXCHANGE (THE)	Foreign	\$2,369,822,807	\$1,308,919,992	\$1,060,902,815	\$45,297,108
266 EASTERN ALLIANCE INSURANCE COMPANY	Foreign	\$128,123,665	\$86,781,574	\$41,342,091	\$27,432
267 EASTERN ATLANTIC INSURANCE COMPANY	Foreign	\$49,979,511	\$18,338,006	\$31,641,505	\$0
268 EASTGUARD INSURANCE COMPANY	Foreign	\$88,732,509	\$65,523,796	\$23,208,713	\$14,790,300
269 ECONOMY FIRE AND CASUALTY COMPANY	Foreign	\$424,793,338	\$77,966,077	\$346,827,261	(\$138)
270 ECONOMY PREFERRED INSURANCE COMPANY	Foreign	\$9,269,787	\$382,037	\$8,887,751	\$0
271 ECONOMY PREMIER ASSURANCE COMPANY	Foreign	\$94,936,644	\$57,832,053	\$37,104,588	\$2,128,111
272 EDISON INSURANCE COMPANY	Domestic	\$20,074,678	\$16,074,677	\$4,000,000	\$52,222,950
273 ELECTRIC INSURANCE COMPANY	Foreign	\$1,329,122,135	\$922,058,894	\$407,063,240	\$23,472,759
274 EMC PROPERTY & CASUALTY COMPANY	Foreign	\$132,326,274	\$67,794,317	\$64,531,957	\$1,814
275 EMPIRE FIRE AND MARINE INSURANCE COMPANY	Foreign	\$176,008,521	\$120,511,898	\$55,496,623	\$32,498,451
276 EMPLOYERS ASSURANCE COMPANY	Domestic	\$430,003,462	\$350,367,139	\$79,636,323	\$1,902,480
277 EMPLOYERS COMPENSATION INSURANCE COMPANY	Foreign	\$1,254,486,553	\$937,423,578	\$317,062,975	\$361,720
278 EMPLOYERS FIRE INSURANCE COMPANY	Foreign	\$90,358,639	\$37,845,855	\$52,512,784	\$9,120,981
279 EMPLOYERS INSURANCE COMPANY OF NEVADA	Foreign	\$2,058,887,678	\$1,546,765,191	\$512,122,487	\$0
280 EMPLOYERS INSURANCE COMPANY OF WAUSAU	Foreign	\$3,333,261,422	\$2,257,975,420	\$1,075,286,002	\$15,668,276
281 EMPLOYERS MUTUAL CASUALTY COMPANY	Foreign	\$2,117,292,160	\$1,260,929,045	\$856,363,115	\$980,779
282 EMPLOYERS PREFERRED INSURANCE COMPANY	Domestic	\$413,912,245	\$264,688,178	\$149,224,067	\$21,923,851
283 ENCOMPASS FLORIDIAN INDEMNITY COMPANY	Foreign	\$6,076,899	\$266,364	\$5,810,534	\$9,451,577
284 ENCOMPASS FLORIDIAN INSURANCE COMPANY	Foreign	\$6,352,082	\$541,380	\$5,810,702	\$21,060,005

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
285 ENCOMPASS INDEMNITY COMPANY	Foreign	\$24,003,213	\$817,836	\$23,185,377	\$18,219,934
286 EQUITY INSURANCE COMPANY	Foreign	\$57,031,763	\$28,464,923	\$28,566,840	\$6,940,750
287 ESSENTIA INSURANCE COMPANY	Foreign	\$53,291,262	\$17,030,199	\$36,261,063	\$9,310,856
288 ESURANCE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$108,229,885	\$67,186,723	\$41,043,161	\$0
289 ESURANCE INSURANCE COMPANY	Foreign	\$492,169,495	\$294,316,334	\$197,853,161	\$107,677,758
290 EULER HERMES AMERICAN CREDIT INDEMNITY COMPANY	Foreign	\$459,706,416	\$304,797,498	\$154,908,918	\$11,539,554
291 EVEREST NATIONAL INSURANCE COMPANY	Foreign	\$458,324,191	\$294,323,168	\$164,001,021	\$29,571,954
292 EVEREST REINSURANCE COMPANY	Foreign	\$8,454,675,961	\$5,664,935,564	\$2,789,740,397	\$0
293 EVERGREEN NATIONAL INDEMNITY COMPANY	Foreign	\$48,882,745	\$15,988,852	\$32,893,893	\$1,547,873
294 EVERSPAN FINANCIAL GUARANTEE CORP.	Foreign	\$194,646,860	\$24,925,654	\$169,721,206	\$0
295 EXCELSIOR INSURANCE COMPANY	Foreign	\$56,436,842	\$9,962,695	\$46,474,147	\$0
296 EXCESS SHARE INSURANCE CORPORATION	Foreign	\$62,087,036	\$41,885,205	\$20,201,831	\$54,423
297 EXECUTIVE RISK INDEMNITY INC.	Foreign	\$2,807,634,661	\$1,728,946,684	\$1,078,687,977	\$13,391,207
298 EXPLORER INSURANCE COMPANY	Foreign	\$196,396,635	\$155,292,846	\$41,103,789	\$14,771,051
299 FACTORY MUTUAL INSURANCE COMPANY	Foreign	\$10,015,395,153	\$3,811,749,417	\$6,203,645,736	\$112,829,076
300 FAIRFIELD INSURANCE COMPANY	Foreign	\$25,407,442	\$7,035,139	\$18,372,303	(\$69,106)
301 FAIRMONT PREMIER INSURANCE COMPANY	Foreign	\$222,726,390	\$31,800,481	\$190,925,909	\$0
302 FAIRMONT SPECIALTY INSURANCE COMPANY	Foreign	\$256,260,911	\$117,234,806	\$139,026,105	(\$1,208)
303 FARMERS INSURANCE EXCHANGE	Foreign	\$15,016,596,846	\$11,317,356,665	\$3,699,240,180	\$0
304 FARMERS MUTUAL HAIL INSURANCE COMPANY OF IOWA	Foreign	\$453,458,088	\$166,000,713	\$287,457,375	\$0
305 FARMINGTON CASUALTY COMPANY	Foreign	\$972,922,466	\$701,226,234	\$271,696,232	\$31,313
306 FARMLAND MUTUAL INSURANCE COMPANY	Foreign	\$379,057,827	\$227,306,033	\$151,751,794	\$293,961

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
307 FCCI ADVANTAGE INSURANCE COMPANY	Domestic	\$6,087,268	\$484,894	\$5,602,374	\$5,013,034
308 FCCI COMMERCIAL INSURANCE COMPANY	Domestic	\$12,731,629	(\$2,881,369)	\$15,612,998	\$62,374,546
309 FCCI INSURANCE COMPANY	Domestic	\$1,460,733,635	\$1,033,344,124	\$427,389,511	\$130,640,805
310 FEDERAL INSURANCE COMPANY	Foreign	\$30,688,088,203	\$16,366,567,070	\$14,321,521,133	\$394,514,874
311 FEDERATED MUTUAL INSURANCE COMPANY	Foreign	\$3,944,860,765	\$1,927,087,514	\$2,017,773,251	\$34,556,772
312 FEDERATED NATIONAL INSURANCE COMPANY	Domestic	\$77,398,252	\$56,373,730	\$21,024,521	\$71,646,112
313 FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	Foreign	\$351,652,011	\$241,752,846	\$109,899,165	\$8,047,086
314 FEDERATED SERVICE INSURANCE COMPANY	Foreign	\$361,716,444	\$213,448,552	\$148,267,892	\$276,265
315 FFG INSURANCE COMPANY	Foreign	\$250,787,338	\$95,501,208	\$155,286,130	\$0
316 FFVA MUTUAL INSURANCE COMPANY	Domestic	\$278,433,098	\$162,054,600	\$116,378,498	\$62,707,654
317 FIDELITY AND DEPOSIT COMPANY OF MARYLAND	Foreign	\$249,241,769	\$63,826,322	\$185,415,447	\$40,987,729
318 FIDELITY AND GUARANTY INSURANCE COMPANY	Foreign	\$49,007,762	\$29,678,169	\$19,329,592	\$7,626,845
319 FIDELITY AND GUARANTY INSURANCE UNDERWRITERS INC.	Foreign	\$84,625,250	\$48,442,971	\$36,182,279	\$449
320 FIDELITY FIRE & CASUALTY COMPANY	Domestic	\$26,222,668	\$15,315,576	\$10,907,092	\$38,598,779
321 FIDELITY FIRST INSURANCE COMPANY	Foreign	\$7,704,520	\$345,218	\$7,359,302	\$0
322 FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	Foreign	\$30,982,103	\$10,733,264	\$20,248,839	\$82,032,879
323 FIDELITY NATIONAL INSURANCE COMPANY	Foreign	\$262,482,217	\$114,523,286	\$147,958,931	\$1,302,472
324 FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPAN	Foreign	\$123,517,552	\$30,544,961	\$92,972,591	\$115,383,197
325 FINANCIAL CASUALTY & SURETY, INC.	Foreign	\$21,144,891	\$10,357,438	\$10,787,453	\$423,756
326 FINANCIAL GUARANTY INSURANCE COMPANY	Foreign	\$1,779,337,393	\$3,060,757,804	(\$1,281,420,411)	\$0
327 FINANCIAL SECURITY ASSURANCE INC	Foreign	\$4,428,950,265	\$3,574,748,687	\$854,201,578	\$2,286,513
328 FIRE INSURANCE EXCHANGE	Foreign	\$2,046,292,942	\$1,373,413,392	\$672,879,551	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
329 FIREMAN'S FUND INSURANCE COMPANY	Foreign	\$10,000,730,854	\$6,953,071,531	\$3,047,659,323	\$108,040,275
330 FIRST ACCEPTANCE INSURANCE COMPANY, INC.	Foreign	\$207,254,340	\$88,320,170	\$118,934,170	\$20,914,202
331 FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$84,743,790	\$39,481,829	\$45,261,961	\$1,244,519
332 FIRST COLONIAL INSURANCE COMPANY	Domestic	\$311,088,542	\$190,939,395	\$120,149,147	\$804,183
333 FIRST COMMUNITY INSURANCE COMPANY	Domestic	\$67,488,925	\$47,519,392	\$19,969,533	\$71,981,030
334 FIRST FINANCIAL INSURANCE COMPANY	Foreign	\$508,107,123	\$176,900,494	\$331,206,629	\$25,885
335 FIRST FLORIDIAN AUTO AND HOME INSURANCE COMPANY	Domestic	\$361,549,995	\$130,477,220	\$231,072,775	\$122,810,343
336 FIRST GUARD INSURANCE COMPANY	Foreign	\$14,567,482	\$529,749	\$14,037,733	\$477,882
337 FIRST HOME INSURANCE COMPANY	Domestic	\$49,980,339	\$32,100,637	\$17,879,702	\$42,610,685
338 FIRST LIBERTY INSURANCE CORPORATION (THE)	Foreign	\$51,133,059	\$29,341,913	\$21,791,146	\$84,464,791
339 FIRST NATIONAL INSURANCE COMPANY OF AMERICA	Foreign	\$262,916,942	\$182,251,482	\$80,665,460	\$16,476,853
340 FIRST NONPROFIT INSURANCE COMPANY	Foreign	\$128,054,667	\$74,596,453	\$53,458,214	\$539,475
341 FIRST PROFESSIONALS INSURANCE COMPANY, INC	Domestic	\$613,143,427	\$373,732,167	\$239,411,260	\$123,197,119
342 FIRST PROTECTIVE INSURANCE COMPANY	Domestic	\$62,285,633	\$47,372,099	\$14,913,534	\$89,203,819
343 FIRST SEALORD SURETY, INC.	Foreign	\$13,557,872	\$2,525,907	\$11,031,968	\$4,511,709
344 FLORIDA DOCTORS INSURANCE COMPANY	Domestic	\$85,962,020	\$71,393,021	\$14,568,999	\$22,314,967
345 FLORIDA FAMILY INSURANCE COMPANY	Domestic	\$60,270,815	\$40,620,617	\$19,650,198	\$92,596,207
346 FLORIDA FARM BUREAU CASUALTY INSURANCE COMPANY	Domestic	\$420,050,794	\$220,866,957	\$199,183,837	\$88,564,615
347 FLORIDA FARM BUREAU GENERAL INSURANCE COMPANY	Domestic	\$8,743,380	\$225,291	\$8,518,089	\$160,650,865
348 FLORIDA HOSPITALITY MUTUAL INSURANCE COMPANY	Domestic	\$117,521,170	\$59,181,795	\$58,339,375	\$30,634,535
349 FLORIDA LAWYERS MUTUAL INSURANCE COMPANY	Domestic	\$56,859,920	\$32,737,758	\$24,122,161	\$12,634,269
350 FLORIDA PENINSULA INSURANCE COMPANY	Domestic	\$201,096,368	\$133,684,230	\$67,412,138	\$173,259,529

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
351 FLORIDA SELECT INSURANCE COMPANY	Domestic	\$6,356,488	\$6,778,897	(\$422,409)	(\$4,674,273)
352 FLORISTS' INSURANCE COMPANY	Foreign	\$11,116,027	\$2,498,365	\$8,617,662	\$990,660
353 FLORISTS' MUTUAL INSURANCE COMPANY	Foreign	\$155,721,417	\$103,750,588	\$51,970,829	\$2,525,378
354 FOREMOST INSURANCE COMPANY	Foreign	\$2,036,014,236	\$1,403,393,442	\$632,620,794	\$58,470,859
355 FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$44,146,985	\$27,842,465	\$16,304,520	\$33,358,586
356 FOREMOST SIGNATURE INSURANCE COMPANY	Foreign	\$57,073,642	\$38,377,865	\$18,695,777	\$1,848,487
357 FORTRESS INSURANCE COMPANY	Foreign	\$51,013,196	\$30,091,417	\$20,921,779	\$2,607,327
358 FRANK WINSTON CRUM INSURANCE, INC.	Domestic	\$57,724,433	\$43,331,682	\$14,392,751	\$4,856,955
359 FRANKENMUTH MUTUAL INSURANCE COMPANY	Foreign	\$987,486,449	\$623,247,873	\$364,238,576	\$159,760
360 FREEDOM SPECIALTY INSURANCE COMPANY	Foreign	\$9,999,349	\$1,120,816	\$8,878,533	\$0
361 GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$297,042,521	\$187,218,327	\$109,824,194	\$25,821,863
362 GATEWAY INSURANCE COMPANY	Foreign	\$40,993,205	\$24,678,978	\$16,314,227	\$3,698,105
363 GEICO CASUALTY COMPANY	Foreign	\$306,655,023	\$161,072,850	\$145,582,173	\$59,193,931
364 GEICO GENERAL INSURANCE COMPANY	Foreign	\$167,575,205	\$75,307,162	\$92,268,044	\$953,373,451
365 GEICO INDEMNITY COMPANY	Foreign	\$5,964,976,838	\$3,783,730,126	\$2,181,246,712	\$510,003,111
366 GENERAL CASUALTY COMPANY OF WISCONSIN	Foreign	\$1,218,146,667	\$661,877,933	\$556,268,734	\$686,318
367 GENERAL FIDELITY INSURANCE COMPANY	Foreign	\$706,351,227	\$378,130,305	\$328,220,922	\$868,017
368 GENERAL INSURANCE COMPANY OF AMERICA	Foreign	\$2,260,231,867	\$1,712,233,782	\$547,998,085	\$14,824,959
369 GENERAL REINSURANCE CORPORATION	Foreign	\$15,254,720,378	\$5,364,894,411	\$9,889,825,967	\$0
370 GENERAL SECURITY NATIONAL INSURANCE COMPANY	Foreign	\$326,135,225	\$210,899,700	\$115,235,525	\$0
371 GENERAL STAR NATIONAL INSURANCE COMPANY	Foreign	\$268,023,450	\$102,911,817	\$165,111,633	\$1,828,152
372 GENERALI - U. S. BRANCH	Foreign	\$56,368,434	\$31,269,665	\$25,098,769	\$1,293,265

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
373 GENESIS INSURANCE COMPANY	Foreign	\$186,604,470	\$85,683,644	\$100,920,826	\$1,226,262
374 GENWORTH FINANCIAL ASSURANCE CORPORATION	Foreign	\$74,194,653	\$9,306,303	\$64,888,350	\$0
375 GENWORTH HOME EQUITY INSURANCE CORPORATION	Foreign	\$12,407,247	\$666,011	\$11,741,236	\$0
376 GENWORTH MORTGAGE INSURANCE CORPORATION	Foreign	\$2,736,402,560	\$2,328,915,523	\$407,487,037	\$44,989,855
377 GENWORTH MORTGAGE INSURANCE CORPORATION OF NORTH CAR	Foreign	\$595,339,251	\$368,775,196	\$226,564,055	\$528
378 GENWORTH RESIDENTIAL MORTGAGE ASSURANCE CORPORATION	Foreign	\$29,095,524	\$6,237,109	\$22,858,415	\$7,655
379 GENWORTH RESIDENTIAL MORTGAGE INSURANCE CORPORATION O	Foreign	\$238,642,940	\$109,833,426	\$128,809,514	\$2,680,497
380 GEORGIA CASUALTY AND SURETY COMPANY	Foreign	\$37,846,094	\$20,590,396	\$17,255,698	\$1,241,670
381 GERMANTOWN INSURANCE COMPANY	Foreign	\$77,401,573	\$38,307,118	\$39,094,455	\$0
382 GMAC INSURANCE COMPANY ONLINE, INC.	Foreign	\$15,235,660	\$5,366,522	\$9,869,138	\$9,487,191
383 GOVERNMENT EMPLOYEES INSURANCE COMPANY	Foreign	\$15,302,886,330	\$9,184,688,782	\$6,118,197,548	\$352,742,451
384 GRAMERCY INSURANCE COMPANY	Foreign	\$34,652,183	\$18,977,165	\$15,675,018	\$3,105,779
385 GRANADA INSURANCE COMPANY	Domestic	\$26,472,021	\$17,023,160	\$9,448,861	\$18,050,687
386 GRANITE STATE INSURANCE COMPANY	Foreign	\$36,592,395	\$518,477	\$36,073,918	\$19,402,819
387 GRAPHIC ARTS MUTUAL INSURANCE COMPANY	Foreign	\$129,874,389	\$83,834,782	\$46,039,607	\$140,109
388 GRAY INSURANCE COMPANY (THE)	Foreign	\$343,113,415	\$229,495,263	\$113,618,152	\$2,113,245
389 GREAT AMERICAN ALLIANCE INSURANCE COMPANY	Foreign	\$28,111,419	\$18,423	\$28,092,996	\$1,525,878
390 GREAT AMERICAN ASSURANCE COMPANY	Foreign	\$17,213,131	\$17,723	\$17,195,408	\$29,852,951
391 GREAT AMERICAN CASUALTY INSURANCE COMPANY	Foreign	\$12,329,349	\$1,375	\$12,327,974	\$0
392 GREAT AMERICAN CONTEMPORARY INSURANCE COMPANY	Foreign	\$10,647,803	\$865	\$10,646,938	\$0
393 GREAT AMERICAN INSURANCE COMPANY	Foreign	\$5,353,035,734	\$3,919,970,089	\$1,433,065,645	\$46,613,804
394 GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	Foreign	\$60,321,008	\$100,593	\$60,220,415	\$45,439,054

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
395 GREAT AMERICAN SECURITY INSURANCE COMPANY	Foreign	\$17,854,109	\$2,250	\$17,851,859	\$0
396 GREAT AMERICAN SPIRIT INSURANCE COMPANY	Foreign	\$19,640,979	\$6,440	\$19,634,539	\$203,929
397 GREAT DIVIDE INSURANCE COMPANY	Foreign	\$161,970,323	\$92,238,289	\$69,732,034	\$5,828,177
398 GREAT NORTHERN INSURANCE COMPANY	Foreign	\$1,575,582,918	\$1,122,355,472	\$453,227,446	\$15,510,856
399 GREAT NORTHWEST INSURANCE COMPANY	Foreign	\$24,657,544	\$17,771,893	\$6,885,651	\$0
400 GREAT WEST CASUALTY COMPANY	Foreign	\$1,517,294,742	\$1,063,203,442	\$454,091,300	\$4,457,095
401 GREENWICH INSURANCE COMPANY	Foreign	\$927,955,432	\$487,143,574	\$440,811,858	\$17,252,636
402 GUARANTEE COMPANY OF NORTH AMERICA USA (THE)	Foreign	\$194,605,935	\$63,145,521	\$131,460,414	\$2,604,909
403 GUARANTEE INSURANCE COMPANY	Domestic	\$149,264,858	\$132,062,166	\$17,202,692	\$24,997,197
404 GUIDEONE AMERICA INSURANCE COMPANY	Foreign	\$13,998,620	\$4,583,549	\$9,415,071	\$505,500
405 GUIDEONE ELITE INSURANCE COMPANY	Foreign	\$27,321,837	\$8,547,368	\$18,774,469	\$21,891,366
406 GUIDEONE MUTUAL INSURANCE COMPANY	Foreign	\$1,026,857,275	\$649,288,624	\$377,568,651	\$28,693,545
407 GUIDEONE SPECIALTY MUTUAL INSURANCE COMPANY	Foreign	\$228,250,636	\$151,201,415	\$77,049,221	\$2,608,793
408 GULFSTREAM PROPERTY AND CASUALTY INSURANCE COMPANY	Domestic	\$65,037,073	\$44,946,071	\$20,091,002	\$54,679,493
409 HALLMARK INSURANCE COMPANY	Foreign	\$184,833,868	\$117,445,986	\$67,387,882	\$5,339,766
410 HANOVER AMERICAN INSURANCE COMPANY (THE)	Foreign	\$16,573,201	\$8,813	\$16,564,388	\$12,530,185
411 HANOVER INSURANCE COMPANY (THE)	Foreign	\$5,035,014,270	\$3,297,898,336	\$1,737,115,934	\$33,496,841
412 HARBOR POINT REINSURANCE U.S., INC.	Foreign	\$810,462,727	\$280,119,832	\$530,342,895	\$0
413 HARBOR SPECIALTY INSURANCE COMPANY	Foreign	\$127,379,616	\$94,177,805	\$33,201,811	\$0
414 HARCO NATIONAL INSURANCE COMPANY	Foreign	\$330,750,734	\$187,730,125	\$143,020,609	\$2,775,013
415 HARLEYSVILLE MUTUAL INSURANCE COMPANY	Foreign	\$1,424,096,235	\$596,808,687	\$827,287,548	\$26,410,696
416 HARLEYSVILLE-ATLANTIC INSURANCE COMPANY	Foreign	\$208,040,051	\$153,491,194	\$54,548,857	\$84,953

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
417 HARTFORD ACCIDENT AND INDEMNITY COMPANY	Foreign	\$10,570,336,259	\$7,632,303,409	\$2,938,032,850	\$5,481,817
418 HARTFORD CASUALTY INSURANCE COMPANY	Foreign	\$2,250,360,773	\$1,269,105,172	\$981,255,601	\$44,225,187
419 HARTFORD FIRE INSURANCE COMPANY	Foreign	\$24,542,928,431	\$11,352,709,612	\$13,190,218,819	\$76,202,113
420 HARTFORD INSURANCE COMPANY OF THE MIDWEST	Foreign	\$383,026,428	\$118,320,425	\$264,706,004	\$220,889,450
421 HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$172,842,841	\$114,155,461	\$58,687,380	\$14,045,792
422 HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	Foreign	\$1,318,139,632	\$706,841,364	\$611,298,268	\$11,299,281
423 HARTFORD STEAM BOILER INSPECTION AND INSURANCE CO. OF CT (	Foreign	\$97,681,290	\$52,998,692	\$44,682,598	\$2,392
424 HARTFORD UNDERWRITERS INSURANCE COMPANY	Foreign	\$1,557,189,905	\$911,276,857	\$645,913,047	\$105,656,406
425 HDI-GERLING AMERICA INSURANCE COMPANY	Foreign	\$234,770,919	\$136,943,701	\$97,827,214	\$2,169,471
426 HEALTH CARE INDEMNITY, INC.	Foreign	\$1,375,636,687	\$695,255,065	\$680,381,622	\$8,051,958
427 HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	Domestic	\$43,373,660	\$23,989,865	\$19,383,795	\$9,139,246
428 HERITAGE CASUALTY INSURANCE COMPANY	Foreign	\$91,362,032	\$27,491,984	\$63,870,048	\$384,003
429 HERITAGE INDEMNITY COMPANY	Foreign	\$189,928,795	\$112,073,431	\$77,855,364	\$1,763,727
430 HIGHMARK CASUALTY INSURANCE COMPANY.	Foreign	\$217,141,676	\$104,288,100	\$112,853,576	\$0
431 HILLSTAR INSURANCE COMPANY	Foreign	\$6,880,488	\$930,030	\$5,950,458	\$0
432 HISCOX INSURANCE COMPANY INC.	Foreign	\$63,021,985	\$10,239,058	\$52,782,927	\$737,472
433 HOMEOWNERS CHOICE PROPERTY & CASUALTY INSURANCE COMPA	Domestic	\$111,630,207	\$87,513,070	\$24,117,136	\$92,683,022
434 HOMESITE INSURANCE COMPANY	Foreign	\$153,643,474	\$102,423,329	\$51,220,145	\$0
435 HOMESITE INSURANCE COMPANY OF FLORIDA	Domestic	\$12,498,168	\$3,870,941	\$8,627,227	\$2,472,360
436 HOMEWISE INSURANCE COMPANY, INC.	Domestic	\$35,632,277	\$15,370,107	\$20,262,170	\$34,422,650
437 HORACE MANN INSURANCE COMPANY	Foreign	\$366,879,768	\$224,522,506	\$142,357,262	\$18,406,319
438 HOUSING AUTHORITY PROPERTY INSURANCE, A MUTUAL COMPANY	Foreign	\$158,195,470	\$62,348,049	\$95,847,421	\$594,177

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
439 HOUSTON GENERAL INSURANCE COMPANY	Foreign	\$27,417,515	\$9,809,688	\$17,607,827	\$0
440 HUDSON INSURANCE COMPANY	Foreign	\$538,663,913	\$311,592,844	\$227,071,069	\$4,803,471
441 IDS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$952,781,389	\$547,396,372	\$405,385,017	\$40,520,750
442 ILLINOIS NATIONAL INSURANCE COMPANY	Foreign	\$62,859,648	\$910,528	\$61,949,120	\$35,896,187
443 IMPERIAL FIRE AND CASUALTY INSURANCE COMPANY	Foreign	\$71,813,504	\$39,524,444	\$32,289,060	\$30,996
444 INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$426,681,666	\$268,725,952	\$157,955,714	\$31,192,839
445 INDEPENDENCE AMERICAN INSURANCE COMPANY	Foreign	\$72,463,070	\$28,248,330	\$44,214,740	\$2,045,677
446 INDIANA INSURANCE COMPANY	Foreign	\$1,260,247,251	\$927,518,839	\$332,728,412	\$0
447 INDIANA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign	\$107,416,597	\$67,741,614	\$39,674,983	\$278,170
448 INFINITY ASSURANCE INSURANCE COMPANY	Foreign	\$6,928,573	\$949,188	\$5,979,385	\$2,746,631
449 INFINITY AUTO INSURANCE COMPANY	Foreign	\$11,343,128	\$1,012,851	\$10,330,277	\$77,370,865
450 INFINITY CASUALTY INSURANCE COMPANY	Foreign	\$8,157,579	\$1,063,718	\$7,093,861	\$1,495,082
451 INFINITY INDEMNITY INSURANCE COMPANY	Foreign	\$6,610,619	\$950,477	\$5,660,142	\$23,367,980
452 INFINITY INSURANCE COMPANY	Foreign	\$1,412,485,538	\$946,224,914	\$466,260,624	\$1,722,059
453 INFINITY PREMIER INSURANCE COMPANY	Foreign	\$6,857,474	\$949,494	\$5,907,980	\$78,224
454 INFINITY SAFEGUARD INSURANCE COMPANY	Foreign	\$6,082,632	\$982,781	\$5,099,851	\$0
455 INFINITY SECURITY INSURANCE COMPANY	Foreign	\$7,444,169	\$978,722	\$6,465,447	\$0
456 INFINITY SELECT INSURANCE COMPANY	Foreign	\$6,883,421	\$949,342	\$5,934,079	\$4,036,243
457 INFINITY SPECIALTY INSURANCE COMPANY	Foreign	\$8,824,620	\$950,788	\$7,873,832	\$849,937
458 INFINITY STANDARD INSURANCE COMPANY	Foreign	\$8,999,401	\$1,422,003	\$7,577,398	\$1,165,993
459 INSURA PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$27,196,880	\$548,649	\$26,648,231	\$868,156
460 INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$780,037,623	\$498,954,701	\$281,082,922	\$3,937,576

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
461 INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	Foreign	\$4,572,891,965	\$2,587,504,325	\$1,985,387,640	\$115,312,170
462 INSURANCE COMPANY OF THE WEST	Foreign	\$974,811,647	\$620,250,741	\$354,560,906	\$8,637,749
463 INTEGON CASUALTY INSURANCE COMPANY	Foreign	\$41,021,746	\$28,372,412	\$12,649,334	\$0
464 INTEGON GENERAL INSURANCE CORPORATION	Foreign	\$45,131,471	\$6,842,363	\$38,289,108	\$6,518,467
465 INTEGON INDEMNITY CORPORATION	Foreign	\$80,393,981	\$27,093,590	\$53,300,391	\$41,059,122
466 INTEGON NATIONAL INSURANCE COMPANY	Foreign	\$157,314,822	\$99,171,746	\$58,143,076	\$16,589,637
467 INTEGON PREFERRED INSURANCE COMPANY	Foreign	\$27,811,027	\$15,475,395	\$12,335,632	\$0
468 INTERNATIONAL FIDELITY INSURANCE COMPANY	Foreign	\$227,922,945	\$138,372,707	\$89,550,239	\$7,087,989
469 INTREPID INSURANCE COMPANY	Foreign	\$35,934,889	\$9,365,228	\$26,569,661	\$7,653,507
470 IRONSHORE INDEMNITY INC.	Foreign	\$114,559,737	\$30,952,819	\$83,606,918	\$614,144
471 JEFFERSON INSURANCE COMPANY	Foreign	\$36,978,822	\$24,499,672	\$12,479,150	\$13,741,060
472 JEWELERS MUTUAL INSURANCE COMPANY	Foreign	\$216,409,819	\$87,757,317	\$128,652,502	\$11,804,707
473 JOHN DEERE INSURANCE COMPANY	Foreign	\$16,070,565	\$418,468	\$15,652,097	\$0
474 KEMPER INDEPENDENCE INSURANCE COMPANY	Foreign	\$115,979,282	\$89,250,698	\$26,728,584	\$0
475 KEY RISK INSURANCE COMPANY	Foreign	\$71,891,233	\$43,105,655	\$28,785,578	\$1,146,455
476 KINGSWAY AMIGO INSURANCE COMPANY	Domestic	\$107,367,207	\$76,012,953	\$31,354,252	\$75,879,746
477 LAKEVIEW INSURANCE COMPANY	Domestic	\$24,825,790	\$13,415,433	\$11,410,357	\$0
478 LANCER INSURANCE COMPANY	Foreign	\$611,186,454	\$445,199,220	\$165,987,234	\$5,360,771
479 LAURIER INDEMNITY COMPANY	Foreign	\$17,319,296	\$2,949,731	\$14,369,565	\$110,456
480 LEXINGTON NATIONAL INSURANCE CORPORATION	Foreign	\$54,811,865	\$37,265,516	\$17,546,349	\$1,916,335
481 LEXON INSURANCE COMPANY	Foreign	\$104,412,265	\$65,179,586	\$39,232,679	\$2,984,776
482 LIBERTY AMERICAN INSURANCE COMPANY	Domestic	\$29,817,568	\$2,270,150	\$27,547,418	(\$40,149)

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
483 LIBERTY AMERICAN SELECT INSURANCE COMPANY	Domestic	\$27,913,521	\$3,068,230	\$24,845,290	\$14,942,936
484 LIBERTY INSURANCE CORPORATION	Foreign	\$1,118,517,583	\$845,905,167	\$272,612,416	\$48,826,462
485 LIBERTY INSURANCE UNDERWRITERS INC.	Foreign	\$175,635,308	\$79,622,081	\$96,013,227	\$8,405,521
486 LIBERTY MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,590,131,975	\$3,517,256,976	\$1,072,874,999	\$370,827,207
487 LIBERTY MUTUAL INSURANCE COMPANY	Foreign	\$34,830,436,535	\$22,338,883,620	\$12,491,552,915	\$254,761,311
488 LIBERTY MUTUAL MID-ATLANTIC INSURANCE COMPANY	Foreign	\$17,250,438	\$1,543,014	\$15,707,424	\$0
489 LILLIAN ASSURANCE GROUP, INC.	Domestic	\$11,271,324	\$646,498	\$10,624,826	\$0
490 LINCOLN GENERAL INSURANCE COMPANY	Foreign	\$706,433,149	\$704,325,520	\$2,107,629	(\$1,114,301)
491 LION INSURANCE COMPANY	Domestic	\$322,043,288	\$263,334,327	\$58,708,961	\$8,389,217
492 LM GENERAL INSURANCE COMPANY	Foreign	\$8,148,869	\$892,897	\$7,255,972	\$0
493 LM INSURANCE CORPORATION	Foreign	\$76,500,286	\$55,005,276	\$21,495,010	\$22,204,004
494 LM PERSONAL INSURANCE COMPANY	Foreign	\$8,680,399	\$1,602,127	\$7,078,272	\$0
495 LM PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$93,944,741	\$60,464,202	\$33,480,539	\$3,189
496 LUMBERMEN'S UNDERWRITING ALLIANCE	Foreign	\$337,634,169	\$247,265,080	\$90,369,089	\$7,145,767
497 LYNDON PROPERTY INSURANCE COMPANY	Foreign	\$421,425,748	\$253,366,471	\$168,059,277	\$10,871,258
498 LYNDON SOUTHERN INSURANCE COMPANY	Foreign	\$29,229,189	\$15,616,123	\$13,613,066	\$11,176,418
499 MACHINERY INS. INC., AN ASSESSABLE MUTUAL INSURER	Domestic	\$2,393,620	\$160,236	\$2,233,384	\$210,157
500 MADISON INSURANCE COMPANY	Foreign	\$7,234,511	\$2,098,843	\$5,135,668	\$36,172
501 MAG MUTUAL INSURANCE COMPANY	Foreign	\$1,421,357,293	\$949,971,387	\$471,385,906	\$59,833,236
502 MAIDEN REINSURANCE COMPANY	Foreign	\$639,535,263	\$380,978,859	\$258,556,404	\$0
503 MAIN STREET AMERICA ASSURANCE COMPANY	Domestic	\$101,262,345	\$6,235,483	\$95,026,862	\$0
504 MAIN STREET AMERICA PROTECTION INSURANCE COMPANY	Domestic	\$11,530,414	\$197,909	\$11,332,505	\$446

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
505 MAJESTIC INSURANCE COMPANY	Foreign	\$331,171,443	\$255,497,005	\$75,674,438	\$1,220,940
506 MANUFACTURERS ALLIANCE INSURANCE COMPANY	Foreign	\$218,367,355	\$142,760,565	\$75,606,790	\$2,129,818
507 MAPFRE INSURANCE COMPANY OF FLORIDA	Domestic	\$74,862,108	\$43,384,587	\$31,477,521	\$27,927,831
508 MARKEL AMERICAN INSURANCE COMPANY	Foreign	\$482,472,628	\$373,128,772	\$109,343,856	\$13,845,292
509 MARKEL INSURANCE COMPANY	Foreign	\$710,876,925	\$534,309,747	\$176,567,178	\$10,797,264
510 MARYLAND CASUALTY COMPANY	Foreign	\$501,544,915	\$46,383,281	\$455,161,634	\$45,204,241
511 MASSACHUSETTS BAY INSURANCE COMPANY	Foreign	\$48,411,760	\$4,193	\$48,407,567	\$13,345,540
512 MAX AMERICA INSURANCE COMPANY	Foreign	\$37,513,671	\$17,579,642	\$19,934,028	\$4,600,005
513 MAXUM CASUALTY INSURANCE COMPANY	Foreign	\$12,558,420	\$2,706,224	\$9,852,196	\$0
514 MBIA INSURANCE CORPORATION	Foreign	\$5,031,793,666	\$2,978,750,565	\$2,053,043,101	\$1,053,496
515 MEDICAL MUTUAL INSURANCE COMPANY OF NORTH CAROLINA	Foreign	\$473,836,993	\$278,786,688	\$195,050,305	\$0
516 MEDICAL PROTECTIVE COMPANY (THE)	Foreign	\$2,148,587,195	\$1,425,770,716	\$722,816,479	\$17,832,578
517 MEDMARC CASUALTY INSURANCE COMPANY	Foreign	\$101,268,967	\$65,340,768	\$35,928,199	\$6,755,148
518 MEMIC INDEMNITY COMPANY	Foreign	\$153,297,658	\$95,950,819	\$57,346,839	\$65,133
519 MENDOTA INSURANCE COMPANY	Foreign	\$130,316,824	\$95,159,745	\$35,157,079	\$21,280,231
520 MERASTAR INSURANCE COMPANY	Foreign	\$44,100,943	\$29,900,217	\$14,200,726	\$4,666,311
521 MERCHANTS BONDING COMPANY (MUTUAL)	Foreign	\$88,671,206	\$28,549,826	\$60,121,380	\$3,691,886
522 MERCURY CASUALTY COMPANY	Foreign	\$2,294,746,343	\$1,118,069,465	\$1,176,676,881	\$0
523 MERCURY INDEMNITY COMPANY OF AMERICA	Domestic	\$47,122,636	\$13,991,693	\$33,130,943	\$0
524 MERCURY INSURANCE COMPANY OF FLORIDA	Domestic	\$59,756,884	\$22,358,412	\$37,398,472	\$156,521,943
525 MERIDIAN CITIZENS MUTUAL INSURANCE COMPANY	Foreign	\$25,708,196	\$16,643,330	\$9,064,866	\$0
526 MERIDIAN SECURITY INSURANCE COMPANY	Foreign	\$72,809,430	\$41,541,078	\$31,268,352	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
527 MERITPLAN INSURANCE COMPANY	Foreign	\$204,373,768	\$103,516,899	\$100,856,869	(\$41,988)
528 METROPOLITAN CASUALTY INSURANCE COMPANY	Foreign	\$47,242,961	\$664,261	\$46,578,701	\$144,435,238
529 METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE CO	Foreign	\$28,144,767	\$1,291,127	\$26,853,643	\$0
530 METROPOLITAN GENERAL INSURANCE COMPANY	Foreign	\$32,168,417	\$801,085	\$31,367,332	\$12,755,654
531 METROPOLITAN GROUP PROPERTY AND CASUALTY INS. CO.	Foreign	\$390,012,476	\$91,601,851	\$298,410,625	\$65,958
532 METROPOLITAN PROPERTY AND CASUALTY INSURANCE CO	Foreign	\$4,819,781,668	\$3,002,568,770	\$1,817,212,898	\$5,966,246
533 MGA INSURANCE COMPANY, INC.	Foreign	\$212,493,941	\$116,382,027	\$96,111,914	\$97,557,791
534 MGIC ASSURANCE CORPORATION	Foreign	\$10,171,030	\$354,033	\$9,816,997	\$0
535 MGIC INDEMNITY CORPORATION	Foreign	\$225,525,033	\$621,261	\$224,903,772	\$7,953
536 MIC GENERAL INSURANCE CORPORATION	Foreign	\$34,214,491	\$21,178,631	\$13,035,860	\$2,502,001
537 MIC PROPERTY & CASUALTY INS. CORP.	Foreign	\$125,332,665	\$73,818,835	\$51,513,830	\$19,731,158
538 MICHIGAN COMMERCIAL INSURANCE MUTUAL	Foreign	\$119,552,961	\$81,378,331	\$38,174,630	\$9,042,764
539 MID-CENTURY INSURANCE COMPANY	Foreign	\$3,222,935,802	\$2,445,254,954	\$777,680,848	\$76,964
540 MID-CONTINENT CASUALTY COMPANY	Foreign	\$676,450,304	\$444,408,673	\$232,041,631	\$22,526,754
541 MIDDLESEX INSURANCE COMPANY	Foreign	\$628,327,121	\$388,647,110	\$239,680,011	\$4,350,291
542 MIDWEST EMPLOYERS CASUALTY COMPANY	Foreign	\$337,103,891	\$198,968,801	\$138,135,090	\$7,690,444
543 MINNESOTA LAWYERS MUTUAL INSURANCE COMPANY	Foreign	\$119,153,165	\$69,418,931	\$49,734,234	\$3,298
544 MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	Foreign	\$718,553,660	\$465,237,644	\$253,316,016	\$3,731,239
545 MITSUI SUMITOMO INSURANCE USA INC.	Foreign	\$107,319,050	\$53,344,709	\$53,974,341	\$1,538,424
546 MODERN SERVICE INSURANCE COMPANY	Foreign	\$27,727,325	\$2,262,963	\$25,464,362	(\$42)
547 MODERN USA INSURANCE COMPANY	Domestic	\$23,944,538	\$14,831,184	\$9,113,354	\$25,618,575
548 MONTGOMERY MUTUAL INSURANCE COMPANY	Foreign	\$48,380,865	\$4,652,203	\$43,728,662	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
549 MORTGAGE GUARANTY INSURANCE CORPORATION	Foreign	\$7,214,641,179	\$5,785,619,286	\$1,429,021,893	\$100,114,703
550 MOTORS INSURANCE CORPORATION	Foreign	\$5,374,335,313	\$3,466,080,753	\$1,908,254,560	\$3,062,321
551 MUNICH REINSURANCE AMERICA, INC.	Foreign	\$16,030,306,012	\$12,205,749,304	\$3,824,556,708	\$0
552 MUNICIPAL AND INFRASTRUCTURE ASSURANCE CORPORATION	Foreign	\$75,092,712	\$32,449	\$75,060,263	\$0
553 NATIONAL AMERICAN INSURANCE COMPANY	Foreign	\$150,126,880	\$96,016,249	\$54,110,631	\$42,726
554 NATIONAL AMERICAN INSURANCE COMPANY OF CALIFORNIA	Foreign	\$38,492,734	\$26,944,585	\$11,548,151	\$42,651
555 NATIONAL CASUALTY COMPANY	Foreign	\$161,103,050	\$49,927,623	\$111,175,427	\$30,311,037
556 NATIONAL CONTINENTAL INSURANCE COMPANY	Foreign	\$244,107,348	\$203,402,793	\$40,704,555	\$0
557 NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	Foreign	\$282,631,725	\$206,990,110	\$75,641,614	\$2,863
558 NATIONAL FIRE AND INDEMNITY EXCHANGE	Foreign	\$11,111,174	\$6,290,569	\$4,820,604	\$1,039,733
559 NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	Foreign	\$133,961,569	\$27,042,978	\$106,918,591	\$19,671,550
560 NATIONAL GENERAL ASSURANCE COMPANY	Foreign	\$33,162,283	\$12,922,735	\$20,239,548	\$23,947,552
561 NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$90,145,815	\$44,811,131	\$45,334,684	\$204,983
562 NATIONAL GROUP INSURANCE COMPANY	Domestic	\$8,179,944	\$2,272,567	\$5,907,377	\$16,877,055
563 NATIONAL INDEMNITY COMPANY	Foreign	\$78,440,494,147	\$40,004,992,853	\$38,435,501,294	\$4,908
564 NATIONAL INDEMNITY COMPANY OF THE SOUTH	Domestic	\$182,978,723	\$68,896,071	\$114,082,652	\$13,135,843
565 NATIONAL INSURANCE ASSOCIATION, A RECIPROCAL	Foreign	\$11,992,144	\$3,346	\$11,988,798	\$0
566 NATIONAL INSURANCE COMPANY	Foreign	\$114,257,483	\$72,669,679	\$41,587,804	\$0
567 NATIONAL INTERSTATE INSURANCE COMPANY	Foreign	\$696,273,294	\$457,882,999	\$238,390,295	\$16,441,467
568 NATIONAL LIABILITY AND FIRE INSURANCE COMPANY	Foreign	\$1,158,872,477	\$546,793,300	\$612,079,178	\$18,303,079
569 NATIONAL PUBLIC GUARANTEE CORP.	Foreign	\$6,988,601,172	\$6,335,171,620	\$653,429,552	\$0
570 NATIONAL REINSURANCE CORPORATION	Foreign	\$417,638,260	\$141,142,136	\$276,496,124	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
571 NATIONAL SECURITY FIRE & CASUALTY COMPANY	Foreign	\$69,462,530	\$40,720,923	\$28,741,607	\$105,551
572 NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$30,644,891	\$13,487,583	\$17,157,308	\$13,425,266
573 NATIONAL SURETY CORPORATION	Foreign	\$493,428,645	\$361,325,735	\$132,102,910	\$18,399,463
574 NATIONAL TRUST INSURANCE COMPANY	Foreign	\$26,621,322	(\$4,725,097)	\$31,346,419	\$45,967,147
575 NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	Foreign	\$32,008,876,166	\$19,350,514,566	\$12,658,361,600	\$293,586,714
576 NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	Foreign	\$54,340,164	\$44,932,578	\$9,407,586	\$0
577 NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	Foreign	\$187,183,025	\$141,366,122	\$45,816,903	\$4,404,451
578 NATIONWIDE ASSURANCE COMPANY	Foreign	\$61,148,983	\$4,303,209	\$56,845,774	\$883,129
579 NATIONWIDE GENERAL INSURANCE COMPANY	Foreign	\$55,244,019	\$34,317,995	\$20,926,024	\$3,078,798
580 NATIONWIDE INSURANCE COMPANY OF AMERICA	Foreign	\$241,987,523	\$145,155,783	\$96,831,740	\$1,436,434
581 NATIONWIDE INSURANCE COMPANY OF FLORIDA	Foreign	\$438,747,057	\$162,530,023	\$276,217,034	\$130,921,050
582 NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,231,228,197	\$2,139,585,463	\$2,091,642,734	\$82,645,858
583 NATIONWIDE MUTUAL INSURANCE COMPANY	Foreign	\$27,261,995,134	\$17,786,951,724	\$9,475,043,410	\$45,027,565
584 NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$145,700,410	\$106,814,255	\$38,886,155	\$8,472,092
585 NAVIGATORS INSURANCE COMPANY	Foreign	\$1,789,139,698	\$1,143,319,603	\$645,820,095	\$21,837,180
586 NCMIC INSURANCE COMPANY	Foreign	\$494,370,357	\$331,888,543	\$162,481,814	\$4,200,339
587 NEW ENGLAND INSURANCE COMPANY	Foreign	\$309,220,252	\$11,903,872	\$297,316,380	\$0
588 NEW HAMPSHIRE INSURANCE COMPANY	Foreign	\$4,014,062,746	\$2,604,680,932	\$1,409,381,814	\$141,311,954
589 NEW YORK MARINE AND GENERAL INSURANCE COMPANY	Foreign	\$606,039,402	\$403,804,939	\$202,234,463	\$8,194,901
590 NGM INSURANCE COMPANY	Domestic	\$1,893,978,726	\$1,202,004,420	\$691,974,306	\$2,559,092
591 NIPPONKOA INSURANCE COMPANY, LIMITED (US BRANCH)	Foreign	\$238,706,983	\$152,780,880	\$85,926,103	\$26,650
592 NORGUARD INSURANCE COMPANY	Foreign	\$379,648,782	\$279,293,830	\$100,354,952	\$2,983,374

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
593 NORMANDY HARBOR INSURANCE COMPANY, INC.	Domestic	\$8,336,147	\$2,353,961	\$5,982,186	\$2,765,198
594 NORTH AMERICAN ELITE INSURANCE COMPANY	Foreign	\$39,565,926	\$6,147,439	\$33,418,487	\$0
595 NORTH AMERICAN SPECIALTY INSURANCE COMPANY	Foreign	\$501,696,517	\$184,983,507	\$316,713,010	\$5,298,811
596 NORTH POINTE CASUALTY INSURANCE COMPANY	Domestic	\$38,795,523	\$18,995,268	\$19,800,255	\$2,011,183
597 NORTH POINTE INSURANCE COMPANY	Foreign	\$105,761,419	\$73,199,106	\$32,562,313	\$20,132,112
598 NORTH RIVER INSURANCE COMPANY	Foreign	\$1,069,775,190	\$514,889,135	\$554,886,055	\$19,846,436
599 NORTH STAR REINSURANCE CORPORATION	Foreign	\$20,365,551	\$654,772	\$19,710,779	\$0
600 NORTHBROOK INDEMNITY COMPANY	Foreign	\$39,158,424	\$223,147	\$38,935,277	\$3,398,339
601 NORTHERN ASSURANCE COMPANY OF AMERICA	Foreign	\$289,748,010	\$126,833,650	\$162,914,360	\$14,960,715
602 NORTHERN INSURANCE COMPANY OF NEW YORK	Foreign	\$41,008,281	\$10,914,722	\$30,093,560	\$11,110,208
603 NORTHLAND CASUALTY COMPANY	Foreign	\$101,423,472	\$67,261,533	\$34,161,939	\$0
604 NORTHLAND INSURANCE COMPANY	Foreign	\$1,177,771,258	\$600,486,588	\$577,284,670	\$22,651,300
605 NOVA CASUALTY COMPANY	Foreign	\$97,069,526	\$9,823,320	\$87,246,206	\$22,029,843
606 OCCIDENTAL FIRE AND CASUALTY COMPANY OF NC	Foreign	\$244,513,613	\$128,474,234	\$116,039,379	\$20,927,319
607 OCEAN HARBOR CASUALTY INSURANCE COMPANY	Domestic	\$98,494,994	\$62,782,824	\$35,712,170	\$57,254,725
608 ODYSSEY AMERICA REINSURANCE CORPORATION	Foreign	\$7,752,763,399	\$4,239,944,787	\$3,512,818,612	\$0
609 OHIO CASUALTY INSURANCE COMPANY	Foreign	\$5,277,204,131	\$3,941,032,445	\$1,336,171,686	\$21,859,886
610 OHIO FARMERS INSURANCE COMPANY	Foreign	\$1,504,224,686	\$264,070,585	\$1,240,154,101	\$391,143
611 OHIO INDEMNITY COMPANY	Foreign	\$102,044,045	\$56,855,839	\$45,188,206	\$1,077,505
612 OHIO SECURITY INSURANCE COMPANY	Foreign	\$16,387,077	\$2,351,667	\$14,035,410	\$4,736,271
613 OLD DOMINION INSURANCE COMPANY	Domestic	\$28,563,868	\$726,704	\$27,837,164	\$88,734,164
614 OLD REPUBLIC GENERAL INSURANCE CORPORATION	Foreign	\$1,038,295,018	\$736,015,642	\$302,279,376	\$12,912,610

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
615 OLD REPUBLIC INSURANCE COMPANY	Foreign	\$2,405,698,504	\$1,506,419,729	\$899,278,775	\$60,780,376
616 OLD REPUBLIC SECURITY ASSURANCE COMPANY	Foreign	\$80,144,652	\$28,577,400	\$51,567,252	\$0
617 OLD REPUBLIC SURETY COMPANY	Foreign	\$98,629,040	\$55,342,782	\$43,286,258	\$3,808,349
618 OLD UNITED CASUALTY COMPANY	Foreign	\$404,010,646	\$202,503,767	\$201,506,879	\$2,898,453
619 OLYMPUS INSURANCE COMPANY	Domestic	\$39,133,973	\$18,010,310	\$21,123,663	\$74,210,848
620 OMEGA INSURANCE COMPANY	Domestic	\$39,777,100	\$29,877,993	\$9,899,107	\$38,251,707
621 OMNI INDEMNITY COMPANY	Foreign	\$68,378,946	\$38,793,286	\$29,585,660	\$12,292,906
622 OMNI INSURANCE COMPANY	Foreign	\$202,021,637	\$113,095,165	\$88,926,472	\$173,273
623 ONEBEACON AMERICA INSURANCE COMPANY	Foreign	\$743,070,922	\$416,268,261	\$326,802,661	\$11,986,693
624 ONEBEACON INSURANCE COMPANY	Foreign	\$3,053,305,633	\$1,699,472,456	\$1,353,833,177	\$541,221
625 OWNERS INSURANCE COMPANY	Foreign	\$2,647,778,740	\$1,754,263,735	\$893,515,005	\$53,357,916
626 PACIFIC EMPLOYERS INSURANCE COMPANY	Foreign	\$2,572,735,961	\$1,697,786,913	\$874,949,048	\$122,138
627 PACIFIC INDEMNITY COMPANY	Foreign	\$5,989,216,656	\$3,789,044,900	\$2,200,171,756	\$33,601,860
628 PACIFIC SPECIALTY INSURANCE COMPANY	Foreign	\$250,124,890	\$112,832,349	\$137,292,540	\$822,317
629 PACO ASSURANCE COMPANY, INC.	Foreign	\$48,370,348	\$33,291,073	\$15,079,275	\$2,709,929
630 PARIS RE AMERICA INSURANCE COMPANY	Foreign	\$283,496,903	\$125,157,327	\$158,339,576	\$0
631 PARTNERRE INSURANCE COMPANY OF NEW YORK	Foreign	\$119,377,203	\$13,257,026	\$106,120,177	\$0
632 PATHFINDER INSURANCE COMPANY	Foreign	\$8,744,750	\$621,117	\$8,123,633	\$0
633 PATRIOT GENERAL INSURANCE COMPANY	Foreign	\$24,423,305	\$1,313,533	\$23,109,772	\$5,432,550
634 PEACHTREE CASUALTY INSURANCE COMPANY	Domestic	\$12,799,745	\$6,614,360	\$6,185,385	\$9,882,439
635 PEAK PROPERTY AND CASUALTY INSURANCE CORP.	Foreign	\$26,292,513	\$7,220,481	\$19,072,031	\$31,888,487
636 PEERLESS INDEMNITY INSURANCE COMPANY	Foreign	\$799,014,885	\$579,517,028	\$219,497,857	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
637 PEERLESS INSURANCE COMPANY	Foreign	\$8,377,241,549	\$5,967,896,625	\$2,409,344,924	\$79,656
638 PEGASUS INSURANCE COMPANY, INC.	Foreign	\$10,619,598	\$4,196,997	\$6,422,601	\$3,545,196
639 PENINSULAR SURETY COMPANY	Domestic	\$2,887,478	\$257,067	\$2,630,411	\$1,163,942
640 PENN MILLERS INSURANCE COMPANY	Foreign	\$209,961,728	\$137,470,600	\$72,491,128	\$2,146,438
641 PENNSYLVANIA GENERAL INSURANCE COMPANY	Foreign	\$405,046,120	\$254,191,942	\$150,854,178	\$7,121
642 PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign	\$348,557,273	\$242,715,863	\$105,841,410	\$11,335,014
643 PENNSYLVANIA MANUFACTURERS' ASSOCIATION INS. CO.	Foreign	\$774,481,063	\$517,779,550	\$256,701,513	\$24,681,270
644 PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	Foreign	\$232,463,438	\$147,442,054	\$85,021,384	\$2,809,038
645 PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE CO	Foreign	\$1,083,523,093	\$598,673,261	\$484,849,832	\$359,597
646 PEOPLE'S TRUST INSURANCE COMPANY	Domestic	\$26,580,391	\$17,146,359	\$9,434,032	\$36,344,282
647 PERMANENT GENERAL ASSURANCE CORPORATION	Foreign	\$198,545,840	\$121,638,668	\$76,907,172	\$16,830,297
648 PETROLEUM CASUALTY COMPANY	Foreign	\$24,785,041	\$7,235,612	\$17,549,429	\$76,108
649 PHILADELPHIA INDEMNITY INSURANCE COMPANY	Foreign	\$4,517,425,311	\$2,870,291,689	\$1,647,133,622	\$100,548,057
650 PHOENIX INSURANCE COMPANY	Foreign	\$3,659,027,137	\$2,434,280,347	\$1,224,746,790	\$55,671,231
651 PHYSICIANS INSURANCE COMPANY	Domestic	\$17,295,201	\$9,718,143	\$7,577,058	\$8,399,619
652 PLANS' LIABILITY INSURANCE COMPANY	Foreign	\$80,916,689	\$30,081,626	\$50,835,063	\$0
653 PLATTE RIVER INSURANCE COMPANY	Foreign	\$139,357,292	\$102,690,681	\$36,666,611	\$2,810,902
654 PLAZA INSURANCE COMPANY	Foreign	\$31,231,315	\$20,701,260	\$10,530,055	\$103,232
655 PMI INSURANCE CO.	Foreign	\$487,947,355	\$392,904,829	\$95,042,526	\$0
656 PMI MORTGAGE ASSURANCE CO	Foreign	\$12,704,585	\$367,830	\$12,336,755	\$0
657 PMI MORTGAGE INSURANCE CO.	Foreign	\$3,163,139,858	\$2,434,784,320	\$728,355,538	\$67,691,882
658 PODIATRY INSURANCE COMPANY OF AMERICA	Foreign	\$311,471,147	\$214,099,466	\$97,371,681	\$6,763,246

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
659 PONCE DE LEON LTC RISK RETENTION GROUP, INC.	Domestic	\$18,527,795	\$9,363,020	\$9,164,774	\$5,190,559
660 PRAETORIAN INSURANCE COMPANY	Foreign	\$974,528,395	\$592,097,836	\$382,430,559	\$15,418,097
661 PREFERRED PROFESSIONAL INSURANCE COMPANY	Foreign	\$352,569,326	\$205,320,742	\$147,248,584	\$1,524,850
662 PREMIER GROUP INSURANCE COMPANY	Foreign	\$48,501,429	\$20,770,339	\$27,731,090	\$2,509,821
663 PREPARED INSURANCE COMPANY	Domestic	\$10,470,005	\$70,995	\$10,399,010	\$19,369
664 PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	Domestic	\$71,537,016	\$21,558,887	\$49,978,129	\$31,644,057
665 PROASSURANCE CASUALTY COMPANY	Foreign	\$1,141,035,796	\$770,315,234	\$370,720,562	\$26,644,516
666 PROASSURANCE INDEMNITY COMPANY, INC.	Foreign	\$1,770,923,637	\$1,167,605,593	\$603,318,044	\$592,724
667 PRODUCERS AGRICULTURE INSURANCE COMPANY	Foreign	\$163,737,537	\$114,112,868	\$49,624,669	\$17,312,696
668 PROFESSIONALS ADVOCATE INSURANCE COMPANY	Foreign	\$104,764,311	\$45,745,856	\$59,018,454	\$0
669 PROFESSIONALS DIRECT INSURANCE COMPANY	Foreign	\$18,588,453	\$50,959	\$18,537,494	\$3,006,227
670 PROGRESSIVE ADVANCED INSURANCE COMPANY	Foreign	\$207,687,410	\$130,577,659	\$77,109,751	\$0
671 PROGRESSIVE AMERICAN INSURANCE COMPANY	Domestic	\$313,008,212	\$189,443,065	\$123,565,147	\$708,978,962
672 PROGRESSIVE BAYSIDE INSURANCE COMPANY	Domestic	\$92,689,956	\$64,404,825	\$28,285,131	\$0
673 PROGRESSIVE CASUALTY INSURANCE COMPANY	Foreign	\$4,880,989,399	\$3,519,305,026	\$1,361,684,373	\$1,057,271
674 PROGRESSIVE EXPRESS INSURANCE COMPANY	Domestic	\$200,535,445	\$147,255,471	\$53,279,974	\$378,242,291
675 PROGRESSIVE SELECT INSURANCE COMPANY	Domestic	\$259,801,952	\$187,575,502	\$72,226,450	\$558,241,531
676 PROGRESSIVE SOUTHEASTERN INSURANCE COMPANY	Foreign	\$122,786,082	\$80,173,177	\$42,612,905	(\$180)
677 PROGRESSIVE SPECIALTY INSURANCE COMPANY	Foreign	\$1,189,722,596	\$469,851,264	\$719,871,332	\$0
678 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	Foreign	\$222,360,491	\$113,786,605	\$108,573,886	\$95,056,921
679 PROTECTIVE INSURANCE COMPANY	Foreign	\$589,992,416	\$234,698,280	\$355,294,136	\$3,031,213
680 PUBLIC SERVICE MUTUAL INSURANCE COMPANY	Foreign	\$635,949,092	\$394,687,373	\$241,261,719	\$69,551

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
681 PUTNAM REINSURANCE COMPANY	Foreign	\$648,987,219	\$445,479,729	\$203,507,490	\$0
682 QBE INSURANCE CORPORATION	Foreign	\$769,393,672	\$531,286,840	\$238,106,832	\$98,489,485
683 QBE REINSURANCE CORPORATION	Foreign	\$1,091,396,831	\$510,901,742	\$580,495,090	\$0
684 QUANTA INDEMNITY COMPANY	Foreign	\$138,871,270	\$86,480,075	\$52,391,195	(\$2,779)
685 R.V.I. NATIONAL INSURANCE COMPANY	Foreign	\$13,657,239	\$160,087	\$13,497,152	\$0
686 RADIAN ASSET ASSURANCE INC.	Foreign	\$2,175,380,921	\$1,116,237,739	\$1,059,143,182	\$0
687 RADIAN GUARANTY, INC.	Foreign	\$4,216,743,432	\$3,475,388,623	\$741,354,809	\$75,359,921
688 RANCHERS AND FARMERS INSURANCE COMPANY	Foreign	\$7,543,751	\$2,526,402	\$5,017,351	\$40,664
689 REGENT INSURANCE COMPANY	Foreign	\$209,813,116	\$153,492,415	\$56,320,701	\$505,261
690 REPUBLIC MORTGAGE INSURANCE COMPANY	Foreign	\$2,098,542,587	\$1,916,719,009	\$181,823,578	\$42,274,347
691 REPUBLIC MORTGAGE INSURANCE COMPANY OF FLORIDA	Domestic	\$51,947,041	\$43,785,835	\$8,161,206	\$0
692 REPUBLIC MORTGAGE INSURANCE COMPANY OF NORTH CAROLINA	Foreign	\$697,217,354	\$555,118,759	\$142,098,595	\$0
693 RESPONSE INSURANCE COMPANY	Foreign	\$79,994,142	\$7,628,480	\$72,365,662	\$5,591,959
694 RESPONSE WORLDWIDE DIRECT AUTO INSURANCE COMPANY	Foreign	\$33,762,210	\$8,077,628	\$25,684,582	\$18,762,593
695 RESPONSE WORLDWIDE INSURANCE COMPANY	Foreign	\$57,055,377	\$9,610,670	\$47,444,707	\$3,011,381
696 RESPONSIVE AUTO INSURANCE COMPANY (THE)	Domestic	\$16,157,491	\$11,073,632	\$5,083,859	\$14,279,948
697 RIVERPORT INSURANCE COMPANY	Foreign	\$93,566,207	\$51,638,646	\$41,927,562	\$1,351,081
698 RLI INDEMNITY COMPANY	Foreign	\$40,579,025	\$991,340	\$39,587,685	\$496,308
699 RLI INSURANCE COMPANY	Foreign	\$1,426,811,031	\$642,650,183	\$784,160,848	\$25,550,137
700 ROCHE SURETY AND CASUALTY COMPANY, INC.	Domestic	\$18,095,080	\$10,816,642	\$7,278,438	\$1,129,756
701 ROCKWOOD CASUALTY INSURANCE COMPANY	Foreign	\$254,516,920	\$156,886,693	\$97,630,227	\$996,626
702 ROYAL PALM INSURANCE COMPANY	Domestic	\$633,522,973	\$591,223,507	\$42,299,466	\$171,364,497

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
703 RSUI INDEMNITY COMPANY	Foreign	\$2,635,525,433	\$1,515,809,572	\$1,119,715,861	\$11,715,667
704 RURAL COMMUNITY INSURANCE COMPANY	Foreign	\$4,249,960,891	\$3,858,079,018	\$391,881,873	\$709,277
705 SAFE HARBOR INSURANCE COMPANY	Domestic	\$16,894,303	\$8,311,998	\$8,582,305	\$13,557,199
706 SAFECO INSURANCE COMPANY OF AMERICA	Foreign	\$4,327,404,574	\$3,180,292,675	\$1,147,111,899	\$23,781,223
707 SAFECO INSURANCE COMPANY OF ILLINOIS	Foreign	\$633,885,199	\$450,139,697	\$183,745,502	\$113,570,050
708 SAFECO NATIONAL INSURANCE COMPANY	Foreign	\$75,006,092	\$12,635,542	\$62,370,550	\$0
709 SAFETY FIRST INSURANCE COMPANY	Foreign	\$15,422,897	\$2,699,791	\$12,723,106	\$2,080
710 SAFETY NATIONAL CASUALTY CORPORATION	Foreign	\$2,185,191,092	\$1,559,059,081	\$626,132,011	\$5,113,673
711 SAFEWAY INSURANCE COMPANY	Foreign	\$342,485,659	\$82,217,243	\$260,268,416	\$0
712 SAFEWAY PROPERTY INSURANCE COMPANY	Foreign	\$35,529,412	\$15,227,626	\$20,301,786	\$28,762,201
713 SAWGRASS MUTUAL INSURANCE COMPANY	Domestic	\$11,048,405	\$3,559,851	\$7,488,554	\$3,389,681
714 SCOTTSDALE INDEMNITY COMPANY	Foreign	\$46,191,141	\$12,921,743	\$33,269,398	\$4,790,909
715 SEABRIGHT INSURANCE COMPANY	Foreign	\$841,221,557	\$534,310,959	\$306,910,601	\$11,863,177
716 SEAWORTHY INSURANCE COMPANY	Foreign	\$56,745,947	\$26,621,770	\$30,124,177	\$392,438
717 SECURIAN CASUALTY COMPANY	Foreign	\$73,285,785	\$25,182,497	\$48,103,288	\$4,172,225
718 SECURITY FIRST INSURANCE COMPANY	Domestic	\$53,892,283	\$35,888,898	\$18,003,385	\$106,859,195
719 SECURITY NATIONAL INSURANCE COMPANY	Domestic	\$153,892,088	\$122,574,751	\$31,317,337	\$143,572,568
720 SELECT INSURANCE COMPANY	Foreign	\$63,472,452	\$832,473	\$62,639,979	\$0
721 SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$334,784,625	\$265,607,106	\$69,177,519	\$43,972,988
722 SEMINOLE CASUALTY INSURANCE COMPANY	Domestic	\$45,663,654	\$37,807,518	\$7,856,136	\$60,987,970
723 SENECA INSURANCE COMPANY, INC.	Foreign	\$343,980,309	\$176,909,909	\$167,070,400	\$2,626,042
724 SENTINEL INSURANCE COMPANY, LTD.	Foreign	\$198,662,643	\$68,412,549	\$130,250,094	\$42,805,876

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
725 SENTRY CASUALTY COMPANY	Foreign	\$169,552,068	\$106,011,667	\$63,540,402	\$610,833
726 SENTRY INSURANCE A MUTUAL COMPANY	Foreign	\$5,578,240,527	\$2,464,132,121	\$3,114,108,406	\$6,503,088
727 SENTRY SELECT INSURANCE COMPANY	Foreign	\$635,131,186	\$410,011,211	\$225,119,976	\$22,692,429
728 SERVICE INSURANCE COMPANY	Domestic	\$15,994,889	\$2,573,270	\$13,421,619	\$32,873,543
729 SEVEN SEAS INSURANCE COMPANY, INC.	Domestic	\$18,511,787	\$2,292,065	\$16,219,722	\$17,069,046
730 SFM MUTUAL INSURANCE COMPANY	Foreign	\$371,985,135	\$294,644,025	\$77,341,110	\$21,673
731 SHIELD INSURANCE COMPANY	Foreign	\$26,741,340	\$4,220,087	\$22,521,253	\$1,653,868
732 SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	Foreign	\$69,499,015	\$1,592,745	\$67,906,270	\$0
733 SOMPO JAPAN INSURANCE COMPANY OF AMERICA	Foreign	\$814,448,157	\$398,832,807	\$415,615,350	\$3,182,335
734 SOUTHERN EAGLE INSURANCE COMPANY	Domestic	\$22,891,848	\$13,855,064	\$9,036,784	\$5,204,285
735 SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY	Foreign	\$1,767,435,415	\$730,695,621	\$1,036,739,794	\$0
736 SOUTHERN FIDELITY INSURANCE COMPANY	Domestic	\$154,949,858	\$91,676,001	\$63,273,857	\$94,552,038
737 SOUTHERN INSURANCE COMPANY	Foreign	\$49,857,330	\$23,999,638	\$25,857,692	\$697
738 SOUTHERN OAK INSURANCE COMPANY	Domestic	\$59,593,700	\$44,550,044	\$15,043,656	\$65,775,592
739 SOUTHERN-OWNERS INSURANCE COMPANY	Foreign	\$409,031,027	\$244,063,186	\$164,967,841	\$164,175,205
740 SPARTA INSURANCE COMPANY	Foreign	\$351,432,323	\$97,277,734	\$254,154,589	\$10,891,486
741 ST. JOHNS INSURANCE COMPANY, INC.	Domestic	\$129,015,802	\$84,665,288	\$44,350,514	\$271,035,517
742 ST. PAUL FIRE & MARINE INSURANCE COMPANY	Foreign	\$19,017,907,519	\$12,426,553,414	\$6,591,354,104	\$81,533,098
743 ST. PAUL GUARDIAN INSURANCE COMPANY	Foreign	\$76,479,191	\$49,281,033	\$27,198,158	\$3,547,959
744 ST. PAUL MERCURY INSURANCE COMPANY	Foreign	\$281,148,127	\$214,132,868	\$67,015,259	\$13,781,517
745 ST. PAUL PROTECTIVE INSURANCE COMPANY	Foreign	\$512,314,397	\$274,558,965	\$237,755,432	\$222,472
746 STANDARD FIRE INSURANCE COMPANY	Foreign	\$3,697,496,030	\$2,321,533,027	\$1,375,963,003	\$35,533,585

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
747 STANDARD GUARANTY INSURANCE COMPANY	Foreign	\$176,354,252	\$96,164,423	\$80,189,829	\$88,615
748 STAR & SHIELD INSURANCE EXCHANGE	Domestic	\$8,855,128	\$881,820	\$7,973,309	\$812,119
749 STAR CASUALTY INSURANCE COMPANY	Domestic	\$18,650,075	\$9,357,794	\$9,292,281	\$14,849,273
750 STAR INSURANCE COMPANY	Foreign	\$715,484,468	\$508,449,339	\$207,035,129	\$31,171,952
751 STARNET INSURANCE COMPANY	Foreign	\$185,778,185	\$71,787,148	\$113,991,037	\$10,032,357
752 STARR INDEMNITY & LIABILITY COMPANY	Foreign	\$723,158,315	\$204,416,194	\$518,742,121	\$6,658,875
753 STATE AUTO FLORIDA INSURANCE COMPANY	Foreign	\$10,979,126	\$752,822	\$10,226,304	\$3,660,974
754 STATE AUTO NATIONAL INSURANCE COMPANY	Foreign	\$93,752,463	\$31,960,306	\$61,792,157	(\$29)
755 STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$1,812,187,232	\$1,278,306,729	\$533,880,503	\$2,027,407
756 STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	Foreign	\$1,721,761,190	\$797,122,206	\$924,638,984	\$789,165
757 STATE FARM FIRE AND CASUALTY COMPANY	Foreign	\$26,422,186,672	\$17,881,287,729	\$8,540,898,943	\$273,742,699
758 STATE FARM FLORIDA INSURANCE COMPANY	Domestic	\$1,830,575,171	\$1,464,280,941	\$366,294,230	\$1,059,281,521
759 STATE FARM GENERAL INSURANCE COMPANY	Foreign	\$4,969,306,611	\$2,734,587,460	\$2,234,719,151	\$580
760 STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	Foreign	\$100,680,581,102	\$42,500,309,755	\$58,180,271,347	\$2,465,481,490
761 STATE NATIONAL INSURANCE COMPANY INC.	Foreign	\$184,807,568	\$63,435,545	\$121,372,023	\$29,322,503
762 STONEBRIDGE CASUALTY INSURANCE COMPANY	Foreign	\$257,562,956	\$156,008,329	\$101,554,627	\$7,360,763
763 STONEWALL INSURANCE COMPANY	Foreign	\$92,186,782	\$31,335,356	\$60,851,426	\$0
764 STONINGTON INSURANCE COMPANY	Foreign	\$453,477,798	\$331,196,694	\$122,281,104	\$11,164,129
765 STRATFORD INSURANCE COMPANY	Foreign	\$173,942,742	\$111,428,702	\$62,514,040	\$0
766 SUN SURETY INSURANCE COMPANY	Foreign	\$12,960,652	\$6,913,637	\$6,047,015	\$4,986
767 SUNSHINE STATE INSURANCE COMPANY	Domestic	\$47,698,070	\$35,593,541	\$12,104,528	\$123,699,217
768 SUNZ INSURANCE COMPANY	Domestic	\$28,507,714	\$18,403,541	\$10,104,173	\$4,835,512

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
769 SUPERIOR GUARANTY INSURANCE COMPANY	Domestic	\$6,826,671	\$545,099	\$6,281,572	\$0
770 SUPERIOR INSURANCE COMPANY	Domestic	\$4,779,113	\$8,690,997	(\$3,911,884)	\$0
771 SURETEC INSURANCE COMPANY	Foreign	\$103,723,699	\$44,135,796	\$59,587,902	\$2,863,212
772 SWISS REINSURANCE AMERICA CORPORATION	Foreign	\$14,559,211,428	\$9,754,006,614	\$4,805,204,814	\$0
773 T.H.E. INSURANCE COMPANY	Foreign	\$166,416,523	\$113,142,566	\$53,273,957	\$7,778,175
774 TEACHERS INSURANCE COMPANY	Foreign	\$289,232,367	\$181,166,258	\$108,066,109	\$32,778,237
775 TECHNOLOGY INSURANCE COMPANY	Foreign	\$601,298,237	\$433,982,697	\$167,315,540	\$45,944,969
776 TEXAS GENERAL INDEMNITY COMPANY	Foreign	\$30,346,703	\$16,854,093	\$13,492,610	\$0
777 THE CAMDEN FIRE INSURANCE ASSOCIATION, INC.	Foreign	\$66,231,504	\$598,289	\$65,633,215	\$1,845,392
778 TIG INSURANCE COMPANY	Foreign	\$2,202,702,803	\$1,416,065,653	\$786,637,150	(\$1,368)
779 TITAN INDEMNITY COMPANY	Foreign	\$286,491,090	\$124,254,477	\$162,236,613	\$3,394,883
780 TITAN INSURANCE COMPANY	Foreign	\$114,804,048	\$6,795,921	\$108,008,127	\$0
781 TNUS INSURANCE COMPANY	Foreign	\$60,277,340	\$12,049,349	\$48,227,991	\$0
782 TOKIO MARINE AND NICHIDO FIRE INS. CO., LTD. (US BRANCH)	Foreign	\$1,598,928,560	\$1,018,394,611	\$580,533,949	\$24,327,093
783 TORUS NATIONAL INSURANCE COMPANY	Foreign	\$23,652,757	\$0	\$23,652,757	\$0
784 TOWER HILL PREFERRED INSURANCE COMPANY	Domestic	\$77,904,168	\$57,142,498	\$20,761,670	\$90,624,804
785 TOWER HILL PRIME INSURANCE COMPANY	Domestic	\$115,663,254	\$84,525,939	\$31,137,315	\$112,347,190
786 TOWER HILL SELECT INSURANCE COMPANY	Domestic	\$62,909,569	\$46,737,872	\$16,171,697	\$69,189,692
787 TOYOTA MOTOR INSURANCE COMPANY	Foreign	\$351,225,974	\$238,764,533	\$112,461,441	\$7,773,023
788 TRADERS INSURANCE COMPANY	Foreign	\$13,114,065	\$9,019,688	\$4,094,376	\$0
789 TRANS PACIFIC INSURANCE COMPANY	Foreign	\$65,036,303	\$18,112,534	\$46,923,769	\$654,375
790 TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	Foreign	\$206,577,805	\$130,586,543	\$75,991,262	\$1,666,344

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
791 TRANSPORTATION INSURANCE COMPANY	Foreign	\$31,342,701	\$163,454	\$31,179,247	\$14,015,951
792 TRAVCO INSURANCE COMPANY	Foreign	\$203,358,653	\$134,280,187	\$69,078,465	\$0
793 TRAVELERS CASUALTY AND SURETY COMPANY	Foreign	\$15,754,090,930	\$9,556,165,241	\$6,197,925,689	\$15,895,822
794 TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	Foreign	\$4,331,705,701	\$2,494,857,039	\$1,836,848,661	\$91,540,626
795 TRAVELERS CASUALTY COMPANY OF CONNECTICUT	Foreign	\$313,553,595	\$224,677,374	\$88,876,221	\$0
796 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$1,850,815,600	\$1,331,387,857	\$519,427,743	\$0
797 TRAVELERS COMMERCIAL CASUALTY COMPANY	Foreign	\$312,128,669	\$217,283,000	\$94,845,669	\$0
798 TRAVELERS COMMERCIAL INSURANCE COMPANY	Foreign	\$323,708,137	\$230,732,126	\$92,976,011	\$23,801,271
799 TRAVELERS HOME AND MARINE INSURANCE COMPANY(THE)	Foreign	\$246,469,989	\$177,100,719	\$69,369,270	\$124,203,422
800 TRAVELERS INDEMNITY COMPANY	Foreign	\$21,250,203,802	\$12,877,564,926	\$8,372,638,876	\$44,951,252
801 TRAVELERS INDEMNITY COMPANY OF AMERICA	Foreign	\$587,637,966	\$437,228,793	\$150,409,173	\$48,101,657
802 TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	Foreign	\$1,028,972,465	\$683,796,711	\$345,175,754	\$23,878,777
803 TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	Foreign	\$264,769,703	\$168,887,924	\$95,881,779	\$131,367,559
804 TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$236,256,417	\$166,394,911	\$69,861,506	\$0
805 TRITON INSURANCE COMPANY	Foreign	\$819,880,518	\$434,338,451	\$385,542,067	\$1,818,552
806 TRUCK INSURANCE EXCHANGE	Foreign	\$1,680,225,355	\$1,139,781,693	\$540,443,661	\$285,941
807 TWIN CITY FIRE INSURANCE COMPANY	Foreign	\$647,364,625	\$342,125,731	\$305,238,895	\$97,478,425
808 U.S. SPECIALTY INSURANCE COMPANY	Foreign	\$1,528,353,413	\$1,103,460,057	\$424,893,356	\$21,729,887
809 ULLICO CASUALTY COMPANY	Foreign	\$270,470,813	\$173,754,999	\$96,715,815	\$3,895,021
810 UNION AMERICAN INSURANCE COMPANY	Domestic	\$1,657,930	\$1,231,193	\$426,737	\$0
811 UNITED AUTOMOBILE INSURANCE COMPANY	Domestic	\$435,158,448	\$346,995,049	\$88,163,400	\$120,606,419
812 UNITED CASUALTY AND SURETY INSURANCE COMPANY	Foreign	\$10,425,281	\$6,311,882	\$4,113,399	\$44,776

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
813 UNITED CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$14,312,971	\$5,598,322	\$8,714,649	\$4,387,311
814 UNITED FINANCIAL CASUALTY COMPANY	Foreign	\$1,790,391,209	\$1,384,986,406	\$405,404,803	(\$91)
815 UNITED FIRE & INDEMNITY COMPANY	Foreign	\$42,232,950	\$28,003,217	\$14,229,733	\$3,714
816 UNITED FIRE AND CASUALTY COMPANY	Foreign	\$1,238,667,704	\$682,402,826	\$556,264,878	\$9,486,939
817 UNITED GUARANTY COMMERCIAL INSURANCE COMPANY OF NC	Foreign	\$229,602,276	\$194,449,493	\$35,152,783	\$0
818 UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	Foreign	\$422,760,278	\$305,574,254	\$117,186,024	\$792,713
819 UNITED GUARANTY RESIDENTIAL INS. COMPANY OF NC	Foreign	\$792,939,864	\$558,421,842	\$234,518,022	\$786,598
820 UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	Foreign	\$2,589,785,374	\$1,531,096,722	\$1,058,688,652	\$76,294,692
821 UNITED NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$93,624,707	\$34,261,745	\$59,362,963	(\$8,488)
822 UNITED PROPERTY & CASUALTY INSURANCE COMPANY, INC.	Domestic	\$138,467,765	\$88,122,956	\$50,344,809	\$156,767,805
823 UNITED SERVICES AUTOMOBILE ASSOCIATION	Foreign	\$20,971,910,034	\$6,433,784,266	\$14,538,125,767	\$581,298,847
824 UNITED STATES FIDELITY AND GUARANTY COMPANY	Foreign	\$4,627,715,706	\$2,161,960,056	\$2,465,755,650	\$2,119,885
825 UNITED STATES FIRE INSURANCE COMPANY	Foreign	\$2,743,387,632	\$1,687,910,455	\$1,055,477,177	\$24,083,693
826 UNITED STATES LIABILITY INSURANCE COMPANY	Foreign	\$512,550,196	\$201,115,219	\$311,434,975	\$13,619,207
827 UNITED STATES SURETY COMPANY	Foreign	\$70,115,674	\$27,329,253	\$42,786,421	\$146,695
828 UNITED WISCONSIN INSURANCE COMPANY	Foreign	\$297,821,082	\$219,303,104	\$78,517,978	\$43,176
829 UNITRIN AUTO AND HOME INSURANCE COMPANY	Foreign	\$142,811,593	\$111,876,697	\$30,934,895	(\$10)
830 UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	Foreign	\$33,853,098	\$20,908,396	\$12,944,702	\$27,757,319
831 UNIVERSAL FIRE & CASUALTY INSURANCE COMPANY	Foreign	\$9,058,307	\$2,929,989	\$6,128,318	\$158,962
832 UNIVERSAL INSURANCE COMPANY	Foreign	\$523,278,225	\$290,321,236	\$232,956,989	\$0
833 UNIVERSAL INSURANCE COMPANY OF NORTH AMERICA	Domestic	\$121,008,723	\$91,089,817	\$29,918,906	\$137,202,060
834 UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$391,087,954	\$303,260,540	\$87,827,413	\$556,675,088

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
835 UNIVERSAL SPECIALTY INSURANCE COMPANY	Domestic	\$12,670,912	\$3,883,278	\$8,787,634	\$3,725,593
836 UNIVERSAL SURETY OF AMERICA	Foreign	\$26,138,212	\$11,464,999	\$14,673,213	\$927,159
837 UNIVERSAL UNDERWRITERS INSURANCE COMPANY	Foreign	\$408,453,474	\$56,374,118	\$352,079,357	\$45,924,674
838 UPPER HUDSON NATIONAL INSURANCE COMPANY	Foreign	\$5,933,921	\$89,959	\$5,843,962	\$0
839 USAA CASUALTY INSURANCE COMPANY	Foreign	\$6,816,526,482	\$3,283,460,604	\$3,533,065,877	\$376,628,672
840 USAA GENERAL INDEMNITY COMPANY	Foreign	\$564,173,134	\$357,135,592	\$207,037,542	\$70,036,772
841 USIC OF FLORIDA, INC.	Domestic	\$6,045,022	\$290,520	\$5,754,502	(\$8,818)
842 USPLATE GLASS INSURANCE COMPANY	Foreign	\$19,003,952	\$5,085,288	\$13,918,664	\$10,707,566
843 UTICA MUTUAL INSURANCE COMPANY	Foreign	\$2,229,193,454	\$1,508,692,256	\$720,501,199	\$1,014,234
844 VALIANT INSURANCE COMPANY	Foreign	\$80,810,437	\$29,457,202	\$51,353,235	\$816,573
845 VALLEY FORGE INSURANCE COMPANY	Foreign	\$54,176,019	\$147,740	\$54,028,279	\$32,513,599
846 VANLINER INSURANCE COMPANY	Foreign	\$508,591,497	\$389,239,017	\$119,352,480	\$7,077,757
847 VICTORIA AUTOMOBILE INSURANCE COMPANY	Foreign	\$17,317,014	\$8,954,673	\$8,362,341	\$0
848 VICTORIA FIRE & CASUALTY COMPANY	Foreign	\$385,868,311	\$331,433,992	\$54,434,319	\$2,639,039
849 VICTORIA SELECT INSURANCE COMPANY	Foreign	\$44,199,418	\$36,493,493	\$7,705,925	\$36,646,485
850 VIGILANT INSURANCE COMPANY	Foreign	\$395,909,138	\$219,283,820	\$176,625,318	\$14,789,660
851 VININGS INSURANCE COMPANY	Foreign	\$45,343,976	\$30,307,927	\$15,036,049	\$4,776,891
852 VIRGINIA SURETY COMPANY, INC.	Foreign	\$1,055,449,261	\$752,512,208	\$302,937,053	\$8,459,433
853 WARNER INSURANCE COMPANY	Foreign	\$37,251,967	\$5,975,811	\$31,276,156	\$391,408
854 WARRANTY UNDERWRITERS INSURANCE COMPANY	Foreign	\$46,672,953	\$39,331,990	\$7,340,963	\$0
855 WASHINGTON INTERNATIONAL INSURANCE COMPANY	Foreign	\$110,265,335	\$50,030,320	\$60,235,015	\$3,680,954
856 WAUSAU BUSINESS INSURANCE COMPANY	Foreign	\$190,333,409	\$134,395,572	\$55,937,837	\$17,069,337

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
857 WAUSAU UNDERWRITERS INSURANCE COMPANY	Foreign	\$253,589,563	\$158,077,073	\$95,512,490	\$25,473,231
858 WESCO INSURANCE COMPANY	Foreign	\$229,682,285	\$176,807,447	\$52,874,838	\$30,244,383
859 WEST AMERICAN INSURANCE COMPANY	Foreign	\$308,800,999	\$95,427,586	\$213,373,413	\$6,951,663
860 WESTCHESTER FIRE INSURANCE COMPANY	Foreign	\$2,459,551,784	\$1,652,301,469	\$807,250,315	\$22,113,907
861 WESTERN GENERAL INSURANCE COMPANY	Foreign	\$68,910,883	\$36,470,826	\$32,440,057	\$232,999
862 WESTERN SURETY COMPANY	Foreign	\$1,342,021,061	\$662,719,222	\$679,301,839	\$21,990,610
863 WESTFIELD INSURANCE COMPANY	Foreign	\$2,090,437,503	\$1,435,799,845	\$654,637,658	\$84,666,204
864 WESTFIELD NATIONAL INS. COMPANY	Foreign	\$459,141,160	\$282,533,362	\$176,607,798	\$1,815
865 WESTPORT INSURANCE CORPORATION	Foreign	\$7,251,700,871	\$5,290,213,972	\$1,961,486,899	\$60,785,521
866 WILLIAMSBURG NATIONAL INSURANCE COMPANY	Foreign	\$101,586,162	\$78,690,239	\$22,895,923	\$0
867 WINDHAVEN INSURANCE COMPANY	Domestic	\$9,915,545	\$5,219,897	\$4,695,648	\$12,001,370
868 WORK FIRST CASUALTY COMPANY	Foreign	\$35,117,282	\$22,915,365	\$12,201,917	\$1,013,816
869 WORKMEN'S AUTO INSURANCE COMPANY	Foreign	\$67,047,605	\$44,362,398	\$22,685,207	\$12,239,853
870 WRM AMERICA INDEMNITY COMPANY, INC	Foreign	\$58,982,482	\$718,083	\$58,264,398	\$0
871 XL INSURANCE AMERICA, INC.	Foreign	\$662,977,833	\$428,893,389	\$234,084,444	\$9,479,285
872 XL REINSURANCE AMERICA INC.	Foreign	\$5,278,996,996	\$3,087,699,385	\$2,191,297,611	\$0
873 XL SPECIALTY INSURANCE COMPANY	Foreign	\$541,124,990	\$369,216,660	\$171,908,330	\$57,447,653
874 YEL CO. INSURANCE	Domestic	\$13,749,339	\$4,669,801	\$9,079,538	\$1,198,076
875 YOSEMITE INSURANCE COMPANY	Foreign	\$357,791,126	\$95,750,396	\$262,040,730	\$1,470,764
876 ZALE INDEMNITY COMPANY	Foreign	\$15,704,492	\$5,119,085	\$10,585,407	\$178,424
877 ZENITH INSURANCE COMPANY	Foreign	\$1,995,155,461	\$1,015,991,828	\$979,163,633	\$93,735,647
878 ZURICH AMERICAN INSURANCE COMPANY	Foreign	\$29,935,745,054	\$22,518,594,436	\$7,417,150,618	\$234,273,769

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	<b>Domiciliary</b>	<b>Assets</b>	<b>Liabilities</b>	<b>Surplus</b>	<b>Direct Florida Business</b>
879 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	Foreign	\$53,956,945	\$14,852,088	\$39,104,857	\$13,446,288

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



TITLE	Domiciliary	Assets	Liabilities	Surplus	Direct Florida Business
					Total Direct Business
					<b>\$643,981,215</b>
1 ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	Foreign	\$8,922,679	\$3,317,898	\$5,604,781	\$1,344,537
2 AMERICAN GUARANTY TITLE INSURANCE COMPANY	Foreign	\$14,723,429	\$3,112,050	\$11,611,379	\$0
3 ATTORNEYS' TITLE INSURANCE FUND, INC.	Domestic	\$149,721,503	\$142,707,569	\$7,013,933	\$93,179,157
4 CHICAGO TITLE INSURANCE COMPANY	Foreign	\$1,424,416,143	\$939,873,068	\$484,543,075	\$74,512,524
5 COMMERCE TITLE INSURANCE COMPANY	Foreign	\$20,262,354	\$14,041,079	\$6,221,275	\$2,142,794
6 COMMONWEALTH LAND TITLE INSURANCE COMPANY	Foreign	\$584,470,603	\$399,246,856	\$185,223,747	\$37,392,813
7 ENTITLE INSURANCE COMPANY	Foreign	\$9,759,858	\$3,262,747	\$6,497,111	\$129,185
8 FIDELITY NATIONAL TITLE INSURANCE COMPANY	Foreign	\$787,947,561	\$537,247,169	\$250,700,392	\$64,622,557
9 FIRST AMERICAN TITLE INSURANCE COMPANY	Foreign	\$2,135,111,928	\$1,332,985,960	\$802,125,966	\$163,714,939
10 INVESTORS TITLE INSURANCE COMPANY	Foreign	\$101,208,096	\$56,084,298	\$45,123,798	\$46,195
11 K.E.L. TITLE INSURANCE GROUP, INC.	Domestic	\$2,972,320	\$484,608	\$2,487,712	\$3,428,708
12 NATIONAL INVESTORS TITLE INSURANCE COMPANY	Foreign	\$6,566,756	\$693,513	\$5,873,243	\$0
13 NATIONAL TITLE INSURANCE COMPANY	Domestic	\$1,043,189	\$1,191,745	(\$148,556)	\$720,868
14 NATIONAL TITLE INSURANCE OF NEW YORK INC.	Foreign	\$26,209,589	\$13,014,125	\$13,195,464	\$714,401
15 NORTH AMERICAN TITLE INSURANCE COMPANY	Foreign	\$74,913,387	\$30,336,838	\$44,576,549	\$3,949,867
16 OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	Foreign	\$633,611,584	\$461,509,148	\$172,102,436	\$103,627,889
17 SOUTHERN TITLE INSURANCE CORPORATION	Foreign	\$23,005,992	\$15,928,729	\$7,077,263	\$909,447
18 STEWART TITLE GUARANTY COMPANY	Foreign	\$913,513,832	\$527,693,377	\$385,820,455	\$62,679,638
19 TITLE RESOURCES GUARANTY COMPANY	Foreign	\$31,718,231	\$17,412,335	\$14,305,896	\$8,889,139
20 UNITED GENERAL TITLE INSURANCE COMPANY	Foreign	\$15,740,582	\$212,994	\$15,527,588	\$0

# AUTHORIZED FLORIDA INSURERS

## FINANCIAL STATEMENT ABSTRACT

as of December 31, 2009

pursuant to Section 624.315(a), FS

source: CY2009 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written



	<b>Domiciliary</b>	<b>Assets</b>	<b>Liabilities</b>	<b>Surplus</b>	<b>Direct Florida Business</b>
21 WESTCOR LAND TITLE INSURANCE COMPANY	Foreign	\$27,744,528	\$16,759,900	\$10,984,628	\$21,580,197
22 WFG NATIONAL TITLE INSURANCE COMPANY	Foreign	\$14,510,784	\$4,699,890	\$9,810,894	\$396,360

# COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2009

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
<b>PROPERTY AND CASUALTY INSURERS</b>				
AEQUICAP PROPERTY AND CASUALTY INSURANCE COMPANY	DOMESTIC	MERGER	N/A	N/A
AMERICAN AMBASSADOR CASUALTY COMPANY	FOREIGN	MERGER	N/A	N/A
AMERICAN GENERAL PROPERTY INS CO OF FLORIDA	DOMESTIC	MERGER	N/A	N/A
AMERICAN KEYSTONE INSURANCE COMPANY	DOMESTIC	REHAB/LIQUIDATION	\$14,436,819	\$9,827,535
AMERIPRISE INSURANCE COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$46,262,998	\$302,392
AMSTAR INSURANCE COMPANY	DOMESTIC	MERGER	N/A	N/A
CENTENNIAL INSURANCE COMPANY	FOREIGN	BELOW MINIMUM SURPLUS REQUIREMENT	\$74,858,565	\$76,888,317
CIFG ASSURANCE NORTH AMERICA, INC.	FOREIGN	SUSPENSION/REVOCAION	\$218,563,093	\$98,600,190
CORAL INSURANCE COMPANY	DOMESTIC	REHAB/LIQUIDATION	\$3,947,348	\$5,120,503
FINANCIAL GUARANTY INSURANCE COMPANY	FOREIGN	SUSPENSION/REVOCAION	\$1,779,337,393	\$3,060,757,804
FIRST COMMERCIAL INSURANCE COMPANY	DOMESTIC	REHAB/LIQUIDATION	\$79,744,973	\$60,222,022
FIRST COMMERCIAL TRANSPORTATION AND PROPERTY INSURANCE COMPANY	DOMESTIC	REHAB/LIQUIDATION	\$18,535,720	\$11,988,971
GERMANTOWN INSURANCE COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$77,401,573	\$38,307,118
GLOBE AMERICAN CASUALTY COMPANY	FOREIGN	MERGER	N/A	N/A
LINCOLN GENERAL INSURANCE COMPANY	FOREIGN	BELOW MINIMUM SURPLUS REQUIREMENT	\$706,433,149	\$704,325,520
METLIFE INSURANCE COMPANY OF CONNECTICUT	FOREIGN	VOLUNTARY SURRENDER	N/A	N/A
NORTHERN CAPITAL SELECT INSURANCE COMPANY	DOMESTIC	MERGER	N/A	N/A
PARK AVENUE PROPERTY & CASUALTY INSURANCE COMPANY	FOREIGN	REHAB/LIQUIDATION	\$60,197,083	\$41,482,881
SEABOARD SURETY COMPANY	FOREIGN	MERGER	N/A	N/A
SHELBY INSURANCE COMPANY	FOREIGN	EXPIRATION OF COA	N/A	N/A
USIC OF FLORIDA, INC.	DOMESTIC	VOLUNTARY SURRENDER	\$6,045,022	\$290,520
VESTA FIRE INSURANCE CORPORATION	FOREIGN	EXPIRATION OF COA	N/A	N/A
VESTA INSURANCE CORPORATION	FOREIGN	EXPIRATION OF COA	N/A	N/A
<b>LIFE AND HEALTH INSURER</b>				
AMERICAN INVESTORS LIFE INS. CO., INC.	FOREIGN	MERGER	\$16,103,077,524	\$15,303,757,587
CANADA LIFE INSURANCE COMPANY OF AMERICA	FOREIGN	MERGER	N/A	N/A
CONCORD HERITAGE LIFE INSURANCE COMPANY, INC..	FOREIGN	MERGER	N/A	N/A
EMPHESYS INSURANCE COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$4,614,492	\$512,020
IMERICA LIFE & HEALTH INSURANCE COMPANY	FOREIGN	REHAB/LIQUIDATION	N/A	N/A
INTERNATIONAL HEALTH INSURANCE DANMARK FORSIKRINGSAKTIESELSKAB	ALIEN	VOLUNTARY SURRENDER	N/A	N/A
JOHN HANCOCK LIFE INSURANCE COMPANY	FOREIGN	MERGER	N/A	N/A

# COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2009

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
JOHN HANCOCK VARIABLE LIFE INSURANCE COMPANY	FOREIGN	MERGER	N/A	N/A
MEDICAL SAVINGS INSURANCE COMPANY	FOREIGN	REHAB/LIQUIDATION	N/A	N/A
NATIONWIDE LIFE AND ANNUITY COMPANY OF AMERICA	FOREIGN	MERGER	N/A	N/A
NATIONWIDE LIFE INSURANCE COMPANY OF AMERICA	FOREIGN	MERGER	N/A	N/A
NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	FOREIGN	BELOW MINIMUM SURPLUS REQUIREMENT	151,580,237	145,214,931
SHENANDOAH LIFE INSURANCE COMPANY	FOREIGN	SUSPENSION/REVOCATION	N/A	N/A
SIGNIFICA INSURANCE GROUP, INC.	FOREIGN	VOLUNTARY SURRENDER	N/A	\$23,036,622
STANDARD LIFE INSURANCE COMPANY OF INDIANA	FOREIGN	SUSPENSION/REVOCATION	\$1,948,951,290	\$1,930,567,681
UNITED LIBERTY LIFE INSURANCE COMPANY	FOREIGN	MERGER	N/A	N/A
UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$265,009,697	\$237,659,827
<b>HEALTH MAINTENANCE ORGANIZATIONS</b>				
NONE				
<b>PRE-PAID HEALTH CARE AUTHORITIES</b>				
SOUTH FLORIDA PREPAID HEALTH CLINICS, INC.	DOMESTIC	VOLUNTARY SURRENDER	\$149,330	\$7,587
HARMONY BEHAVIORAL HEALTH OF FLORIDA, INC.	DOMESTIC	VOLUNTARY SURRENDER	\$251,930	\$3,495
<b>TITLE INSURANCE</b>				
ATTORNEYS' TITLE INSURANCE FUND, INC.	DOMESTIC	VOLUNTARY SURRENDER	\$149,721,503	\$142,707,569
CENSTAR TITLE INSURANCE COMPANY	FOREIGN	MERGER	N/A	N/A
MASON TITLE INSURANCE COMPANY, INC.	DOMESTIC	MERGER	N/A	N/A
NATIONAL TITLE INSURANCE COMPANY	DOMESTIC	REHAB/LIQUIDATION	\$1,293,839	\$928,739
<b>ACCREDITED REINSURERS</b>				
NATIONAL SECURITY LIFE AND ANNUITY COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$162,151,466	\$142,248,213
<b>COMMERCIAL SELF-INSURANCE</b>				
PALM BEACH WINDSTORM SELF INSURANCE TRUST	DOMESTIC	VOLUNTARY SURRENDER	\$222,406	\$222,306
<b>LEGAL EXPENSE INSURANCE</b>				
DON CALDWELL LEGAL ADMINISTRATORS OF FL, INC.	DOMESTIC	VOLUNTARY SURRENDER	N/A	N/A
LEGAL ACCESS PLANS OF TEXAS, INC.	FOREIGN	VOLUNTARY SURRENDER	\$174,361	\$635
<b>SURPLUS LINES</b>				
GENERALI ASSURANCES IARD	ALIEN	VOLUNTARY SURRENDER	N/A	N/A
REDWOOD FIRE AND CASUALTY INSURANCE COMPANY	FOREIGN	VOLUNTARY SURRENDER	\$862,222,324	\$439,912,956
WURTTENBERGISCHE VERSICHERUNG AKTIENGESELLSCHAFT	ALIEN	VOLUNTARY SURRENDER	N/A	N/A

# Consumer Complaint Ratios for CY2009

as submitted by FL-DFS to NAIC Complaint Database (CDS)



Pursuant to 624.313(i), F.S.

Rule 69O-142.002 of the Florida Administrative Code implements Section 624.313, F.S., which requires the Office to publish complaint ratios for the 10 largest insurers or insurer groups by line of insurance for each insurer or insurer group that has one percent or more of the market share. Although this rule does not apply to private passenger automobile insurance, this report does provide a summary of this coverage.

For purposes of this complaint index reporting:

**“Complaint Share”** is the number of complaints received by the Office relative to the insurance industry expressed as a percentage.

**“Complaint”** is any written communication by an insured or named beneficiary expressing dissatisfaction with an insurance entity over which the Office has regulatory authority. This does not include complaints against an incorrect entity; complaints against companies providing administrative services for self-funded benefit plans; complaints for properly filed or approved rates; suspected fraudulent claim complaints; and complaints that are duplicative or frivolous. The Office extracts these numbers from the NAIC database; the NAIC receives the data from the Department of Financial Services, and standardizes the definition of complaints across 50 states.

**“Market Share”** is the company’s direct written premium relative to the industry for a given line of insurance. The report expresses this ratio as a percentage.

**“Premiums”** are consideration paid to an insurer for the issuance and delivery of any binder or policy of insurance or annuity written directly to the consumer.

**“Complaint Index”** is a ratio derived by dividing a company’s complaint share by its market share.

1. A complaint index of greater than 1.00 indicates the company’s complaint share is disproportionately higher than its market share for a specific line of insurance.
2. A complaint index of less than 1.00 indicates the company’s complaint share is disproportionately lower than its market share for a specific line of insurance.

Complaints Year: 2009 Total Complaints for Index: 3,709  
Policy Type: Homeowner  
Premiums Year: 2009 Total Premiums for Index: \$6,932,273,774  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.2314	11072	ACA Home Ins Corp	0.027%	1	0.117%	\$8,078,387
0.2999	12196	ASI Assur Corp	0.377%	14	1.259%	\$87,245,119
0.0000	11059	ASI Lloyds	0.000%	0	0.013%	\$933,853
0.0000	13142	ASI Preferred Ins Corp	0.000%	0	0.607%	\$42,059,261
0.0000	16187	AXA Re Prop & Cas Ins Co	0.324%	12	0.000%	(\$195)
0.5724	26620	AXIS Surplus Ins Co	0.081%	3	0.141%	\$9,796,428
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.012%	\$809,592
0.0000	10324	Addison Ins Co	0.000%	0	0.016%	\$1,141,312
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.005%	\$313,146
0.0000	24619	Aequicap Ins Co	0.027%	1	0.000%	\$0
0.0000	10014	Affiliated Fm Ins Co	0.000%	0	0.001%	\$93,043
0.0000	42579	Allied Prop & Cas Ins Co	0.027%	1	0.000%	\$0
0.0000	19232	Allstate Ins Co	0.162%	6	0.000%	(\$24)
0.0000	17230	Allstate Prop & Cas Ins Co	0.027%	1	0.000%	\$0
0.1397	21849	American Automobile Ins Co	0.027%	1	0.193%	\$13,376,848
1.8339	10111	American Bankers Ins Co Of FL	0.539%	20	0.294%	\$20,382,759
0.0000	43699	American Federation Ins Co	0.000%	0	0.042%	\$2,938,601
0.0263	19380	American Home Assur Co	0.054%	2	2.047%	\$141,904,658
1.5929	12841	American Integrity Ins Co of FL	1.375%	51	0.863%	\$59,840,839
0.0000	12894	American Keystone Ins Co	0.027%	1	0.000%	\$0
1.1339	16810	American Mercury Ins Co	0.243%	9	0.214%	\$14,834,447
0.0000	23469	American Modern Home Ins Co	0.027%	1	0.000%	\$0
1.0083	12314	American Modern Ins Co of FL	0.054%	2	0.053%	\$3,707,495
0.0000	28401	American Natl Prop & Cas Co	0.027%	1	0.000%	\$0
225.0339	19615	American Reliable Ins Co	0.135%	5	0.001%	\$41,528
626.8317	42978	American Security Ins Co	0.297%	11	0.000%	\$32,799
1.1163	41998	American Southern Home Ins Co	0.216%	8	0.193%	\$13,395,137
0.6278	10872	American Strategic Ins Corp	0.647%	24	1.031%	\$71,451,584
0.0000	10876	American Superior Ins Co	0.027%	1	0.000%	\$0
0.6480	12359	American Traditions Ins Co	0.377%	14	0.582%	\$40,378,604
0.0000	10790	American Vehicle Ins Co	0.027%	1	0.000%	\$0
0.0000	35912	American Western Home Ins Co	0.000%	0	0.001%	\$55,518
0.2497	19976	Amica Mut Ins Co	0.135%	5	0.540%	\$37,424,052
1.3070	10203	Argus Fire & Cas Ins Co	0.647%	24	0.495%	\$34,321,529
0.1365	13038	Ark Royal Ins Co	0.027%	1	0.198%	\$13,695,678
0.4501	41459	Armed Forces Ins Exch	0.054%	2	0.120%	\$8,306,006
0.0000	21865	Associated Ind Corp	0.000%	0	0.018%	\$1,217,737
0.0000	19305	Assurance Co Of Amer	0.027%	1	0.000%	\$0
0.0000	19895	Atlantic Mut Ins Co	0.000%	0	0.024%	\$1,669,731
0.0000	10902	Atlantic Preferred Ins Co	1.510%	56	0.000%	\$0
0.1149	12813	Auto Club Ins Co of FL	0.027%	1	0.235%	\$16,274,096
3.5446	18988	Auto Owners Ins Co	0.108%	4	0.030%	\$2,109,200
1.3680	13139	Avatar Prop & Cas Ins Co	0.189%	7	0.138%	\$9,564,061
0.0000	38245	BCS Ins Co	0.027%	1	0.000%	\$0
0.0000	24813	Balboa Ins Co	0.512%	19	0.000%	(\$17)
0.0000	33162	Bankers Ins Co	0.027%	1	0.000%	\$0
0.0000	18279	Bankers Standard Ins Co	0.027%	1	0.000%	\$0
0.0000	19658	Bristol W Ins Co	0.027%	1	0.000%	\$0
0.0000	27790	Canal Ind Co	0.027%	1	0.000%	\$0
0.8910	10908	Capitol Preferred Ins Co	0.404%	15	0.454%	\$31,466,492
0.5858	10835	Castle Key Ind Co	0.377%	14	0.644%	\$44,666,522

Complaints Year: 2009 Total Complaints for Index: 3,709

Policy Type: Homeowner

Premiums Year: 2009 Total Premiums for Index: \$6,932,273,774

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.2808	30511	Castle Key Ins Co	2.534%	94	1.979%	\$137,169,337
0.0000	19909	Centennial Ins Co	0.000%	0	0.026%	\$1,835,112
0.0000	26883	Chartis Specialty Ins Co	0.000%	0	0.012%	\$857,043
0.0000	38989	Chubb Custom Ins Co	0.000%	0	0.062%	\$4,302,479
0.0000	12777	Chubb Ind Ins Co	0.027%	1	0.000%	\$0
0.2317	10677	Cincinnati Ins Co	0.054%	2	0.233%	\$16,130,642
1.9263	10064	Citizens Prop Ins Corp	21.974%	815	11.407%	\$790,756,469
0.0000	20532	Clarendon Natl Ins Co	0.243%	9	0.000%	\$0
0.0000	22560	Clarendon Select Ins Co	0.917%	34	0.000%	\$0
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.111%	\$7,696,900
0.0000	20443	Continental Cas Co	0.027%	1	0.000%	\$0
1.2605	18163	Cooperativa D Seguros Multiples PR	0.108%	4	0.086%	\$5,931,168
0.0000	11956	Coral Ins Co	1.051%	39	0.000%	(\$4,322,205)
0.7747	20966	Cotton States Mut Ins Co	0.216%	8	0.278%	\$19,300,352
0.9218	10953	Cypress Prop & Cas Ins Co	0.701%	26	0.761%	\$52,720,086
0.0000	40649	Economy Premier Assur Co	0.000%	0	0.000%	(\$343,200)
0.3579	12482	Edison Ins Co	0.270%	10	0.753%	\$52,222,950
0.0000	21261	Electric Ins Co	0.000%	0	0.051%	\$3,554,382
851.0009	21334	Empire Ind Ins Co	0.189%	7	0.000%	\$15,374
0.6844	11996	Encompass Floridian Ind Co	0.027%	1	0.039%	\$2,730,837
0.2949	11993	Encompass Floridian Ins Co	0.027%	1	0.091%	\$6,338,887
0.0000	10071	Encompass Ins Co Of Amer	0.027%	1	0.000%	\$0
0.0000	39675	Excalibur Reins Corp	0.027%	1	0.000%	\$0
0.0000	20281	Federal Ins Co	0.000%	0	2.080%	\$144,221,673
1.8029	27980	Federated Natl Ins Co	1.752%	65	0.972%	\$67,385,670
0.0997	10186	Fidelity Fire & Cas Co	0.054%	2	0.541%	\$37,478,379
0.0000	25180	Fidelity Natl Ins Co	0.081%	3	0.000%	\$0
0.1590	16578	Fidelity Natl Prop & Cas Ins Co	0.027%	1	0.170%	\$11,756,391
0.3492	21873	Firemans Fund Ins Co	0.189%	7	0.540%	\$37,463,839
0.0000	39640	Firemans Fund Ins Co Of OH	0.000%	0	0.011%	\$731,132
0.0000	37710	First Amer Prop & Cas Ins Co	0.000%	0	0.011%	\$793,425
0.2461	13990	First Community Ins Co	0.108%	4	0.438%	\$30,383,219
0.7893	10647	First Floridian Auto & Home Ins Co	0.404%	15	0.512%	\$35,521,412
1.1508	10149	First Home Ins Co	0.539%	20	0.469%	\$32,483,083
0.3584	33588	First Liberty Ins Corp	0.216%	8	0.602%	\$41,719,057
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.001%	\$62,614
0.5695	10897	First Protective Ins Co	0.674%	25	1.183%	\$82,042,950
0.4234	10688	Florida Family Ins Co	0.404%	15	0.955%	\$66,212,414
0.4282	21817	Florida Farm Bur Gen Ins Co	0.216%	8	0.504%	\$34,921,836
0.3146	31216	Florida Farm Bureau Cas Ins Co	0.297%	11	0.943%	\$65,359,102
0.8631	10132	Florida Peninsula Ins Co	2.157%	80	2.499%	\$173,244,486
0.0000	11577	Florida Preferred Prop Ins Co	1.510%	56	0.000%	\$0
0.0000	10663	Florida Select Ins Co	0.216%	8	0.000%	\$0
0.4654	11185	Foremost Ins Co Grand Rapids MI	0.350%	13	0.753%	\$52,203,185
0.5761	11800	Foremost Prop & Cas Ins Co	0.270%	10	0.468%	\$32,442,024
0.0000	41513	Foremost Signature Ins Co	0.000%	0	0.027%	\$1,848,487
0.0000	35882	Geico Gen Ins Co	0.027%	1	0.000%	\$0
0.8530	10182	Geovera Specialty Ins Co	0.647%	24	0.759%	\$52,588,782
0.0000	16870	Granada Ins Co	0.027%	1	0.000%	\$0
0.0000	16691	Great Amer Ins Co	0.027%	1	0.000%	\$0
0.0000	20303	Great Northern Ins Co	0.000%	0	0.040%	\$2,765,948

Complaints Year: 2009 Total Complaints for Index: 3,709

Policy Type: Homeowner

Premiums Year: 2009 Total Premiums for Index: \$6,932,273,774

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.2083	12237	Gulfstream Prop & Cas Ins Co	0.836%	31	0.692%	\$47,952,686
0.0000	22292	Hanover Ins Co	0.000%	0	0.000%	(\$40)
0.0000	21806	Harbor Specialty Ins Co	0.135%	5	0.000%	\$0
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.000%	(\$3,250)
19.4042	29424	Hartford Cas Ins Co	0.108%	4	0.006%	\$385,286
0.0000	19682	Hartford Fire In Co	0.324%	12	0.000%	(\$213,448)
1.8002	37478	Hartford Ins Co Of The Midwest	1.752%	65	0.973%	\$67,485,020
0.0000	38261	Hartford Ins Co Of The Southeast	0.108%	4	0.000%	(\$214,089)
0.0000	30104	Hartford Underwriters Ins Co	0.000%	0	0.003%	\$210,110
0.0000	18376	Hermitage Ins Co	0.027%	1	0.000%	\$0
0.1461	12306	Hillcrest Ins Co	0.054%	2	0.369%	\$25,592,027
0.4437	12944	Homeowners Choice Prop & Cas Ins Co	0.593%	22	1.337%	\$92,683,022
4.5359	11156	Homesite Ins Co of FL	0.162%	6	0.036%	\$2,472,360
1.1945	12438	Homewise Ins Co	0.593%	22	0.497%	\$34,422,650
0.3227	12582	Homewise Preferred Ins Co	0.701%	26	2.172%	\$150,587,501
26.7316	22578	Horace Mann Ins Co	0.324%	12	0.012%	\$839,025
0.7761	29068	IDS Prop Cas Ins Co	0.054%	2	0.069%	\$4,816,642
0.0000	27960	Illinois Union Ins Co	0.000%	0	0.002%	\$129,320
0.0000	44369	Imperial Fire & Cas Ins Co	0.027%	1	0.000%	\$0
0.0000	43575	Indemnity Ins Co Of North Amer	0.027%	1	0.000%	\$0
0.0000	14354	Jewelers Mut Ins Co	0.027%	1	0.000%	\$0
0.0000	35637	Landmark Ins Co	0.027%	1	0.000%	\$0
0.3398	19437	Lexington Ins Co	0.162%	6	0.476%	\$33,001,884
0.0000	10955	Liberty Amer Ins Co	0.189%	7	0.000%	(\$40,107)
0.0000	32760	Liberty Amer Select Ins Co	0.000%	0	0.000%	(\$108,819)
0.5796	23035	Liberty Mut Fire Ins Co	1.186%	44	2.047%	\$141,886,561
0.0000	23043	Liberty Mut Ins Co	1.294%	48	0.000%	\$0
0.0000	13141	Magnolia Ins Co	0.027%	1	0.000%	\$0
0.0000	28932	Markel Amer Ins Co	0.000%	0	0.001%	\$48,525
0.0000	33650	Mendota Ins Co	0.027%	1	0.000%	\$0
0.0000	31968	Merastar Ins Co	0.000%	0	0.008%	\$533,806
0.0000	11202	Mercury Ins Co of FL	0.108%	4	0.000%	\$0
0.0000	24821	Meritplan Ins Co	0.108%	4	0.000%	\$0
0.2604	40169	Metropolitan Cas Ins Co	0.054%	2	0.207%	\$14,353,031
0.0000	25321	Metropolitan Drt Prop & Cas Ins Co	0.027%	1	0.000%	\$0
0.0000	34339	Metropolitan Grp Prop & Cas Ins Co	0.027%	1	0.000%	\$0
0.0000	26298	Metropolitan Prop & Cas Ins Co	0.027%	1	0.000%	(\$814,699)
0.4381	12957	Modern USA Ins Co	0.162%	6	0.369%	\$25,595,523
0.0000	11991	National Cas Co	0.027%	1	0.000%	\$0
0.0000	20052	National Liab & Fire Ins Co	0.270%	10	0.000%	\$0

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	34789	21st Century Centennial Ins Co	0.000%	0	0.015%	\$383,314
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.000%	\$2,903
0.0000	11072	ACA Home Ins Corp	0.000%	0	0.000%	\$5,260
0.0000	12833	AIX Specialty Ins Co	0.000%	0	0.043%	\$1,081,861
0.0000	12196	ASI Assur Corp	0.000%	0	0.016%	\$403,081
0.0000	11059	ASI Lloyds	0.000%	0	0.000%	\$2,050
0.0000	13142	ASI Preferred Ins Corp	0.000%	0	0.007%	\$165,593
0.0000	29530	AXA Art Ins Corp	0.000%	0	0.084%	\$2,109,210
0.0000	33022	AXA Ins Co	0.000%	0	0.026%	\$661,288
0.0000	20370	AXIS Reins Co	0.000%	0	0.215%	\$5,374,577
20.2648	26620	AXIS Surplus Ins Co	0.980%	1	0.048%	\$1,210,491
0.0000	22667	Ace Amer Ins Co	0.000%	0	2.584%	\$64,646,819
0.0000	20702	Ace Fire Underwriters Ins Co	0.000%	0	0.014%	\$359,473
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.005%	\$123,507
0.0000	20699	Ace Prop & Cas Ins Co	0.000%	0	0.007%	\$163,287
0.0000	10324	Addison Ins Co	0.000%	0	0.018%	\$443,389
0.0000	24856	Admiral Ins Co	0.000%	0	0.000%	\$11,982
67.1772	39381	Adriatic Ins Co	0.980%	1	0.015%	\$365,159
0.0000	36153	Aetna Ins Co of CT	0.000%	0	0.003%	\$85,692
0.0000	10014	Affiliated Fm Ins Co	0.000%	0	0.220%	\$5,507,154
0.0000	35300	Allianz Global Risks US Ins Co	0.000%	0	0.162%	\$4,062,630
0.0000	42579	Allied Prop & Cas Ins Co	0.000%	0	0.018%	\$453,775
0.0000	19232	Allstate Ins Co	0.000%	0	0.032%	\$793,223
0.0000	17230	Allstate Prop & Cas Ins Co	0.000%	0	0.267%	\$6,680,806
2.2002	19720	American Alt Ins Corp	0.980%	1	0.446%	\$11,149,382
0.0000	21849	American Automobile Ins Co	0.000%	0	0.196%	\$4,908,855
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.432%	\$10,815,816
0.0000	12601	American Capital Assur Corp	0.000%	0	2.056%	\$51,448,000
1.5374	20427	American Cas Co Of Reading PA	0.980%	1	0.638%	\$15,955,817
0.1506	12968	American Coastal Ins Co	0.980%	1	6.511%	\$162,907,122
0.0000	19690	American Economy Ins Co	0.000%	0	0.630%	\$15,755,401
0.0000	35351	American Empire Surplus Lines Ins Co	0.000%	0	0.037%	\$926,205
0.0000	23450	American Family Home Ins Co	0.000%	0	0.015%	\$367,175
0.0000	24066	American Fire & Cas Co	0.000%	0	0.035%	\$872,267
0.0000	26247	American Guar & Liab Ins	0.000%	0	0.163%	\$4,080,558
0.0000	19380	American Home Assur Co	0.000%	0	0.829%	\$20,745,739
0.0000	21857	American Ins Co	0.000%	0	0.315%	\$7,887,219
0.0000	23469	American Modern Home Ins Co	0.000%	0	0.011%	\$263,367
0.0000	12314	American Modern Ins Co of FL	0.980%	1	0.000%	\$0
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	0.032%	\$789,432
0.0000	12190	American Pet Ins Co	0.000%	0	0.003%	\$85,015
0.0000	19615	American Reliable Ins Co	0.000%	0	0.095%	\$2,377,452
0.0000	19631	American Road Ins Co	0.000%	0	0.007%	\$177,055
0.0000	39969	American Safety Cas Ins Co	0.000%	0	0.000%	\$6,629
0.0000	25433	American Safety Ind Co	0.000%	0	0.021%	\$527,287
0.0000	33103	American Safety Ins Co	0.000%	0	0.033%	\$831,271
0.0000	42978	American Security Ins Co	0.000%	0	0.000%	\$7,292
0.0000	41998	American Southern Home Ins Co	0.000%	0	0.068%	\$1,689,326
0.0000	10235	American Southern Ins Co	0.000%	0	0.033%	\$820,116
0.0000	19704	American States Ins Co	0.000%	0	0.573%	\$14,330,760
0.0000	10872	American Strategic Ins Corp	0.000%	0	0.842%	\$21,061,095

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12359	American Traditions Ins Co	0.000%	0	0.002%	\$52,164
0.0000	35912	American Western Home Ins Co	0.000%	0	0.073%	\$1,829,542
0.0000	40142	American Zurich Ins Co	0.000%	0	0.171%	\$4,281,113
0.0000	19488	Amerisure Ins Co	0.000%	0	0.046%	\$1,146,546
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.327%	\$8,176,314
0.0000	27928	Amex Assur Co	0.000%	0	0.419%	\$10,493,881
0.0000	19976	Amica Mut Ins Co	0.000%	0	0.051%	\$1,286,913
0.0000	10316	Appalachian Ins Co	0.000%	0	0.154%	\$3,864,769
0.0000	11150	Arch Ins Co	0.000%	0	0.141%	\$3,519,342
15.3204	21199	Arch Speciaity Ins Co	0.980%	1	0.064%	\$1,601,156
0.0000	19860	Argonaut Great Central Ins Co	0.000%	0	0.017%	\$413,589
0.0000	19801	Argonaut Ins Co	0.000%	0	0.066%	\$1,644,237
0.0000	19828	Argonaut Midwest Ins Co	0.000%	0	0.000%	\$829
0.0000	13038	Ark Royal Ins Co	0.000%	0	0.001%	\$36,521
0.0000	41459	Armed Forces Ins Exch	0.000%	0	0.032%	\$798,943
40.5322	10717	Aspen Specialty Ins Co	0.980%	1	0.024%	\$605,206
0.0000	21865	Associated Ind Corp	0.000%	0	0.260%	\$6,506,750
0.0000	35629	Association Cas Ins Co	0.000%	0	0.000%	\$2,866
0.0000	19305	Assurance Co Of Amer	0.000%	0	1.579%	\$39,518,197
154.2847	42846	Atlantic Cas Ins Co	0.980%	1	0.006%	\$158,994
0.0000	19895	Atlantic Mut Ins Co	0.000%	0	0.006%	\$162,291
0.0000	27154	Atlantic Specialty Ins Co	0.000%	0	0.010%	\$238,584
0.0000	12813	Auto Club Ins Co of FL	0.000%	0	0.003%	\$64,734
0.0000	18988	Auto Owners Ins Co	0.000%	0	0.123%	\$3,085,948
0.0000	19062	Automobile Ins Co Of Hartford CT	0.000%	0	0.004%	\$91,829
0.0000	37273	Axis Ins Co	0.000%	0	0.044%	\$1,107,664
0.0000	38245	BCS Ins Co	0.000%	0	0.094%	\$2,341,083
22.5239	24813	Balboa Ins Co	0.980%	1	0.044%	\$1,089,080
273.2684	33162	Bankers Ins Co	1.961%	2	0.007%	\$179,533
0.0000	20095	Bituminous Cas Corp	0.000%	0	0.031%	\$766,108
0.0000	20109	Bituminous Fire & Marine Ins Co	0.000%	0	0.008%	\$191,406
0.0000	13528	Brotherhood Mut Ins Co	0.000%	0	0.006%	\$146,786
0.0000	23620	Burlington Ins Co	0.000%	0	0.011%	\$269,168
0.0000	21946	Camden Fire Ins Assoc	0.000%	0	0.024%	\$590,436
0.0000	10464	Canal Ins Co	0.000%	0	0.031%	\$768,419
0.0000	32930	Capacity Ins Co	0.000%	0	0.144%	\$3,594,008
0.0000	10472	Capitol Ind Corp	0.000%	0	0.000%	\$2,849
0.0000	10328	Capitol Specialty Ins Corp	0.000%	0	0.002%	\$38,610
0.0000	10510	Carolina Cas Ins Co	0.000%	0	0.016%	\$393,858
0.0000	10835	Castle Key Ind Co	0.000%	0	0.027%	\$666,652
0.0000	30511	Castle Key Ins Co	0.000%	0	0.449%	\$11,223,839
0.0000	40134	Castlepoint Natl Ins Co	0.000%	0	0.013%	\$317,957
0.0000	11255	Caterpillar Ins Co	0.000%	0	0.014%	\$354,363
0.0000	19518	Catlin Ins Co	0.000%	0	0.117%	\$2,915,687
0.0000	15989	Catlin Specialty Ins Co	0.000%	0	0.028%	\$707,423
0.0000	19909	Centennial Ins Co	0.000%	0	0.004%	\$107,162
0.0000	34274	Central States Ind Co Of Omaha	0.000%	0	0.005%	\$123,711
7.8501	36951	Century Surety Co	1.961%	2	0.250%	\$6,249,665
1.6646	25615	Charter Oak Fire Ins Co	0.980%	1	0.589%	\$14,736,607
0.0000	19402	Chartis Prop Cas Co	0.000%	0	0.291%	\$7,290,524
0.0000	26883	Chartis Specialty Ins Co	0.000%	0	0.000%	\$1,000

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	10499	Chrysler Ins Co	0.000%	0	0.000%	\$11,245
0.7269	38989	Chubb Custom Ins Co	0.980%	1	1.349%	\$33,747,760
0.0000	10052	Chubb Natl Ins Co	0.000%	0	0.005%	\$124,775
0.0000	18767	Church Mut Ins Co	0.000%	0	0.336%	\$8,409,931
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.379%	\$9,494,015
0.0000	10064	Citizens Prop Ins Corp	12.745%	13	0.000%	\$0
0.0000	34347	Colonial Amer Cas & Surety Co	0.000%	0	0.001%	\$14,739
5.9300	39993	Colony Ins Co	1.961%	2	0.331%	\$8,273,341
6.3661	31127	Columbia Cas Co	0.980%	1	0.154%	\$3,853,280
0.0000	19410	Commerce & Industry Ins Co	0.000%	0	0.014%	\$339,762
0.0000	12566	Commercial Ins Alliance Recip Ins C	0.000%	0	0.038%	\$952,321
0.0000	10220	Commonwealth Ins Co Of Amer	0.000%	0	0.003%	\$73,499
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.154%	\$3,845,543
0.0000	13124	Companion Specialty Ins Co	0.000%	0	0.125%	\$3,132,554
0.0000	20443	Continental Cas Co	0.000%	0	3.175%	\$79,452,170
0.0000	35289	Continental Ins Co	0.000%	0	1.449%	\$36,245,738
0.0000	20966	Cotton States Mut Ins Co	0.000%	0	0.010%	\$245,868
0.0000	31348	Crum & Forster Ind Co	0.000%	0	0.000%	\$5,076
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.185%	\$4,638,759
0.0000	10953	Cypress Prop & Cas Ins Co	0.000%	0	0.000%	\$11,477
0.0000	35483	Daily Underwriters Of Amer	0.000%	0	0.014%	\$342,605
0.0000	35408	Delos Ins Co	0.000%	0	0.007%	\$171,113
0.0000	42587	Depositors Ins Co	0.000%	0	0.087%	\$2,177,203
0.0000	42048	Diamond State Ins Co	0.000%	0	0.068%	\$1,711,580
0.0000	36463	Discover Prop & Cas Ins Co	0.000%	0	0.002%	\$56,746
0.0000	21261	Electric Ins Co	0.000%	0	0.005%	\$127,697
0.0000	25186	Emc Prop & Cas Ins Co	0.000%	0	0.000%	\$625
0.0000	21326	Empire Fire & Marine Ins Co	0.000%	0	0.051%	\$1,268,685
0.0000	21334	Empire Ind Ins Co	0.000%	0	3.365%	\$84,207,403
0.0000	20648	Employers Fire Ins Co	0.000%	0	0.090%	\$2,248,728
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.056%	\$1,406,767
0.0000	21415	Employers Mut Cas Co	0.000%	0	0.002%	\$49,963
0.0000	11996	Encompass Floridian Ind Co	0.000%	0	0.009%	\$221,586
0.0000	11993	Encompass Floridian Ins Co	0.000%	0	0.021%	\$517,565
0.0000	41718	Endurance Amer Specialty Ins Co	0.000%	0	0.001%	\$15,870
0.0000	37915	Essentia Ins Co	0.000%	0	0.014%	\$339,798
5.1041	39020	Essex Ins Co	1.961%	2	0.384%	\$9,612,091
0.0000	35378	Evanston Ins Co	0.000%	0	0.057%	\$1,432,588
0.0000	10851	Everest Ind Ins Co	0.980%	1	0.000%	\$0
0.0000	10120	Everest Natl Ins Co	0.000%	0	0.056%	\$1,403,255
0.0000	44792	Executive Risk Speciality Ins Co	0.000%	0	0.000%	\$8,443
0.0000	12842	FCCI Advantage Ins Co	0.000%	0	0.051%	\$1,287,631
0.0000	33472	FCCI Commercial Ins Co	0.000%	0	0.354%	\$8,851,643
0.0000	10178	FCCI Ins Co	0.000%	0	0.130%	\$3,251,466
0.0000	21482	Factory Mut Ins Co	0.000%	0	0.801%	\$20,035,474
0.0000	13838	Farmland Mut Ins Co	0.000%	0	0.003%	\$70,686
0.0000	20281	Federal Ins Co	0.000%	0	2.914%	\$72,918,096
0.0000	13935	Federated Mut Ins Co	0.000%	0	0.231%	\$5,785,730
0.0000	11118	Federated Rural Electric Ins Exch	0.000%	0	0.006%	\$161,916
0.0000	28304	Federated Serv Ins Co	0.000%	0	0.001%	\$23,194
0.0000	39306	Fidelity & Deposit Co Of MD	0.000%	0	0.035%	\$869,738

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	16578	Fidelity Natl Prop & Cas Ins Co	0.000%	0	0.001%	\$12,949
0.8191	21873	Firemans Fund Ins Co	1.961%	2	2.394%	\$59,898,654
0.0000	39640	Firemans Fund Ins Co Of OH	0.000%	0	0.001%	\$29,167
0.0000	37710	First Amer Prop & Cas Ins Co	0.000%	0	0.000%	\$1,859
0.0000	29980	First Colonial Ins Co	0.000%	0	0.002%	\$42,613
0.0000	10347	First Commercial Ins Co	1.961%	2	0.000%	\$0
0.0000	13990	First Community Ins Co	0.000%	0	0.723%	\$18,094,862
0.0000	10647	First Floridian Auto & Home Ins Co	0.000%	0	0.021%	\$518,143
0.0000	10149	First Home Ins Co	0.000%	0	0.008%	\$191,882
0.0000	33588	First Liberty Ins Corp	0.000%	0	0.022%	\$555,998
8761.8800	10657	First Mercury Ins Co	2.941%	3	0.000%	\$8,399
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.188%	\$4,697,008
0.0000	34916	First Specialty Ins Corp	0.000%	0	0.001%	\$22,949
0.0000	21817	Florida Farm Bur Gen Ins Co	0.000%	0	0.326%	\$8,158,636
1630.6800	10132	Florida Peninsula Ins Co	0.980%	1	0.001%	\$15,043
0.0000	11185	Foremost Ins Co Grand Rapids MI	0.000%	0	0.004%	\$107,183
0.0000	10833	Gemini Ins Co	0.000%	0	0.011%	\$263,545
0.0000	24414	General Cas Co Of WI	0.000%	0	0.002%	\$40,140
0.0000	24732	General Ins Co Of Amer	0.000%	0	0.124%	\$3,094,930
535.8428	37362	General Star Ind Co	0.980%	1	0.002%	\$45,779
0.0000	11231	Generali Us Branch	0.000%	0	0.025%	\$618,232
0.0000	11258	Georgia Cas & Surety Co	0.000%	0	0.000%	\$1,764
0.0000	43265	Gramercy Ins Co	0.000%	0	0.019%	\$465,816
10.0456	16870	Granada Ins Co	1.961%	2	0.195%	\$4,883,806
0.0000	23809	Granite State Ins Co	0.000%	0	0.100%	\$2,497,588
0.0000	25984	Graphic Arts Mut Ins Co	0.000%	0	0.000%	\$3,510
0.0000	26832	Great Amer Alliance Ins Co	0.000%	0	0.005%	\$129,216
0.0000	26344	Great Amer Assur Co	0.000%	0	0.251%	\$6,271,862
0.0000	37532	Great Amer E&S Ins Co	0.000%	0	0.000%	\$12,407
5.6605	16691	Great Amer Ins Co	0.980%	1	0.173%	\$4,333,619
0.0000	22136	Great Amer Ins Co of NY	0.000%	0	1.266%	\$31,678,146
0.0000	33723	Great Amer Spirit Ins Co	0.000%	0	0.001%	\$13,977
0.0000	25224	Great Divide Ins Co	0.000%	0	0.026%	\$639,846
0.0000	20303	Great Northern Ins Co	0.000%	0	0.194%	\$4,863,432
0.0000	11371	Great West Cas Co	0.000%	0	0.016%	\$406,971
0.0000	22322	Greenwich Ins Co	0.000%	0	0.001%	\$13,687
0.0000	42331	Guideone Amer Ins Co	0.000%	0	0.009%	\$228,262
0.0000	42803	Guideone Elite Ins Co	0.000%	0	0.613%	\$15,331,065
0.0000	15032	Guideone Mut Ins Co	0.000%	0	0.179%	\$4,470,311
0.0000	14559	Guideone Specialty Mut Ins Co	0.000%	0	0.068%	\$1,692,779
0.0000	12237	Gulfstream Prop & Cas Ins Co	0.000%	0	0.001%	\$34,350
0.0000	36064	Hanover Amer Ins Co	0.000%	0	0.072%	\$1,803,006
0.0000	22292	Hanover Ins Co	0.000%	0	0.597%	\$14,928,341
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.003%	\$73,510
0.0000	13382	Harleysville Atlantic Ins Co	0.000%	0	0.004%	\$94,652
0.0000	14168	Harleysville Mut Ins Co	0.000%	0	0.025%	\$627,049
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.018%	\$450,782
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.719%	\$17,990,577
1.2116	19682	Hartford Fire In Co	0.980%	1	0.809%	\$20,247,061
0.0000	37478	Hartford Ins Co Of The Midwest	0.000%	0	0.073%	\$1,819,718
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.309%	\$7,721,925

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11452	Hartford Steam Boil Inspec & Ins Co	0.000%	0	0.108%	\$2,690,200
0.0000	29890	Hartford Steam Boil Inspec Ins Co CT	0.000%	0	0.000%	\$953
0.0000	30104	Hartford Underwriters Ins Co	0.000%	0	0.043%	\$1,078,788
0.0000	32077	Heritage Cas Ins Co	0.000%	0	0.003%	\$69,001
17.2137	18376	Hermitage Ins Co	0.980%	1	0.057%	\$1,425,050
0.0000	12306	Hillcrest Ins Co	0.000%	0	0.004%	\$98,692
0.0000	10200	Hiscox Ins Co Inc	0.000%	0	0.006%	\$161,536
0.0000	34452	Homeland Ins Co of NY	0.000%	0	0.002%	\$55,000
0.0000	22578	Horace Mann Ins Co	0.000%	0	0.000%	\$910
0.0000	10069	Housing Authority Prop A Mut Co	0.000%	0	0.000%	\$34
0.0000	42374	Houston Cas Co	0.000%	0	0.032%	\$798,179
0.0000	25054	Hudson Ins Co	0.000%	0	0.003%	\$76,336
0.0000	37079	Hudson Specialty Ins Co	0.000%	0	0.103%	\$2,570,481
0.0000	23817	Illinois Natl Ins Co	0.000%	0	0.038%	\$943,788
0.0000	27960	Illinois Union Ins Co	0.000%	0	0.281%	\$7,024,990
0.0000	43575	Indemnity Ins Co Of North Amer	0.000%	0	0.303%	\$7,586,863
0.0000	36940	Indian Harbor Ins Co	0.000%	0	0.010%	\$241,949
0.0000	14265	Indiana Lumbermens Mut Ins Co	0.000%	0	0.002%	\$60,166
24.1607	19429	Insurance Co Of The State Of PA	0.980%	1	0.041%	\$1,015,298
0.0000	27847	Insurance Co Of The West	0.000%	0	0.001%	\$30,013
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.157%	\$3,920,466
0.0000	22829	Interstate Fire & Cas Co	0.000%	0	0.000%	\$7,650
0.0000	23647	Ironshore Ind Inc	0.000%	0	0.001%	\$12,954
0.0000	25445	Ironshore Specialty Ins Co	0.980%	1	0.000%	\$0
0.0000	12203	James River Ins Co	0.000%	0	0.001%	\$21,026
0.0000	14354	Jewelers Mut Ins Co	0.000%	0	0.444%	\$11,108,322
0.0000	33600	LM Ins Corp	0.000%	0	0.025%	\$620,581
67.8172	26077	Lancer Ins Co	0.980%	1	0.014%	\$361,713
0.0000	33138	Landmark Amer Ins Co	0.000%	0	0.379%	\$9,484,156
3.0291	19437	Lexington Ins Co	2.941%	3	0.971%	\$24,294,628
0.0000	42404	Liberty Ins Corp	0.000%	0	0.001%	\$20,048
0.0000	19917	Liberty Ins Underwriters Inc	0.000%	0	0.011%	\$279,040
0.0000	23035	Liberty Mut Fire Ins Co	0.000%	0	0.171%	\$4,273,444
0.0000	23043	Liberty Mut Ins Co	0.000%	0	3.182%	\$79,608,958
0.0000	10725	Liberty Surplus Ins Corp	0.000%	0	0.001%	\$23,369
0.0000	33855	Lincoln Gen Ins Co	0.000%	0	0.001%	\$22,299
0.0000	23108	Lumbermens Underwriting Alliance	0.000%	0	0.003%	\$80,919
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.004%	\$98,903
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.206%	\$5,148,158
0.0000	11066	MSA Ins Co	0.000%	0	0.368%	\$9,204,923
0.0000	37974	MT Hawley Ins Co	0.000%	0	0.008%	\$195,637
0.0000	33502	Machinery Ins Inc Assessable Mut Co	0.000%	0	0.000%	\$908
0.0000	37745	Maiden Specialty Ins Co	0.000%	0	0.003%	\$73,487
2.2154	34932	Mapfre Ins Co of Fl	0.980%	1	0.443%	\$11,072,546
2.2843	28932	Markel Amer Ins Co	0.980%	1	0.429%	\$10,738,552
0.0000	38970	Markel Ins Co	0.000%	0	0.107%	\$2,669,841
0.0000	19356	Maryland Cas Co	0.000%	0	1.289%	\$32,251,637
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.156%	\$3,902,843
0.0000	21296	Max Amer Ins Co	0.000%	0	0.128%	\$3,208,943
0.0000	33189	Max Specialty Ins Co	0.000%	0	0.055%	\$1,385,161
0.0000	26743	Maxum Ind Co	0.000%	0	0.020%	\$512,335

Complaints Year: 2009 Total Complaints for Index: 102  
**Policy Type: Commercial Property**  
 Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	31968	Merastar Ins Co	0.000%	0	0.000%	\$5,457
0.0000	40169	Metropolitan Cas Ins Co	0.000%	0	0.011%	\$266,305
0.0000	26298	Metropolitan Prop & Cas Ins Co	0.000%	0	0.011%	\$276,608
49.3215	23418	Mid Continent Cas Co	0.980%	1	0.020%	\$497,356
0.0000	23434	Middlesex Ins Co	0.000%	0	0.007%	\$184,681
0.0000	20362	Mitsui Sumitomo Ins Co of Amer	0.000%	0	0.046%	\$1,162,589
0.0000	22551	Mitsui Sumitomo Ins USA Inc	0.000%	0	0.006%	\$142,064
0.0000	12957	Modern USA Ins Co	0.000%	0	0.001%	\$23,052
0.0000	36838	Montpelier US Ins Co	0.000%	0	0.002%	\$52,973
98.7196	26522	Mount Vernon Fire Ins Co	0.980%	1	0.010%	\$248,485
0.0000	23663	National Amer Ins Co	0.000%	0	0.000%	\$250
0.0000	11991	National Cas Co	0.000%	0	0.112%	\$2,793,597
27.4157	15679	National Fire & Ind Exch	0.980%	1	0.036%	\$894,757
0.0000	20079	National Fire & Marine Ins Co	0.000%	0	0.175%	\$4,370,867
0.0000	20478	National Fire Ins Co Of Hartford	0.000%	0	0.094%	\$2,341,228
7.0161	12216	National Grp Ins Co	1.961%	2	0.279%	\$6,992,626
0.0000	42137	National Ind Co Of The South	0.000%	0	0.013%	\$325,243
0.0000	32620	National Interstate Ins Co	0.000%	0	0.026%	\$657,038
29.8021	20052	National Liab & Fire Ins Co	10.784%	11	0.362%	\$9,054,178
0.0000	12114	National Security Fire & Cas Co	0.000%	0	0.004%	\$105,551
0.0000	22608	National Specialty Ins Co	0.000%	0	0.019%	\$475,300
0.0000	21881	National Surety Corp	0.000%	0	0.311%	\$7,780,887
0.0000	20141	National Trust Ins Co	0.000%	0	0.023%	\$568,361
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	0.944%	\$23,621,515
0.0000	28223	Nationwide Agribusiness Ins Co	0.000%	0	0.031%	\$769,357
0.0000	25453	Nationwide Ins Co Of Amer	0.000%	0	0.015%	\$384,306
0.0000	10948	Nationwide Ins Co Of FL	0.000%	0	0.098%	\$2,448,990
0.0000	23779	Nationwide Mut Fire Ins Co	0.000%	0	0.421%	\$10,522,530
0.0000	23787	Nationwide Mut Ins Co	0.000%	0	0.459%	\$11,476,062
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.082%	\$2,063,145
0.0000	17370	Nautilus Ins Co	0.000%	0	0.009%	\$220,517
2.6042	42307	Navigators Ins Co	0.980%	1	0.376%	\$9,419,570
0.0000	36056	Navigators Specialty Ins Co	0.000%	0	0.089%	\$2,227,197
0.0000	23841	New Hampshire Ins Co	0.000%	0	0.618%	\$15,459,229
0.0000	16608	New York Marine & Gen Ins Co	0.000%	0	0.146%	\$3,665,349
0.0000	27073	Nipponkoa Ins Co Ltd US Br	0.000%	0	0.000%	\$8,934
0.0000	25038	North Amer Capacity Ins Co	0.000%	0	0.004%	\$104,171
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.040%	\$992,171
0.0000	39462	North Pointe Cas Ins Co	0.000%	0	0.008%	\$197,496
0.0000	27740	North Pointe Ins Co	0.000%	0	0.074%	\$1,852,498
0.0000	21105	North River Ins Co	0.000%	0	0.018%	\$454,221
0.0000	38369	Northern Assur Co Of Amer	0.000%	0	0.598%	\$14,960,715
0.0000	12568	Northern Capital Ins Co	0.000%	0	0.043%	\$1,072,922
0.0000	19372	Northern Ins Co Of NY	0.000%	0	0.313%	\$7,824,725
0.0000	27987	Northfield Ins Co	0.000%	0	0.001%	\$26,681
0.0000	24015	Northland Ins Co	0.000%	0	0.101%	\$2,538,272
2.7534	42552	Nova Cas Co	0.980%	1	0.356%	\$8,908,994
11.7797	23248	Occidental Fire & Cas Co Of NC	0.980%	1	0.083%	\$2,082,423
0.0000	24074	Ohio Cas Ins Co	0.000%	0	0.133%	\$3,333,211
0.0000	26565	Ohio Ind Co	0.000%	0	0.002%	\$45,068
0.0000	40231	Old Dominion Ins Co	0.000%	0	1.530%	\$38,276,436

Complaints Year: 2009 Total Complaints for Index: 102  
Policy Type: Commercial Property  
Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	24147	Old Republic Ins Co	0.000%	0	1.228%	\$30,734,260
0.0000	12954	Olympus Ins Co	0.000%	0	0.004%	\$87,994
0.0000	38644	Omega Ins Co	0.000%	0	0.007%	\$183,296
0.0000	12961	Omega US Ins Inc	0.000%	0	0.097%	\$2,436,237
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.055%	\$1,377,683
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.015%	\$372,546
0.0000	32700	Owners Ins Co	0.000%	0	0.066%	\$1,655,756
0.0000	22748	Pacific Employers Ins Co	0.000%	0	0.000%	\$1,535
0.0000	20346	Pacific Ind Co	0.000%	0	0.203%	\$5,091,309
0.0000	10046	Pacific Ins Co Ltd	0.000%	0	0.051%	\$1,275,838
0.0000	37850	Pacific Specialty Ins Co	0.000%	0	0.004%	\$92,194
0.0000	23442	Patriot Gen Ins Co	0.000%	0	0.008%	\$200,604
11.8053	32859	Penn Amer Ins Co	1.961%	2	0.166%	\$4,155,820
0.0000	14974	Pennsylvania Lumbermens Mut Ins	0.000%	0	0.009%	\$226,409
0.0000	12262	Pennsylvania Manufacturers Assoc Ins	0.000%	0	0.114%	\$2,853,586
0.0000	14990	Pennsylvania Natl Mut Cas Ins Co	0.000%	0	0.000%	\$573
0.0000	18058	Philadelphia Ind Ins Co	0.000%	0	0.745%	\$18,639,925
0.0000	23850	Philadelphia Ins Co	0.000%	0	0.025%	\$621,390
1.5167	25623	Phoenix Ins Co	0.980%	1	0.646%	\$16,173,282
0.0000	18619	Platte River Ins Co	0.000%	0	0.006%	\$138,339
0.0000	37257	Praetorian Ins Co	0.000%	0	0.203%	\$5,091,235
0.0000	12588	Prime Ins Co	0.000%	0	0.002%	\$52,727
0.0000	10786	Princeton Excess & Surplus Lines Ins	0.000%	0	1.311%	\$32,800,260
0.0000	12873	Privilege Underwriters Recp Exch	0.000%	0	0.071%	\$1,770,403
0.0000	24252	Progressive Amer Ins Co	0.000%	0	0.620%	\$15,524,398
0.0000	10193	Progressive Express Ins Co	0.000%	0	1.332%	\$33,334,753
0.0000	10192	Progressive Select Ins Co	0.000%	0	0.485%	\$12,126,530
0.0000	34690	Property & Cas Ins Co Of Hartford	0.000%	0	0.003%	\$74,310
2.4041	39217	QBE Ins Corp	1.961%	2	0.816%	\$20,407,289
0.0000	11515	QBE Specialty Ins Co	0.000%	0	4.017%	\$100,505,709
0.0000	13056	RLI Ins Co	0.000%	0	0.194%	\$4,861,470
0.0000	22314	RSUI Ind Co	0.000%	0	0.006%	\$144,403
0.0000	24449	Regent Ins Co	0.000%	0	0.007%	\$183,827
0.0000	36684	Riverport Ins Co	0.000%	0	0.000%	\$10,804
14.2277	28053	Rockhill Ins Co	0.980%	1	0.069%	\$1,724,131
0.0000	35505	Rockwood Cas Ins Co	0.000%	0	0.015%	\$370,909
0.0000	12538	Royal Palm Ins Co	0.000%	0	0.036%	\$905,095
0.0000	24740	Safeco Ins Co Of Amer	0.000%	0	0.127%	\$3,175,743
0.0000	40460	Sagamore Ins Co	0.000%	0	0.444%	\$11,111,290
0.0000	16551	Savers Prop & Cas Ins Co	0.000%	0	0.006%	\$158,166
0.0000	15580	Scottsdale Ind Co	0.000%	0	0.000%	\$7,440
0.8107	41297	Scottsdale Ins Co	0.980%	1	1.209%	\$30,257,976
0.0000	37923	Seaworthy Ins Co	0.000%	0	0.016%	\$392,438
0.0000	10054	Securian Cas Co	0.000%	0	0.167%	\$4,172,225
0.0000	39926	Selective Ins Co Of The Southeast	0.000%	0	0.001%	\$23,721
27.4420	10936	Seneca Ins Co Inc	0.980%	1	0.036%	\$893,899
0.0000	10729	Seneca Specialty Ins Co	0.000%	0	0.037%	\$915,591
0.0000	11000	Sentinel Ins Co Ltd	0.000%	0	0.009%	\$237,497
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.003%	\$70,871
0.0000	21180	Sentry Select Ins Co	0.000%	0	0.092%	\$2,297,045
0.0000	36560	Service Ins Co	0.000%	0	0.146%	\$3,640,558

Complaints Year: 2009 Total Complaints for Index: 102  
**Policy Type: Commercial Property**  
 Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37672	Seven Seas Ins Co Inc	0.000%	0	0.682%	\$17,069,046
0.0000	20974	Shield Ins Co	0.000%	0	0.001%	\$13,074
0.0000	11126	Sompo Japan Ins Co of Amer	0.000%	0	0.053%	\$1,333,719
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.344%	\$8,599,468
0.0000	20613	Sparta Ins Co	0.000%	0	0.012%	\$296,615
0.0000	11844	St Johns Ins Co Inc	0.000%	0	0.015%	\$380,877
0.0000	24767	St Paul Fire & Marine Ins Co	0.000%	0	1.012%	\$25,310,390
0.0000	24775	St Paul Guardian Ins Co	0.000%	0	0.002%	\$47,985
0.0000	24791	St Paul Mercury Ins Co	0.000%	0	0.001%	\$28,926
0.0000	19224	St Paul Protective Ins Co	0.000%	0	0.000%	\$4,141
0.0000	30481	St Paul Surplus Lines Ins Co	0.000%	0	0.001%	\$12,552
0.0000	19070	Standard Fire Ins Co	0.000%	0	0.127%	\$3,172,896
0.0000	18023	Star Ins Co	0.000%	0	0.021%	\$520,547
0.0000	40045	Starnet Ins Co	0.000%	0	0.059%	\$1,481,083
0.0000	38318	Starr Ind & Liab Co	0.000%	0	0.181%	\$4,540,242
0.0000	11502	State Auto FL Ins Co	0.000%	0	0.037%	\$921,032
0.0000	25127	State Auto Prop & Cas Ins Co	0.000%	0	0.000%	\$2,148
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.000%	\$11,058
1.1945	10739	State Farm FL Ins Co	4.902%	5	4.104%	\$102,681,751
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.161%	\$4,030,138
0.0000	26387	Steadfast Ins Co	0.000%	0	1.504%	\$37,632,558
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.230%	\$5,758,426
22.4605	10340	Stonington Ins Co	0.980%	1	0.044%	\$1,092,154
6.0214	10860	Sunshine State Ins Co	0.980%	1	0.163%	\$4,073,871
0.0000	12866	T H E Ins Co	0.000%	0	0.026%	\$638,783
0.0000	22683	Teachers Ins Co	0.000%	0	0.007%	\$164,717
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.155%	\$3,872,679
917.2623	44776	Torus Specialty Ins Co	0.980%	1	0.001%	\$26,743
0.0000	29050	Tower Hill Preferred Ins Co	0.000%	0	0.013%	\$336,869
0.0000	11027	Tower Hill Prime Ins Co	0.000%	0	0.019%	\$479,066
0.0000	12011	Tower Hill Select Ins Co	0.000%	0	0.017%	\$422,876
3.8757	44300	Tower Ins Co Of NY	0.980%	1	0.253%	\$6,329,266
0.0000	28886	Transguard Ins Co Of Amer Inc	0.000%	0	0.008%	\$199,579
0.0000	20494	Transportation Ins Co	0.000%	0	0.109%	\$2,733,307
0.0000	29696	Travelers Excess & Surplus Lines Co	0.000%	0	0.110%	\$2,750,477
0.0000	27998	Travelers Home & Marine Ins Co	0.000%	0	0.001%	\$21,546
6.7923	25658	Travelers Ind Co	0.980%	1	0.144%	\$3,611,478
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.124%	\$3,100,861
0.0000	25682	Travelers Ind Co Of CT	0.000%	0	0.233%	\$5,828,998
0.7361	25674	Travelers Prop Cas Co Of Amer	0.980%	1	1.332%	\$33,326,744
0.0000	37982	Tudor Ins Co	0.000%	0	0.002%	\$38,459
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.056%	\$1,407,825
0.0000	25968	USAA Cas Ins Co	0.000%	0	0.244%	\$6,096,264
0.0000	18600	USAA Gen Ind Co	0.000%	0	0.003%	\$79,588
0.0000	37893	Ullico Cas Co	0.000%	0	0.017%	\$422,580
77.3264	13021	United Fire & Cas Co	0.980%	1	0.013%	\$317,231
0.0000	19496	United Fire & Ind Co	0.000%	0	0.000%	\$303
46.8276	13064	United Natl Ins Co	0.980%	1	0.021%	\$523,844
0.0000	10969	United Prop & Cas Ins Co	0.000%	0	0.054%	\$1,362,237
0.0000	21776	United Security Ins Co	0.000%	0	0.000%	\$390
0.0000	25941	United Serv Automobile Assn	0.000%	0	0.459%	\$11,488,631

Complaints Year: 2009 Total Complaints for Index: 102  
**Policy Type: Commercial Property**  
 Premiums Year: 2009 Total Premiums for Index: \$2,502,095,221  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12537	United Specialty Ins Co	0.000%	0	0.055%	\$1,382,365
0.0000	21113	United States Fire Ins Co	0.000%	0	0.145%	\$3,625,628
2.2772	11986	Universal Ins Co of NA	0.980%	1	0.431%	\$10,772,306
0.0000	10861	Universal Prop & Cas Ins	0.000%	0	0.002%	\$56,057
0.0000	12573	Universal Specialty Ins Co	0.000%	0	0.149%	\$3,725,593
0.0000	41181	Universal Underwriters Ins Co	0.000%	0	0.003%	\$76,786
0.0000	17159	Usf Ins Co	0.000%	0	0.000%	\$11,416
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.001%	\$14,711
0.0000	26611	Valiant Ins Co	0.000%	0	0.009%	\$220,403
0.0000	20508	Valley Forge Ins Co	0.000%	0	0.086%	\$2,157,893
0.0000	21172	Vanliner Ins Co	0.000%	0	0.006%	\$161,113
0.0000	10815	Verlan Fire Ins Co MD	0.000%	0	0.000%	\$694
0.0000	20397	Vigilant Ins Co	0.000%	0	0.110%	\$2,748,768
0.0000	40827	Virginia Surety Co Inc	0.000%	0	0.009%	\$218,750
0.0000	40428	Voyager Ind Ins Co	0.000%	0	0.361%	\$9,037,954
0.0000	26069	Wausau Business Ins Co	0.000%	0	0.015%	\$364,823
0.0000	26042	Wausau Underwriters Ins Co	0.000%	0	0.031%	\$774,463
0.0000	25011	Wesco Ins Co	0.000%	0	0.005%	\$129,591
0.0000	44393	West Amer Ins Co	0.000%	0	0.066%	\$1,658,787
292.8717	21121	Westchester Fire Ins Co	0.980%	1	0.003%	\$83,758
0.0000	10172	Westchester Surplus Lines Ins Co	0.000%	0	0.250%	\$6,245,613
11.5109	37150	Western Heritage Ins Co	0.980%	1	0.085%	\$2,131,047
0.0000	13196	Western World Ins Co	0.000%	0	0.023%	\$565,298
0.0000	24112	Westfield Ins Co	0.000%	0	0.642%	\$16,070,746
17.7429	39845	Westport Ins Corp	0.980%	1	0.055%	\$1,382,543
0.0000	13234	Wilshire Ins Co	0.000%	0	0.026%	\$652,577
0.0000	24554	XL Ins Amer Inc	0.000%	0	0.033%	\$836,630
0.0000	19607	XL Select	0.000%	0	0.000%	\$3,900
0.0000	37885	XL Specialty Ins Co	0.000%	0	0.172%	\$4,291,346
0.0000	30325	Zale Ind Co	0.000%	0	0.007%	\$168,602
0.0000	16535	Zurich Amer Ins Co	0.000%	0	2.390%	\$59,796,281
5.2960	27855	Zurich Amer Ins Co Of IL	0.980%	1	0.185%	\$4,631,843

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.7480	34789	21st Century Centennial Ins Co	0.227%	6	0.303%	\$36,187,580
0.6047	43974	21st Century Ind Ins Co	0.038%	1	0.063%	\$7,461,052
19.1125	12963	21st Century Ins Co	1.247%	33	0.065%	\$7,789,540
0.0000	32220	21st Century N Amer Ins Co	0.000%	0	0.190%	\$22,716,408
0.0000	36587	21st Century Natl Ins Co	0.000%	0	0.039%	\$4,649,368
1.8174	22225	21st Century Preferred Ins Co	0.227%	6	0.125%	\$14,894,493
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.036%	\$4,257,619
2.5800	23833	21st Century Security Ins Co	0.756%	20	0.293%	\$34,972,899
0.0000	19399	AIU Ins Co	0.000%	0	0.003%	\$405,816
0.0000	26620	AXIS Surplus Ins Co	0.038%	1	0.000%	\$0
0.0000	37958	Acceptance Ins Co	0.113%	3	0.000%	\$0
38.5824	11711	Access Ins Co	0.038%	1	0.001%	\$116,930
1170.5900	22667	Ace Amer Ins Co	0.113%	3	0.000%	\$11,562
0.0000	26417	Ace Ins Co Of The Midwest	0.000%	0	0.002%	\$297,668
0.0000	10324	Addison Ins Co	0.000%	0	0.000%	(\$11)
0.0000	39381	Adriatic Ins Co	0.113%	3	0.000%	\$0
0.0000	21431	AequiCap Prop & Cas Ins Co	0.227%	6	0.000%	\$0
0.0000	24619	Aequicap Ins Co	0.491%	13	0.000%	\$0
14.5614	42609	Affirmative Ins Co	0.605%	16	0.042%	\$4,957,139
2.3256	35173	Agency Ins Co Of MD Inc	0.113%	3	0.049%	\$5,819,603
0.0000	35300	Allianz Global Risks US Ins Co	0.038%	1	0.000%	\$0
0.3242	42579	Allied Prop & Cas Ins Co	0.340%	9	1.049%	\$125,237,720
1.0112	41840	Allmerica Fin Benefit Ins Co	0.265%	7	0.262%	\$31,229,907
0.4570	29688	Allstate Fire & Cas Ins Co	1.020%	27	2.233%	\$266,548,734
0.7485	19240	Allstate Ind Co	1.058%	28	1.414%	\$168,773,365
0.6987	19232	Allstate Ins Co	3.477%	92	4.976%	\$594,008,835
0.6925	17230	Allstate Prop & Cas Ins Co	3.855%	102	5.567%	\$664,543,817
2.2600	38156	Alpha Prop & Cas Ins Co	0.265%	7	0.117%	\$13,973,470
0.0000	21849	American Automobile Ins Co	0.000%	0	0.146%	\$17,433,605
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.017%	\$2,068,820
0.0000	20427	American Cas Co Of Reading PA	0.038%	1	0.000%	(\$192)
0.0000	23450	American Family Home Ins Co	0.000%	0	0.010%	\$1,232,508
0.0000	43699	American Federation Ins Co	0.000%	0	0.008%	\$946,766
2.6501	19380	American Home Assur Co	0.076%	2	0.029%	\$3,404,741
0.0000	17957	American Independent Ins Co	0.113%	3	0.000%	(\$4,232)
0.0000	23469	American Modern Home Ins Co	0.000%	0	0.000%	\$11,145
0.0000	39942	American Natl Gen Ins Co	0.000%	0	0.002%	\$269,347
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	0.037%	\$4,443,252
0.0000	19615	American Reliable Ins Co	0.000%	0	0.052%	\$6,244,469
0.0000	42978	American Security Ins Co	0.000%	0	0.053%	\$6,348,066
0.0000	42897	American Serv Ins Co Inc	0.000%	0	0.002%	\$258,967
0.9571	41998	American Southern Home Ins Co	0.038%	1	0.039%	\$4,713,800
0.0000	10790	American Vehicle Ins Co	0.000%	0	0.002%	\$288,121
0.0000	12504	Ameriprise Ins Co	0.113%	3	0.000%	\$0
0.0000	19488	Amerisure Ins Co	0.113%	3	0.000%	(\$10)
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.000%	(\$17)
0.4430	19976	Amica Mut Ins Co	0.265%	7	0.597%	\$71,282,201
4.2731	12615	Apollo Cas Co of FL	0.302%	8	0.071%	\$8,446,145
0.0000	21199	Arch Speciaity Ins Co	0.038%	1	0.000%	\$0
0.0000	19801	Argonaut Ins Co	0.000%	0	0.000%	(\$109)
0.4160	10194	Artisan & Truckers Cas Co	0.076%	2	0.182%	\$21,690,766
6.4681	11558	AssuranceAmerica Ins Co	1.890%	50	0.292%	\$34,874,577
0.0000	19895	Atlantic Mut Ins Co	0.000%	0	0.006%	\$725,252

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12813	Auto Club Ins Co of FL	0.000%	0	0.144%	\$17,133,891
0.3460	41041	Auto Club S Ins Co	0.113%	3	0.328%	\$39,119,473
1.0621	18988	Auto Owners Ins Co	0.189%	5	0.178%	\$21,237,742
0.0000	98167	BCBS Of FL	0.038%	1	0.000%	\$0
0.0000	24813	Balboa Ins Co	0.038%	1	0.000%	\$0
0.0000	33162	Bankers Ins Co	0.000%	0	0.000%	(\$24)
0.0000	20095	Bituminous Cas Corp	0.000%	0	0.000%	(\$1)
40.3952	19658	Bristol W Ins Co	1.776%	47	0.044%	\$5,249,080
0.0000	20117	California Cas Ind Exch	0.076%	2	0.000%	(\$6,233)
1.7052	20125	California Cas Ins Co	0.227%	6	0.133%	\$15,874,513
0.0000	10464	Canal Ins Co	0.038%	1	0.000%	\$0
0.0000	10510	Carolina Cas Ins Co	0.113%	3	0.000%	\$0
0.0000	10835	Castle Key Ind Co	0.076%	2	0.000%	\$0
0.0000	30511	Castle Key Ins Co	0.227%	6	0.000%	\$0
0.0000	19909	Centennial Ins Co	0.000%	0	0.007%	\$802,637
0.0000	36951	Century Surety Co	0.076%	2	0.000%	\$0
1.1207	40258	Chartis Cas Co	0.038%	1	0.034%	\$4,025,535
8.0522	19402	Chartis Prop Cas Co	0.265%	7	0.033%	\$3,921,927
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.087%	\$10,431,833
0.0000	10064	Citizens Prop Ins Corp	0.038%	1	0.000%	\$0
0.1193	19410	Commerce & Industry Ins Co	0.038%	1	0.317%	\$37,829,828
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.001%	\$130,917
0.0000	20443	Continental Cas Co	0.038%	1	0.000%	\$0
0.0000	35289	Continental Ins Co	0.000%	0	0.000%	(\$1,255)
1.2503	18163	Cooperativa D Seguros Multiples PR	0.076%	2	0.060%	\$7,216,754
2.3285	10783	Cornerstone Natl Ins Co	0.076%	2	0.032%	\$3,874,910
0.8304	20966	Cotton States Mut Ins Co	0.151%	4	0.182%	\$21,731,229
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.000%	(\$19)
1.5473	21164	Dairyland Ins Co	0.265%	7	0.171%	\$20,410,021
0.9560	37907	Deerbrook Ins Co	0.038%	1	0.040%	\$4,719,037
0.0848	42587	Depositors Ins Co	0.113%	3	1.338%	\$159,678,816
4.3807	42781	Direct Gen Ins Co	6.085%	161	1.389%	\$165,804,039
0.0000	36463	Discover Prop & Cas Ins Co	0.038%	1	0.000%	\$0
0.0000	22926	Economy Fire & Cas Co	0.000%	0	0.000%	(\$138)
0.0000	40649	Economy Premier Assur Co	0.000%	0	0.021%	\$2,471,311
0.9774	21261	Electric Ins Co	0.076%	2	0.077%	\$9,231,478
0.0000	21326	Empire Fire & Marine Ins Co	0.076%	2	0.000%	\$0
0.0000	20648	Employers Fire Ins Co	0.000%	0	0.000%	(\$1,086)
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.000%	(\$6)
0.7468	11996	Encompass Floridian Ind Co	0.038%	1	0.051%	\$6,040,955
0.0000	11993	Encompass Floridian Ins Co	0.000%	0	0.105%	\$12,522,234
0.9905	15130	Encompass Ind Co	0.151%	4	0.153%	\$18,218,668
0.0000	10071	Encompass Ins Co Of Amer	0.038%	1	0.000%	\$0
3.2500	28746	Equity Ins Co	0.189%	5	0.058%	\$6,940,750
0.0000	26271	Erie Ins Exch	0.038%	1	0.000%	\$0
0.0000	37915	Essentia Ins Co	0.000%	0	0.075%	\$8,971,058
0.0000	39020	Essex Ins Co	0.038%	1	0.000%	\$0
1.0116	25712	Esurance Ins Co	0.907%	24	0.897%	\$107,038,255
0.0000	30210	Esurance Prop & Cas Ins Co	0.151%	4	0.000%	\$0
0.6109	40029	Explorer Ins Co	0.076%	2	0.124%	\$14,771,052
0.0000	20281	Federal Ins Co	0.000%	0	0.158%	\$18,811,121
0.0000	12938	Federal Motor Carriers RRG Inc	0.076%	2	0.000%	\$0
0.0000	13935	Federated Mut Ins Co	0.038%	1	0.000%	\$0

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	27980	Federated Natl Ins Co	0.000%	0	0.002%	\$273,851
0.0000	39306	Fidelity & Deposit Co Of MD	0.000%	0	0.000%	(\$28)
3.8149	25180	Fidelity Natl Ins Co	0.038%	1	0.010%	\$1,182,573
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.000%	(\$637)
3.6671	10336	First Acceptance Ins Co Inc	0.642%	17	0.175%	\$20,914,202
0.0000	29980	First Colonial Ins Co	0.000%	0	0.001%	\$60,716
0.0000	10347	First Commercial Ins Co	0.454%	12	0.000%	\$0
0.0000	41700	First Commercial Transportation & Pr	0.076%	2	0.000%	\$0
0.2629	10647	First Floridian Auto & Home Ins Co	0.189%	5	0.719%	\$85,787,548
0.1214	33588	First Liberty Ins Corp	0.038%	1	0.311%	\$37,156,879
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.000%	(\$1,231)
0.1830	21817	Florida Farm Bur Gen Ins Co	0.151%	4	0.826%	\$98,628,813
0.9294	31216	Florida Farm Bureau Cas Ins Co	0.113%	3	0.122%	\$14,563,128
0.7847	11185	Foremost Ins Co Grand Rapids MI	0.038%	1	0.048%	\$5,749,540
4.9221	11800	Foremost Prop & Cas Ins Co	0.038%	1	0.008%	\$916,562
0.0000	34266	Frontier Ins Co	0.038%	1	0.000%	\$0
3.8042	11044	GMAC Ins Co Online Inc	0.302%	8	0.079%	\$9,487,191
0.6989	21253	Garrison Prop & Cas Ins Co	0.151%	4	0.216%	\$25,821,863
0.0000	28339	Gateway Ins Co	0.038%	1	0.000%	\$0
5.9447	41491	Geico Cas Co	2.948%	78	0.496%	\$59,193,931
0.5679	35882	Geico Gen Ins Co	4.535%	120	7.987%	\$953,373,451
0.6369	22055	Geico Ind Co	2.721%	72	4.272%	\$510,003,110
0.0000	24414	General Cas Co Of WI	0.000%	0	0.000%	(\$9)
0.2095	22063	Government Employees Ins Co	0.605%	16	2.886%	\$344,488,570
0.0000	16870	Granada Ins Co	0.113%	3	0.000%	\$0
0.0000	23809	Granite State Ins Co	0.076%	2	0.000%	\$0
0.0000	26344	Great Amer Assur Co	0.000%	0	0.012%	\$1,373,667
0.0000	16691	Great Amer Ins Co	0.113%	3	0.000%	(\$42,351)
0.0000	22136	Great Amer Ins Co of NY	0.038%	1	0.000%	(\$5,806)
0.0000	31135	Great Amer Security Ins Co	0.038%	1	0.000%	\$0
0.0000	20303	Great Northern Ins Co	0.000%	0	0.010%	\$1,172,189
0.0000	11371	Great West Cas Co	0.038%	1	0.000%	\$0
0.0000	22322	Greenwich Ins Co	0.038%	1	0.000%	\$0
34.7928	42331	Guideone Amer Ins Co	0.038%	1	0.001%	\$129,666
0.0000	42803	Guideone Elite Ins Co	0.000%	0	0.000%	\$57,568
0.0000	15032	Guideone Mut Ins Co	0.000%	0	0.000%	\$16,822
5.1209	34037	Hallmark Ins Co	0.113%	3	0.022%	\$2,642,965
0.0000	36064	Hanover Amer Ins Co	0.000%	0	0.026%	\$3,044,807
21.2559	22292	Hanover Ins Co	0.227%	6	0.011%	\$1,273,465
0.0000	14168	Harleysville Mut Ins Co	0.038%	1	0.000%	\$0
2.3112	22357	Hartford Accident & Ind Co	0.076%	2	0.033%	\$3,904,022
836.8805	29424	Hartford Cas Ins Co	0.340%	9	0.000%	\$48,517
184.5923	19682	Hartford Fire In Co	0.038%	1	0.000%	\$24,440
1.0912	37478	Hartford Ins Co Of The Midwest	0.642%	17	0.589%	\$70,282,414
36.4546	38261	Hartford Ins Co Of The Southeast	0.076%	2	0.002%	\$247,510
0.6887	30104	Hartford Underwriters Ins Co	0.416%	11	0.604%	\$72,056,644
1.2841	22578	Horace Mann Ins Co	0.189%	5	0.147%	\$17,566,384
0.0000	25054	Hudson Ins Co	0.000%	0	0.000%	\$8,000
0.6335	29068	IDS Prop Cas Ins Co	0.189%	5	0.298%	\$35,606,495
4.3231	23817	Illinois Natl Ins Co	0.076%	2	0.017%	\$2,087,146
0.0000	39497	Infinity Assur Ins Co	0.000%	0	0.023%	\$2,746,635
1.3803	11738	Infinity Auto Ins Co	0.831%	22	0.602%	\$71,907,828
0.0000	21792	Infinity Cas Ins Co	0.000%	0	0.013%	\$1,495,082

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.9306	10061	Infinity Ind Ins Co	0.378%	10	0.196%	\$23,367,980
47.1563	22268	Infinity Ins Co	0.680%	18	0.014%	\$1,722,059
0.0000	37001	Infinity Premier Ins Co	0.000%	0	0.001%	\$78,224
0.0000	20260	Infinity Select Ins Co	0.000%	0	0.034%	\$4,036,243
0.0000	31925	Infinity Specialty Ins Co	0.000%	0	0.007%	\$849,937
0.0000	12599	Infinity Standard Ins Co	0.000%	0	0.000%	(\$2,330)
10.3932	38806	Insura Prop & Cas Ins Co	0.076%	2	0.007%	\$868,156
1.9325	19429	Insurance Co Of The State Of PA	0.151%	4	0.078%	\$9,338,073
1.3842	22780	Integon Gen Ins Corp	0.076%	2	0.055%	\$6,518,467
0.3296	22772	Integon Ind Corp	0.113%	3	0.344%	\$41,059,122
18.5967	29742	Integon Natl Ins Co	0.076%	2	0.004%	\$485,186
2.0766	21300	Kingsway Amigo Ins Co	0.907%	24	0.437%	\$52,140,995
0.0000	32352	LM Prop & Cas Ins Co	0.000%	0	0.000%	\$3,189
0.0000	26077	Lancer Ins Co	0.038%	1	0.000%	\$0
0.0000	35637	Landmark Ins Co	0.038%	1	0.000%	\$0
0.0000	19437	Lexington Ins Co	0.038%	1	0.000%	\$0
0.2591	42404	Liberty Ins Corp	0.038%	1	0.146%	\$17,412,121
0.5542	23035	Liberty Mut Fire Ins Co	0.454%	12	0.818%	\$97,686,504
1.0685	23043	Liberty Mut Ins Co	1.134%	30	1.061%	\$126,671,524
0.0000	14486	Liberty Mut Mid Atlantic Ins Co	0.038%	1	0.000%	\$0
0.0000	33855	Lincoln Gen Ins Co	0.265%	7	0.000%	\$0
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.000%	(\$16,981)
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.047%	\$5,661,090
3.6070	40150	MGA Ins Co Inc	2.948%	78	0.817%	\$97,557,791
0.0000	11054	Maiden Reins Co	0.038%	1	0.000%	\$0
2.1710	34932	Mapfre Ins Co of Fl	0.076%	2	0.035%	\$4,156,115
0.0000	28932	Markel Amer Ins Co	0.000%	0	0.007%	\$804,741
0.0000	19356	Maryland Cas Co	0.038%	1	0.000%	(\$216)
1.9855	22306	Massachusetts Bay Ins Co	0.038%	1	0.019%	\$2,272,243
2.7560	33650	Mendota Ins Co	0.491%	13	0.178%	\$21,280,231
2.1878	31968	Merastar Ins Co	0.076%	2	0.035%	\$4,124,260
0.0000	11908	Mercury Cas Co	0.076%	2	0.000%	\$0
0.7597	11202	Mercury Ins Co of FL	0.907%	24	1.194%	\$142,525,444
0.5908	40169	Metropolitan Cas Ins Co	0.642%	17	1.087%	\$129,815,064
1.7684	39950	Metropolitan Gen Ins Co	0.189%	5	0.107%	\$12,755,654
0.0000	34339	Metropolitan Grp Prop & Cas Ins Co	0.000%	0	0.001%	\$65,958
6.0637	26298	Metropolitan Prop & Cas Ins Co	0.189%	5	0.031%	\$3,720,037
0.0000	14613	Montgomery Mut Ins Co	0.038%	1	0.000%	\$0
0.0000	36838	Montpelier US Ins Co	0.038%	1	0.000%	\$0
0.0000	22012	Motors Ins Corp	0.000%	0	0.000%	(\$61)
0.0000	11991	National Cas Co	0.076%	2	0.000%	\$0
0.0000	42447	National Gen Assur Co	0.000%	0	0.201%	\$23,947,552
0.0000	23728	National Gen Ins Co	0.000%	0	0.002%	\$204,983
0.0000	42137	National Ind Co Of The South	0.113%	3	0.000%	\$0
0.6911	32620	National Interstate Ins Co	0.038%	1	0.055%	\$6,528,373
0.0000	20052	National Liab & Fire Ins Co	0.302%	8	0.000%	\$0
0.0000	22608	National Specialty Ins Co	0.038%	1	0.000%	\$0
0.0000	21881	National Surety Corp	0.000%	0	0.000%	(\$1,619)
1.7841	19445	National Union Fire Ins Co Of Pitts	0.151%	4	0.085%	\$10,114,525
5.1085	10723	Nationwide Assur Co	0.038%	1	0.007%	\$883,129
13.1884	23760	Nationwide Gen Ins Co	0.340%	9	0.026%	\$3,078,688
0.0000	25453	Nationwide Ins Co Of Amer	0.265%	7	0.000%	(\$40)
9.6448	23779	Nationwide Mut Fire Ins Co	0.491%	13	0.051%	\$6,080,884

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
16.3309	23787	Nationwide Mut Ins Co	0.454%	12	0.028%	\$3,315,015
316.3090	37877	Nationwide Prop & Cas Ins Co	0.302%	8	0.001%	\$114,102
0.0000	23841	New Hampshire Ins Co	0.000%	0	0.000%	(\$946,498)
0.0000	36455	Northbrook Ind Co	0.000%	0	0.028%	\$3,398,339
0.0000	12568	Northern Capital Ins Co	0.000%	0	0.022%	\$2,633,410
0.0000	24031	Northland Cas Co	0.038%	1	0.000%	\$0
0.0000	24015	Northland Ins Co	0.113%	3	0.000%	\$0
0.0000	42552	Nova Cas Co	0.038%	1	0.000%	\$0
0.6021	23248	Occidental Fire & Cas Co Of NC	0.076%	2	0.126%	\$14,985,743
7.5644	12360	Ocean Harbor Cas Ins Co	3.628%	96	0.480%	\$57,254,725
7.6194	40231	Old Dominion Ins Co	0.038%	1	0.005%	\$592,098
2.5690	34940	Omni Ind Co	0.265%	7	0.103%	\$12,292,906
52.0732	39098	Omni Ins Co	0.076%	2	0.001%	\$173,273
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.000%	(\$150)
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.000%	\$499
0.0000	42650	OneBeacon Midwest Ins Co	0.000%	0	0.000%	(\$186)
0.2904	32700	Owners Ins Co	0.076%	2	0.260%	\$31,067,433
0.5225	20346	Pacific Ind Co	0.076%	2	0.145%	\$17,270,225
0.0000	37850	Pacific Specialty Ins Co	0.000%	0	0.000%	\$38,063
4.5651	25755	Peachtree Cas Ins Co	0.378%	10	0.083%	\$9,882,439
2.2625	18139	Peak Prop & Cas Ins Corp	0.605%	16	0.267%	\$31,903,525
0.0000	24198	Peerless Ins Co	0.000%	0	0.000%	(\$839)
0.0000	21962	Pennsylvania Gen Ins Co	0.000%	0	0.000%	\$4,496
3.2167	37648	Permanent Gen Assur Corp	0.454%	12	0.141%	\$16,830,297
2.7896	18058	Philadelphia Ind Ins Co	0.076%	2	0.027%	\$3,234,438
0.0000	23850	Philadelphia Ins Co	0.038%	1	0.000%	\$0
400.0210	37257	Praetorian Ins Co	0.038%	1	0.000%	\$11,278
0.0000	12873	Privilege Underwriters Recp Exch	0.000%	0	0.036%	\$4,257,497
0.4141	24252	Progressive Amer Ins Co	2.381%	63	5.749%	\$686,313,690
0.0000	17350	Progressive Bayside Ins Co	0.038%	1	0.000%	\$0
0.0000	24260	Progressive Cas Ins Co	0.529%	14	0.000%	\$0
0.0000	16322	Progressive Direct Ins Co	0.189%	5	0.000%	\$0
0.8075	10193	Progressive Express Ins Co	0.869%	23	1.076%	\$128,501,843
0.2996	10192	Progressive Select Ins Co	1.361%	36	4.541%	\$542,104,031
0.0000	38784	Progressive Southeastern Ins Co	0.000%	0	0.000%	(\$180)
0.0000	32786	Progressive Specialty Ins Co	0.038%	1	0.000%	\$0
1.2484	34690	Property & Cas Ins Co Of Hartford	0.983%	26	0.787%	\$93,957,507
4.2325	37303	Redland Ins Co	0.756%	20	0.179%	\$21,317,929
4.8406	43044	Response Ins Co	0.227%	6	0.047%	\$5,591,960
1.9236	20133	Response Worldwide Direct Auto Ins C	0.302%	8	0.157%	\$18,762,594
1.4981	26050	Response Worldwide Ins Co	0.038%	1	0.025%	\$3,011,381
0.6319	13131	Responsive Auto Ins Co	0.076%	2	0.120%	\$14,279,948
3954.8800	24740	Safeco Ins Co Of Amer	0.416%	11	0.000%	\$12,548
0.6753	39012	Safeco Ins Co Of IL	0.642%	17	0.951%	\$113,570,050
0.0000	24759	Safeco Natl Ins Co	0.038%	1	0.000%	\$0
0.0000	41297	Scottsdale Ins Co	0.076%	2	0.000%	\$0
0.7541	33120	Security Natl Ins Co	0.907%	24	1.203%	\$143,572,568
4.8907	33545	Seminole Cas Ins Co	2.343%	62	0.479%	\$57,191,791
0.3805	11000	Sentinel Ins Co Ltd	0.113%	3	0.298%	\$35,571,649
0.0000	28460	Sentry Cas Co	0.113%	3	0.000%	\$0
11.1503	24988	Sentry Ins A Mut Co	0.076%	2	0.007%	\$809,202
0.0000	20974	Shield Ins Co	0.000%	0	0.011%	\$1,362,343
0.0000	19178	Southern Guar Ins Co	0.000%	0	0.000%	(\$415)

Complaints Year: 2009 Total Complaints for Index: 2,646

Policy Type: Private Passenger

Premiums Year: 2009 Total Premiums for Index: \$11,937,261,620

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.2459	10190	Southern Owners Ins Co	0.189%	5	0.768%	\$91,730,736
0.0000	20613	Sparta Ins Co	0.113%	3	0.000%	\$0
0.0000	13621	Star & Shield Ins Exch	0.000%	0	0.005%	\$585,851
2.4305	32387	Star Cas Ins Co	0.302%	8	0.124%	\$14,849,273
0.0000	11502	State Auto FL Ins Co	0.076%	2	0.000%	\$0
0.0000	19530	State Auto Natl Ins Co	0.000%	0	0.000%	(\$29)
0.0000	10739	State Farm FL Ins Co	0.076%	2	0.000%	\$0
0.7367	25143	State Farm Fire & Cas Co	0.983%	26	1.334%	\$159,220,230
0.0000	25151	State Farm Gen Ins Co	0.907%	24	0.000%	\$0
0.4147	25178	State Farm Mut Auto Ins Co	8.201%	217	19.774%	\$2,360,528,063
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.000%	\$92
0.8164	22683	Teachers Ins Co	0.076%	2	0.093%	\$11,052,745
1.3289	13242	Titan Ind Co	0.038%	1	0.028%	\$3,394,883
0.0000	36269	Titan Ins Co	0.038%	1	0.000%	\$0
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.000%	\$44,347
0.0000	31194	Travelers Cas & Surety Co Of Amer	0.038%	1	0.000%	\$0
0.0000	19046	Travelers Cas Ins Co Of Amer	0.189%	5	0.000%	\$0
1.1373	36137	Travelers Commercial Ins Co	0.227%	6	0.199%	\$23,801,272
0.5813	27998	Travelers Home & Marine Ins Co	0.605%	16	1.040%	\$124,171,602
0.0000	25658	Travelers Ind Co	0.113%	3	0.000%	(\$285)
0.8951	25666	Travelers Ind Co Of Amer	0.076%	2	0.084%	\$10,080,111
66.1303	25674	Travelers Prop Cas Co Of Amer	0.189%	5	0.003%	\$341,102
0.0000	36161	Travelers Prop Cas Ins Co	0.227%	6	0.000%	\$0
0.5502	29459	Twin City Fire Ins Co Co	0.076%	2	0.137%	\$16,400,060
1.0255	25968	USAA Cas Ins Co	2.041%	54	1.990%	\$237,556,160
0.5488	18600	USAA Gen Ind Co	0.151%	4	0.275%	\$32,882,873
0.0000	37893	Ullico Cas Co	0.076%	2	0.000%	\$0
4.2372	35319	United Automobile Ins Co	3.893%	103	0.919%	\$109,665,880
0.0000	11770	United Financial Cas Co	0.038%	1	0.000%	\$0
0.0000	13021	United Fire & Cas Co	0.000%	0	0.003%	\$403,744
0.1894	25941	United Serv Automobile Assn	0.529%	14	2.794%	\$333,551,794
0.0000	25895	United States Liab Ins Co	0.038%	1	0.000%	\$0
0.0000	16063	Unitrin Auto & Home Ins Co	0.000%	0	0.000%	(\$10)
1.7879	10915	Unitrin Direct Prop & Cas Co	0.416%	11	0.233%	\$27,757,320
0.0000	11986	Universal Ins Co of NA	0.000%	0	0.000%	\$1,722
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.000%	(\$7)
17.0950	42889	Victoria Fire & Cas Co	0.378%	10	0.022%	\$2,639,039
3.1099	10105	Victoria Select Ins Co	0.567%	15	0.182%	\$21,759,973
0.0000	20397	Vigilant Ins Co	0.000%	0	0.042%	\$5,047,183
11.5262	26085	Warner Ins Co	0.038%	1	0.003%	\$391,408
0.0000	27502	Western Gen Ins Co	0.000%	0	0.001%	\$134,780
0.0000	37150	Western Heritage Ins Co	0.038%	1	0.000%	\$0
0.0000	24112	Westfield Ins Co	0.076%	2	0.000%	\$0
6.0146	12541	Windhaven Ins Co	0.605%	16	0.101%	\$12,001,370
2.2116	13250	Workmens Auto Ins Co	0.227%	6	0.103%	\$12,239,484
0.0000	31267	York Ins Co of ME	0.000%	0	0.000%	\$2,657
313.3160	16535	Zurich Amer Ins Co	0.038%	1	0.000%	\$14,399

Complaints Year: 2009 Total Complaints for Index: 43  
Policy Type: Credit (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 847,056  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	10111	American Bankers Ins Co Of FL	4.651%	2	0.000%	0
0.3466	60275	American Bankers Life Assur Co Of FL	9.302%	4	26.837%	227,327
2.0748	68373	American Gen Assur Co	4.651%	2	2.242%	18,989
3.4111	60534	American Heritage Life Ins Co	4.651%	2	1.364%	11,550
0.6664	60518	American Hlth & Life Ins Co	2.326%	1	3.490%	29,560
0.0000	65811	American Modern Life Ins Co	0.000%	0	0.007%	62
0.0000	60739	American Natl Ins Co	0.000%	0	0.396%	3,355
0.0000	60895	American United Life Ins Co	0.000%	0	0.040%	335
0.0000	98167	BCBS Of FL	2.326%	1	0.000%	0
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.915%	7,749
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.011%	96
0.0000	71455	Cardif Life Ins Co	0.000%	0	0.134%	1,136
1.7451	61751	Central States H & L Co Of Omaha	4.651%	2	2.665%	22,577
0.0000	34274	Central States Ind Co Of Omaha	4.651%	2	0.000%	0
0.0000	62383	Centurion Life Ins Co	0.000%	0	0.008%	71
5.3940	61824	Cherokee Natl Life Ins Co	2.326%	1	0.431%	3,652
1.1356	62626	Cuna Mut Ins Society	27.907%	12	24.575%	208,167
0.0000	93521	General Fidelity Life Ins Co	0.000%	0	0.107%	906
0.0000	64025	Great Atlantic Life	2.326%	1	0.000%	0
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.364%	3,081
1.7027	93777	Household Life Ins Co	4.651%	2	2.732%	23,138
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.079%	668
4.8996	89958	JMIC Life Ins Co	4.651%	2	0.949%	8,041
0.0000	65498	Life Ins Co Of N Amer	2.326%	1	0.000%	0
0.2362	97691	Life Of The South Ins Co	2.326%	1	9.847%	83,407
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.104%	882
0.0000	61018	Magna Ins Co	0.000%	0	0.264%	2,238
0.0000	65951	Merit Life Ins Co	0.000%	0	2.350%	19,904
0.0000	65978	Metropolitan Life Ins Co	0.000%	0	0.007%	58
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.008%	70
0.1848	66168	Minnesota Life Ins Co	2.326%	1	12.584%	106,590
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.067%	567
0.0000	19445	National Union Fire Ins Co Of Pitts	2.326%	1	0.000%	0
0.0000	63274	OM Fin Life Ins Co	2.326%	1	0.000%	0
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.042%	354
0.0000	76007	Old United Life Ins Co	0.000%	0	0.032%	269
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.000%	3
0.0000	68136	Protective Life Ins Co	0.000%	0	0.271%	2,298
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.000%	1
0.0000	61506	Resource Life Ins Co	0.000%	0	0.865%	7,324
0.0000	93742	Securian Life Ins Co	0.000%	0	0.013%	107
2.3772	65021	Stonebridge Life Ins Co	4.651%	2	1.957%	16,573
1.0207	86231	Transamerica Life Ins Co	2.326%	1	2.278%	19,299
0.0000	41211	Triton Ins Co	2.326%	1	0.000%	0
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.000%	1
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.030%	255
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.489%	4,139
0.0000	88080	XL Life Ins & Ann Co	0.000%	0	0.011%	89
0.0000	71323	Zale Life Ins Co	0.000%	0	1.437%	12,168

Complaints Year: 2009 Total Complaints for Index: 43  
Policy Type: Credit (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$176,795,319  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.471%	\$832,871
1.0630	10111	American Bankers Ins Co Of FL	4.651%	2	4.375%	\$7,735,636
3.7715	60275	American Bankers Life Assur Co Of FL	9.302%	4	2.466%	\$4,360,576
15.8193	68373	American Gen Assur Co	4.651%	2	0.294%	\$519,810
3.4558	60534	American Heritage Life Ins Co	4.651%	2	1.346%	\$2,379,487
1.4097	60518	American Hlth & Life Ins Co	2.326%	1	1.650%	\$2,916,653
0.0000	65811	American Modern Life Ins Co	0.000%	0	0.003%	\$5,163
0.0000	60739	American Natl Ins Co	0.000%	0	0.027%	\$48,062
0.0000	28401	American Natl Prop & Cas Co	0.000%	0	1.238%	\$2,188,225
0.0000	19615	American Reliable Ins Co	0.000%	0	0.122%	\$214,988
0.0000	60836	American Republic Ins Co	0.000%	0	0.200%	\$352,955
0.0000	42978	American Security Ins Co	0.000%	0	0.836%	\$1,478,127
0.0000	60895	American United Life Ins Co	0.000%	0	0.001%	\$914
0.0000	11150	Arch Ins Co	0.000%	0	1.228%	\$2,171,212
0.0000	25422	Atradius Trade Credit Ins Co	0.000%	0	0.200%	\$354,413
0.0000	98167	BCBS Of FL	2.326%	1	0.000%	\$0
0.0000	24813	Balboa Ins Co	0.000%	0	1.427%	\$2,522,893
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.059%	\$104,648
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.000%	(\$1,370)
0.0000	18279	Bankers Standard Ins Co	0.000%	0	1.491%	\$2,635,963
0.0000	71455	Cardif Life Ins Co	0.000%	0	0.024%	\$43,252
0.0000	34568	Centennial Cas Co	0.000%	0	0.275%	\$486,061
3.7446	61751	Central States H & L Co Of Omaha	4.651%	2	1.242%	\$2,195,969
0.0000	34274	Central States Ind Co Of Omaha	4.651%	2	0.000%	\$0
0.0000	62383	Centurion Life Ins Co	0.000%	0	0.011%	\$19,432
11.8390	61824	Cherokee Natl Life Ins Co	2.326%	1	0.196%	\$347,286
0.0000	20443	Continental Cas Co	0.000%	0	2.323%	\$4,107,516
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.442%	\$780,565
3.5505	62626	Cuna Mut Ins Society	27.907%	12	7.860%	\$13,896,055
0.0000	20648	Employers Fire Ins Co	0.000%	0	1.262%	\$2,230,541
0.0000	20516	Euler Hermes Amer Credit Ind Co	0.000%	0	6.527%	\$11,539,554
0.0000	29980	First Colonial Ins Co	0.000%	0	0.453%	\$801,128
0.0000	93521	General Fidelity Life Ins Co	0.000%	0	0.000%	(\$6,687)
0.0000	16691	Great Amer Ins Co	0.000%	0	0.487%	\$860,848
0.0000	64025	Great Atlantic Life	2.326%	1	0.000%	\$0
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.148%	\$260,874
2.3951	93777	Household Life Ins Co	4.651%	2	1.942%	\$3,433,260
0.0000	42374	Houston Cas Co	0.000%	0	0.053%	\$93,146
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.000%	(\$4)
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.000%	(\$6,954)
0.0000	89958	JMIC Life Ins Co	4.651%	2	0.000%	(\$3,107,328)
0.0000	65498	Life Ins Co Of N Amer	2.326%	1	0.000%	\$0
0.0000	97691	Life Of The South Ins Co	2.326%	1	0.000%	(\$9,734,582)
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.000%	(\$2,550)
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.117%	\$206,530
0.0000	61018	Magna Ins Co	0.000%	0	0.029%	\$51,081
0.0000	65951	Merit Life Ins Co	0.000%	0	0.755%	\$1,334,811
0.0000	65978	Metropolitan Life Ins Co	0.000%	0	0.000%	\$571
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.000%	(\$10)
0.8780	66168	Minnesota Life Ins Co	2.326%	1	2.649%	\$4,682,696
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.045%	\$79,252
0.0000	19445	National Union Fire Ins Co Of Pitts	2.326%	1	0.000%	\$0
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.301%	\$532,385
0.0000	63274	OM Fin Life Ins Co	2.326%	1	0.000%	\$0
0.0000	24147	Old Republic Ins Co	0.000%	0	1.780%	\$3,146,996
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.000%	(\$7,594)

Complaints Year: 2009 Total Complaints for Index: 43  
Policy Type: Credit (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$176,795,319  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	37060	Old United Cas Co	0.000%	0	0.116%	\$204,497
0.0000	76007	Old United Life Ins Co	0.000%	0	0.011%	\$19,507
0.0000	18139	Peak Prop & Cas Ins Corp	0.000%	0	0.000%	(\$15,038)
0.0000	68136	Protective Life Ins Co	0.000%	0	0.085%	\$150,571
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.000%	\$5
0.0000	39217	QBE Ins Corp	0.000%	0	0.738%	\$1,305,000
0.0000	11515	QBE Specialty Ins Co	0.000%	0	57.412%	\$101,500,912
0.0000	61506	Resource Life Ins Co	0.000%	0	0.000%	(\$328,427)
0.0000	41297	Scottsdale Ins Co	0.000%	0	0.003%	\$5,928
0.0000	93742	Securian Life Ins Co	0.000%	0	0.004%	\$7,492
0.0000	42986	Standard Guar Ins Co	0.000%	0	0.050%	\$88,615
0.0000	12831	State Natl Ins Co Inc	0.000%	0	0.112%	\$198,722
0.0000	26387	Steadfast Ins Co	0.000%	0	0.135%	\$239,450
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.383%	\$676,510
33.2883	65021	Stonebridge Life Ins Co	4.651%	2	0.140%	\$247,025
0.0000	37621	Toyota Motor Ins Co	0.000%	0	0.095%	\$167,731
4.8559	86231	Transamerica Life Ins Co	2.326%	1	0.479%	\$846,705
0.0000	41211	Triton Ins Co	2.326%	1	0.000%	\$0
0.0000	29599	US Specialty Ins Co	0.000%	0	0.050%	\$87,750
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.000%	(\$116)
0.0000	16667	United Guar Residential Ins Co of NC	0.000%	0	0.445%	\$786,598
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.003%	\$5,288
0.0000	70173	Universal Underwriters Life Ins Co	0.000%	0	0.000%	(\$105,189)
0.0000	40827	Virginia Surety Co Inc	0.000%	0	0.058%	\$102,042
0.0000	25011	Wesco Ins Co	0.000%	0	0.806%	\$1,424,503
0.0000	88080	XL Life Ins & Ann Co	0.000%	0	0.000%	(\$480)
0.0000	30325	Zale Ind Co	0.000%	0	0.006%	\$9,822
0.0000	71323	Zale Life Ins Co	0.000%	0	0.048%	\$84,570

Complaints Year: 2009 Total Complaints for Index: 18  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2009 Total Premiums for Index: \$371,536,531  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
25.2043	26379	Accredited Surety & Cas Co Inc	11.111%	2	0.441%	\$1,637,887
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.001%	\$2,340
0.0000	22950	Acstar Ins Co	0.000%	0	0.088%	\$328,241
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.118%	\$436,815
0.0000	24619	Aequicap Ins Co	0.000%	0	0.001%	\$3,933
0.0000	13285	Allegheny Cas Co	0.000%	0	1.835%	\$6,816,149
0.0000	42579	Allied Prop & Cas Ins Co	0.000%	0	0.022%	\$80,049
0.0000	19232	Allstate Ins Co	0.000%	0	0.005%	\$18,607
0.0000	19720	American Alt Ins Corp	0.000%	0	0.000%	\$1,143
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.295%	\$1,095,423
0.0000	20427	American Cas Co Of Reading PA	0.000%	0	0.009%	\$33,010
0.0000	10216	American Contractors Ind Co	0.000%	0	0.335%	\$1,245,484
0.0000	19690	American Economy Ins Co	0.000%	0	0.001%	\$3,566
0.0000	24066	American Fire & Cas Co	0.000%	0	0.001%	\$4,326
0.0000	26247	American Guar & Liab Ins	0.000%	0	0.018%	\$67,424
0.0000	19380	American Home Assur Co	0.000%	0	0.181%	\$672,432
0.0000	21857	American Ins Co	0.000%	0	0.000%	\$353
0.0000	30562	American Manufacturers Mut Ins Co	0.000%	0	0.001%	\$4,152
0.0000	22918	American Motorists Ins Co	0.000%	0	0.004%	\$15,104
0.0000	39969	American Safety Cas Ins Co	0.000%	0	0.064%	\$238,170
0.0000	10235	American Southern Ins Co	0.000%	0	0.106%	\$393,368
0.0000	19704	American States Ins Co	0.000%	0	0.074%	\$274,334
0.0000	31380	American Surety Co	0.000%	0	0.227%	\$844,421
0.0000	40142	American Zurich Ins Co	0.000%	0	0.009%	\$34,436
0.0000	23396	Amerisure Mut Ins Co	0.000%	0	0.018%	\$67,078
0.0000	11150	Arch Ins Co	0.000%	0	1.640%	\$6,091,634
0.0000	21199	Arch Speciaity Ins Co	0.000%	0	0.004%	\$13,020
0.0000	19801	Argonaut Ins Co	0.000%	0	0.024%	\$90,944
0.0000	41114	Atlantic Bonding Co	0.000%	0	0.002%	\$6,173
0.0000	27154	Atlantic Specialty Ins Co	0.000%	0	0.000%	\$358
12.0632	18988	Auto Owners Ins Co	5.556%	1	0.461%	\$1,711,059
0.0000	37273	Axis Ins Co	0.000%	0	0.005%	\$17,167
5.8982	33162	Bankers Ins Co	5.556%	1	0.942%	\$3,499,561
0.0000	29580	Berkley Regional Ins Co	0.000%	0	1.046%	\$3,886,508
0.0000	27081	Bond Safeguard Ins Co	0.000%	0	0.683%	\$2,539,232
0.0000	12260	Campmed Cas & Ind Co Inc MD	0.000%	0	0.016%	\$60,250
0.0000	10472	Capitol Ind Corp	0.000%	0	0.070%	\$258,741
0.0000	10328	Capitol Specialty Ins Corp	0.000%	0	0.001%	\$2,803
0.0000	10510	Carolina Cas Ins Co	0.000%	0	0.037%	\$137,917
0.0000	36951	Century Surety Co	0.000%	0	0.003%	\$9,670
0.0000	25615	Charter Oak Fire Ins Co	0.000%	0	0.004%	\$15,467
0.0000	10642	Cherokee Ins Co	0.000%	0	0.000%	\$100
0.0000	10499	Chrysler Ins Co	0.000%	0	0.001%	\$3,040
0.0000	38989	Chubb Custom Ins Co	0.000%	0	0.001%	\$5,543
0.0000	28665	Cincinnati Cas Co	0.000%	0	0.002%	\$7,718
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.489%	\$1,818,320
0.0000	34347	Colonial Amer Cas & Surety Co	0.000%	0	0.014%	\$53,364
0.0000	10758	Colonial Surety Co	0.000%	0	0.082%	\$305,343
0.0000	31127	Columbia Cas Co	0.000%	0	0.008%	\$27,869
0.0000	12566	Commercial Ins Alliance Recip Ins C	0.000%	0	0.077%	\$284,500
0.0000	12157	Companion Prop & Cas Ins Co	0.000%	0	0.246%	\$914,861

Complaints Year: 2009 Total Complaints for Index: 18  
Policy Type: Fidelity and Surety  
Premiums Year: 2009 Total Premiums for Index: \$371,536,531  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	20443	Continental Cas Co	0.000%	0	0.503%	\$1,869,810
0.0000	39551	Continental Heritage Ins Co	0.000%	0	0.159%	\$592,257
0.0000	35289	Continental Ins Co	0.000%	0	0.618%	\$2,295,914
0.0000	37206	Contractors Bonding & Ins Co	0.000%	0	0.513%	\$1,905,289
0.0000	26492	Courtesy Ins Co	0.000%	0	0.004%	\$14,059
0.0000	10847	Cumis Ins Society Inc	0.000%	0	0.797%	\$2,960,852
0.0000	12718	Developers Surety & Ind Co	0.000%	0	1.704%	\$6,330,617
0.0000	36463	Discover Prop & Cas Ins Co	0.000%	0	0.000%	\$522
0.0000	21458	Employers Ins of Wausau	0.000%	0	0.001%	\$5,175
0.0000	21415	Employers Mut Cas Co	0.000%	0	0.024%	\$89,935
13.3350	12750	Evergreen Natl Ind Co	5.556%	1	0.417%	\$1,547,873
0.0000	35181	Executive Risk Ind Inc	0.000%	0	0.130%	\$483,430
0.0000	12842	FCCI Advantage Ins Co	0.000%	0	0.000%	\$1,104
0.0000	33472	FCCI Commercial Ins Co	0.000%	0	0.045%	\$168,715
0.0000	10178	FCCI Ins Co	0.000%	0	0.013%	\$48,699
0.0000	24384	Fairmont Specialty Ins Co	0.000%	0	0.000%	\$188
0.0000	41483	Farmington Cas Co	0.000%	0	0.003%	\$11,521
0.0000	13838	Farmland Mut Ins Co	0.000%	0	0.000%	\$650
0.0000	20281	Federal Ins Co	0.000%	0	5.526%	\$20,530,275
0.0000	13935	Federated Mut Ins Co	0.000%	0	0.076%	\$280,781
0.0000	11118	Federated Rural Electric Ins Exch	0.000%	0	0.005%	\$20,410
0.0000	28304	Federated Serv Ins Co	0.000%	0	0.000%	\$468
0.5493	39306	Fidelity & Deposit Co Of MD	5.556%	1	10.115%	\$37,579,458
0.0000	35386	Fidelity & Guar Ins Co	0.000%	0	0.000%	\$416
0.0000	16578	Fidelity Natl Prop & Cas Ins Co	0.000%	0	0.053%	\$198,610
0.0000	35009	Financial Cas & Surety Inc	0.000%	0	0.114%	\$423,756
0.0000	21873	Firemans Fund Ins Co	0.000%	0	0.000%	\$1,168
0.0000	13990	First Community Ins Co	0.000%	0	0.007%	\$25,699
0.0000	24724	First Natl Ins Co Of Amer	0.000%	0	0.277%	\$1,028,502
0.0000	28519	First Sealord Surety Inc	0.000%	0	1.214%	\$4,511,709
0.0000	34916	First Specialty Ins Corp	0.000%	0	0.004%	\$14,788
0.0000	21817	Florida Farm Bur Gen Ins Co	0.000%	0	0.000%	\$880
0.0000	24414	General Cas Co Of WI	0.000%	0	0.001%	\$3,138
0.0000	24732	General Ins Co Of Amer	0.000%	0	0.013%	\$46,454
0.0000	36307	Gray Ins Co	0.000%	0	0.267%	\$990,893
0.0000	26832	Great Amer Alliance Ins Co	0.000%	0	0.001%	\$2,885
0.0000	26344	Great Amer Assur Co	0.000%	0	0.001%	\$5,447
0.0000	16691	Great Amer Ins Co	0.000%	0	2.767%	\$10,278,640
0.0000	22136	Great Amer Ins Co of NY	0.000%	0	0.004%	\$15,918
0.0000	20303	Great Northern Ins Co	0.000%	0	0.007%	\$26,967
0.0000	11371	Great West Cas Co	0.000%	0	0.000%	\$125
0.0000	22322	Greenwich Ins Co	0.000%	0	0.005%	\$18,439
0.0000	36650	Guarantee Co Of N Amer USA	0.000%	0	0.701%	\$2,604,909
0.0000	22292	Hanover Ins Co	0.000%	0	1.924%	\$7,150,039
0.0000	26433	Harco Natl Ins Co	0.000%	0	0.000%	\$468
0.0000	22357	Hartford Accident & Ind Co	0.000%	0	0.157%	\$582,999
0.0000	29424	Hartford Cas Ins Co	0.000%	0	0.405%	\$1,506,413
0.0000	19682	Hartford Fire In Co	0.000%	0	2.992%	\$11,117,382
0.0000	38261	Hartford Ins Co Of The Southeast	0.000%	0	0.004%	\$14,343
0.0000	42374	Houston Cas Co	0.000%	0	0.025%	\$93,000
0.0000	25054	Hudson Ins Co	0.000%	0	0.008%	\$28,246

Complaints Year: 2009 Total Complaints for Index: 18  
Policy Type: Fidelity and Surety  
Premiums Year: 2009 Total Premiums for Index: \$371,536,531  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11268	ICI Mut Ins Co RRG	0.000%	0	0.002%	\$8,444
0.0000	27960	Illinois Union Ins Co	0.000%	0	0.003%	\$11,948
0.0000	43575	Indemnity Ins Co Of North Amer	0.000%	0	0.001%	\$3,816
0.0000	14265	Indiana Lumbermens Mut Ins Co	0.000%	0	0.001%	\$4,943
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	2.161%	\$8,030,127
0.0000	27847	Insurance Co Of The West	0.000%	0	0.060%	\$221,266
0.0000	22713	Insurance Co of N Amer	0.000%	0	0.001%	\$4,400
2.9121	11592	International Fidelity Ins Co	5.556%	1	1.908%	\$7,087,989
0.0000	33600	LM Ins Corp	0.000%	0	0.012%	\$45,269
0.0000	35246	Laurier Ind Co	0.000%	0	0.033%	\$121,220
0.0000	19437	Lexington Ins Co	0.000%	0	0.000%	\$1,065
0.0000	37940	Lexington Natl Ins Corp	0.000%	0	0.516%	\$1,916,335
0.0000	13307	Lexon Ins Co	0.000%	0	0.803%	\$2,984,776
0.0000	23035	Liberty Mut Fire Ins Co	0.000%	0	0.002%	\$5,680
0.9573	23043	Liberty Mut Ins Co	5.556%	1	5.803%	\$21,560,788
0.0000	33855	Lincoln Gen Ins Co	0.000%	0	0.257%	\$953,120
0.0000	22977	Lumbermens Mut Cas Co	0.000%	0	0.001%	\$5,215
0.0000	23108	Lumbermens Underwriting Alliance	0.000%	0	0.001%	\$5,010
0.0000	35769	Lyndon Prop Ins Co	0.000%	0	0.000%	\$890
0.0000	10051	Lyndon Southern Ins Co	0.000%	0	0.026%	\$95,675
0.0000	37974	MT Hawley Ins Co	0.000%	0	0.002%	\$8,233
0.0000	33502	Machinery Ins Inc Assessable Mut Co	0.000%	0	0.056%	\$209,249
0.0000	22306	Massachusetts Bay Ins Co	0.000%	0	0.002%	\$8,668
0.0000	14494	Merchants Bonding Co a Mut	0.000%	0	0.915%	\$3,399,182
0.0000	23434	Middlesex Ins Co	0.000%	0	0.005%	\$18,477
0.0000	23612	Midwest Employers Cas Co	0.000%	0	0.000%	\$1,500
0.0000	22012	Motors Ins Corp	0.000%	0	0.014%	\$53,088
0.0000	14788	NGM Ins Co	0.000%	0	0.527%	\$1,957,130
0.0000	23671	National Amer Ins Co of CA	0.000%	0	0.011%	\$42,651
0.0000	20478	National Fire Ins Co Of Hartford	0.000%	0	0.013%	\$47,746
0.0000	20087	National Ind Co	0.000%	0	0.000%	\$500
0.0000	32620	National Interstate Ins Co	0.000%	0	0.001%	\$5,425
0.0000	22608	National Specialty Ins Co	0.000%	0	0.002%	\$7,199
0.0000	21881	National Surety Corp	0.000%	0	0.000%	\$270
0.0000	20141	National Trust Ins Co	0.000%	0	0.007%	\$27,258
0.0000	19445	National Union Fire Ins Co Of Pitts	0.000%	0	2.112%	\$7,845,128
0.0000	23779	Nationwide Mut Fire Ins Co	0.000%	0	0.007%	\$25,747
0.0000	23787	Nationwide Mut Ins Co	0.000%	0	0.003%	\$9,840
0.0000	37877	Nationwide Prop & Cas Ins Co	0.000%	0	0.000%	\$618
0.0000	42307	Navigators Ins Co	0.000%	0	0.062%	\$230,646
0.0000	29874	North Amer Specialty Ins Co	0.000%	0	0.556%	\$2,067,522
0.0000	21105	North River Ins Co	0.000%	0	0.120%	\$446,464
28.3624	42552	Nova Cas Co	11.111%	2	0.392%	\$1,455,513
0.0000	24074	Ohio Cas Ins Co	0.000%	0	0.713%	\$2,650,744
0.0000	24104	Ohio Farmers Ins Co	0.000%	0	0.105%	\$390,769
0.0000	26565	Ohio Ind Co	0.000%	0	0.097%	\$358,832
0.0000	40231	Old Dominion Ins Co	0.000%	0	0.312%	\$1,160,224
0.0000	24139	Old Republic Gen Ins Corp	0.000%	0	0.041%	\$151,354
0.0000	24147	Old Republic Ins Co	0.000%	0	0.066%	\$245,996
0.0000	40444	Old Republic Surety Co	0.000%	0	1.025%	\$3,808,349
0.0000	37060	Old United Cas Co	0.000%	0	0.000%	\$1,335

Complaints Year: 2009 Total Complaints for Index: 18  
Policy Type: Fidelity and Surety  
Premiums Year: 2009 Total Premiums for Index: \$371,536,531  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	21970	OneBeacon Ins Co	0.000%	0	0.000%	\$37
0.0000	32700	Owners Ins Co	0.000%	0	0.006%	\$20,862
0.0000	22748	Pacific Employers Ins Co	0.000%	0	0.003%	\$9,697
0.0000	20346	Pacific Ind Co	0.000%	0	0.071%	\$264,700
0.0000	23442	Patriot Gen Ins Co	0.000%	0	0.006%	\$20,955
0.0000	24198	Peerless Ins Co	0.000%	0	0.007%	\$26,856
0.0000	13003	Peninsular Surety Co	0.000%	0	0.313%	\$1,163,942
0.0000	14982	Penn Millers Ins Co	0.000%	0	0.000%	\$625
0.0000	21962	Pennsylvania Gen Ins Co	0.000%	0	0.000%	\$750
0.0000	14974	Pennsylvania Lumbermens Mut Ins	0.000%	0	0.005%	\$18,558
0.0000	14990	Pennsylvania Natl Mut Cas Ins Co	0.000%	0	0.003%	\$12,052
0.0000	18058	Philadelphia Ind Ins Co	0.000%	0	0.053%	\$197,515
0.0000	25623	Phoenix Ins Co	0.000%	0	0.006%	\$22,967
0.0000	18619	Platte River Ins Co	0.000%	0	0.719%	\$2,672,563
0.0000	30945	Plaza Ins Co	0.000%	0	0.026%	\$98,352
0.0000	24260	Progressive Cas Ins Co	0.000%	0	0.063%	\$235,425
0.0000	12416	Protective Ins Co	0.000%	0	0.001%	\$3,498
50.2660	28860	RLI Ind Co	5.556%	1	0.111%	\$410,634
4.0577	13056	RLI Ins Co	5.556%	1	1.369%	\$5,086,799
0.0000	37303	Redland Ins Co	0.000%	0	0.000%	\$2
0.0000	24449	Regent Ins Co	0.000%	0	0.000%	\$1,202
0.0000	36684	Riverport Ins Co	0.000%	0	0.001%	\$4,264
0.0000	42706	Roche Surety & Cas Co Inc	0.000%	0	0.304%	\$1,129,758
0.0000	24740	Safeco Ins Co Of Amer	0.000%	0	4.687%	\$17,412,292
0.0000	15105	Safety Natl Cas Corp	0.000%	0	0.081%	\$301,885
0.0000	22535	Seaboard Surety Co	5.556%	1	0.000%	\$0
0.0000	39926	Selective Ins Co Of The Southeast	0.000%	0	0.000%	\$1,431
0.0000	10936	Seneca Ins Co Inc	0.000%	0	0.015%	\$55,983
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.002%	\$6,939
0.0000	21180	Sentry Select Ins Co	0.000%	0	0.056%	\$208,583
0.0000	36560	Service Ins Co	0.000%	0	0.012%	\$42,888
0.0000	10190	Southern Owners Ins Co	0.000%	0	0.060%	\$223,530
0.0000	24767	St Paul Fire & Marine Ins Co	0.000%	0	0.290%	\$1,078,655
0.0000	24775	St Paul Guardian Ins Co	0.000%	0	0.073%	\$271,600
0.0000	24791	St Paul Mercury Ins Co	0.000%	0	0.226%	\$839,193
0.0000	18023	Star Ins Co	0.000%	0	0.016%	\$60,674
0.0000	11502	State Auto FL Ins Co	0.000%	0	0.004%	\$15,830
0.0000	25127	State Auto Prop & Cas Ins Co	0.000%	0	0.000%	\$27
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.007%	\$26,862
0.0000	25143	State Farm Fire & Cas Co	0.000%	0	0.276%	\$1,027,072
0.0000	25151	State Farm Gen Ins Co	0.000%	0	0.000%	\$580
0.0000	10340	Stonington Ins Co	0.000%	0	0.000%	\$989
0.0000	10909	Sun Surety Ins Co	0.000%	0	0.001%	\$4,986
0.0000	10916	Suretec Ins Co	0.000%	0	0.771%	\$2,863,212
0.0000	12866	T H E Ins Co	0.000%	0	0.001%	\$3,020
0.0000	29513	The Bar Plan Mut Ins Co	0.000%	0	0.039%	\$144,817
0.0000	12904	Tokio Marine & Nichido Fire Ins Co	0.000%	0	0.000%	\$761
0.0000	28886	Transguard Ins Co Of Amer Inc	0.000%	0	0.001%	\$3,989
0.0000	19038	Travelers Cas & Surety Co	0.000%	0	0.617%	\$2,292,161
0.3239	31194	Travelers Cas & Surety Co Of Amer	5.556%	1	17.151%	\$63,723,147
0.0000	29696	Travelers Excess & Surplus Lines Co	0.000%	0	0.001%	\$2,716

Complaints Year: 2009 Total Complaints for Index: 18  
**Policy Type: Fidelity and Surety**  
 Premiums Year: 2009 Total Premiums for Index: \$371,536,531  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	25658	Travelers Ind Co	0.000%	0	0.005%	\$17,833
0.0000	25666	Travelers Ind Co Of Amer	0.000%	0	0.001%	\$2,438
0.0000	25682	Travelers Ind Co Of CT	0.000%	0	0.001%	\$5,427
0.0000	25674	Travelers Prop Cas Co Of Amer	0.000%	0	0.004%	\$13,134
0.0000	29459	Twin City Fire Ins Co Co	0.000%	0	0.098%	\$364,805
0.0000	29599	US Specialty Ins Co	0.000%	0	0.265%	\$985,624
0.0000	37893	Ullico Cas Co	0.000%	0	0.098%	\$364,880
0.0000	36226	United Cas & Surety Ins Co	0.000%	0	0.012%	\$44,776
0.0000	13021	United Fire & Cas Co	0.000%	0	0.417%	\$1,549,111
0.0000	12537	United Specialty Ins Co	0.000%	0	0.000%	\$1,747
0.0000	25887	United States Fidelity & Guar Co	0.000%	0	0.014%	\$53,443
0.0000	21113	United States Fire Ins Co	0.000%	0	0.431%	\$1,601,820
0.0000	10656	United States Surety Co	0.000%	0	0.039%	\$146,695
0.0000	32867	Universal Fire & Cas Ins Co	0.000%	0	0.043%	\$158,962
0.0000	13200	Universal Surety Of Amer	0.000%	0	0.211%	\$783,334
0.0000	41181	Universal Underwriters Ins Co	0.000%	0	0.163%	\$607,117
0.0000	25976	Utica Mut Ins Co	0.000%	0	0.075%	\$280,030
0.0000	20508	Valley Forge Ins Co	0.000%	0	0.001%	\$5,243
0.0000	20397	Vigilant Ins Co	0.000%	0	0.204%	\$758,039
11.2150	32778	Washington Intl Ins Co	11.111%	2	0.991%	\$3,680,954
0.0000	44393	West Amer Ins Co	0.000%	0	0.063%	\$233,262
0.0000	21121	Westchester Fire Ins Co	0.000%	0	1.773%	\$6,587,454
0.0000	10172	Westchester Surplus Lines Ins Co	0.000%	0	0.005%	\$16,963
1.8906	13188	Western Surety Co	11.111%	2	5.877%	\$21,835,810
0.0000	24112	Westfield Ins Co	0.000%	0	1.179%	\$4,380,187
0.0000	24120	Westfield Natl Ins Co	0.000%	0	0.000%	\$1,815
0.0000	39845	Westport Ins Corp	0.000%	0	0.003%	\$11,985
0.0000	37885	XL Specialty Ins Co	0.000%	0	0.025%	\$91,739
0.0000	16535	Zurich Amer Ins Co	0.000%	0	0.453%	\$1,681,724
0.0000	27855	Zurich Amer Ins Co Of IL	0.000%	0	0.011%	\$41,070

Complaints Year: 2009 Total Complaints for Index: 41  
**Policy Type: Title**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12309	Alliant Natl Title Ins Co Inc	0.000%	0	0.191%	\$1,344,537
0.5525	50687	Attorneys Title Ins Fund	7.317%	3	13.244%	\$93,179,157
0.9212	50229	Chicago Title Ins Co	9.756%	4	10.590%	\$74,512,524
0.0000	50026	Commerce Title Ins Co	0.000%	0	0.305%	\$2,142,794
1.3768	50083	Commonwealth Land Title Ins Co	7.317%	3	5.315%	\$37,392,813
0.0000	51632	EnTitle Ins Co	0.000%	0	0.018%	\$129,185
2.1244	51586	Fidelity Natl Title Ins Co	19.512%	8	9.185%	\$64,622,557
0.7337	50814	First Amer Title Ins Co	17.073%	7	23.269%	\$163,714,939
0.0000	50369	Investors Title Ins Co	0.000%	0	0.007%	\$46,195
0.0000	12953	KEL Title Ins Grp	0.000%	0	0.487%	\$3,428,708
0.7887	50024	Lawyers Title Ins Corp	2.439%	1	3.093%	\$21,758,649
0.0000	50695	National Title Ins Co	0.000%	0	0.102%	\$720,868
0.0000	51020	National Title Ins Of NY Inc	0.000%	0	0.102%	\$714,401

Complaints Year: 2009 Total Complaints for Index: 1,182  
Policy Type: Group Accident and Health  
Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	34789	21st Century Centennial Ins Co	0.000%	0	0.00%	\$618
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.00%	\$40,577
0.0000	77879	5 Star Life Ins Co	0.000%	0	0.00%	\$211
0.0000	71854	AAA Life Ins Co	0.000%	0	0.06%	\$9,003,089
0.0000	95093	AMERIGROUP FL INC	0.423%	5	0.00%	\$0
0.0000	22667	Ace Amer Ins Co	0.000%	0	0.06%	\$9,329,904
0.0000	33898	Aegis Security Ins Co	0.000%	0	0.00%	\$1,152
0.4857	95088	Aetna Hlth Inc FL Corp	5.668%	67	11.67%	\$1,839,133,775
0.0000	72052	Aetna Hlth Ins Co	3.892%	46	0.00%	\$0
0.0000	36153	Aetna Ins Co of CT	0.254%	3	0.00%	\$0
0.9061	60054	Aetna Life Ins Co	2.453%	29	2.71%	\$426,664,782
146.1202	90611	Allianz Life Ins Co Of N Amer	0.085%	1	0.00%	\$91,234
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.00%	\$12,220
0.0000	19232	Allstate Ins Co	0.085%	1	0.00%	\$0
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.03%	\$4,851,859
0.0000	60250	AmFirst Ins Co	0.000%	0	0.00%	\$13,401
0.0000	19720	American Alt Ins Corp	0.000%	0	0.00%	\$128,622
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.00%	\$192,152
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.00%	\$640,402
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.00%	\$243,894
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.06%	\$9,846,217
0.0000	68373	American Gen Assur Co	0.000%	0	0.03%	\$4,974,950
0.0000	60488	American Gen Life Ins Co	0.000%	0	0.00%	\$293,874
0.0000	66842	American Gen Life Ins Co of DE	0.000%	0	0.04%	\$5,924,331
2.8136	60534	American Heritage Life Ins Co	0.169%	2	0.06%	\$9,476,343
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.00%	\$62,522
0.0000	19380	American Home Assur Co	0.000%	0	0.00%	\$40,768
0.0000	60577	American Income Life Ins Co	0.000%	0	0.00%	\$293,667
0.0000	60607	American Intl Life Assur Co of NY	0.000%	0	0.00%	\$34,084
7.8071	81418	American Medical & Life Ins Co	0.508%	6	0.07%	\$10,245,384
0.5637	97179	American Medical Security Life Ins C	0.085%	1	0.15%	\$23,647,884
0.0000	60739	American Natl Ins Co	0.000%	0	0.00%	\$123,609
0.0000	71773	American Natl Life Ins Co Of TX	0.000%	0	0.00%	\$614,939
0.0000	60763	American Pioneer Life Ins Co	0.000%	0	0.10%	\$15,382,892
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.00%	\$114,395
0.0000	60801	American Public Life Ins Co	0.000%	0	0.00%	\$245,739
0.0000	60836	American Republic Ins Co	0.000%	0	0.02%	\$2,314,714
0.0000	60895	American United Life Ins Co	0.000%	0	0.03%	\$4,187,525
2.7015	61301	Ameritas Life Ins Corp	0.338%	4	0.13%	\$19,738,843
0.0000	27928	Amex Assur Co	0.000%	0	0.07%	\$11,407,667
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.01%	\$1,166,260
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.00%	\$14,022
0.7166	95263	AvMed Inc	3.299%	39	4.60%	\$725,493,660
0.0000	12316	Avalon Hlthcare Inc	0.000%	0	0.02%	\$2,335,459
0.0000	82516	Avmed Health Ins Co	0.423%	5	0.00%	\$0
1.6091	98167	BCBS Of FL	30.372%	359	18.88%	\$2,974,298,314
0.0000	38245	BCS Ins Co	0.000%	0	0.05%	\$7,569,337
66.2545	80985	BCS Life Ins Co	0.085%	1	0.00%	\$201,211
0.0000	68160	Balboa Life Ins Co	0.000%	0	0.00%	\$121,364
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.00%	\$4,722
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.00%	\$1,607
1.0176	61263	Bankers Life & Cas Co	0.085%	1	0.08%	\$13,100,291

Complaints Year: 2009 Total Complaints for Index: 1,182  
Policy Type: Group Accident and Health  
Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	90638	Best Life & Hlth Ins Co	0.000%	0	0.00%	\$425,765
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.01%	\$1,421,393
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.01%	\$1,605,082
0.0630	95112	Capital Hlth Plan Inc	0.169%	2	2.69%	\$423,211,320
0.0000	10472	Capitol Ind Corp	0.000%	0	0.00%	\$18,182
0.0000	95092	CarePlus Hlth Plans Inc	0.169%	2	0.00%	\$0
1.2354	80799	Celtic Ins Co	0.085%	1	0.07%	\$10,791,153
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.00%	\$106,829
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.01%	\$1,333,504
0.0000	34274	Central States Ind Co Of Omaha	0.000%	0	0.00%	\$99,360
0.0000	61883	Central United Life Ins Co	0.000%	0	0.00%	\$56,980
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.00%	\$15,158
0.0000	52021	Cigna Dental Hlth of FL Inc	0.338%	4	0.00%	\$0
0.0000	67369	Cigna Hlth & Life Ins Co	0.000%	0	0.06%	\$9,383,960
7.8634	95136	Cigna Hlthcare of FL Inc	1.269%	15	0.16%	\$25,430,033
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.00%	\$40,848
0.0000	11836	Citrus Hlth Care Inc	0.254%	3	0.00%	\$0
0.0000	62049	Colonial Life & Accident Ins Co	0.000%	0	0.01%	\$1,471,613
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.00%	\$4,478
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.00%	\$23,263
0.0000	76023	Columbian Life Ins Co	0.000%	0	0.00%	\$21,817
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.05%	\$8,173,336
0.0000	81426	Commercial Travelers Mut Ins Co	0.000%	0	0.00%	\$48,712
0.0000	77828	Companion Life Ins Co	0.000%	0	0.14%	\$21,249,901
0.0000	52015	Compbenefits Co	0.592%	7	0.00%	\$0
1.8095	60984	Compbenefits Ins Co	0.423%	5	0.23%	\$36,837,522
0.4995	62308	Connecticut Gen Life Ins Co	1.861%	22	3.73%	\$587,186,845
0.0000	78174	Conseco Hlth Ins Co	0.000%	0	0.00%	\$395,980
0.0000	60682	Conseco Ins Co	0.000%	0	0.00%	\$19,586
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.00%	\$23,997
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.02%	\$3,381,354
0.0000	20443	Continental Cas Co	0.000%	0	0.04%	\$6,934,351
3.1385	71404	Continental Gen Ins Co	0.085%	1	0.03%	\$4,247,626
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.00%	\$56,726
0.0000	62553	Country Life Ins Co	0.000%	0	0.00%	\$1,600
2.7336	81973	Coventry Hlth & Life Ins Co	0.508%	6	0.19%	\$29,260,342
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.04%	\$6,037,376
0.0000	99767	Dallas Gen Life Ins Co	0.000%	0	0.00%	\$35,243
0.0000	62634	Delaware Amer Life Ins Co	0.000%	0	0.00%	\$333,570
0.0000	35408	Delos Ins Co	0.000%	0	0.01%	\$875,765
0.0000	81396	Delta Dental Ins Co	0.508%	6	0.00%	\$0
0.0000	20281	Federal Ins Co	0.000%	0	0.05%	\$7,311,586
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.00%	\$4,093
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.12%	\$18,280,228
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.00%	\$74,330
0.0000	60033	First Ameritas Life Ins Corp of NY	0.000%	0	0.00%	\$117,340
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.00%	\$93,257
0.0000	90328	First Hlth Life & Hlth Ins Co	0.000%	0	0.01%	\$1,305,271
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.00%	\$109,865
1.4235	76031	Florida Combined Life Ins Co Inc	0.592%	7	0.42%	\$65,556,509
0.0919	13567	Florida Hlth Care Plan Inc	0.085%	1	0.92%	\$145,141,665
0.0000	71129	Fort Dearborn Life Ins Co	0.000%	0	0.00%	\$546,215

Complaints Year: 2009 Total Complaints for Index: 1,182  
Policy Type: Group Accident and Health  
Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	10119	Freedom Hlth Inc	0.508%	6	0.00%	\$0
3.4213	62324	Freedom Life Ins Co Of Amer	0.338%	4	0.10%	\$15,585,993
0.0000	63657	Garden State Life Ins Co	0.000%	0	0.00%	\$4,004
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.00%	\$5,814
0.0000	70025	Genworth Life Ins Co	0.000%	0	0.03%	\$5,188,609
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.00%	\$8,182
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.01%	\$1,730,256
1.2582	62286	Golden Rule Ins Co	2.369%	28	1.88%	\$296,665,801
0.0000	22063	Government Employees Ins Co	0.000%	0	0.00%	\$9,622
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.00%	\$208,342
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.00%	\$18,615
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.00%	\$260,468
1.0391	68322	Great W Life & Ann Ins Co	0.254%	3	0.24%	\$38,489,655
6.8443	64211	Guarantee Trust Life Ins Co	0.169%	2	0.03%	\$3,895,531
0.9054	64246	Guardian Life Ins Co Of Amer	0.761%	9	0.84%	\$132,518,123
0.0000	92711	HCC Life Ins Co	0.000%	0	0.04%	\$5,784,706
0.0000	93440	HM Life Ins Co	0.000%	0	0.09%	\$14,724,079
0.0000	19682	Hartford Fire In Co	0.000%	0	0.00%	(\$1,549)
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	1.04%	\$164,344,268
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.08%	\$12,484,935
0.0000	70670	Health Care Serv Corp A Mut Legal Re	0.000%	0	0.38%	\$60,534,693
0.2284	95019	Health First Hlth Plans Inc	0.169%	2	0.74%	\$116,734,137
0.0000	66141	Health Net Life Ins Co	0.000%	0	0.00%	\$64,007
0.7322	95089	Health Options Inc	1.692%	20	2.31%	\$364,131,810
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.00%	\$63,085
0.0000	93777	Household Life Ins Co	0.000%	0	0.00%	\$1,183
0.0000	42374	Houston Cas Co	0.000%	0	0.00%	\$546,851
0.0000	10126	Humana AdvantageCare Plan	0.254%	3	0.00%	\$0
2.5133	69671	Humana Hlth Ins Co Of FL Inc	2.200%	26	0.88%	\$137,908,777
73.9968	73288	Humana Ins Co	0.931%	11	0.01%	\$1,981,739
0.6873	95270	Humana Medical Plan Inc	2.792%	33	4.06%	\$640,055,296
1.4997	70580	Humanadental Ins Co	0.169%	2	0.11%	\$17,778,833
0.0000	26581	Independence Amer Ins Co	0.000%	0	0.01%	\$2,045,677
0.0000	19429	Insurance Co Of The State Of PA	0.000%	0	0.00%	(\$32,778)
0.0000	85189	Investors Consolidated Ins Co	0.000%	0	0.00%	\$209
0.0000	70254	Jefferson Pilot Financial Ins Co	0.085%	1	0.00%	\$0
2.2070	65080	John Alden Life Ins Co	0.085%	1	0.04%	\$6,040,512
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	0.08%	\$12,428,927
0.0000	65110	Kanawha Ins Co	0.000%	0	0.01%	\$1,804,853
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.01%	\$970,563
0.0000	65242	Lafayette Life Ins Co	0.000%	0	0.00%	\$13,920
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.10%	\$15,313,522
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.01%	\$1,284,143
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.00%	\$157,973
0.2348	65498	Life Ins Co Of N Amer	0.085%	1	0.36%	\$56,778,653
0.0000	65676	Lincoln Natl Life Ins Co	0.000%	0	0.69%	\$107,889,084
0.0000	76694	London Life Reins Co	0.000%	0	0.00%	\$557,806
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.00%	\$9,979
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.01%	\$1,940,536
0.0000	61018	Magna Ins Co	0.000%	0	0.00%	\$177
0.0000	65870	Manhattan Life Ins Co	0.000%	0	0.00%	\$225
0.0000	38970	Markel Ins Co	0.000%	0	0.00%	\$37,913

Complaints Year: 2009 Total Complaints for Index: 1,182  
**Policy Type: Group Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	12967	MedAmerica Ins Co of FL	0.000%	0	0.00%	\$73,959
0.0000	12756	Medica Hlth Plans of FL Inc	0.000%	0	0.02%	\$2,303,117
0.0000	74217	Medical Savings Ins Co	0.169%	2	0.00%	\$0
4.1421	97055	Mega Life & Hlth Ins Co The	1.015%	12	0.25%	\$38,621,701
0.0000	86126	Members Life Ins Co	0.000%	0	0.00%	\$143
0.0000	87726	Metlife Ins Co of CT	0.000%	0	0.00%	\$152,818
0.4649	65978	Metropolitan Life Ins Co	0.761%	9	1.64%	\$258,077,192
0.0000	26298	Metropolitan Prop & Cas Ins Co	0.085%	1	0.00%	\$0
1.5162	66087	Mid West Natl Life Ins Co Of TN	0.254%	3	0.17%	\$26,376,924
0.0000	66044	Midland Natl Life Ins Co	0.000%	0	0.00%	\$10,164
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.02%	\$3,715,143
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.00%	\$202
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.19%	\$29,595,894
0.0000	66370	Mony Life Ins Co	0.000%	0	0.00%	\$95,596
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.00%	\$106,281
0.0000	71412	Mutual Of Omaha Ins Co	0.000%	0	0.03%	\$4,077,656
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.00%	\$43,539
0.0000	11991	National Cas Co	0.000%	0	0.00%	\$69,099
0.0000	98205	National Found Life Ins Co	0.000%	0	0.00%	\$37,149
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.03%	\$5,285,559
0.0000	82538	National Hlth Ins Co	0.000%	0	0.00%	\$418,416
0.6039	19445	National Union Fire Ins Co Of Pitts	0.254%	3	0.42%	\$66,228,053
0.0000	92657	Nationwide Life & Ann Ins Co	0.000%	0	0.00%	\$64
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.03%	\$4,337,548
1.0811	95123	Neighborhood Hlth Partnership Inc	2.961%	35	2.74%	\$431,571,309
0.0000	91626	New England Life Ins Co	0.000%	0	0.00%	\$158,766
1.5596	66915	New York Life Ins Co	0.169%	2	0.11%	\$17,095,285
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.00%	\$1,007
0.0000	67091	Northwestern Mut Life Ins Co	0.000%	0	0.06%	\$9,479,581
0.0000	67261	Old Republic Life Ins Co	0.000%	0	0.00%	\$446,295
0.0000	20621	OneBeacon Amer Ins Co	0.000%	0	0.02%	\$3,576,399
0.0000	12259	Optimum Hlthcare Inc	0.085%	1	0.00%	\$0
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.00%	\$34,925
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.01%	\$1,617,444
4.7511	67539	Pan Amer Life Ins Co	0.169%	2	0.04%	\$5,611,864
0.0000	67598	Paul Revere Life Ins Co	0.000%	0	0.01%	\$901,335
0.0000	85561	Perico Life Ins Co	0.000%	0	0.01%	\$865,234
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.01%	\$992,545
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.00%	\$5,880
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.00%	\$48,285
21.0657	95271	Preferred Medical Plan Inc	0.338%	4	0.02%	\$2,531,340
0.0000	68039	Presidential Life Ins Co	0.000%	0	0.00%	\$102,150
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.00%	\$18,037
0.7858	61271	Principal Life Ins Co	0.338%	4	0.43%	\$67,858,307
0.0000	68136	Protective Life Ins Co	0.000%	0	0.00%	\$557,755
0.0000	67903	Provident Amer Life & Hlth Ins Co	0.000%	0	0.00%	\$124,121
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	0.01%	\$1,054,450
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.00%	\$14,415
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.33%	\$52,585,946
0.0000	95126	Public Hlth Trust of Dade Cnty	0.000%	0	0.37%	\$57,452,731
0.0000	39217	QBE Ins Corp	0.000%	0	0.00%	\$664,360
0.0000	11519	Quality Hlth Plans	0.085%	1	0.00%	\$0

Complaints Year: 2009 Total Complaints for Index: 1,182  
Policy Type: Group Accident and Health  
Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.00%	\$12,464
0.0000	68381	Reliance Standard Life Ins Co	0.000%	0	0.23%	\$36,740,980
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.22%	\$34,549,844
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.01%	\$1,067,631
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.00%	\$75,138
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.00%	\$670,444
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.00%	\$10,802
0.0000	52009	SAFEGUARD HLTH PLANS INC	0.254%	3	0.00%	\$0
4.5611	79014	Safehealth Life Ins Co	0.085%	1	0.02%	\$2,922,796
0.0000	60445	Sagikor Life Ins Co	0.000%	0	0.00%	\$1,753
0.0000	69914	Sears Life Ins Co	0.000%	0	0.01%	\$1,517,826
0.0000	93742	Securian Life Ins Co	0.000%	0	0.00%	\$166,212
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.00%	\$476,187
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.00%	\$160,404
0.0000	76325	Senior Hlth Ins Co of PA	0.000%	0	0.00%	\$338,667
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.00%	\$131,176
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.00%	\$277,276
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.00%	\$43,108
0.0000	69019	Standard Ins Co	0.000%	0	0.38%	\$59,121,092
210.2006	86355	Standard Life & Accident Ins Co	0.085%	1	0.00%	\$63,421
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.00%	\$29,146
2.1187	69078	Standard Security Life Ins Co Of NY	0.085%	1	0.04%	\$6,292,052
0.0000	68985	Starmount Life Ins Co	0.000%	0	0.00%	\$6,308
0.0000	40045	Starnet Ins Co	0.000%	0	0.01%	\$1,632,114
0.0000	38318	Starr Ind & Liab Co	0.000%	0	0.00%	\$368,859
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	0.11%	\$17,195,729
0.0000	26387	Steadfast Ins Co	0.000%	0	0.00%	\$41,623
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.00%	\$218
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.11%	\$16,968,603
0.0000	80926	Sun Life & Hlth Ins Co	0.000%	0	0.10%	\$16,302,392
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.29%	\$44,932,426
1.6119	69477	Time Ins Co	0.677%	8	0.42%	\$66,163,648
9.7622	95134	Total Hlth Choice Inc	0.338%	4	0.04%	\$5,462,373
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.01%	\$1,608,855
0.0000	86231	Transamerica Life Ins Co	0.000%	0	0.10%	\$16,322,547
13.0398	61425	Trustmark Ins Co	0.085%	1	0.01%	\$1,022,343
26.2434	62863	Trustmark Life Ins Co	0.085%	1	0.00%	\$507,980
19.9687	80705	US Br Great West Life Assur Co	0.169%	2	0.01%	\$1,335,203
0.0000	80802	US Br SunLife Assur Co Of Canada	0.000%	0	0.29%	\$46,263,924
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.01%	\$864,491
0.0000	29599	US Specialty Ins Co	0.000%	0	0.02%	\$2,985,224
0.0000	69663	USAA Life Ins Co	0.000%	0	0.00%	\$12,376
0.0000	80314	Unicare Life & Hlth Ins Co	0.000%	0	0.25%	\$38,690,082
0.0000	91529	Unimerica Ins Co	0.000%	0	0.03%	\$4,523,947
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.00%	\$583,011
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.00%	\$231,378

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	34789	21st Century Centennial Ins Co	0.000%	0	0.000%	\$544
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.000%	\$3,417
0.0000	71854	AAA Life Ins Co	0.000%	0	0.001%	\$19,187
2.2993	35963	AF&L Ins Co	0.491%	6	0.214%	\$7,519,013
0.0676	95093	AMERIGROUP FL INC	0.164%	2	2.422%	\$85,227,215
0.0000	62944	AXA Equitable Life Ins Co	0.000%	0	0.217%	\$7,619,112
7.0399	71471	Ability Ins Co	0.246%	3	0.035%	\$1,227,896
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.000%	\$370
0.0000	71390	Admiral Life Ins Co of Amer	0.000%	0	0.001%	\$28,294
0.0000	80055	Advanta Life Ins Co	0.000%	0	0.000%	\$1,354
0.0000	78700	Aetna Hlth & Life Ins Co	0.164%	2	0.000%	\$0
0.0708	95088	Aetna Hlth Inc FL Corp	0.246%	3	3.472%	\$122,137,375
0.0000	72052	Aetna Hlth Ins Co	0.737%	9	0.000%	\$0
1.7894	60054	Aetna Life Ins Co	0.901%	11	0.503%	\$17,712,963
0.0000	79049	Alfa Life Ins Corp	0.000%	0	0.000%	\$33
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.332%	\$11,692,716
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.002%	\$71,741
0.0000	19232	Allstate Ins Co	0.082%	1	0.000%	\$0
27.7112	60186	Allstate Life Ins Co	0.082%	1	0.003%	\$103,980
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.002%	\$66,918
0.0000	19720	American Alt Ins Corp	0.000%	0	0.054%	\$1,887,338
0.0000	10111	American Bankers Ins Co Of FL	0.000%	0	0.006%	\$196,135
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.003%	\$105,292
0.0000	20427	American Cas Co Of Reading PA	0.000%	0	0.000%	\$347
0.0000	60305	American Comm Mut Ins Co	0.000%	0	0.004%	\$154,944
0.0000	12321	American Continental Ins Co	0.000%	0	0.002%	\$60,458
0.0000	23450	American Family Home Ins Co	0.082%	1	0.000%	\$0
0.1740	60380	American Family Life Assur Co of Col	1.392%	17	8.000%	\$281,465,133
0.8101	60410	American Fidelity Assur Co	0.082%	1	0.101%	\$3,556,790
0.0000	68373	American Gen Assur Co	0.082%	1	0.000%	\$0
2.0514	66672	American Gen Life & Acc Ins Co	0.410%	5	0.200%	\$7,023,217
2.4536	60488	American Gen Life Ins Co	0.164%	2	0.067%	\$2,348,769
13.4650	66842	American Gen Life Ins Co of DE	0.410%	5	0.030%	\$1,069,968
0.4226	60534	American Heritage Life Ins Co	0.655%	8	1.550%	\$54,546,243
1201.5900	60518	American Hlth & Life Ins Co	0.164%	2	0.000%	\$4,796
0.0000	19380	American Home Assur Co	0.000%	0	0.001%	\$36,960
0.0000	60542	American Home Life Ins Co	0.000%	0	0.000%	\$105
0.9021	60577	American Income Life Ins Co	0.082%	1	0.091%	\$3,194,123
0.0000	60607	American Intl Life Assur Co of NY	0.000%	0	0.002%	\$79,346
0.0000	81418	American Medical & Life Ins Co	0.737%	9	0.000%	\$0
4559.2000	97179	American Medical Security Life Ins C	0.082%	1	0.000%	\$632
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.000%	\$256
9.9252	60739	American Natl Ins Co	0.082%	1	0.008%	\$290,314
6.2607	71773	American Natl Life Ins Co Of TX	0.164%	2	0.026%	\$920,473
0.4184	60763	American Pioneer Life Ins Co	0.491%	6	1.175%	\$41,325,209
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.032%	\$1,133,936
8.3799	60801	American Public Life Ins Co	0.082%	1	0.010%	\$343,847
0.0000	67679	American Republic Corp Ins Co	0.000%	0	0.001%	\$31,316
1.8941	60836	American Republic Ins Co	0.082%	1	0.043%	\$1,521,299
0.0000	42978	American Security Ins Co	0.082%	1	0.000%	\$0
0.0000	19704	American States Ins Co	0.000%	0	0.002%	\$57,122

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	60895	American United Life Ins Co	0.000%	0	0.005%	\$158,731
0.0000	11122	Americas Hlth Choice Med Plan Inc	0.082%	1	0.000%	\$0
0.0000	61999	Americo Fin Life & Ann Ins Co	0.082%	1	0.000%	\$0
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.001%	\$20,474
0.0000	27928	Amex Assur Co	0.000%	0	0.000%	\$2,188
0.0000	61069	Anthem Life Ins Co	0.000%	0	0.000%	\$126
0.0000	24678	Arrowood Ind Co	0.000%	0	0.000%	\$329
0.0000	11558	AssuranceAmerica Ins Co	0.000%	0	0.010%	\$335,775
2.3440	71439	Assurity Life Ins Co	0.164%	2	0.070%	\$2,458,585
0.0000	61093	Atlanta Life Ins Co	0.000%	0	0.000%	\$15,868
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.000%	\$13,084
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.017%	\$603,589
4.7632	95263	AvMed Inc	0.164%	2	0.034%	\$1,209,872
1.0363	12316	Avalon Hlthcare Inc	0.410%	5	0.395%	\$13,902,847
0.0000	61689	Aviva Life & Ann Co	0.000%	0	0.018%	\$625,256
0.0000	63932	Aviva Life & Ann Co of NY	0.000%	0	0.000%	\$8,170
0.0000	82516	Avmed Health Ins Co	0.082%	1	0.000%	\$0
1.1419	98167	BCBS Of FL	29.402%	359	25.749%	\$905,907,427
42.5270	68160	Balboa Life Ins Co	0.082%	1	0.002%	\$67,755
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.002%	\$67,059
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.031%	\$1,083,913
0.0000	33162	Bankers Ins Co	0.000%	0	0.001%	\$27,506
1.5118	61263	Bankers Life & Cas Co	4.750%	58	3.142%	\$110,541,812
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.008%	\$284,174
0.0000	94250	Banner Life Ins Co	0.000%	0	0.000%	\$1,437
0.0000	61395	Beneficial Life Ins Co	0.000%	0	0.000%	\$13
0.1687	71714	Berkshire Life Ins Co of Amer	0.082%	1	0.485%	\$17,077,141
0.0000	61476	Boston Mut Life Ins Co	0.000%	0	0.008%	\$296,307
0.0000	74900	Brokers Natl Life Assur Co	0.000%	0	0.003%	\$90,388
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.001%	\$32,304
0.0000	95112	Capital Hlth Plan Inc	0.082%	1	0.000%	\$0
0.0000	95092	CarePlus Hlth Plans Inc	0.328%	4	0.000%	\$0
1.3693	80799	Celtic Ins Co	0.328%	4	0.239%	\$8,417,056
0.0000	61727	Central Reserve Life Ins Co	0.000%	0	0.001%	\$40,771
0.0000	61735	Central Security Life Ins Co	0.000%	0	0.000%	\$2,538
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.118%	\$4,135,009
664.9930	34274	Central States Ind Co Of Omaha	0.082%	1	0.000%	\$4,333
5.1742	61883	Central United Life Ins Co	0.164%	2	0.032%	\$1,113,765
0.0000	80896	Centre Life Ins Co	0.000%	0	0.029%	\$1,034,606
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.001%	\$21,726
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.004%	\$128,230
0.0000	52021	Cigna Dental Hlth of FL Inc	0.164%	2	0.000%	\$0
0.0000	67369	Cigna Hlth & Life Ins Co	0.164%	2	0.000%	\$0
0.0000	95136	Cigna Hlthcare of FL Inc	0.164%	2	0.000%	\$0
0.0000	10677	Cincinnati Ins Co	0.000%	0	0.000%	(\$1,117)
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.005%	\$176,704
0.0000	82082	Citizens Natl Life Ins Co	0.000%	0	0.000%	\$10,203
0.0000	61921	Citizens Security Life Ins Co	0.000%	0	0.000%	\$3,154
14.2754	11836	Citrus Hlth Care Inc	0.410%	5	0.029%	\$1,009,227
0.4983	62049	Colonial Life & Accident Ins Co	0.983%	12	1.972%	\$69,393,328
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.029%	\$1,020,153

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.003%	\$103,818
0.0000	76023	Columbian Life Ins Co	0.000%	0	0.000%	\$1,156
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.000%	\$2,947
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.001%	\$34,778
1.1121	62146	Combined Ins Co Of Amer	0.491%	6	0.442%	\$15,546,129
0.0000	78697	Combined Life Ins Co Of NY	0.000%	0	0.018%	\$647,554
0.0000	81426	Commercial Travelers Mut Ins Co	0.000%	0	0.001%	\$39,980
0.0000	84824	Commonwealth Ann & Life Ins Co	0.000%	0	0.021%	\$721,556
0.0000	52015	Compbenefits Co	0.082%	1	0.000%	\$0
1.4372	62308	Connecticut Gen Life Ins Co	0.819%	10	0.570%	\$20,049,523
1.1250	78174	Conseco Hlth Ins Co	0.573%	7	0.510%	\$17,928,854
37.4086	60682	Conseco Ins Co	0.328%	4	0.009%	\$308,102
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.030%	\$1,052,775
1.3235	62359	Constitution Life Ins Co	0.246%	3	0.186%	\$6,531,249
0.0000	71730	Continental Amer Ins Co	0.000%	0	0.004%	\$153,106
0.0000	62413	Continental Assur Co	0.000%	0	0.004%	\$136,846
1.0162	20443	Continental Cas Co	0.819%	10	0.806%	\$28,356,202
0.9270	71404	Continental Gen Ins Co	0.410%	5	0.442%	\$15,541,759
0.1831	68500	Continental Life Ins Co Brentwood	0.082%	1	0.447%	\$15,735,978
0.0000	62553	Country Life Ins Co	0.000%	0	0.026%	\$915,326
4.1514	81973	Coventry Hlth & Life Ins Co	0.164%	2	0.039%	\$1,388,177
1.3575	62626	Cuna Mut Ins Society	0.164%	2	0.121%	\$4,245,329
0.0000	99767	Dallas Gen Life Ins Co	0.000%	0	0.000%	\$5,666
0.0000	35408	Delos Ins Co	0.000%	0	0.010%	\$339,911
0.0000	81396	Delta Dental Ins Co	0.082%	1	0.000%	\$0
0.0000	62928	EMC Natl Life Co	0.000%	0	0.024%	\$854,999
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.007%	\$245,790
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.000%	\$51
0.0000	77968	Family Heritage Life Ins Co Of Amer	0.000%	0	0.047%	\$1,656,596
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.000%	\$17,484
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.000%	\$2,754
0.0000	20281	Federal Ins Co	0.000%	0	0.001%	\$49,591
0.0000	63223	Federal Life Ins Co	0.000%	0	0.001%	\$29,501
0.0000	63258	Federated Life Ins Co	0.000%	0	0.032%	\$1,118,728
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.000%	\$265
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.004%	\$129,712
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.001%	\$26,816
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.000%	\$230
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.000%	\$1,098
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.001%	\$18,156
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.074%	\$2,589,633
0.0000	76031	Florida Combined Life Ins Co Inc	0.491%	6	0.000%	\$0
0.0000	13567	Florida Hlth Care Plan Inc	0.082%	1	0.000%	\$0
0.0000	71129	Fort Dearborn Life Ins Co	0.082%	1	0.000%	\$0
0.0000	10119	Freedom Hlth Inc	0.983%	12	0.000%	\$0
23.4016	62324	Freedom Life Ins Co Of Amer	0.246%	3	0.010%	\$369,387
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.022%	\$774,472
0.0000	38962	Genesis Ins Co	0.000%	0	0.007%	\$259,817
0.6942	65536	Genworth Life & Ann Ins Co	0.082%	1	0.118%	\$4,151,006
0.2033	70025	Genworth Life Ins Co	0.573%	7	2.821%	\$99,232,158
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.141%	\$4,947,420

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.024%	\$835,596
1.2092	91472	Globe Life & Accident Ins Co	0.082%	1	0.068%	\$2,382,960
16.7335	62286	Golden Rule Ins Co	2.948%	36	0.176%	\$6,199,006
0.0000	22063	Government Employees Ins Co	0.000%	0	0.000%	\$3,923
0.0000	71218	Grange Life Ins Co	0.000%	0	0.000%	\$114
1.7070	63312	Great Amer Life Ins Co	0.164%	2	0.096%	\$3,376,058
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.000%	\$2,454
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	0.002%	\$67,311
3.8448	64211	Guarantee Trust Life Ins Co	0.491%	6	0.128%	\$4,496,608
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.005%	\$167,010
0.2090	64246	Guardian Life Ins Co Of Amer	0.082%	1	0.392%	\$13,788,924
0.0000	92711	HCC Life Ins Co	0.000%	0	0.249%	\$8,764,802
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.000%	\$143
0.0000	22357	Hartford Accident & Ind Co	0.082%	1	0.000%	\$0
3409.9600	70815	Hartford Life & Accident Ins Co	0.655%	8	0.000%	\$6,760
0.0000	71153	Hartford Life & Ann Ins Co	0.000%	0	0.001%	\$44,877
170.8923	88072	Hartford Life Ins Co	0.082%	1	0.000%	\$16,861
0.0000	70670	Health Care Serv Corp A Mut Legal Re	0.000%	0	0.061%	\$2,130,323
0.0000	66141	Health Net Life Ins Co	0.082%	1	0.000%	\$0
0.5706	95089	Health Options Inc	0.573%	7	1.005%	\$35,351,060
0.0000	52631	Healthsease of FL Inc	0.000%	0	0.387%	\$13,614,637
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.004%	\$154,816
0.0000	10126	Humana AdvantageCare Plan	1.065%	13	0.000%	\$0
0.6616	69671	Humana Hlth Ins Co Of FL Inc	2.785%	34	4.209%	\$148,076,760
28.6770	73288	Humana Ins Co	0.655%	8	0.023%	\$803,825
0.0000	62189	Humana Ins Co	0.082%	1	0.000%	\$0
31.7003	95270	Humana Medical Plan Inc	1.392%	17	0.044%	\$1,545,223
0.8141	70580	Humanadental Ins Co	0.082%	1	0.101%	\$3,539,475
0.0000	91693	IA Amer Life Ins Co	0.000%	0	0.000%	\$3,874
0.0000	80942	ING USA Ann & Lfe Ins Co	0.000%	0	0.000%	\$2,119
0.0000	97764	Idealife Ins Co	0.000%	0	0.040%	\$1,394,974
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.154%	\$5,405,328
0.0000	86509	Ing Life Ins & Ann Co	0.000%	0	0.001%	\$41,723
0.0000	22713	Insurance Co of N Amer	0.082%	1	0.000%	\$0
0.0000	64831	Intramerica Life Ins Co	0.000%	0	0.000%	\$617
0.0000	85189	Investors Consolidated Ins Co	0.000%	0	0.000%	\$444
2448.1000	64904	Investors Heritage Life Ins Co	0.082%	1	0.000%	\$1,177
0.0000	63487	Investors Life Ins Co N Amer	0.000%	0	0.000%	\$3,494
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.037%	\$1,305,348
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.003%	\$108,825
5.6156	65080	John Alden Life Ins Co	0.246%	3	0.044%	\$1,539,322
4.1498	93610	John Hancock Life & Hlth Ins Co	0.164%	2	0.039%	\$1,388,713
0.0000	65099	John Hancock Life Ins Co	0.328%	4	0.000%	\$0
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	2.626%	\$92,394,368
0.3571	65110	Kanawha Ins Co	0.164%	2	0.459%	\$16,138,320
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.000%	\$14,170
0.0000	65242	Lafayette Life Ins Co	0.000%	0	0.001%	\$40,424
656.5581	65315	Liberty Life Assur Co Of Boston	0.246%	3	0.000%	\$13,166
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.006%	\$209,567
1448.3100	23043	Liberty Mut Ins Co	0.164%	2	0.000%	\$3,979
0.2008	65331	Liberty Natl Life Ins Co	0.082%	1	0.408%	\$14,348,561

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	65412	Life Ins Co Of AL	0.000%	0	0.011%	\$398,603
0.0000	78140	Life Ins Co Of Boston & NY	0.000%	0	0.000%	\$51
191.9440	65498	Life Ins Co Of N Amer	0.655%	8	0.003%	\$120,094
0.0000	65528	Life Ins Co Of The Southwest	0.000%	0	0.000%	\$368
0.0000	64130	Life Investors Ins Co Of Amer	0.082%	1	0.000%	\$0
0.0000	97691	Life Of The South Ins Co	0.000%	0	0.000%	\$4,090
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.007%	\$232,033
0.3691	65595	Lincoln Benefit Life Co	0.082%	1	0.222%	\$7,807,743
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.221%	\$7,783,181
0.0000	62057	Lincoln Life & Ann Co of NY	0.000%	0	0.000%	\$7,577
3.6476	65676	Lincoln Natl Life Ins Co	0.573%	7	0.157%	\$5,529,666
1.5066	65722	Loyal Amer Life Ins Co	0.082%	1	0.054%	\$1,912,557
0.0000	22977	Lumbermens Mut Cas Co	0.000%	0	0.000%	\$2,785
0.0000	66427	MTL Ins Co	0.000%	0	0.001%	\$46,461
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.000%	\$1,809
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.006%	\$194,249
0.0000	38970	Markel Ins Co	0.000%	0	0.063%	\$2,230,867
0.0000	71072	Marquette Natl Life Ins Co	0.000%	0	0.000%	\$7,779
0.1271	65935	Massachusetts Mut Life Ins Co	0.082%	1	0.645%	\$22,678,753
0.0000	12967	MedAmerica Ins Co of FL	0.000%	0	0.067%	\$2,348,974
0.0000	69515	Medamerica Ins Co	0.082%	1	0.000%	\$0
1.5911	12756	Medica Hlth Plans of FL Inc	0.082%	1	0.051%	\$1,810,989
0.1146	31119	Medico Ins Co	0.082%	1	0.715%	\$25,149,925
39.1355	97055	Mega Life & Hlth Ins Co The	0.983%	12	0.025%	\$883,520
10.5319	65951	Merit Life Ins Co	0.082%	1	0.008%	\$273,589
0.1222	87726	Metlife Ins Co of CT	0.082%	1	0.670%	\$23,580,821
0.7380	65978	Metropolitan Life Ins Co	1.310%	16	1.776%	\$62,472,091
210.5579	66087	Mid West Natl Life Ins Co Of TN	0.246%	3	0.001%	\$41,054
0.0000	66044	Midland Natl Life Ins Co	0.000%	0	0.000%	\$1,680
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.000%	\$3,357
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.072%	\$2,540,743
0.0000	66265	Monarch Life Ins Co	0.000%	0	0.054%	\$1,894,593
0.0000	81442	Monitor Life Ins Co Of NY	0.000%	0	0.000%	\$311
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.273%	\$9,591,012
0.0000	66370	Mony Life Ins Co	0.000%	0	0.084%	\$2,946,219
0.8222	71412	Mutual Of Omaha Ins Co	0.901%	11	1.096%	\$38,551,618
0.0000	66397	Mutual Savings Life Ins Co	0.000%	0	0.001%	\$41,487
0.0000	61409	National Benefit Life Ins Co	0.000%	0	0.001%	\$26,617
0.0000	11991	National Cas Co	0.000%	0	0.000%	\$6,407
0.0000	98205	National Found Life Ins Co	0.000%	0	0.011%	\$379,835
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.001%	\$33,620
0.0000	82538	National Hlth Ins Co	0.000%	0	0.005%	\$161,082
0.0000	20052	National Liab & Fire Ins Co	0.082%	1	0.000%	\$0
0.0000	72087	National Life Ins Co	0.000%	0	0.000%	\$3,804
0.0000	66680	National Life Ins Co	0.000%	0	0.066%	\$2,307,880
0.0000	66702	National Masonic Provident Assoc	0.000%	0	0.000%	\$1,949
1.7415	60593	National States Ins Co	0.901%	11	0.517%	\$18,200,088
0.0000	87963	National Teachers Assoc Life Ins Co	0.000%	0	0.034%	\$1,194,692
18.7309	19445	National Union Fire Ins Co Of Pitts	0.983%	12	0.052%	\$1,845,984
0.0000	66850	National Western Life Ins Co	0.000%	0	0.000%	\$3,641
0.0000	92657	Nationwide Life & Ann Ins Co	0.000%	0	0.000%	\$752

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.9148	66869	Nationwide Life Ins Co	0.082%	1	0.090%	\$3,149,956
0.0000	23787	Nationwide Mut Ins Co	0.082%	1	0.000%	\$0
0.0000	95123	Neighborhood Hlth Partnership Inc	0.164%	2	0.000%	\$0
0.0000	91626	New England Life Ins Co	0.000%	0	0.006%	\$226,659
0.0000	78743	New Era Life Ins Co	0.000%	0	0.097%	\$3,402,463
0.0000	66915	New York Life Ins Co	0.000%	0	0.336%	\$11,810,186
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.000%	\$3,731
0.0000	68349	North Amer Ins Co	0.000%	0	0.000%	\$15,620
0.0000	67032	North Carolina Mut Life Ins Co	0.000%	0	0.000%	\$298
0.2720	69000	Northwestern Long Term Care Ins Co	0.082%	1	0.301%	\$10,592,973
0.0584	67091	Northwestern Mut Life Ins Co	0.082%	1	1.402%	\$49,317,175
0.0000	11977	Northwestern Natl Ins Co Seg Acct	0.000%	0	0.001%	\$28,548
0.0000	63274	OM Fin Life Ins Co	0.164%	2	0.000%	\$0
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.002%	\$75,317
0.0000	89206	Ohio Natl Life Assur Corp	0.000%	0	0.026%	\$930,363
0.0000	67172	Ohio Natl Life Ins Co	0.000%	0	0.021%	\$745,611
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.000%	\$2,780
0.0000	67199	Old Amer Ins Co	0.000%	0	0.009%	\$310,869
0.0000	24147	Old Republic Ins Co	0.000%	0	0.050%	\$1,768,755
0.0000	12259	Optimum Hlthcare Inc	0.082%	1	0.000%	\$0
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.006%	\$218,460
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.000%	\$2,187
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.039%	\$1,378,949
10.1726	67539	Pan Amer Life Ins Co	0.246%	3	0.024%	\$849,761
0.4882	67598	Paul Revere Life Ins Co	0.246%	3	0.503%	\$17,707,633
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.007%	\$255,264
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.042%	\$1,483,213
0.0000	63282	Penn Treaty Ntwrk Amer Ins Co	0.655%	8	0.000%	\$0
6.0711	67660	Pennsylvania Life Ins Co	0.246%	3	0.040%	\$1,423,847
0.0000	85561	Perico Life Ins Co	0.000%	0	0.000%	\$3,913
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.082%	\$2,878,003
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.007%	\$242,458
0.0000	72125	Physicians Life Ins Co	0.000%	0	0.007%	\$252,647
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.214%	\$7,540,896
0.0000	10775	Physicians United Plan Inc	0.328%	4	0.000%	\$0
0.0000	68330	Pioneer Life Ins Co	0.082%	1	0.000%	\$0
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.000%	\$111
0.0000	11176	Preferred Care Partners Inc	0.328%	4	0.000%	\$0
0.3085	95271	Preferred Medical Plan Inc	0.573%	7	1.859%	\$65,389,345
0.0000	68039	Presidential Life Ins Co	0.082%	1	0.000%	\$0
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.002%	\$55,426
0.4453	61271	Principal Life Ins Co	0.246%	3	0.552%	\$19,412,685
0.5407	68047	Professional Ins Co	0.164%	2	0.303%	\$10,658,402
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.000%	\$1,191
0.3242	68136	Protective Life Ins Co	0.082%	1	0.253%	\$8,889,050
0.0000	67903	Provident Amer Life & Hlth Ins Co	0.000%	0	0.002%	\$61,884
0.0962	68195	Provident Life & Accident Ins Co	0.164%	2	1.704%	\$59,933,785
0.0000	68209	Provident Life & Cas Ins Co	0.000%	0	0.045%	\$1,578,526
0.0000	74020	Prudential Hlthcare & Lic Of Amer	0.164%	2	0.000%	\$0
2.5328	68241	Prudential Ins Co Of Amer	0.573%	7	0.226%	\$7,963,341
6.4712	68284	Pyramid Life Ins Co	0.573%	7	0.089%	\$3,116,853

Complaints Year 2009 Total Complaints for Index 1,221  
**Policy Type: Individual Accident and Health**  
 Premiums Year: 2009 Total Premiums for Index: \$3,518,207,180  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11519	Quality Hlth Plans	0.573%	7	0.000%	\$0
0.5349	70211	Reassure Amer Life Ins Co	0.082%	1	0.153%	\$5,387,178
0.0000	68357	Reliable Life Ins Co	0.000%	0	0.000%	\$411
517.9606	68381	Reliance Standard Life Ins Co	0.246%	3	0.000%	\$16,689
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.001%	\$37,644
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.009%	\$321,139
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.029%	\$1,037,779
0.0000	65005	RiverSource Life Ins Co	0.000%	0	0.598%	\$21,026,542
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.021%	\$732,894
0.0000	60183	S USA Life Ins Co Inc	0.000%	0	0.000%	\$4,601
0.0000	52009	SAFEGUARD HLTH PLANS INC	0.082%	1	0.000%	\$0
0.0000	69914	Sears Life Ins Co	0.000%	0	0.000%	\$5,496
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.000%	\$5,558
0.0000	68713	Security Life Of Denver Ins Co	0.000%	0	0.001%	\$19,111
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.002%	\$75,272
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.000%	\$13,467
0.0000	60076	Security Plan Life Ins Co	0.000%	0	0.000%	\$557
0.0000	76759	Senior Amer Life Ins Co	0.000%	0	0.025%	\$881,730
6.7391	76325	Senior Hlth Ins Co of PA	3.931%	48	0.583%	\$20,523,088
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.000%	\$667
0.0000	68829	Sentry Life Ins Co Of NY	0.000%	0	0.000%	\$64
0.0000	97241	Settlers Life Ins Co	0.000%	0	0.000%	\$211
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.000%	\$3,230
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.034%	\$1,204,654
0.0000	69019	Standard Ins Co	0.000%	0	0.241%	\$8,474,567
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.257%	\$9,050,660
0.0000	71706	Standard Life & Cas Ins Co	0.000%	0	0.000%	\$1,607
0.0000	69051	Standard Life Ins Co Of IN	0.000%	0	0.000%	\$986
2152.9900	69078	Standard Security Life Ins Co Of NY	0.491%	6	0.000%	\$8,030
0.0000	68985	Starmount Life Ins Co	0.000%	0	0.001%	\$21,609
0.0000	25135	State Automobile Mut Ins Co	0.000%	0	0.000%	\$1,012
0.0000	69108	State Farm Life Ins Co	0.082%	1	0.000%	\$0
0.0536	25178	State Farm Mut Auto Ins Co	0.082%	1	1.528%	\$53,769,026
0.0000	69116	State Life Ins Co	0.000%	0	0.028%	\$969,527
0.0000	69132	State Mut Ins Co	0.000%	0	0.160%	\$5,617,737
2.6313	89184	Sterling Investors Life Ins Co	0.082%	1	0.031%	\$1,095,046
0.0000	10952	Stonebridge Cas Ins Co	0.000%	0	0.000%	\$85
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.067%	\$2,341,889
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.000%	\$5,889
0.0000	69310	Surety Life Ins Co	0.000%	0	0.000%	\$14,443
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.001%	\$19,860
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.027%	\$951,122

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	71854	AAA Life Ins Co	0.000%	0	0.010%	\$1,460,858
0.0000	60232	AGL Life Assur Co	0.000%	0	0.030%	\$4,396,212
0.0000	62880	AXA Equitable Life & Ann Co	0.909%	2	0.000%	\$0
0.4857	62944	AXA Equitable Life Ins Co	1.364%	3	2.808%	\$418,192,497
0.0000	71471	Ability Ins Co	0.000%	0	0.000%	\$10,000
0.0000	60038	Acacia Life Ins Co	0.000%	0	0.004%	\$557,771
0.0000	69604	Allianz Life & Ann Co	0.455%	1	0.000%	\$0
2.2998	90611	Allianz Life Ins Co Of N Amer	12.727%	28	5.534%	\$824,254,032
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.011%	\$1,670,809
0.8467	60186	Allstate Life Ins Co	0.455%	1	0.537%	\$79,957,248
0.0000	70874	Allstate Life Ins Co Of NY	0.000%	0	0.061%	\$9,053,130
0.0000	68594	American Amicable Life Ins Co Of TX	0.000%	0	0.000%	\$46,918
0.0000	60275	American Bankers Life Assur Co Of FL	0.000%	0	0.000%	\$7,819
0.0000	60291	American Capitol Ins Co	0.000%	0	0.000%	\$370
0.7607	92738	American Equity Invest Life Ins Co	2.273%	5	2.988%	\$444,964,920
0.0000	11135	American Equity Investment Life Ins	0.000%	0	0.000%	\$32,000
0.0000	60399	American Family Life Ins Co	0.000%	0	0.000%	\$6,596
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.003%	\$387,501
0.0000	60429	American Fidelity Life Ins Co	0.000%	0	0.002%	\$324,793
14.3206	66672	American Gen Life & Acc Ins Co	1.364%	3	0.095%	\$14,182,322
2.6234	60488	American Gen Life Ins Co	1.364%	3	0.520%	\$77,418,481
72.7033	66842	American Gen Life Ins Co of DE	0.455%	1	0.006%	\$931,178
550.4088	60534	American Heritage Life Ins Co	0.455%	1	0.001%	\$122,999
0.0000	60542	American Home Life Ins Co	0.000%	0	0.000%	\$12,625
0.0000	60607	American Intl Life Assur Co of NY	0.000%	0	0.000%	\$3,083
0.0000	60631	American Investors Life Ins Co	3.636%	8	0.000%	\$0
0.0000	67989	American Memorial Life Ins Co	0.000%	0	0.000%	\$5,553
1.9905	60739	American Natl Ins Co	2.273%	5	1.142%	\$170,061,317
0.0000	60763	American Pioneer Life Ins Co	0.000%	0	0.000%	\$33,584
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.000%	\$250
0.0000	88366	American Retirement Life Ins Co	0.000%	0	0.000%	\$250
0.0000	60895	American United Life Ins Co	0.000%	0	0.032%	\$4,766,572
8.4945	61999	Americo Fin Life & Ann Ins Co	0.909%	2	0.107%	\$15,939,667
0.0000	61301	Ameritas Life Ins Corp	0.000%	0	0.110%	\$16,358,231
0.0000	72222	Amica Life Ins Co	0.000%	0	0.058%	\$8,589,320
0.0000	93661	Annuity Investors Life Ins Co	0.000%	0	0.155%	\$23,134,653
0.0000	71439	Assurity Life Ins Co	0.000%	0	0.004%	\$609,076
0.0000	61182	Aurora Natl Life Assur Co	0.455%	1	0.000%	\$0
0.0000	84522	Auto Club Life Ins Co	0.000%	0	0.000%	\$20,000
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.067%	\$9,995,456
0.9714	61689	Aviva Life & Ann Co	4.091%	9	4.211%	\$627,215,462
676997.3400	63932	Aviva Life & Ann Co of NY	0.455%	1	0.000%	\$100
0.0000	61212	Baltimore Life Ins Co	0.000%	0	0.002%	\$247,365
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.000%	\$1,576
9.0920	61263	Bankers Life & Cas Co	4.091%	9	0.450%	\$67,014,704
0.0000	81043	Bankers Life Ins Co	0.000%	0	0.028%	\$4,113,980
0.0000	94250	Banner Life Ins Co	0.000%	0	0.000%	\$1,384
0.0000	61395	Beneficial Life Ins Co	0.000%	0	0.025%	\$3,716,678
0.0000	78620	Brooke Life Ins Co	0.000%	0	0.000%	\$25,000
0.0000	81647	Bupa Ins Co	0.000%	0	0.000%	\$8,510
0.0000	71463	CICA Life Ins Co of Amer	0.000%	0	0.000%	\$5,302
0.0000	93432	CM Life Ins Co	0.000%	0	0.334%	\$49,685,009
0.0000	61883	Central United Life Ins Co	0.000%	0	0.000%	\$9,277

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	62383	Centurion Life Ins Co	0.000%	0	0.014%	\$2,064,624
0.0000	61808	Charter Natl Life Ins Co	0.000%	0	0.000%	\$35,450
0.0000	61832	Chesapeake Life Ins Co	0.000%	0	0.000%	\$1,155
0.0000	61875	Church Life Ins Corp	0.000%	0	0.005%	\$767,324
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.028%	\$4,240,879
0.0000	62049	Colonial Life & Accident Ins Co	0.000%	0	0.000%	\$433
0.0000	84786	Colorado Bankers Life Ins Co	0.000%	0	0.003%	\$511,617
0.0000	62103	Columbian Mut Life Ins Co	0.000%	0	0.000%	\$43,889
0.0000	99937	Columbus Life Ins Co	0.000%	0	0.044%	\$6,598,102
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.000%	\$600
21.3146	84824	Commonwealth Ann & Life Ins Co	0.909%	2	0.043%	\$6,352,431
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.001%	\$138,882
248.8718	60682	Conseco Ins Co	1.818%	4	0.007%	\$1,088,106
983.0504	65900	Conseco Life Ins Co	0.455%	1	0.000%	\$68,867
0.0000	62359	Constitution Life Ins Co	0.000%	0	0.000%	\$180
0.0000	62413	Continental Assur Co	0.000%	0	0.000%	\$4,804
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.000%	\$20,262
0.0000	62537	Cotton States Life Ins Co	0.000%	0	0.001%	\$159,500
0.0000	94218	Country Investors Life Assur Co	0.000%	0	0.006%	\$892,097
0.0000	62553	Country Life Ins Co	0.000%	0	0.000%	\$8,333
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.243%	\$36,192,679
0.0000	62928	EMC Natl Life Co	0.000%	0	0.003%	\$413,458
0.0000	84174	Employees Life Co Mut	0.000%	0	0.298%	\$44,342,863
10.9544	62510	Equitrust Life Ins Co	4.091%	9	0.373%	\$55,621,353
0.0000	70769	Erie Family Life Ins Co	0.000%	0	0.006%	\$831,775
0.0000	63053	Family Life Ins Co	0.000%	0	0.000%	\$2,400
0.0000	63088	Farm Bureau Life Ins Co	0.000%	0	0.001%	\$153,497
0.0000	63177	Farmers New World Life Ins Co	0.000%	0	0.002%	\$274,718
0.0000	63223	Federal Life Ins Co	0.000%	0	0.000%	\$8,040
0.0000	63258	Federated Life Ins Co	0.000%	0	0.003%	\$381,068
0.6122	93696	Fidelity Investments Life Ins Co	0.455%	1	0.742%	\$110,582,449
0.0000	71870	Fidelity Security Life Ins Co	0.000%	0	0.002%	\$333,960
0.0000	69140	First Allmerica Fin Life Ins Co	0.000%	0	0.000%	\$12,392
0.0000	79359	First Great W Life & Ann Ins Co	0.000%	0	0.000%	\$550
0.0000	63495	First Investors Life Ins Co	0.000%	0	0.005%	\$754,294
0.0000	60992	First Metlife Investors Ins Co	0.000%	0	0.010%	\$1,519,168
0.0000	67652	First Penn Pacific Life Ins Co	0.000%	0	0.000%	\$18,030
0.0000	92495	First Sunamerica Life Ins Co	0.000%	0	0.076%	\$11,304,169
0.0000	91642	Forethought Life Ins Co	0.000%	0	0.431%	\$64,144,077
8.1258	71129	Fort Dearborn Life Ins Co	1.818%	4	0.224%	\$33,325,949
0.0000	99775	Funeral Directors Life Ins Co	0.000%	0	0.004%	\$628,209
0.0000	63665	General Amer Life Ins Co	0.000%	0	0.002%	\$267,638
2.3971	65536	Genworth Life & Ann Ins Co	1.818%	4	0.759%	\$112,971,683
0.0000	70025	Genworth Life Ins Co	0.000%	0	0.328%	\$48,818,714
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.002%	\$342,515
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.000%	\$63,499
0.0000	63967	Government Personnel Mut Life Ins Co	0.000%	0	0.001%	\$86,493
1.8703	63312	Great Amer Life Ins Co	0.909%	2	0.486%	\$72,395,679
0.0000	90212	Great Southern Life Ins Co	0.000%	0	0.000%	\$29,235
0.0000	68322	Great W Life & Ann Ins Co	0.000%	0	0.037%	\$5,525,317
0.0000	71480	Great Western Ins Co	0.000%	0	0.001%	\$84,206
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.000%	\$29,039
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.032%	\$4,777,759

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	78778	Guardian Ins & Ann Co Inc	0.000%	0	0.584%	\$86,989,032
0.0000	64246	Guardian Life Ins Co Of Amer	0.000%	0	0.015%	\$2,238,113
0.0000	64327	Harleysville Life Ins Co	0.000%	0	0.001%	\$133,466
0.0000	70815	Hartford Life & Accident Ins Co	0.455%	1	0.000%	\$0
25.1241	71153	Hartford Life & Ann Ins Co	1.364%	3	0.054%	\$8,083,849
5.0335	88072	Hartford Life Ins Co	0.455%	1	0.090%	\$13,449,919
0.0000	66214	Heartland Natl Life Ins Co	0.000%	0	0.000%	\$934
0.0000	62421	Heritage Union Life Ins Co	0.000%	0	0.000%	\$9,000
0.0000	64505	Homesteaders Life Co	0.000%	0	0.004%	\$608,708
0.0000	64513	Horace Mann Life Ins Co	0.000%	0	0.082%	\$12,198,902
0.0000	70580	Humanadental Ins Co	0.000%	0	0.001%	\$90,373
1.3734	80942	ING USA Ann & Llife Ins Co	3.182%	7	2.317%	\$345,051,946
0.0000	97764	Idealife Ins Co	0.000%	0	0.000%	\$1,391
0.0000	64580	Illinois Mut Life Ins Co	0.000%	0	0.029%	\$4,332,009
0.0000	58068	Independent Order Of Foresters Us Br	0.455%	1	0.000%	\$0
0.0000	84514	Industrial Alliance Pacific Ins & Fi	0.000%	0	0.000%	\$72,366
22.8777	86509	Ing Life Ins & Ann Co	0.455%	1	0.020%	\$2,959,199
0.0000	74780	Integrity Life Ins Co	0.000%	0	0.368%	\$54,775,126
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.000%	\$56,755
0.9988	64939	Investors Ins Corp	0.455%	1	0.455%	\$67,784,649
0.0000	63487	Investors Life Ins Co N Amer	0.000%	0	0.000%	\$4,431
0.3670	65056	Jackson Natl Life Ins Co	2.273%	5	6.192%	\$922,302,765
0.0000	60140	Jackson Natl Life Ins Co Of NY	0.000%	0	0.038%	\$5,636,929
0.0000	64017	Jefferson Natl Life Ins Co	0.000%	0	0.045%	\$6,757,287
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.001%	\$99,265
0.0000	65099	John Hancock Life Ins Co	0.909%	2	0.000%	\$0
0.2978	65838	John Hancock Life Ins Co (USA)	0.909%	2	3.053%	\$454,698,920
0.0000	86375	John Hancock Life Ins Co of NY	0.000%	0	0.010%	\$1,447,730
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.047%	\$7,058,183
0.0000	65242	Lafayette Life Ins Co	0.000%	0	0.108%	\$16,045,275
2.0902	68543	Liberty Bankers Life Ins Co	0.455%	1	0.217%	\$32,389,768
0.0000	65315	Liberty Life Assur Co Of Boston	0.000%	0	0.050%	\$7,447,148
0.0000	61492	Liberty Life Ins Co	0.000%	0	0.476%	\$70,949,314
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.034%	\$5,006,966
0.0000	65528	Life Ins Co Of The Southwest	0.000%	0	1.140%	\$169,747,936
4940.8700	77720	LifeSecure Ins Co	0.455%	1	0.000%	\$13,702
0.0000	65595	Lincoln Benefit Life Co	0.000%	0	0.571%	\$85,033,786
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.001%	\$163,646
5.9236	62057	Lincoln Life & Ann Co of NY	0.455%	1	0.077%	\$11,428,898
0.1791	65676	Lincoln Natl Life Ins Co	0.909%	2	5.075%	\$755,881,741
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.002%	\$365,380
0.0000	66427	MTL Ins Co	0.000%	0	0.000%	\$56,773
0.0000	65781	Madison Natl Life Ins Co Inc	0.000%	0	0.004%	\$623,969
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.000%	\$6,868
0.5697	65935	Massachusetts Mut Life Ins Co	0.455%	1	0.798%	\$118,831,175
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.000%	\$52,417
0.0000	93513	MetLife Investors Ins Co	0.000%	0	0.670%	\$99,804,298
0.1555	61050	MetLife Investors USA Ins Co	0.909%	2	5.846%	\$870,641,950
0.0000	87726	Metlife Ins Co of CT	0.000%	0	0.730%	\$108,793,991
0.5767	65978	Metropolitan Life Ins Co	1.364%	3	2.365%	\$352,170,596
0.0000	97136	Metropolitan Tower Life Ins Co	0.000%	0	0.000%	\$58,700
0.0000	66087	Mid West Natl Life Ins Co Of TN	0.000%	0	0.000%	\$23,867
3.1100	66044	Midland Natl Life Ins Co	2.727%	6	0.877%	\$130,612,430

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.000%	\$25
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.331%	\$49,278,860
0.0000	69647	Molina Hlthcare Ins Co	0.000%	0	0.000%	\$635
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.223%	\$33,281,909
0.0000	66370	Mony Life Ins Co	0.000%	0	0.000%	\$49,445
0.0000	78077	Mony Life Ins Co Of Amer	0.000%	0	0.006%	\$961,182
0.0000	66311	Motorists Life Ins Co	0.000%	0	0.000%	\$1,140
0.0000	88668	Mutual Of Amer Life Ins Co	0.000%	0	0.001%	\$99,704
0.0000	66397	Mutual Savings Life Ins Co	0.000%	0	0.000%	\$420
0.0000	66583	National Guardian Life Ins Co	0.000%	0	0.002%	\$329,265
0.0000	75264	National Integrity Life Ins Co	0.000%	0	0.041%	\$6,104,004
0.0000	66680	National Life Ins Co	0.000%	0	0.064%	\$9,489,082
0.0000	85472	National Security Life & Ann Co	0.000%	0	0.001%	\$125,000
2.5538	66850	National Western Life Ins Co	1.364%	3	0.534%	\$79,528,781
502.9175	92657	Nationwide Life & Ann Ins Co	0.909%	2	0.002%	\$269,228
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.148%	\$22,062,600
0.7758	91626	New England Life Ins Co	0.455%	1	0.586%	\$87,269,409
0.0000	78743	New Era Life Ins Co	0.000%	0	0.000%	\$600
0.2572	91596	New York Life Ins & Ann Corp	1.364%	3	5.303%	\$789,820,029
0.0000	66915	New York Life Ins Co	0.000%	0	0.006%	\$939,510
0.0000	66974	North Amer Co Life & Hlth Ins	0.000%	0	0.674%	\$100,314,033
0.0000	67091	Northwestern Mut Life Ins Co	0.000%	0	0.582%	\$86,722,214
14.0236	63274	OM Fin Life Ins Co	5.000%	11	0.357%	\$53,103,134
0.0000	67148	Occidental Life Ins Co Of NC	0.000%	0	0.001%	\$135,124
79834.5900	89206	Ohio Natl Life Assur Corp	0.455%	1	0.000%	\$848
0.3225	67172	Ohio Natl Life Ins Co	0.455%	1	1.410%	\$209,956,553
0.0000	67180	Ohio State Life Ins Co	0.000%	0	0.000%	\$13,680
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.002%	\$300,000
0.0000	67393	Ozark Natl Life Ins Co	0.000%	0	0.000%	\$127
0.0000	93548	PHL Variable Ins Co	0.000%	0	0.055%	\$8,159,277
0.0000	97268	Pacific Life & Ann Co	0.000%	0	0.036%	\$5,346,597
0.1190	67466	Pacific Life Ins Co	0.455%	1	3.820%	\$568,984,776
0.0000	67539	Pan Amer Life Ins Co	0.000%	0	0.000%	\$4,135
0.0000	67628	Pekin Life Ins Co	0.000%	0	0.002%	\$246,518
0.0000	67644	Penn Mut Life Ins Co	0.000%	0	0.095%	\$14,153,409
0.0000	67660	Pennsylvania Life Ins Co	0.000%	0	0.000%	\$10,091
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.001%	\$87,754
0.0000	93734	Phoenix Life & Ann Co	0.455%	1	0.000%	\$0
0.0000	67814	Phoenix Life Ins Co	0.000%	0	0.000%	\$71,293
0.0000	67873	Pioneer Amer Ins Co	0.000%	0	0.000%	\$3,339
0.0000	67911	Pioneer Mut Life Ins Co	0.000%	0	0.000%	\$700
0.0000	67946	Pioneer Security Life Ins Co	0.000%	0	0.000%	\$1,935
0.0000	68039	Presidential Life Ins Co	0.000%	0	0.102%	\$15,120,716
771.4894	65919	Primerica Life Ins Co	0.455%	1	0.001%	\$87,752
0.6591	61271	Principal Life Ins Co	0.455%	1	0.690%	\$102,713,359
0.0000	68047	Professional Ins Co	0.000%	0	0.000%	\$4,661
0.0000	88536	Protective Life & Annuity Ins Co	0.000%	0	0.002%	\$271,200
0.0000	68136	Protective Life Ins Co	0.000%	0	0.729%	\$108,602,108
0.0000	89006	Protective Life Ins Co of NY	0.000%	0	0.000%	\$10,913
0.0000	79227	Pruco Life Ins Co	0.000%	0	2.192%	\$326,435,430
0.6622	86630	Prudential Ann Life Assur Corp	3.636%	8	5.491%	\$817,876,984
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.087%	\$13,019,308
0.0000	68284	Pyramid Life Ins Co	0.000%	0	0.000%	\$1,850

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.001%	\$131,379
0.0000	68381	Reliance Standard Life Ins Co	0.000%	0	0.125%	\$18,677,198
0.0000	67105	Reliastar Life Ins Co	0.000%	0	0.897%	\$133,608,586
0.0000	61360	Reliastar Life Ins Co Of NY	0.000%	0	0.020%	\$2,942,889
0.0000	65005	RiverSource Life Ins Co	0.000%	0	4.562%	\$679,532,695
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.028%	\$4,113,055
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.053%	\$7,833,362
0.0000	68675	Security Benefit Life Ins Co	0.000%	0	0.113%	\$16,896,202
0.0000	68721	Security Life Ins Co Of Amer	0.000%	0	0.000%	\$1,887
0.0000	68772	Security Mut Life Ins Co Of NY	0.000%	0	0.061%	\$9,055,200
0.0000	69485	Security Natl Life Ins Co	0.000%	0	0.004%	\$530,809
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.000%	\$68,255
0.0000	97241	Settlers Life Ins Co	0.000%	0	0.000%	\$5,900
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.000%	\$300
0.0000	68845	Shenandoah Life Ins Co	1.818%	4	0.000%	\$0
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.093%	\$13,884,416
0.0000	79057	Southland Natl Ins Corp	0.000%	0	0.000%	\$325
0.0000	69019	Standard Ins Co	0.000%	0	0.167%	\$24,806,925
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.003%	\$374,948
88961.5400	69051	Standard Life Ins Co Of IN	0.455%	1	0.000%	\$761
0.0000	94498	State Farm Ann & Life Ins Co	0.455%	1	0.000%	\$0
0.0000	69094	State Farm Life & Accident Asr Co	0.000%	0	0.000%	\$52,423
1.5924	69108	State Farm Life Ins Co	0.455%	1	0.285%	\$42,513,820
0.0000	69116	State Life Ins Co	0.000%	0	0.065%	\$9,745,798
0.0000	69132	State Mut Ins Co	0.000%	0	0.000%	\$58,639
0.0000	89184	Sterling Investors Life Ins Co	0.000%	0	0.000%	\$2,275
0.9156	79065	Sun Life Assur Co Of Canada US	0.455%	1	0.496%	\$73,938,763
0.0000	72664	Sun Life Ins & Ann Co of NY	0.000%	0	0.004%	\$581,164
0.0000	60941	SunAmerica Ann & Life Assur Co	0.000%	0	0.277%	\$41,299,455
0.0000	69256	Sunamerica Life Ins Co	0.000%	0	0.001%	\$206,284
0.0000	69272	Sunset Life Ins Co Of Amer	0.000%	0	0.000%	\$1,969
0.0000	69310	Surety Life Ins Co	0.000%	0	0.000%	\$7,356
0.0000	68608	Symetra Life Ins Co	0.000%	0	0.900%	\$134,110,177
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.237%	\$35,226,865
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	1.403%	\$208,915,373
0.0000	69396	Texas Life Ins Co	0.000%	0	0.000%	\$120
0.0000	70435	The Savings Bank Life Ins Co Of MA	0.000%	0	0.002%	\$273,500
0.0000	56014	Thrivent Financial For Lutherans	0.909%	2	0.000%	\$0
0.0000	97721	Thrivent Life Ins Co	0.000%	0	0.026%	\$3,813,759
0.0000	69477	Time Ins Co	0.000%	0	0.001%	\$138,196
0.0000	77674	Town & Country Life Ins Co	0.000%	0	0.000%	\$138
0.0000	69566	Trans World Assur Co	0.000%	0	0.000%	\$32,776
3.2623	79022	Transamerica Advisors Life Ins Co	0.455%	1	0.139%	\$20,752,233
0.0000	82848	Transamerica Advisors Life Ins Co of	0.000%	0	0.002%	\$369,000
0.0000	70688	Transamerica Financial Life Ins Co	0.000%	0	0.060%	\$8,916,871
0.2876	86231	Transamerica Life Ins Co	1.364%	3	4.741%	\$706,136,597
0.0000	60227	Trinity Life Ins Co	0.000%	0	0.000%	\$1,250
0.0000	61425	Trustmark Ins Co	0.000%	0	0.000%	\$7,565
0.0000	80802	US Br SunLife Assur Co Of Canada	0.455%	1	0.000%	\$0
0.0000	80659	US Business of Canada Life Assur Co	0.000%	0	0.000%	\$50,721
0.0000	80675	US Business of Crown Life Ins Co	0.000%	0	0.000%	\$750
0.3914	69663	USAA Life Ins Co	0.455%	1	1.161%	\$172,950,163
0.0000	60228	USAA Life Ins Co Of NY	0.000%	0	0.008%	\$1,233,485

Complaints Year: 2009 Total Complaints for Index: 220

Policy Type: Individual Annuity

Premiums Year: 2009 Total Premiums for Index: \$14,893,941,477

States selected for Index: FL

Complaint Set used: Confirmed Complaints

Report Date: 10/07/2010

Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	11121	Unified Life Ins Co	0.000%	0	0.000%	\$167
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.000%	\$9,632
0.0000	80837	Union Central Life Ins Co	0.000%	0	0.042%	\$6,211,326
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.000%	\$600
0.0000	70408	Union Security Ins Co	0.000%	0	0.009%	\$1,370,180
0.0000	92916	United Amer Ins Co	0.000%	0	0.031%	\$4,583,499
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.000%	\$21,912
0.0000	87645	United Fidelity Life Ins Co	0.000%	0	0.000%	\$6,839
0.0000	69930	United Ins Co Of Amer	0.000%	0	0.000%	\$508
0.0000	94099	United Investors Life Ins Co	0.000%	0	0.000%	\$10,987
0.0000	69973	United Life Ins Co	0.000%	0	0.003%	\$419,670
0.0000	92703	United Natl Life Ins Co Of Amer	0.000%	0	0.000%	\$188
0.0000	69868	United Of Omaha Life Ins Co	0.000%	0	0.448%	\$66,673,789
0.0000	70106	United States Life Ins Co In NYC	0.000%	0	0.001%	\$93,792
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.000%	\$1
0.0000	70114	Unity Mut Life Ins Co	0.000%	0	0.001%	\$201,953
0.0000	70130	Universal Guar Life Ins Co	0.000%	0	0.000%	\$5,566
0.6838	70238	Variable Ann Life Ins Co	1.364%	3	1.994%	\$297,029,214

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	77879	5 STAR LIFE INS CO	0.000%	0	0.022%	1,480
1.3353	71854	AAA LIFE INS CO	0.168%	1	0.125%	8,380
0.0000	71471	ABILITY INS CO	0.000%	0	0.006%	401
0.0000	60038	ACACIA LIFE INS CO	0.000%	0	0.075%	5,033
8.1597	60054	AETNA LIFE INS CO	0.503%	3	0.062%	4,114
0.0000	60232	AGL LIFE ASSUR CO	0.000%	0	0.001%	42
9.9199	66842	AIG LIFE INS CO	0.670%	4	0.068%	4,512
0.0000	79049	ALFA LIFE INS CORP	0.000%	0	0.001%	43
0.0000	82406	ALL SAVERS INS CO	0.000%	0	0.000%	2
0.0000	90611	ALLIANZ LIFE INS CO OF N AMER	0.000%	0	0.919%	61,372
0.0000	64190	ALLIANZ LIFE INS CO OF NY	0.000%	0	0.000%	5
1.2255	60186	ALLSTATE LIFE INS CO	1.508%	9	1.230%	82,176
0.0000	70874	ALLSTATE LIFE INS CO OF NY	0.000%	0	0.053%	3,509
0.0000	67369	ALTA HLTH & LIFE INS CO	0.000%	0	0.001%	51
0.0000	68594	AMERICAN AMICABLE LIFE INS CO OF TX	0.000%	0	0.068%	4,541
2.1000	60275	AMERICAN BANKERS LIFE ASSUR CO OF FL	0.335%	2	0.160%	10,657
0.0000	60291	AMERICAN CAPITOL INS CO	0.000%	0	0.004%	287
9.2553	92738	AMERICAN EQUITY INVEST LIFE INS CO	0.168%	1	0.018%	1,209
1.0883	60380	AMERICAN FAMILY LIFE ASSUR CO OF COL	0.503%	3	0.462%	30,846
0.0000	60399	AMERICAN FAMILY LIFE INS CO	0.000%	0	0.054%	3,590
1.1070	60410	AMERICAN FIDELITY ASSUR CO	0.168%	1	0.151%	10,108
0.0000	60429	AMERICAN FIDELITY LIFE INS CO	0.000%	0	0.124%	8,271
1.5416	66672	AMERICAN GEN LIFE & ACC INS CO	9.715%	58	6.302%	420,985
0.5442	60488	AMERICAN GEN LIFE INS CO	1.340%	8	2.462%	164,487
0.9875	60534	AMERICAN HERITAGE LIFE INS CO	0.670%	4	0.679%	45,327
0.0000	60518	AMERICAN HLTH & LIFE INS CO	0.000%	0	0.011%	766
0.0000	60542	AMERICAN HOME LIFE INS CO	0.000%	0	0.006%	370
0.4374	60577	AMERICAN INCOME LIFE INS CO	0.335%	2	0.766%	51,171
22.6054	60607	AMERICAN INTL LIFE ASSUR CO OF NY	0.168%	1	0.007%	495
0.0000	60631	AMERICAN INVESTORS LIFE INS CO	0.000%	0	0.002%	154
0.0000	67989	AMERICAN MEMORIAL LIFE INS CO	0.000%	0	0.087%	5,825
1.4616	60739	AMERICAN NATL INS CO	1.173%	7	0.802%	53,590
50.4040	71773	AMERICAN NATL LIFE INS CO OF TX	0.168%	1	0.003%	222
0.0000	60763	AMERICAN PIONEER LIFE INS CO	0.000%	0	0.066%	4,427
0.0000	80624	AMERICAN PROGRESSIVE L&H INS OF NY	0.000%	0	0.003%	224
0.0000	60801	AMERICAN PUBLIC LIFE INS CO	0.000%	0	0.001%	92
0.0000	60836	AMERICAN REPUBLIC INS CO	0.000%	0	0.026%	1,708
0.0000	88366	AMERICAN RETIREMENT LIFE INS CO	0.000%	0	0.000%	2
0.0000	91910	AMERICAN SAVINGS LIFE INS CO	0.000%	0	0.000%	14
0.0000	92649	AMERICAN UNDERWRITERS LIFE INS CO	0.000%	0	0.000%	11
2.0596	60895	AMERICAN UNITED LIFE INS CO	0.168%	1	0.081%	5,433
1.7353	61999	AMERICO FIN LIFE & ANN INS CO	0.670%	4	0.386%	25,793
0.0000	61301	AMERITAS LIFE INS CORP	0.000%	0	0.076%	5,093
0.0000	72222	AMICA LIFE INS CO	0.000%	0	0.062%	4,114
0.0000	61069	ANTHEM LIFE INS CO	0.000%	0	0.008%	541
0.0000	71439	ASSURITY LIFE INS CO	0.000%	0	0.066%	4,389
0.0000	61093	ATLANTA LIFE INS CO	0.000%	0	0.045%	2,991
0.0000	61115	ATLANTIC COAST LIFE INS CO	0.000%	0	0.000%	1
16.4433	61182	AURORA NATL LIFE ASSUR CO	0.335%	2	0.020%	1,361
0.0000	84522	AUTO CLUB LIFE INS CO	0.000%	0	0.011%	706
0.0000	61190	AUTO OWNERS LIFE INS CO	0.000%	0	0.218%	14,536
0.4317	61689	AVIVA LIFE & ANN CO	0.168%	1	0.388%	25,922
0.0000	63932	AVIVA LIFE & ANN CO OF NY	0.000%	0	0.029%	1,942
0.0000	62880	AXA EQUITABLE LIFE & ANN CO	0.000%	0	0.024%	1,610

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.7832	62944	AXA EQUITABLE LIFE INS CO	0.670%	4	0.856%	57,151
14.0574	68160	BALBOA LIFE INS CO	0.168%	1	0.012%	796
0.0000	61212	BALTIMORE LIFE INS CO	0.000%	0	0.045%	3,018
0.0000	61239	BANKERS FIDELITY LIFE INS CO	0.000%	0	0.052%	3,499
7.5866	61263	BANKERS LIFE & CAS CO	4.188%	25	0.552%	36,873
1598.5274	81043	BANKERS LIFE INS CO	0.168%	1	0.000%	7
1.0218	94250	BANNER LIFE INS CO	0.670%	4	0.656%	43,804
0.0000	80985	BCS LIFE INS CO	0.000%	0	0.000%	2
0.0000	61395	BENEFICIAL LIFE INS CO	0.000%	0	0.007%	478
0.0000	64890	BERKLEY LIFE & HLTH INS CO	0.000%	0	0.000%	5
0.0000	71714	BERKSHIRE LIFE INS CO OF AMER	0.000%	0	0.006%	417
101.7245	63886	BEST MERIDIAN INS CO	0.168%	1	0.002%	110
0.0000	61476	BOSTON MUT LIFE INS CO	0.000%	0	0.229%	15,325
0.0000	74900	BROKERS NATL LIFE ASSUR CO	0.000%	0	0.001%	79
0.0000	78620	BROOKE LIFE INS CO	0.000%	0	0.000%	5
0.0000	81647	BUPA INS CO	0.000%	0	0.000%	19
0.0000	81060	CANADA LIFE INS CO OF AMER	0.000%	0	0.000%	6
0.0000	80799	CELTIC INS CO	0.000%	0	0.000%	33
0.0000	61727	CENTRAL RESERVE LIFE INS CO	0.000%	0	0.000%	21
0.0000	61735	CENTRAL SECURITY LIFE INS CO	0.000%	0	0.004%	255
0.0000	61751	CENTRAL STATES H & L CO OF OMAHA	0.000%	0	0.007%	498
0.0000	61883	CENTRAL UNITED LIFE INS CO	0.000%	0	0.013%	859
0.0000	61808	CHARTER NATL LIFE INS CO	0.000%	0	0.001%	57
0.0000	61832	CHESAPEAKE LIFE INS CO	0.000%	0	0.065%	4,322
0.0000	61875	CHURCH LIFE INS CORP	0.000%	0	0.003%	205
0.0000	71463	CICA LIFE INS CO OF AMER	0.000%	0	0.005%	365
1.4307	76236	CINCINNATI LIFE INS CO	0.168%	1	0.117%	7,821
0.0000	82082	CITIZENS NATL LIFE INS CO	0.000%	0	0.000%	6
0.0000	61921	CITIZENS SECURITY LIFE INS CO	0.000%	0	0.018%	1,183
0.0000	93432	CM LIFE INS CO	0.000%	0	0.133%	8,886
0.3400	62049	COLONIAL LIFE & ACCIDENT INS CO	0.335%	2	0.985%	65,814
0.7589	62065	COLONIAL PENN LIFE INS CO	0.335%	2	0.441%	29,488
1.3757	84786	COLORADO BANKERS LIFE INS CO	0.168%	1	0.122%	8,134
0.0000	76023	COLUMBIAN LIFE INS CO	0.000%	0	0.205%	13,697
0.0000	62103	COLUMBIAN MUT LIFE INS CO	0.000%	0	0.098%	6,517
0.0000	99937	COLUMBUS LIFE INS CO	0.000%	0	0.094%	6,288
1.0032	62146	COMBINED INS CO OF AMER	0.168%	1	0.167%	11,154
0.0000	78697	COMBINED LIFE INS CO OF NY	0.000%	0	0.015%	996
0.0000	84824	COMMONWEALTH ANN & LIFE INS CO	0.000%	0	0.071%	4,773
0.0000	77828	COMPANION LIFE INS CO	0.000%	0	0.000%	23
0.0000	60984	COMPBENEFITS INS CO	0.000%	0	0.026%	1,715
0.0000	62251	CONCORD HERITAGE LIFE INS CO INC	0.000%	0	0.002%	163
3.0068	62308	CONNECTICUT GEN LIFE INS CO	0.335%	2	0.111%	7,443
0.0000	78174	CONSECO HLTH INS CO	0.000%	0	0.001%	86
9.6352	60682	CONSECO INS CO	1.005%	6	0.104%	6,968
6.9446	65900	CONSECO LIFE INS CO	3.518%	21	0.507%	33,837
0.0000	11804	CONSECO LIFE INS CO OF TX	0.000%	0	0.000%	2
0.0000	62359	CONSTITUTION LIFE INS CO	0.000%	0	0.021%	1,402
2.1728	62413	CONTINENTAL ASSUR CO	0.168%	1	0.077%	5,150
0.0000	71404	CONTINENTAL GEN INS CO	0.000%	0	0.012%	828
0.0000	68500	CONTINENTAL LIFE INS CO BRENTWOOD	0.000%	0	0.016%	1,093
1.0744	62537	COTTON STATES LIFE INS CO	0.168%	1	0.156%	10,415
0.0000	94218	COUNTRY INVESTORS LIFE ASSUR CO	0.000%	0	0.004%	263
0.0000	62553	COUNTRY LIFE INS CO	0.000%	0	0.080%	5,357

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.4187	62626	CUNA MUT INS SOCIETY	0.168%	1	0.400%	26,727
0.0000	62634	DELAWARE AMER LIFE INS CO	0.000%	0	0.002%	111
0.0000	97705	DIRECT GEN LIFE INS CO	0.000%	0	0.664%	44,383
0.0000	71919	DIRECT LIFE INS CO	0.000%	0	0.043%	2,878
0.0000	62928	EMC NATL LIFE CO	0.000%	0	0.031%	2,104
0.0000	84174	EMPLOYEES LIFE CO MUT	0.000%	0	0.003%	210
0.0000	62952	EQUITABLE LIFE & CAS INS CO	0.000%	0	0.000%	13
0.0000	62510	EQUITRUST LIFE INS CO	0.000%	0	0.007%	460
0.0000	70769	ERIE FAMILY LIFE INS CO	0.000%	0	0.024%	1,611
0.0000	77968	FAMILY HERITAGE LIFE INS CO OF AMER	0.000%	0	0.000%	16
0.0000	63053	FAMILY LIFE INS CO	0.000%	0	0.026%	1,752
0.0000	74004	FAMILY SERV LIFE INS CO	0.000%	0	0.091%	6,075
0.0000	63088	FARM BUREAU LIFE INS CO	0.000%	0	0.021%	1,404
0.0000	63177	FARMERS NEW WORLD LIFE INS CO	0.000%	0	0.091%	6,105
0.0000	63223	FEDERAL LIFE INS CO	0.000%	0	0.026%	1,767
0.0000	63258	FEDERATED LIFE INS CO	0.000%	0	0.041%	2,730
0.0000	93696	FIDELITY INVESTMENTS LIFE INS CO	0.000%	0	0.015%	1,032
0.0000	63290	FIDELITY LIFE ASSN A LEGAL RESERVE L	0.000%	0	0.086%	5,755
0.0000	71870	FIDELITY SECURITY LIFE INS CO	0.000%	0	0.020%	1,353
0.0000	78093	FINANCIAL ASSUR LIFE INS CO	0.000%	0	0.000%	2
6.4383	69140	FIRST ALLMERICA FIN LIFE INS CO	0.335%	2	0.052%	3,476
0.0000	60033	FIRST AMERITAS LIFE INS CORP OF NY	0.000%	0	0.000%	19
0.0000	79340	FIRST CENTRAL NATL LIFE INS CO NY	0.000%	0	0.001%	82
0.0000	79359	FIRST GREAT W LIFE & ANN INS CO	0.000%	0	0.000%	13
0.0000	90328	FIRST HLTH LIFE & HLTH INS CO	0.000%	0	0.003%	221
0.0000	63495	FIRST INVESTORS LIFE INS CO	0.000%	0	0.043%	2,894
0.0000	60227	FIRST LIFE AMER CORP	0.000%	0	0.000%	6
0.0000	60992	FIRST METLIFE INVESTORS INS CO	0.000%	0	0.001%	69
1.4066	67652	FIRST PENN PACIFIC LIFE INS CO	0.335%	2	0.238%	15,910
0.0000	60084	FIRST SECURITY BENEFIT LIFE & ANN	0.000%	0	0.000%	3
0.0000	92495	FIRST SUNAMERICA LIFE INS CO	0.000%	0	0.001%	83
0.0000	64297	FIRST UNUM LIFE INS CO	0.000%	0	0.001%	91
4.7535	76031	FLORIDA COMBINED LIFE INS CO INC	0.335%	2	0.070%	4,708
0.0000	91642	FORETHOUGHT LIFE INS CO	0.000%	0	0.037%	2,462
0.0000	71129	FORT DEARBORN LIFE INS CO	0.000%	0	0.003%	193
0.0000	62324	FREEDOM LIFE INS CO OF AMER	0.000%	0	0.011%	726
0.0000	99775	FUNERAL DIRECTORS LIFE INS CO	0.000%	0	0.003%	175
1.8969	63657	GARDEN STATE LIFE INS CO	0.168%	1	0.088%	5,899
0.0000	63665	GENERAL AMER LIFE INS CO	0.000%	0	0.245%	16,350
0.6452	65536	GENWORTH LIFE & ANN INS CO	0.838%	5	1.298%	86,715
2.0406	70025	GENWORTH LIFE INS CO	0.503%	3	0.246%	16,451
0.0000	72990	GENWORTH LIFE INS CO OF NY	0.000%	0	0.020%	1,309
0.0000	70939	GERBER LIFE INS CO	0.000%	0	2.133%	142,476
0.9553	91472	GLOBE LIFE & ACCIDENT INS CO	3.518%	21	3.682%	245,991
0.0000	62286	GOLDEN RULE INS CO	0.000%	0	0.046%	3,074
0.0000	63967	GOVERNMENT PERSONNEL MUT LIFE INS CO	0.000%	0	0.094%	6,259
0.0000	71218	GRANGE LIFE INS CO	0.000%	0	0.012%	815
0.0000	62200	GREAT AMER LIFE ASSUR CO	0.000%	0	0.000%	1
0.0000	63312	GREAT AMER LIFE INS CO	0.000%	0	0.112%	7,485
0.0000	90212	GREAT SOUTHERN LIFE INS CO	0.000%	0	0.127%	8,457
0.2884	68322	GREAT W LIFE & ANN INS CO	0.168%	1	0.581%	38,803
0.0000	71480	GREAT WESTERN INS CO	0.000%	0	0.001%	56
0.0000	92428	GREAT WESTERN LIFE INS CO	0.000%	0	0.000%	1
0.9649	64211	GUARANTEE TRUST LIFE INS CO	0.335%	2	0.347%	23,194

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	64238	GUARANTY INCOME LIFE INS CO	0.000%	0	0.005%	340
0.0000	78778	GUARDIAN INS & ANN CO INC	0.000%	0	0.023%	1,558
0.2700	64246	GUARDIAN LIFE INS CO OF AMER	0.168%	1	0.620%	41,440
0.0000	64327	HARLEYSVILLE LIFE INS CO	0.000%	0	0.007%	500
66.7377	70815	HARTFORD LIFE & ACCIDENT INS CO	1.005%	6	0.015%	1,006
0.4500	71153	HARTFORD LIFE & ANN INS CO	0.168%	1	0.372%	24,867
0.0000	88072	HARTFORD LIFE INS CO	0.000%	0	0.525%	35,089
0.0000	92711	HCC LIFE INS CO	0.000%	0	0.000%	25
0.0000	66214	HEARTLAND NATL LIFE INS CO	0.000%	0	0.004%	288
0.0000	62421	HERITAGE UNION LIFE INS CO	0.000%	0	0.005%	359
0.0000	64505	HOMESTEADERS LIFE CO	0.000%	0	0.010%	694
0.0000	64513	HORACE MANN LIFE INS CO	0.000%	0	0.098%	6,580
4.1753	93777	HOUSEHOLD LIFE INS CO	0.168%	1	0.040%	2,680
0.0000	73288	HUMANA INS CO	0.000%	0	0.000%	15
0.0000	70580	HUMANADENTAL INS CO	0.000%	0	0.017%	1,126
0.0000	91693	IA AMER LIFE INS CO	0.000%	0	0.037%	2,498
0.0000	97764	IDEALIFE INS CO	0.000%	0	0.009%	589
0.0000	64580	ILLINOIS MUT LIFE INS CO	0.000%	0	0.063%	4,178
0.0000	64602	INDEPENDENCE LIFE & ANN CO	0.000%	0	0.001%	96
0.0000	81779	INDIVIDUAL ASSUR CO LIFE HLTH & ACC	0.000%	0	0.001%	66
0.0000	84514	INDUSTRIAL ALLIANCE PACIFIC INS & FI	0.000%	0	0.002%	132
4.2172	86509	ING LIFE INS & ANN CO	0.503%	3	0.119%	7,960
6.5265	80942	ING USA ANN & LIFE INS CO	0.335%	2	0.051%	3,429
0.0000	74780	INTEGRITY LIFE INS CO	0.000%	0	0.003%	232
0.0000	64831	INTRAMERICA LIFE INS CO	0.000%	0	0.017%	1,104
0.0000	64904	INVESTORS HERITAGE LIFE INS CO	0.000%	0	0.025%	1,658
0.0000	64939	INVESTORS INS CORP	0.000%	0	0.000%	17
0.0000	63487	INVESTORS LIFE INS CO N AMER	0.000%	0	0.038%	2,507
2.1766	65056	JACKSON NATL LIFE INS CO	2.848%	17	1.308%	87,396
0.0000	60140	JACKSON NATL LIFE INS CO OF NY	0.000%	0	0.000%	33
3.3352	64017	JEFFERSON NATL LIFE INS CO	0.168%	1	0.050%	3,355
0.0000	65080	JOHN ALDEN LIFE INS CO	0.000%	0	0.013%	886
37.1751	93610	JOHN HANCOCK LIFE & HLTH INS CO	0.168%	1	0.005%	301
1.7010	65099	JOHN HANCOCK LIFE INS CO	0.838%	5	0.492%	32,892
1.0154	65838	JOHN HANCOCK LIFE INS CO (USA)	0.335%	2	0.330%	22,039
0.0000	86375	JOHN HANCOCK LIFE INS CO OF NY	0.000%	0	0.001%	81
1.3984	90204	JOHN HANCOCK VARIABLE LIFE INS CO	0.503%	3	0.359%	24,006
1.4052	65129	KANSAS CITY LIFE INS CO	0.168%	1	0.119%	7,963
0.0000	90557	KEMPER INVESTORS LIFE INS CO	0.000%	0	0.008%	555
3.3877	65242	LAFAYETTE LIFE INS CO	0.168%	1	0.049%	3,303
1.0111	68543	LIBERTY BANKERS LIFE INS CO	0.168%	1	0.166%	11,067
0.0000	65315	LIBERTY LIFE ASSUR CO OF BOSTON	0.000%	0	0.144%	9,637
1.9902	61492	LIBERTY LIFE INS CO	0.335%	2	0.168%	11,245
1.4091	65331	LIBERTY NATL LIFE INS CO	3.853%	23	2.734%	182,647
0.0000	65412	LIFE INS CO OF AL	0.000%	0	0.005%	318
0.0000	78140	LIFE INS CO OF BOSTON & NY	0.000%	0	0.004%	274
167.0103	65498	LIFE INS CO OF N AMER	0.168%	1	0.001%	67
1.1612	65528	LIFE INS CO OF THE SOUTHWEST	0.168%	1	0.144%	9,636
0.0000	81132	LIFE OF AMER INS CO	0.000%	0	0.000%	1
0.0000	77720	LIFESECURE INS CO	0.000%	0	0.027%	1,798
0.3334	65595	LINCOLN BENEFIT LIFE CO	0.335%	2	1.005%	67,121
3.7774	65927	LINCOLN HERITAGE LIFE INS CO	0.670%	4	0.177%	11,849
13.9930	62057	LINCOLN LIFE & ANN CO OF NY	0.503%	3	0.036%	2,399
1.0513	65676	LINCOLN NATL LIFE INS CO	1.173%	7	1.115%	74,509

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	68446	LONGEVITY INS CO	0.000%	0	0.001%	38
1.9323	65722	LOYAL AMER LIFE INS CO	0.168%	1	0.087%	5,791
0.0000	65781	MADISON NATL LIFE INS CO INC	0.000%	0	0.047%	3,150
0.0000	61018	MAGNA INS CO	0.000%	0	0.000%	14
0.0000	65870	MANHATTAN LIFE INS CO	0.000%	0	0.019%	1,236
0.0000	67083	MANHATTAN NATL LIFE INS CO	0.000%	0	0.032%	2,131
0.1477	65935	MASSACHUSETTS MUT LIFE INS CO	0.168%	1	1.134%	75,753
0.0000	97055	MEGA LIFE & HLTH INS CO THE	0.000%	0	0.029%	1,962
0.0000	86126	MEMBERS LIFE INS CO	0.000%	0	0.002%	135
0.0000	65951	MERIT LIFE INS CO	0.000%	0	0.086%	5,734
0.0000	79022	MERRILL LYNCH LIFE INS CO	0.000%	0	0.055%	3,681
0.5224	87726	METLIFE INS CO OF CT	0.168%	1	0.321%	21,422
0.0000	93513	METLIFE INVESTORS INS CO	0.000%	0	0.004%	297
0.0000	61050	METLIFE INVESTORS USA INS CO	0.000%	0	0.298%	19,901
0.7811	65978	METROPOLITAN LIFE INS CO	4.020%	24	5.147%	343,826
1.0526	97136	METROPOLITAN TOWER LIFE INS CO	0.335%	2	0.318%	21,261
2.5039	66087	MID WEST NATL LIFE INS CO OF TN	0.168%	1	0.067%	4,469
1.8536	66044	MIDLAND NATL LIFE INS CO	1.173%	7	0.633%	42,257
0.0000	66109	MIDWESTERN UNITED LIFE INS CO	0.000%	0	0.013%	840
3.3670	66168	MINNESOTA LIFE INS CO	0.503%	3	0.149%	9,970
0.0000	82848	ML LIFE INS CO OF NY	0.000%	0	0.003%	173
0.0000	70416	MML BAY STATE LIFE INS CO	0.000%	0	0.038%	2,516
0.0000	69647	MOLINA HLTHCARE INS CO	0.000%	0	0.002%	106
0.0000	66265	MONARCH LIFE INS CO	0.000%	0	0.005%	339
0.0000	81442	MONITOR LIFE INS CO OF NY	0.000%	0	0.001%	83
1.3396	66281	MONUMENTAL LIFE INS CO	3.518%	21	2.626%	175,411
0.0000	66370	MONY LIFE INS CO	0.000%	0	0.368%	24,587
1.2451	78077	MONY LIFE INS CO OF AMER	0.168%	1	0.135%	8,987
0.0000	66311	MOTORISTS LIFE INS CO	0.000%	0	0.019%	1,294
2.6516	66427	MTL INS CO	0.168%	1	0.063%	4,220
0.0000	88668	MUTUAL OF AMER LIFE INS CO	0.000%	0	0.004%	271
0.0000	66397	MUTUAL SAVINGS LIFE INS CO	0.000%	0	0.031%	2,085
0.4805	61409	NATIONAL BENEFIT LIFE INS CO	0.168%	1	0.349%	23,288
0.0000	66540	NATIONAL FARMERS UNION LIFE INS CO	0.000%	0	0.011%	748
0.0000	98205	NATIONAL FOUND LIFE INS CO	0.000%	0	0.001%	81
0.0000	66583	NATIONAL GUARDIAN LIFE INS CO	0.000%	0	0.182%	12,137
0.0000	75264	NATIONAL INTEGRITY LIFE INS CO	0.000%	0	0.001%	82
0.0000	66680	NATIONAL LIFE INS CO	0.000%	0	0.183%	12,230
0.0000	72087	NATIONAL LIFE INS CO	0.000%	0	0.004%	292
0.0000	66702	NATIONAL MASONIC PROVIDENT ASSOC	0.000%	0	0.000%	1
0.0000	66788	NATIONAL SECURITY INS CO	0.000%	0	0.020%	1,339
3.3352	60593	NATIONAL STATES INS CO	0.168%	1	0.050%	3,355
0.0000	87963	NATIONAL TEACHERS ASSOC LIFE INS CO	0.000%	0	0.002%	103
0.0000	66850	NATIONAL WESTERN LIFE INS CO	0.000%	0	0.038%	2,526
0.0000	70750	NATIONWIDE LIFE & ANN CO OF AMER	0.000%	0	0.010%	687
0.0000	92657	NATIONWIDE LIFE & ANN INS CO	0.000%	0	0.058%	3,890
0.3258	66869	NATIONWIDE LIFE INS CO	0.168%	1	0.514%	34,343
0.0000	68225	NATIONWIDE LIFE INS CO OF AMER	0.000%	0	0.167%	11,123
0.0000	91626	NEW ENGLAND LIFE INS CO	0.000%	0	0.181%	12,095
0.0000	78743	NEW ERA LIFE INS CO	0.000%	0	0.003%	216
0.0000	69698	NEW ERA LIFE INS CO OF MIDWEST	0.000%	0	0.000%	3
2.0349	91596	NEW YORK LIFE INS & ANN CORP	0.670%	4	0.329%	21,996
0.8226	66915	NEW YORK LIFE INS CO	1.675%	10	2.036%	136,034
0.4938	66974	NORTH AMER CO LIFE & HLTH INS	0.168%	1	0.339%	22,662

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	67032	NORTH CAROLINA MUT LIFE INS CO	0.000%	0	0.001%	55
0.0000	67059	NORTH COAST LIFE INS CO	0.000%	0	0.001%	38
0.0485	67091	NORTHWESTERN MUT LIFE INS CO	0.168%	1	3.457%	230,916
0.0000	81353	NYLIFE INS CO OF AZ	0.000%	0	0.061%	4,094
2.8959	67148	OCCIDENTAL LIFE INS CO OF NC	0.168%	1	0.058%	3,864
0.0000	89206	OHIO NATL LIFE ASSUR CORP	0.000%	0	0.171%	11,438
0.0000	67172	OHIO NATL LIFE INS CO	0.000%	0	0.042%	2,838
3.3377	67180	OHIO STATE LIFE INS CO	0.335%	2	0.100%	6,705
0.0000	67199	OLD AMER INS CO	0.000%	0	0.045%	3,023
0.0000	67261	OLD REPUBLIC LIFE INS CO	0.000%	0	0.060%	3,976
0.0000	76007	OLD UNITED LIFE INS CO	0.000%	0	0.000%	6
1.4611	63274	OM FIN LIFE INS CO	1.173%	7	0.803%	53,610
0.0000	76112	OXFORD LIFE INS CO	0.000%	0	0.008%	524
0.0000	67393	OZARK NATL LIFE INS CO	0.000%	0	0.021%	1,370
1.1759	67466	PACIFIC LIFE INS CO	0.335%	2	0.285%	19,031
0.0000	81612	PACIFIC UNION ASSUR CO	0.000%	0	0.000%	2
3.1654	93459	PAN AMER ASSUR CO	0.168%	1	0.053%	3,535
4.4071	67539	PAN AMER LIFE INS CO	0.168%	1	0.038%	2,539
0.0000	60003	PARK AVENUE LIFE INS CO	0.000%	0	0.003%	223
0.0000	67598	PAUL REVERE LIFE INS CO	0.000%	0	0.027%	1,786
0.0000	67601	PAUL REVERE VARIABLE ANN INS CO	0.000%	0	0.002%	137
0.0000	67628	PEKIN LIFE INS CO	0.000%	0	0.037%	2,440
0.0000	93262	PENN INS & ANN CO	0.000%	0	0.009%	614
1.5657	67644	PENN MUT LIFE INS CO	0.335%	2	0.214%	14,294
0.0000	63282	PENN TREATY NTRWK AMER INS CO	0.000%	0	0.001%	41
20.8958	67660	PENNSYLVANIA LIFE INS CO	0.335%	2	0.016%	1,071
0.0000	85561	PERICO LIFE INS CO	0.000%	0	0.000%	1
0.0000	90247	PHARMACISTS LIFE INS CO	0.000%	0	0.000%	21
0.0000	67784	PHILADELPHIA AMER LIFE INS CO	0.000%	0	0.000%	10
0.0000	67792	PHILADELPHIA-UNITED LIFE INS CO	0.000%	0	0.006%	411
0.0000	93548	PHL VARIABLE INS CO	0.000%	0	0.064%	4,253
0.0000	93734	PHOENIX LIFE & ANN CO	0.000%	0	0.012%	804
0.0000	67814	PHOENIX LIFE INS CO	0.000%	0	0.333%	22,234
0.9719	72125	PHYSICIANS LIFE INS CO	0.335%	2	0.345%	23,027
0.0000	67873	PIONEER AMER INS CO	0.000%	0	0.010%	654
0.0000	67911	PIONEER MUT LIFE INS CO	0.000%	0	0.005%	312
0.0000	67946	PIONEER SECURITY LIFE INS CO	0.000%	0	0.014%	949
0.0000	68039	PRESIDENTIAL LIFE INS CO	0.000%	0	0.022%	1,453
0.4941	65919	PRIMERICA LIFE INS CO	1.005%	6	2.034%	135,876
0.3658	61271	PRINCIPAL LIFE INS CO	0.168%	1	0.458%	30,593
1.2906	68047	PROFESSIONAL INS CO	0.168%	1	0.130%	8,670
26.9631	88536	PROTECTIVE LIFE & ANNUITY INS CO	0.168%	1	0.006%	415
0.3939	68136	PROTECTIVE LIFE INS CO	0.670%	4	1.701%	113,619
0.0000	89006	PROTECTIVE LIFE INS CO OF NY	0.000%	0	0.005%	319
0.0000	67903	PROVIDENT AMER LIFE & HLTH INS CO	0.000%	0	0.000%	2
0.1429	68195	PROVIDENT LIFE & ACCIDENT INS CO	0.168%	1	1.173%	78,332
0.0000	68209	PROVIDENT LIFE & CAS INS CO	0.000%	0	0.000%	1
0.0000	79227	PRUCO LIFE INS CO	0.000%	0	0.822%	54,900
58.5848	86630	PRUDENTIAL ANN LIFE ASSUR CORP	0.168%	1	0.003%	191
0.8851	68241	PRUDENTIAL INS CO OF AMER	5.025%	30	5.677%	379,260
0.0000	68284	PYRAMID LIFE INS CO	0.000%	0	0.021%	1,435
1.1459	70211	REASSURE AMER LIFE INS CO	1.340%	8	1.169%	78,120
0.0000	68357	RELIABLE LIFE INS CO	0.000%	0	0.005%	352
11.3755	68381	RELIANCE STANDARD LIFE INS CO	0.503%	3	0.044%	2,951

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.9540	67105	RELIASTAR LIFE INS CO	0.838%	5	0.878%	58,644
1.0375	61360	RELIASTAR LIFE INS CO OF NY	0.168%	1	0.161%	10,785
0.0000	68462	RESERVE NATL INS CO	0.000%	0	0.001%	39
0.3763	65005	RIVERSOURCE LIFE INS CO	0.168%	1	0.445%	29,733
0.0000	80594	RIVERSOURCE LIFE INS CO OF NY	0.000%	0	0.011%	708
0.0000	60183	S USA LIFE INS CO INC	0.000%	0	0.005%	350
37.1751	60445	SAGICOR LIFE INS CO	0.168%	1	0.005%	301
0.0000	93742	SECURIAN LIFE INS CO	0.000%	0	0.000%	11
0.0000	68675	SECURITY BENEFIT LIFE INS CO	0.000%	0	0.073%	4,894
0.0000	68721	SECURITY LIFE INS CO OF AMER	0.000%	0	0.012%	792
0.0000	68713	SECURITY LIFE OF DENVER INS CO	0.000%	0	0.202%	13,463
0.0000	68772	SECURITY MUT LIFE INS CO OF NY	0.000%	0	0.105%	6,994
0.0000	69485	SECURITY NATL LIFE INS CO	0.000%	0	0.084%	5,580
0.0000	78662	SENIOR LIFE INS CO	0.000%	0	0.017%	1,128
0.0000	77119	SENTINEL AMER LIFE INS CO	0.000%	0	0.001%	93
0.0000	68802	SENTINEL SECURITY LIFE INS CO	0.000%	0	0.001%	63
0.0000	68810	SENTRY LIFE INS CO	0.000%	0	0.025%	1,692
0.0000	68829	SENTRY LIFE INS CO OF NY	0.000%	0	0.001%	39
0.0000	97241	SETTLERS LIFE INS CO	0.000%	0	0.008%	547
0.0000	65757	SHELTER LIFE INS CO	0.000%	0	0.012%	786
2.0098	68845	SHENANDOAH LIFE INS CO	0.503%	3	0.250%	16,703
0.3767	68896	SOUTHERN FARM BUREAU LIFE INS CO	0.335%	2	0.889%	59,403
0.0000	69418	SOUTHERN FINANCIAL LIFE INS CO	0.000%	0	0.000%	28
0.0000	88323	SOUTHERN LIFE & HLTH INS CO	0.000%	0	0.055%	3,679
0.0000	79057	SOUTHLAND NATL INS CORP	0.000%	0	0.020%	1,352
70.5974	69019	STANDARD INS CO	0.335%	2	0.005%	317
0.0000	86355	STANDARD LIFE & ACCIDENT INS CO	0.000%	0	0.021%	1,414
0.0000	71706	STANDARD LIFE & CAS INS CO	0.000%	0	0.002%	123
0.0000	69051	STANDARD LIFE INS CO OF IN	0.000%	0	0.020%	1,350
0.0000	89009	STANDARD LIFE INS CO OF NY	0.000%	0	0.000%	1
0.0000	69078	STANDARD SECURITY LIFE INS CO OF NY	0.000%	0	0.005%	301
3.9722	68985	STARMOUNT LIFE INS CO	0.168%	1	0.042%	2,817
0.0000	69094	STATE FARM LIFE & ACCIDENT ASR CO	0.000%	0	0.074%	4,920
0.1130	69108	STATE FARM LIFE INS CO	0.670%	4	5.929%	396,073
0.0000	69116	STATE LIFE INS CO	0.000%	0	0.026%	1,711
3.5704	69132	STATE MUT INS CO	0.168%	1	0.047%	3,134
0.0000	89184	STERLING INVESTORS LIFE INS CO	0.000%	0	0.008%	539
3.1551	65021	STONEBRIDGE LIFE INS CO	1.173%	7	0.372%	24,826
0.0000	79065	SUN LIFE ASSUR CO OF CANADA US	0.000%	0	0.042%	2,815
0.0000	60941	SUNAMERICA ANN & LIFE ASSUR CO	0.000%	0	0.043%	2,845
0.0000	69256	SUNAMERICA LIFE INS CO	0.000%	0	0.009%	577
0.0000	69272	SUNSET LIFE INS CO OF AMER	0.000%	0	0.008%	526
0.0000	69310	SURETY LIFE INS CO	0.000%	0	0.060%	4,022
0.0000	68608	SYMETRA LIFE INS CO	0.000%	0	0.252%	16,830
0.0000	90581	SYMETRA NATL LIFE INS CO	0.000%	0	0.002%	132
0.0000	69345	TEACHERS INS & ANN ASSOC OF AMER	0.000%	0	0.063%	4,217
0.0000	69353	TEACHERS PROTECTIVE MUT LIFE INS CO	0.000%	0	0.000%	25
0.0000	69396	TEXAS LIFE INS CO	0.000%	0	0.174%	11,602
0.0000	70435	THE SAVINGS BANK LIFE INS CO OF MA	0.000%	0	0.201%	13,428
0.0000	97721	THRIVENT LIFE INS CO	0.000%	0	0.004%	244
0.0000	60142	TIAA CREF LIFE INS CO	0.000%	0	0.024%	1,603
2.2487	69477	TIME INS CO	0.168%	1	0.074%	4,976
0.0000	69493	TOWER LIFE INS CO	0.000%	0	0.000%	21
0.0000	69566	TRANS WORLD ASSUR CO	0.000%	0	0.036%	2,402

Complaints Year: 2009 Total Complaints for Index: 571  
Policy Type: Individual Life (Number of Policies)  
Premiums Year: 2009 Total Policies for Index: 6,580,659  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Number of Policies
0.0000	71986	TRANSAM ASSUR CO	0.000%	0	0.000%	4
0.0000	70688	TRANSAMERICA FINANCIAL LIFE INS CO	0.000%	0	0.031%	2,041
0.1340	86231	TRANSAMERICA LIFE INS CO	0.168%	1	1.250%	83,507
0.0000	61425	TRUSTMARK INS CO	0.000%	0	0.021%	1,381
0.0000	80314	UNICARE LIFE & HLTH INS CO	0.000%	0	0.000%	6
0.0000	11121	UNIFIED LIFE INS CO	0.000%	0	0.014%	917
0.0000	69701	UNION BANKERS INS CO	0.000%	0	0.040%	2,675
0.0000	80837	UNION CENTRAL LIFE INS CO	0.000%	0	0.174%	11,644
4.3472	62596	UNION FIDELITY LIFE INS CO	0.168%	1	0.039%	2,574
0.0000	69744	UNION LABOR LIFE INS CO	0.000%	0	0.007%	500
0.0000	69779	UNION NATL LIFE INS CO	0.000%	0	0.017%	1,136
0.7081	70408	UNION SECURITY INS CO	0.168%	1	0.237%	15,803
0.0000	92916	UNITED AMER INS CO	0.000%	0	0.138%	9,241
0.0000	87645	UNITED FIDELITY LIFE INS CO	0.000%	0	0.028%	1,901
0.0000	63983	UNITED HERITAGE LIFE INS CO	0.000%	0	0.002%	112
0.0000	69922	UNITED HOME LIFE INS CO	0.000%	0	0.034%	2,301
2.8111	69930	UNITED INS CO OF AMER	5.193%	31	1.847%	123,396
1.6107	94099	UNITED INVESTORS LIFE INS CO	0.168%	1	0.104%	6,947
0.0000	69973	UNITED LIFE INS CO	0.000%	0	0.001%	52
0.0000	92703	UNITED NATL LIFE INS CO OF AMER	0.000%	0	0.000%	19
0.4961	69868	UNITED OF OMAHA LIFE INS CO	0.838%	5	1.688%	112,784
0.0000	42129	UNITED SECURITY ASSUR CO OF PA	0.000%	0	0.000%	24
0.0000	70106	UNITED STATES LIFE INS CO IN NYC	0.000%	0	0.131%	8,737
0.0000	63479	UNITED TEACHER ASSOC INS CO	0.000%	0	0.014%	941
0.0000	72850	UNITED WORLD LIFE INS CO	0.000%	0	0.053%	3,539
0.0000	79413	UNITEDHEALTHCARE INS CO	0.000%	0	0.000%	4
1.1349	63819	UNITY FINANCIAL LIFE INS CO	0.168%	1	0.148%	9,860
0.0000	70114	UNITY MUT LIFE INS CO	0.000%	0	0.023%	1,535
7.7760	70130	UNIVERSAL GUAR LIFE INS CO	0.168%	1	0.022%	1,439
0.0000	70173	UNIVERSAL UNDERWRITERS LIFE INS CO	0.000%	0	0.007%	460
0.0000	62235	UNUM LIFE INS CO OF AMER	0.000%	0	0.037%	2,457
13.0874	80705	US BR GREAT WEST LIFE ASSUR CO	0.168%	1	0.013%	855
0.8803	80802	US BR SUNLIFE ASSUR CO OF CANADA	0.168%	1	0.190%	12,711
0.0000	84654	US BRANCH ASSUMPTION MUT LIFE INS CO	0.000%	0	0.001%	47
0.0000	80659	US BUSINESS OF CANADA LIFE ASSUR CO	0.000%	0	0.019%	1,294
0.0000	80675	US BUSINESS OF CROWN LIFE INS CO	0.000%	0	0.018%	1,207
1.2296	84530	US FINANCIAL LIFE INS CO	0.168%	1	0.136%	9,100
0.0000	70955	USA LIFE ONE INS CO OF IN	0.000%	0	0.003%	174
0.1760	69663	USAA LIFE INS CO	0.168%	1	0.952%	63,564
0.0000	60228	USAA LIFE INS CO OF NY	0.000%	0	0.006%	374
0.0000	68632	VANTISLIFE INS CO	0.000%	0	0.029%	1,925
16.8266	70319	WASHINGTON NATL INS CO	2.010%	12	0.119%	7,980
0.3251	70335	WEST COAST LIFE INS CO	0.168%	1	0.515%	34,415
0.7234	70483	WESTERN & SOUTHERN LIFE INS CO	0.503%	3	0.695%	46,406
43.5397	70432	WESTERN NATL LIFE INS CO	0.168%	1	0.004%	257
1.4399	91413	WESTERN RESERVE LIFE ASSUR CO OF OH	0.335%	2	0.233%	15,542
2.1402	92622	WESTERN SOUTHERN LIFE ASSUR CO	0.503%	3	0.235%	15,685
0.0000	77925	WESTERN UNITED LIFE ASSUR CO	0.000%	0	0.000%	9
0.0000	66230	WILLIAM PENN LIFE INS CO OF NY	0.000%	0	0.062%	4,113
0.0000	60704	WILTON REASSUR LIFE CO OF NY	0.000%	0	0.059%	3,966
0.0000	70629	WORLD INS CO	0.000%	0	0.008%	562
0.0000	97926	WORLD SERV LIFE INS CO	0.000%	0	0.000%	15
0.0000	71323	ZALE LIFE INS CO	0.000%	0	0.000%	21

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	77879	5 STAR LIFE INS CO	0.000%	0	0.008%	\$476,192
2.4033	71854	AAA LIFE INS CO	0.168%	1	0.070%	\$4,361,221
0.0000	71471	ABILITY INS CO	0.000%	0	0.002%	\$151,998
0.0000	60038	ACACIA LIFE INS CO	0.000%	0	0.037%	\$2,345,464
11.9356	60054	AETNA LIFE INS CO	0.503%	3	0.042%	\$2,634,419
0.0000	60232	AGL LIFE ASSUR CO	0.000%	0	0.080%	\$4,977,385
8.1711	66842	AIG LIFE INS CO	0.670%	4	0.082%	\$5,130,855
0.0000	79049	ALFA LIFE INS CORP	0.000%	0	0.000%	\$6,543
0.0000	82406	ALL SAVERS INS CO	0.000%	0	0.000%	\$205
0.0000	90611	ALLIANZ LIFE INS CO OF N AMER	0.000%	0	0.461%	\$28,852,806
2.0023	60186	ALLSTATE LIFE INS CO	1.508%	9	0.753%	\$47,112,067
0.0000	70874	ALLSTATE LIFE INS CO OF NY	0.000%	0	0.039%	\$2,432,813
0.0000	67369	ALTA HLTH & LIFE INS CO	0.000%	0	0.000%	\$7,194
0.0000	68594	AMERICAN AMICABLE LIFE INS CO OF TX	0.000%	0	0.031%	\$1,955,716
1.4472	60275	AMERICAN BANKERS LIFE ASSUR CO OF FL	0.335%	2	0.231%	\$14,484,751
0.0000	60291	AMERICAN CAPITOL INS CO	0.000%	0	0.001%	\$75,465
0.0000	60305	AMERICAN COMM MUT INS CO	0.000%	0	0.000%	\$4,405
19.3072	92738	AMERICAN EQUITY INVEST LIFE INS CO	0.168%	1	0.009%	\$542,863
2.6807	60380	AMERICAN FAMILY LIFE ASSUR CO OF COL	0.503%	3	0.187%	\$11,729,682
0.0000	60399	AMERICAN FAMILY LIFE INS CO	0.000%	0	0.022%	\$1,356,285
1.9197	60410	AMERICAN FIDELITY ASSUR CO	0.168%	1	0.087%	\$5,459,802
0.0000	60429	AMERICAN FIDELITY LIFE INS CO	0.000%	0	0.022%	\$1,372,610
0.0000	68373	AMERICAN GEN ASSUR CO	0.000%	0	0.000%	\$46
8.8400	66672	AMERICAN GEN LIFE & ACC INS CO	9.715%	58	1.099%	\$68,768,057
0.3452	60488	AMERICAN GEN LIFE INS CO	1.340%	8	3.882%	\$242,905,592
2.0980	60534	AMERICAN HERITAGE LIFE INS CO	0.670%	4	0.319%	\$19,983,627
0.0000	60518	AMERICAN HLTH & LIFE INS CO	0.000%	0	0.001%	\$57,483
0.0000	60542	AMERICAN HOME LIFE INS CO	0.000%	0	0.002%	\$147,428
1.1366	60577	AMERICAN INCOME LIFE INS CO	0.335%	2	0.295%	\$18,442,457
16.1583	60607	AMERICAN INTL LIFE ASSUR CO OF NY	0.168%	1	0.010%	\$648,656
0.0000	60631	AMERICAN INVESTORS LIFE INS CO	0.000%	0	0.000%	\$14,331
0.0000	67989	AMERICAN MEMORIAL LIFE INS CO	0.000%	0	0.012%	\$763,371
2.2539	60739	AMERICAN NATL INS CO	1.173%	7	0.520%	\$32,551,763
48.3002	71773	AMERICAN NATL LIFE INS CO OF TX	0.168%	1	0.003%	\$217,000
0.0000	60763	AMERICAN PIONEER LIFE INS CO	0.000%	0	0.042%	\$2,641,570
0.0000	80624	AMERICAN PROGRESSIVE L&H INS OF NY	0.000%	0	0.002%	\$116,829
0.0000	60801	AMERICAN PUBLIC LIFE INS CO	0.000%	0	0.001%	\$38,036
0.0000	60836	AMERICAN REPUBLIC INS CO	0.000%	0	0.007%	\$409,548
0.0000	91910	AMERICAN SAVINGS LIFE INS CO	0.000%	0	0.000%	\$610
0.0000	92649	AMERICAN UNDERWRITERS LIFE INS CO	0.000%	0	0.000%	\$9,405
1.9372	60895	AMERICAN UNITED LIFE INS CO	0.168%	1	0.086%	\$5,410,407
2.7247	61999	AMERICO FIN LIFE & ANN INS CO	0.670%	4	0.246%	\$15,386,928
0.0000	61301	AMERITAS LIFE INS CORP	0.000%	0	0.117%	\$7,303,211
0.0000	72222	AMICA LIFE INS CO	0.000%	0	0.054%	\$3,367,504
0.0000	61069	ANTHEM LIFE INS CO	0.000%	0	0.003%	\$189,582
0.0000	71439	ASSURITY LIFE INS CO	0.000%	0	0.061%	\$3,787,523
0.0000	61093	ATLANTA LIFE INS CO	0.000%	0	0.003%	\$157,700
0.0000	61115	ATLANTIC COAST LIFE INS CO	0.000%	0	0.000%	\$7,813
8.1291	61182	AURORA NATL LIFE ASSUR CO	0.335%	2	0.041%	\$2,578,686
0.0000	84522	AUTO CLUB LIFE INS CO	0.000%	0	0.004%	\$225,841
0.0000	61190	AUTO OWNERS LIFE INS CO	0.000%	0	0.083%	\$5,188,054
0.1838	61689	AVIVA LIFE & ANN CO	0.168%	1	0.911%	\$57,022,820
0.0000	63932	AVIVA LIFE & ANN CO OF NY	0.000%	0	0.042%	\$2,637,367
0.0000	62880	AXA EQUITABLE LIFE & ANN CO	0.000%	0	0.038%	\$2,385,955

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.2338	62944	AXA EQUITABLE LIFE INS CO	0.670%	4	2.866%	\$179,355,985
42.9072	68160	BALBOA LIFE INS CO	0.168%	1	0.004%	\$244,275
0.0000	61212	BALTIMORE LIFE INS CO	0.000%	0	0.028%	\$1,728,786
0.0000	61239	BANKERS FIDELITY LIFE INS CO	0.000%	0	0.015%	\$941,189
12.6220	61263	BANKERS LIFE & CAS CO	4.188%	25	0.332%	\$20,759,687
23395.4269	81043	BANKERS LIFE INS CO	0.168%	1	0.000%	\$448
0.0000	61328	BANKERS LIFE INS CO OF AMER	0.000%	0	0.000%	\$579
0.9556	94250	BANNER LIFE INS CO	0.670%	4	0.701%	\$43,870,868
0.0000	80985	BCS LIFE INS CO	0.000%	0	0.000%	\$1,341
0.0000	61395	BENEFICIAL LIFE INS CO	0.000%	0	0.006%	\$365,948
0.0000	64890	BERKLEY LIFE & HLTH INS CO	0.000%	0	0.000%	\$1,360
0.0000	71714	BERKSHIRE LIFE INS CO OF AMER	0.000%	0	0.018%	\$1,106,362
34.6702	63886	BEST MERIDIAN INS CO	0.168%	1	0.005%	\$302,310
0.0000	61476	BOSTON MUT LIFE INS CO	0.000%	0	0.063%	\$3,933,931
0.0000	74900	BROKERS NATL LIFE ASSUR CO	0.000%	0	0.000%	\$14,833
0.0000	78620	BROOKE LIFE INS CO	0.000%	0	0.000%	\$1,059
0.0000	81647	BUPA INS CO	0.000%	0	0.000%	\$5,505
0.0000	81060	CANADA LIFE INS CO OF AMER	0.000%	0	0.000%	\$2,485
0.0000	80799	CELTIC INS CO	0.000%	0	0.000%	\$16,511
0.0000	61727	CENTRAL RESERVE LIFE INS CO	0.000%	0	0.000%	\$6,261
0.0000	61735	CENTRAL SECURITY LIFE INS CO	0.000%	0	0.000%	\$21,422
0.0000	61751	CENTRAL STATES H & L CO OF OMAHA	0.000%	0	0.004%	\$249,540
0.0000	61883	CENTRAL UNITED LIFE INS CO	0.000%	0	0.003%	\$178,587
0.0000	61824	CHEROKEE NATL LIFE INS CO	0.000%	0	0.000%	\$323
0.0000	61832	CHESAPEAKE LIFE INS CO	0.000%	0	0.043%	\$2,711,961
0.0000	61859	CHRISTIAN FIDELITY LIFE INS CO	0.000%	0	0.000%	\$585
0.0000	61875	CHURCH LIFE INS CORP	0.000%	0	0.001%	\$88,694
0.0000	71463	CICA LIFE INS CO OF AMER	0.000%	0	0.006%	\$381,805
2.1391	76236	CINCINNATI LIFE INS CO	0.168%	1	0.078%	\$4,899,890
0.0000	82082	CITIZENS NATL LIFE INS CO	0.000%	0	0.000%	\$1,149
0.0000	61921	CITIZENS SECURITY LIFE INS CO	0.000%	0	0.008%	\$483,519
0.0000	93432	CM LIFE INS CO	0.000%	0	0.614%	\$38,395,967
0.0000	73326	COLONIAL AMER LIFE INS CO	0.000%	0	0.000%	\$25,441
1.1242	62049	COLONIAL LIFE & ACCIDENT INS CO	0.335%	2	0.298%	\$18,647,237
3.6855	62065	COLONIAL PENN LIFE INS CO	0.335%	2	0.091%	\$5,687,717
3.4185	84786	COLORADO BANKERS LIFE INS CO	0.168%	1	0.049%	\$3,066,055
0.0000	76023	COLUMBIAN LIFE INS CO	0.000%	0	0.088%	\$5,518,381
0.0000	62103	COLUMBIAN MUT LIFE INS CO	0.000%	0	0.040%	\$2,475,004
0.0000	99937	COLUMBUS LIFE INS CO	0.000%	0	0.262%	\$16,418,315
3.7287	62146	COMBINED INS CO OF AMER	0.168%	1	0.045%	\$2,810,931
0.0000	78697	COMBINED LIFE INS CO OF NY	0.000%	0	0.003%	\$193,717
0.0000	84824	COMMONWEALTH ANN & LIFE INS CO	0.000%	0	0.105%	\$6,590,755
0.0000	77828	COMPANION LIFE INS CO	0.000%	0	0.000%	\$21,613
0.0000	60984	COMPBENEFITS INS CO	0.000%	0	0.003%	\$170,140
0.0000	62251	CONCORD HERITAGE LIFE INS CO INC	0.000%	0	0.001%	\$73,472
1.7797	62308	CONNECTICUT GEN LIFE INS CO	0.335%	2	0.188%	\$11,778,411
0.0000	78174	CONSECO HLTH INS CO	0.000%	0	0.001%	\$32,022
26.3588	60682	CONSECO INS CO	1.005%	6	0.038%	\$2,385,800
11.6264	65900	CONSECO LIFE INS CO	3.518%	21	0.303%	\$18,931,433
0.0000	11804	CONSECO LIFE INS CO OF TX	0.000%	0	0.000%	\$261
0.0000	62359	CONSTITUTION LIFE INS CO	0.000%	0	0.013%	\$803,930
4.2438	62413	CONTINENTAL ASSUR CO	0.168%	1	0.039%	\$2,469,747
0.0000	71404	CONTINENTAL GEN INS CO	0.000%	0	0.007%	\$437,178
0.0000	68500	CONTINENTAL LIFE INS CO BRENTWOOD	0.000%	0	0.007%	\$407,147

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.7993	62537	COTTON STATES LIFE INS CO	0.168%	1	0.093%	\$5,825,287
0.0000	94218	COUNTRY INVESTORS LIFE ASSUR CO	0.000%	0	0.002%	\$122,177
0.0000	62553	COUNTRY LIFE INS CO	0.000%	0	0.023%	\$1,413,438
0.9993	62626	CUNA MUT INS SOCIETY	0.168%	1	0.168%	\$10,488,232
0.0000	99767	DALLAS GEN LIFE INS CO	0.000%	0	0.000%	\$1,425
0.0000	62634	DELAWARE AMER LIFE INS CO	0.000%	0	0.004%	\$257,994
0.0000	97705	DIRECT GEN LIFE INS CO	0.000%	0	0.121%	\$7,594,545
0.0000	71919	DIRECT LIFE INS CO	0.000%	0	0.006%	\$356,576
0.0000	62928	EMC NATL LIFE CO	0.000%	0	0.017%	\$1,055,589
0.0000	84174	EMPLOYEES LIFE CO MUT	0.000%	0	0.014%	\$892,447
0.0000	62952	EQUITABLE LIFE & CAS INS CO	0.000%	0	0.000%	\$14,875
0.0000	62510	EQUITRUST LIFE INS CO	0.000%	0	0.003%	\$192,181
0.0000	70769	ERIE FAMILY LIFE INS CO	0.000%	0	0.009%	\$544,390
0.0000	77968	FAMILY HERITAGE LIFE INS CO OF AMER	0.000%	0	0.000%	\$6,985
0.0000	63053	FAMILY LIFE INS CO	0.000%	0	0.013%	\$811,442
0.0000	74004	FAMILY SERV LIFE INS CO	0.000%	0	0.000%	\$882
0.0000	63088	FARM BUREAU LIFE INS CO	0.000%	0	0.006%	\$393,648
0.0000	63177	FARMERS NEW WORLD LIFE INS CO	0.000%	0	0.045%	\$2,831,390
0.0000	63223	FEDERAL LIFE INS CO	0.000%	0	0.011%	\$704,344
0.0000	63258	FEDERATED LIFE INS CO	0.000%	0	0.082%	\$5,138,783
0.0000	93696	FIDELITY INVESTMENTS LIFE INS CO	0.000%	0	0.015%	\$955,627
0.0000	63290	FIDELITY LIFE ASSN A LEGAL RESERVE L	0.000%	0	0.066%	\$4,108,658
0.0000	71870	FIDELITY SECURITY LIFE INS CO	0.000%	0	0.018%	\$1,116,305
0.0000	78093	FINANCIAL ASSUR LIFE INS CO	0.000%	0	0.000%	\$21
20.6105	69140	FIRST ALLMERICA FIN LIFE INS CO	0.335%	2	0.016%	\$1,017,067
0.0000	60033	FIRST AMERITAS LIFE INS CORP OF NY	0.000%	0	0.000%	\$28,566
0.0000	79340	FIRST CENTRAL NATL LIFE INS CO NY	0.000%	0	0.000%	\$15,176
0.0000	79359	FIRST GREAT W LIFE & ANN INS CO	0.000%	0	0.006%	\$375,896
0.0000	90328	FIRST HLTH LIFE & HLTH INS CO	0.000%	0	0.001%	\$85,539
0.0000	63495	FIRST INVESTORS LIFE INS CO	0.000%	0	0.034%	\$2,138,101
0.0000	60227	FIRST LIFE AMER CORP	0.000%	0	0.000%	\$2,480
0.0000	60992	FIRST METLIFE INVESTORS INS CO	0.000%	0	0.001%	\$59,398
2.2095	67652	FIRST PENN PACIFIC LIFE INS CO	0.335%	2	0.152%	\$9,487,339
0.0000	60084	FIRST SECURITY BENEFIT LIFE & ANN	0.000%	0	0.000%	\$22
0.0000	92495	FIRST SUNAMERICA LIFE INS CO	0.000%	0	0.010%	\$627,832
0.0000	64297	FIRST UNUM LIFE INS CO	0.000%	0	0.001%	\$79,180
12.6531	76031	FLORIDA COMBINED LIFE INS CO INC	0.335%	2	0.026%	\$1,656,697
0.0000	91642	FORETHOUGHT LIFE INS CO	0.000%	0	0.002%	\$108,315
0.0000	71129	FORT DEARBORN LIFE INS CO	0.000%	0	0.003%	\$173,934
0.0000	62324	FREEDOM LIFE INS CO OF AMER	0.000%	0	0.004%	\$249,547
0.0000	99775	FUNERAL DIRECTORS LIFE INS CO	0.000%	0	0.011%	\$693,285
2.7890	63657	GARDEN STATE LIFE INS CO	0.168%	1	0.060%	\$3,758,100
0.0000	63665	GENERAL AMER LIFE INS CO	0.000%	0	0.622%	\$38,950,974
0.6545	65536	GENWORTH LIFE & ANN INS CO	0.838%	5	1.280%	\$80,071,775
1.5191	70025	GENWORTH LIFE INS CO	0.503%	3	0.331%	\$20,698,571
0.0000	72990	GENWORTH LIFE INS CO OF NY	0.000%	0	0.018%	\$1,155,585
0.0000	70939	GERBER LIFE INS CO	0.000%	0	0.199%	\$12,441,220
12.8092	91472	GLOBE LIFE & ACCIDENT INS CO	3.518%	21	0.275%	\$17,183,320
0.0000	62286	GOLDEN RULE INS CO	0.000%	0	0.165%	\$10,348,493
0.0000	63967	GOVERNMENT PERSONNEL MUT LIFE INS CO	0.000%	0	0.063%	\$3,964,262
0.0000	71218	GRANGE LIFE INS CO	0.000%	0	0.007%	\$420,921
0.0000	63312	GREAT AMER LIFE INS CO	0.000%	0	0.096%	\$6,003,401
0.0000	90212	GREAT SOUTHERN LIFE INS CO	0.000%	0	0.090%	\$5,636,310
0.3477	68322	GREAT W LIFE & ANN INS CO	0.168%	1	0.482%	\$30,146,952

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	71480	GREAT WESTERN INS CO	0.000%	0	0.010%	\$612,186
7.9224	64211	GUARANTEE TRUST LIFE INS CO	0.335%	2	0.042%	\$2,645,968
0.0000	64238	GUARANTY INCOME LIFE INS CO	0.000%	0	0.004%	\$230,597
0.0000	78778	GUARDIAN INS & ANN CO INC	0.000%	0	0.066%	\$4,135,684
0.0735	64246	GUARDIAN LIFE INS CO OF AMER	0.168%	1	2.280%	\$142,676,516
0.0000	64327	HARLEYSVILLE LIFE INS CO	0.000%	0	0.005%	\$306,854
27.6376	70815	HARTFORD LIFE & ACCIDENT INS CO	1.005%	6	0.036%	\$2,275,408
0.1040	71153	HARTFORD LIFE & ANN INS CO	0.168%	1	1.611%	\$100,818,923
0.0000	88072	HARTFORD LIFE INS CO	0.000%	0	0.136%	\$8,518,594
0.0000	92711	HCC LIFE INS CO	0.000%	0	0.000%	\$14,552
0.0000	66214	HEARTLAND NATL LIFE INS CO	0.000%	0	0.001%	\$70,389
0.0000	62421	HERITAGE UNION LIFE INS CO	0.000%	0	0.004%	\$251,146
0.0000	64505	HOMESTEADERS LIFE CO	0.000%	0	0.001%	\$37,297
0.0000	64513	HORACE MANN LIFE INS CO	0.000%	0	0.063%	\$3,958,231
8.6805	93777	HOUSEHOLD LIFE INS CO	0.168%	1	0.019%	\$1,207,442
0.0000	73288	HUMANA INS CO	0.000%	0	0.000%	\$1,825
0.0000	70580	HUMANADENTAL INS CO	0.000%	0	0.007%	\$466,122
0.0000	91693	IA AMER LIFE INS CO	0.000%	0	0.001%	\$51,778
0.0000	97764	IDEALIFE INS CO	0.000%	0	0.005%	\$289,482
0.0000	64580	ILLINOIS MUT LIFE INS CO	0.000%	0	0.042%	\$2,624,753
0.0000	81779	INDIVIDUAL ASSUR CO LIFE HLTH & ACC	0.000%	0	0.000%	\$14,534
0.0000	84514	INDUSTRIAL ALLIANCE PACIFIC INS & FI	0.000%	0	0.001%	\$56,597
3.2543	86509	ING LIFE INS & ANN CO	0.503%	3	0.154%	\$9,662,097
9.6185	80942	ING USA ANN & LIFE INS CO	0.335%	2	0.035%	\$2,179,375
0.0000	74780	INTEGRITY LIFE INS CO	0.000%	0	0.001%	\$75,133
0.0000	64831	INTRAMERICA LIFE INS CO	0.000%	0	0.002%	\$133,159
0.0000	85189	INVESTORS CONSOLIDATED INS CO	0.000%	0	0.000%	\$409
0.0000	64904	INVESTORS HERITAGE LIFE INS CO	0.000%	0	0.006%	\$362,740
0.0000	64939	INVESTORS INS CORP	0.000%	0	0.000%	\$6,923
0.0000	63487	INVESTORS LIFE INS CO N AMER	0.000%	0	0.024%	\$1,473,824
4.2254	65056	JACKSON NATL LIFE INS CO	2.848%	17	0.674%	\$42,168,559
0.0000	60140	JACKSON NATL LIFE INS CO OF NY	0.000%	0	0.001%	\$37,527
6.6254	64017	JEFFERSON NATL LIFE INS CO	0.168%	1	0.025%	\$1,581,970
0.0000	65080	JOHN ALDEN LIFE INS CO	0.000%	0	0.028%	\$1,756,586
36.8176	93610	JOHN HANCOCK LIFE & HLTH INS CO	0.168%	1	0.005%	\$284,678
1.4801	65099	JOHN HANCOCK LIFE INS CO	0.838%	5	0.566%	\$35,406,928
0.0716	65838	JOHN HANCOCK LIFE INS CO (USA)	0.335%	2	4.680%	\$292,810,816
0.0000	86375	JOHN HANCOCK LIFE INS CO OF NY	0.000%	0	0.012%	\$735,022
0.3722	90204	JOHN HANCOCK VARIABLE LIFE INS CO	0.503%	3	1.350%	\$84,478,078
0.0000	65110	KANAWHA INS CO	0.000%	0	0.003%	\$208,284
1.9351	65129	KANSAS CITY LIFE INS CO	0.168%	1	0.087%	\$5,416,362
0.0000	90557	KEMPER INVESTORS LIFE INS CO	0.000%	0	0.002%	\$104,365
1.0151	65242	LAFAYETTE LIFE INS CO	0.168%	1	0.165%	\$10,325,783
6.0557	68543	LIBERTY BANKERS LIFE INS CO	0.168%	1	0.028%	\$1,730,784
0.0000	65315	LIBERTY LIFE ASSUR CO OF BOSTON	0.000%	0	0.072%	\$4,508,025
3.3815	61492	LIBERTY LIFE INS CO	0.335%	2	0.099%	\$6,199,128
4.4530	65331	LIBERTY NATL LIFE INS CO	3.853%	23	0.865%	\$54,135,434
0.0000	65412	LIFE INS CO OF AL	0.000%	0	0.001%	\$84,823
0.0000	78140	LIFE INS CO OF BOSTON & NY	0.000%	0	0.001%	\$80,326
145.3253	65498	LIFE INS CO OF N AMER	0.168%	1	0.001%	\$72,122
0.7407	65528	LIFE INS CO OF THE SOUTHWEST	0.168%	1	0.226%	\$14,149,943
0.0000	81132	LIFE OF AMER INS CO	0.000%	0	0.000%	\$108
0.0000	77720	LIFESECURE INS CO	0.000%	0	0.010%	\$602,721
0.2034	65595	LINCOLN BENEFIT LIFE CO	0.335%	2	1.647%	\$103,038,979

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
8.9082	65927	LINCOLN HERITAGE LIFE INS CO	0.670%	4	0.075%	\$4,706,283
7.3081	62057	LINCOLN LIFE & ANN CO OF NY	0.503%	3	0.069%	\$4,302,570
0.0000	65641	LINCOLN MUT LIFE & CAS INS CO	0.000%	0	0.000%	\$1,456
0.2466	65676	LINCOLN NATL LIFE INS CO	1.173%	7	4.754%	\$297,483,129
0.0000	87920	LOCOMOTIVE ENGINEERS & CONDUCTORS MU	0.000%	0	0.010%	\$654,252
0.0000	68446	LONGEVITY INS CO	0.000%	0	0.000%	\$15,898
11.8780	65722	LOYAL AMER LIFE INS CO	0.168%	1	0.014%	\$882,402
0.0000	65781	MADISON NATL LIFE INS CO INC	0.000%	0	0.012%	\$719,799
0.0000	61018	MAGNA INS CO	0.000%	0	0.000%	\$4,728
0.0000	65870	MANHATTAN LIFE INS CO	0.000%	0	0.021%	\$1,304,177
0.0000	67083	MANHATTAN NATL LIFE INS CO	0.000%	0	0.031%	\$1,951,231
0.0663	65935	MASSACHUSETTS MUT LIFE INS CO	0.168%	1	2.525%	\$158,001,598
0.0000	97055	MEGA LIFE & HLTH INS CO THE	0.000%	0	0.011%	\$694,042
0.0000	86126	MEMBERS LIFE INS CO	0.000%	0	0.000%	\$19,924
0.0000	65951	MERIT LIFE INS CO	0.000%	0	0.007%	\$440,983
0.0000	79022	MERRILL LYNCH LIFE INS CO	0.000%	0	0.013%	\$783,175
0.1979	87726	METLIFE INS CO OF CT	0.168%	1	0.846%	\$52,956,778
0.0000	93513	METLIFE INVESTORS INS CO	0.000%	0	0.004%	\$258,894
0.0000	61050	METLIFE INVESTORS USA INS CO	0.000%	0	1.311%	\$82,026,716
1.2031	65978	METROPOLITAN LIFE INS CO	4.020%	24	3.341%	\$209,084,181
1.6642	97136	METROPOLITAN TOWER LIFE INS CO	0.335%	2	0.201%	\$12,596,289
4.9745	66087	MID WEST NATL LIFE INS CO OF TN	0.168%	1	0.034%	\$2,106,968
1.7167	66044	MIDLAND NATL LIFE INS CO	1.173%	7	0.683%	\$42,737,729
0.0000	66109	MIDWESTERN UNITED LIFE INS CO	0.000%	0	0.002%	\$146,570
1.1021	66168	MINNESOTA LIFE INS CO	0.503%	3	0.456%	\$28,530,389
0.0000	82848	ML LIFE INS CO OF NY	0.000%	0	0.000%	\$23,668
0.0000	70416	MML BAY STATE LIFE INS CO	0.000%	0	0.062%	\$3,884,736
0.0000	69647	MOLINA HLTHCARE INS CO	0.000%	0	0.001%	\$63,831
0.0000	66265	MONARCH LIFE INS CO	0.000%	0	0.001%	\$87,806
0.0000	81442	MONITOR LIFE INS CO OF NY	0.000%	0	0.001%	\$34,219
4.7772	66281	MONUMENTAL LIFE INS CO	3.518%	21	0.736%	\$46,073,516
0.0000	66370	MONY LIFE INS CO	0.000%	0	0.231%	\$14,456,051
0.5221	78077	MONY LIFE INS CO OF AMER	0.168%	1	0.321%	\$20,076,840
0.0000	66311	MOTORISTS LIFE INS CO	0.000%	0	0.011%	\$718,110
2.8899	66427	MTL INS CO	0.168%	1	0.058%	\$3,626,768
0.0000	88668	MUTUAL OF AMER LIFE INS CO	0.000%	0	0.001%	\$75,275
0.0000	66397	MUTUAL SAVINGS LIFE INS CO	0.000%	0	0.003%	\$203,581
2.9072	61409	NATIONAL BENEFIT LIFE INS CO	0.168%	1	0.058%	\$3,605,224
0.0000	66540	NATIONAL FARMERS UNION LIFE INS CO	0.000%	0	0.010%	\$648,491
0.0000	98205	NATIONAL FOUND LIFE INS CO	0.000%	0	0.000%	\$3,117
0.0000	66583	NATIONAL GUARDIAN LIFE INS CO	0.000%	0	0.111%	\$6,924,311
0.0000	66680	NATIONAL LIFE INS CO	0.000%	0	0.595%	\$37,199,775
0.0000	72087	NATIONAL LIFE INS CO	0.000%	0	0.004%	\$240,703
0.0000	66702	NATIONAL MASONIC PROVIDENT ASSOC	0.000%	0	0.000%	\$46
0.0000	66788	NATIONAL SECURITY INS CO	0.000%	0	0.002%	\$122,906
5.3591	60593	NATIONAL STATES INS CO	0.168%	1	0.031%	\$1,955,769
0.0000	87963	NATIONAL TEACHERS ASSOC LIFE INS CO	0.000%	0	0.000%	\$22,126
0.0000	66850	NATIONAL WESTERN LIFE INS CO	0.000%	0	0.063%	\$3,926,945
0.0000	70750	NATIONWIDE LIFE & ANN CO OF AMER	0.000%	0	0.023%	\$1,451,855
0.0000	92657	NATIONWIDE LIFE & ANN INS CO	0.000%	0	0.260%	\$16,264,904
0.2086	66869	NATIONWIDE LIFE INS CO	0.168%	1	0.803%	\$50,257,920
0.0000	68225	NATIONWIDE LIFE INS CO OF AMER	0.000%	0	0.150%	\$9,412,691
0.0000	91626	NEW ENGLAND LIFE INS CO	0.000%	0	0.421%	\$26,358,961
0.0000	78743	NEW ERA LIFE INS CO	0.000%	0	0.000%	\$18,841

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.4017	91596	NEW YORK LIFE INS & ANN CORP	0.670%	4	1.668%	\$104,379,957
0.8397	66915	NEW YORK LIFE INS CO	1.675%	10	1.995%	\$124,825,689
0.3606	66974	NORTH AMER CO LIFE & HLTH INS	0.168%	1	0.465%	\$29,068,334
0.0000	67032	NORTH CAROLINA MUT LIFE INS CO	0.000%	0	0.000%	\$7,937
0.0000	67059	NORTH COAST LIFE INS CO	0.000%	0	0.000%	\$14,416
0.0241	67091	NORTHWESTERN MUT LIFE INS CO	0.168%	1	6.962%	\$435,646,141
0.0000	81353	NYLIFE INS CO OF AZ	0.000%	0	0.072%	\$4,519,878
6.1209	67148	OCCIDENTAL LIFE INS CO OF NC	0.168%	1	0.027%	\$1,712,343
0.0000	89206	OHIO NATL LIFE ASSUR CORP	0.000%	0	0.356%	\$22,267,742
0.0000	67172	OHIO NATL LIFE INS CO	0.000%	0	0.164%	\$10,264,052
5.0539	67180	OHIO STATE LIFE INS CO	0.335%	2	0.066%	\$4,147,771
0.0000	67199	OLD AMER INS CO	0.000%	0	0.018%	\$1,146,112
0.0000	67261	OLD REPUBLIC LIFE INS CO	0.000%	0	0.021%	\$1,336,754
0.0000	76007	OLD UNITED LIFE INS CO	0.000%	0	0.000%	\$541
1.2899	63274	OM FIN LIFE INS CO	1.173%	7	0.909%	\$56,879,709
0.0000	76112	OXFORD LIFE INS CO	0.000%	0	0.005%	\$292,657
0.0000	67393	OZARK NATL LIFE INS CO	0.000%	0	0.009%	\$551,412
0.0000	97268	PACIFIC LIFE & ANN CO	0.000%	0	0.007%	\$429,973
0.1242	67466	PACIFIC LIFE INS CO	0.335%	2	2.697%	\$168,758,960
0.0000	81612	PACIFIC UNION ASSUR CO	0.000%	0	0.000%	\$1,905
1.8954	93459	PAN AMER ASSUR CO	0.168%	1	0.088%	\$5,529,939
8.3036	67539	PAN AMER LIFE INS CO	0.168%	1	0.020%	\$1,262,236
0.0000	60003	PARK AVENUE LIFE INS CO	0.000%	0	0.001%	\$76,455
0.0000	67598	PAUL REVERE LIFE INS CO	0.000%	0	0.010%	\$620,864
0.0000	67601	PAUL REVERE VARIABLE ANN INS CO	0.000%	0	0.004%	\$223,997
0.0000	67628	PEKIN LIFE INS CO	0.000%	0	0.004%	\$272,332
0.0000	93262	PENN INS & ANN CO	0.000%	0	0.024%	\$1,492,476
0.8864	67644	PENN MUT LIFE INS CO	0.335%	2	0.378%	\$23,649,946
0.0000	63282	PENN TREATY NTRK AMER INS CO	0.000%	0	0.000%	\$15,148
27.0747	67660	PENNSYLVANIA LIFE INS CO	0.335%	2	0.012%	\$774,240
0.0000	85561	PERICO LIFE INS CO	0.000%	0	0.000%	\$593
0.0000	90247	PHARMACISTS LIFE INS CO	0.000%	0	0.000%	\$19,563
0.0000	67784	PHILADELPHIA AMER LIFE INS CO	0.000%	0	0.001%	\$76,556
0.0000	67792	PHILADELPHIA-UNITED LIFE INS CO	0.000%	0	0.003%	\$162,501
0.0000	93548	PHL VARIABLE INS CO	0.000%	0	0.638%	\$39,933,822
0.0000	93734	PHOENIX LIFE & ANN CO	0.000%	0	0.021%	\$1,295,950
0.0000	67814	PHOENIX LIFE INS CO	0.000%	0	0.589%	\$36,842,172
2.8108	72125	PHYSICIANS LIFE INS CO	0.335%	2	0.119%	\$7,457,913
0.0000	67873	PIONEER AMER INS CO	0.000%	0	0.004%	\$262,668
0.0000	67911	PIONEER MUT LIFE INS CO	0.000%	0	0.009%	\$534,500
0.0000	67946	PIONEER SECURITY LIFE INS CO	0.000%	0	0.008%	\$521,317
0.0000	68039	PRESIDENTIAL LIFE INS CO	0.000%	0	0.019%	\$1,167,764
0.5339	65919	PRIMERICA LIFE INS CO	1.005%	6	1.882%	\$117,779,274
0.1162	61271	PRINCIPAL LIFE INS CO	0.168%	1	1.441%	\$90,189,417
6.5133	68047	PROFESSIONAL INS CO	0.168%	1	0.026%	\$1,609,200
55.2518	88536	PROTECTIVE LIFE & ANNUITY INS CO	0.168%	1	0.003%	\$189,698
0.4037	68136	PROTECTIVE LIFE INS CO	0.670%	4	1.660%	\$103,857,101
0.0000	89006	PROTECTIVE LIFE INS CO OF NY	0.000%	0	0.003%	\$177,840
0.0000	67903	PROVIDENT AMER LIFE & HLTH INS CO	0.000%	0	0.000%	\$4,380
0.4730	68195	PROVIDENT LIFE & ACCIDENT INS CO	0.168%	1	0.354%	\$22,158,455
0.0000	68209	PROVIDENT LIFE & CAS INS CO	0.000%	0	0.000%	\$15,661
0.0000	79227	PRUCO LIFE INS CO	0.000%	0	1.577%	\$98,671,045
26.6214	86630	PRUDENTIAL ANN LIFE ASSUR CORP	0.168%	1	0.006%	\$393,711
3.3100	68241	PRUDENTIAL INS CO OF AMER	5.025%	30	1.518%	\$94,994,396

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	68284	PYRAMID LIFE INS CO	0.000%	0	0.012%	\$756,943
1.2834	70211	REASSURE AMER LIFE INS CO	1.340%	8	1.044%	\$65,331,555
0.0000	68357	RELIABLE LIFE INS CO	0.000%	0	0.000%	\$25,429
22.9800	68381	RELIANCE STANDARD LIFE INS CO	0.503%	3	0.022%	\$1,368,296
0.7984	67105	RELIASTAR LIFE INS CO	0.838%	5	1.049%	\$65,639,761
1.9422	61360	RELIASTAR LIFE INS CO OF NY	0.168%	1	0.086%	\$5,396,504
0.0000	68462	RESERVE NATL INS CO	0.000%	0	0.000%	\$20,727
0.1808	65005	RIVERSOURCE LIFE INS CO	0.168%	1	0.927%	\$57,984,525
0.0000	80594	RIVERSOURCE LIFE INS CO OF NY	0.000%	0	0.018%	\$1,146,673
0.0000	60183	S USA LIFE INS CO INC	0.000%	0	0.002%	\$134,394
9.3535	60445	SAGICOR LIFE INS CO	0.168%	1	0.018%	\$1,120,559
0.0000	93742	SECURIAN LIFE INS CO	0.000%	0	0.000%	\$10,284
0.0000	68675	SECURITY BENEFIT LIFE INS CO	0.000%	0	0.039%	\$2,420,509
0.0000	68721	SECURITY LIFE INS CO OF AMER	0.000%	0	0.002%	\$103,243
0.0000	68713	SECURITY LIFE OF DENVER INS CO	0.000%	0	1.622%	\$101,498,653
0.0000	68772	SECURITY MUT LIFE INS CO OF NY	0.000%	0	0.161%	\$10,054,948
0.0000	69485	SECURITY NATL LIFE INS CO	0.000%	0	0.038%	\$2,365,785
0.0000	60076	SECURITY PLAN LIFE INS CO	0.000%	0	0.001%	\$39,845
106.2308	76325	SENIOR HLTH INS CO OF PA	0.335%	2	0.003%	\$197,328
0.0000	78662	SENIOR LIFE INS CO	0.000%	0	0.009%	\$575,266
0.0000	77119	SENTINEL AMER LIFE INS CO	0.000%	0	0.000%	\$392
0.0000	68802	SENTINEL SECURITY LIFE INS CO	0.000%	0	0.000%	\$7,387
0.0000	68810	SENTRY LIFE INS CO	0.000%	0	0.021%	\$1,335,729
0.0000	68829	SENTRY LIFE INS CO OF NY	0.000%	0	0.001%	\$62,519
0.0000	97241	SETTLERS LIFE INS CO	0.000%	0	0.002%	\$111,105
0.0000	65757	SHELTER LIFE INS CO	0.000%	0	0.003%	\$214,395
2.1241	68845	SHENANDOAH LIFE INS CO	0.503%	3	0.237%	\$14,802,913
0.6897	68896	SOUTHERN FARM BUREAU LIFE INS CO	0.335%	2	0.486%	\$30,393,897
0.0000	69418	SOUTHERN FINANCIAL LIFE INS CO	0.000%	0	0.000%	\$12,124
0.0000	79057	SOUTHLAND NATL INS CORP	0.000%	0	0.007%	\$463,175
70.6087	69019	STANDARD INS CO	0.335%	2	0.005%	\$296,880
0.0000	86355	STANDARD LIFE & ACCIDENT INS CO	0.000%	0	0.004%	\$245,813
0.0000	71706	STANDARD LIFE & CAS INS CO	0.000%	0	0.000%	\$6,793
0.0000	69051	STANDARD LIFE INS CO OF IN	0.000%	0	0.008%	\$489,472
0.0000	89009	STANDARD LIFE INS CO OF NY	0.000%	0	0.000%	\$182
0.0000	69078	STANDARD SECURITY LIFE INS CO OF NY	0.000%	0	0.001%	\$31,593
6.4587	68985	STARMOUNT LIFE INS CO	0.168%	1	0.026%	\$1,622,795
0.0000	69094	STATE FARM LIFE & ACCIDENT ASR CO	0.000%	0	0.032%	\$1,985,966
0.2115	69108	STATE FARM LIFE INS CO	0.670%	4	3.168%	\$198,240,525
0.0000	69116	STATE LIFE INS CO	0.000%	0	0.040%	\$2,487,427
4.6859	69132	STATE MUT INS CO	0.168%	1	0.036%	\$2,236,751
0.0000	89184	STERLING INVESTORS LIFE INS CO	0.000%	0	0.004%	\$264,163
11.2513	65021	STONEBRIDGE LIFE INS CO	1.173%	7	0.104%	\$6,520,839
0.0000	79065	SUN LIFE ASSUR CO OF CANADA US	0.000%	0	0.240%	\$15,039,171
0.0000	60941	SUNAMERICA ANN & LIFE ASSUR CO	0.000%	0	0.047%	\$2,948,208
0.0000	69256	SUNAMERICA LIFE INS CO	0.000%	0	0.006%	\$406,421
0.0000	69272	SUNSET LIFE INS CO OF AMER	0.000%	0	0.005%	\$289,219
0.0000	69310	SURETY LIFE INS CO	0.000%	0	0.040%	\$2,487,238
0.0000	68608	SYMETRA LIFE INS CO	0.000%	0	0.172%	\$10,787,177
0.0000	90581	SYMETRA NATL LIFE INS CO	0.000%	0	0.000%	\$13,274
0.0000	69345	TEACHERS INS & ANN ASSOC OF AMER	0.000%	0	0.169%	\$10,599,620
0.0000	69353	TEACHERS PROTECTIVE MUT LIFE INS CO	0.000%	0	0.000%	\$1,578
0.0000	69396	TEXAS LIFE INS CO	0.000%	0	0.069%	\$4,292,978
0.0000	70435	THE SAVINGS BANK LIFE INS CO OF MA	0.000%	0	0.050%	\$3,156,394

Complaints Year: 2009 Total Complaints for Index: 573  
Policy Type: Individual Life (Premium Amount)  
Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	97721	THRIVENT LIFE INS CO	0.000%	0	0.004%	\$220,207
0.0000	60142	TIAA CREF LIFE INS CO	0.000%	0	0.023%	\$1,458,088
4.0150	69477	TIME INS CO	0.168%	1	0.042%	\$2,610,534
0.0000	69493	TOWER LIFE INS CO	0.000%	0	0.000%	\$13,691
0.0000	69566	TRANS WORLD ASSUR CO	0.000%	0	0.010%	\$601,265
0.0000	71986	TRANSAM ASSUR CO	0.000%	0	0.000%	\$1,462
0.0000	70688	TRANSAMERICA FINANCIAL LIFE INS CO	0.000%	0	0.025%	\$1,594,107
0.0517	86231	TRANSAMERICA LIFE INS CO	0.168%	1	3.238%	\$202,590,181
0.0000	61425	TRUSTMARK INS CO	0.000%	0	0.008%	\$515,083
0.0000	86371	ULLICO LIFE INS CO	0.000%	0	0.000%	\$4,931
0.0000	80314	UNICARE LIFE & HLTH INS CO	0.000%	0	0.000%	\$713
0.0000	11121	UNIFIED LIFE INS CO	0.000%	0	0.000%	\$13,307
0.0000	69701	UNION BANKERS INS CO	0.000%	0	0.022%	\$1,365,684
0.0000	80837	UNION CENTRAL LIFE INS CO	0.000%	0	0.425%	\$26,562,384
23.3184	62596	UNION FIDELITY LIFE INS CO	0.168%	1	0.007%	\$449,480
0.0000	69744	UNION LABOR LIFE INS CO	0.000%	0	0.003%	\$166,311
0.0000	69779	UNION NATL LIFE INS CO	0.000%	0	0.000%	\$5,420
2.1765	70408	UNION SECURITY INS CO	0.168%	1	0.077%	\$4,815,716
0.0000	92916	UNITED AMER INS CO	0.000%	0	0.043%	\$2,696,944
0.0000	87645	UNITED FIDELITY LIFE INS CO	0.000%	0	0.009%	\$589,733
0.0000	63983	UNITED HERITAGE LIFE INS CO	0.000%	0	0.001%	\$35,236
0.0000	69922	UNITED HOME LIFE INS CO	0.000%	0	0.025%	\$1,568,797
15.3410	69930	UNITED INS CO OF AMER	5.193%	31	0.338%	\$21,179,557
1.8715	94099	UNITED INVESTORS LIFE INS CO	0.168%	1	0.090%	\$5,600,560
0.0000	82694	UNITED LIBERTY LIFE INS CO	0.000%	0	0.000%	\$9,544
0.0000	69973	UNITED LIFE INS CO	0.000%	0	0.001%	\$51,733
0.0000	92703	UNITED NATL LIFE INS CO OF AMER	0.000%	0	0.000%	\$3,618
0.8636	69868	UNITED OF OMAHA LIFE INS CO	0.838%	5	0.970%	\$60,682,068
0.0000	70106	UNITED STATES LIFE INS CO IN NYC	0.000%	0	0.225%	\$14,093,008
0.0000	63479	UNITED TEACHER ASSOC INS CO	0.000%	0	0.009%	\$578,976
0.0000	72850	UNITED WORLD LIFE INS CO	0.000%	0	0.002%	\$129,400
2.2393	63819	UNITY FINANCIAL LIFE INS CO	0.168%	1	0.075%	\$4,680,663
0.0000	70114	UNITY MUT LIFE INS CO	0.000%	0	0.007%	\$443,161
21.6078	70130	UNIVERSAL GUAR LIFE INS CO	0.168%	1	0.008%	\$485,063
0.0000	70173	UNIVERSAL UNDERWRITERS LIFE INS CO	0.000%	0	0.017%	\$1,077,912
0.0000	62235	UNUM LIFE INS CO OF AMER	0.000%	0	0.022%	\$1,370,914
11.4803	80705	US BR GREAT WEST LIFE ASSUR CO	0.168%	1	0.015%	\$912,968
0.1650	80802	US BR SUNLIFE ASSUR CO OF CANADA	0.168%	1	1.015%	\$63,529,383
0.0000	84654	US BRANCH ASSUMPTION MUT LIFE INS CO	0.000%	0	0.000%	\$2,610
0.0000	80659	US BUSINESS OF CANADA LIFE ASSUR CO	0.000%	0	0.078%	\$4,896,948
0.0000	80675	US BUSINESS OF CROWN LIFE INS CO	0.000%	0	0.037%	\$2,303,652
0.5744	84530	US FINANCIAL LIFE INS CO	0.168%	1	0.292%	\$18,246,825
0.0000	70955	USA LIFE ONE INS CO OF IN	0.000%	0	0.000%	\$16,671
0.2174	69663	USAA LIFE INS CO	0.168%	1	0.771%	\$48,222,847
0.0000	60228	USAA LIFE INS CO OF NY	0.000%	0	0.005%	\$324,924
0.0000	68632	VANTISLIFE INS CO	0.000%	0	0.008%	\$471,165
42.4288	70319	WASHINGTON NATL INS CO	2.010%	12	0.047%	\$2,964,352
0.2492	70335	WEST COAST LIFE INS CO	0.168%	1	0.672%	\$42,059,961
2.9272	70483	WESTERN & SOUTHERN LIFE INS CO	0.503%	3	0.172%	\$10,741,696
235.9876	70432	WESTERN NATL LIFE INS CO	0.168%	1	0.001%	\$44,414
0.9440	91413	WESTERN RESERVE LIFE ASSUR CO OF OH	0.335%	2	0.355%	\$22,206,573
4.0164	92622	WESTERN SOUTHERN LIFE ASSUR CO	0.503%	3	0.125%	\$7,828,833
0.0000	77925	WESTERN UNITED LIFE ASSUR CO	0.000%	0	0.000%	\$9,886
0.0000	78301	WESTWARD LIFE INS CO	0.000%	0	0.000%	\$130

Complaints Year: 2009 Total Complaints for Index: 573  
 Policy Type: Individual Life (Premium Amount)  
 Premiums Year: 2009 Total Premiums for Index: \$6,054,133,279  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	66230	WILLIAM PENN LIFE INS CO OF NY	0.000%	0	0.134%	\$8,398,819
0.0000	60704	WILTON REASSUR LIFE CO OF NY	0.000%	0	0.059%	\$3,681,310
0.0000	70629	WORLD INS CO	0.000%	0	0.002%	\$100,600
0.0000	71323	ZALE LIFE INS CO	0.000%	0	0.000%	\$2,165

Complaints Year: 2009 Total Complaints for Index: 202  
Policy Type: Long Term Care  
Premiums Year: 2009 Total Premiums for Index: \$660,758,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
2.6638	35963	AF&L Ins Co	2.970%	6	1.115%	\$7,367,961
31.1946	71471	Ability Ins Co	1.485%	3	0.048%	\$314,581
0.0000	60054	Aetna Life Ins Co	0.000%	0	0.000%	(\$991,270)
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	1.770%	\$11,692,716
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.011%	\$71,741
0.0000	60186	Allstate Life Ins Co	0.000%	0	0.046%	\$302,072
0.0000	23450	American Family Home Ins Co	0.495%	1	0.000%	\$0
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.395%	\$2,612,097
0.0000	60410	American Fidelity Assur Co	0.000%	0	0.061%	\$401,163
0.0000	60488	American Gen Life Ins Co	0.000%	0	0.002%	\$14,995
6.1118	66842	American Gen Life Ins Co of DE	0.990%	2	0.162%	\$1,070,407
0.0000	60534	American Heritage Life Ins Co	0.000%	0	0.218%	\$1,443,661
0.0000	60518	American Hlth & Life Ins Co	0.000%	0	0.001%	\$8,057
0.0000	60607	American Intl Life Assur Co of NY	0.000%	0	0.012%	\$76,913
0.9286	60763	American Pioneer Life Ins Co	0.495%	1	0.533%	\$3,522,464
0.0000	80624	American Progressive L&H Ins Of NY	0.000%	0	0.037%	\$246,051
0.0000	60836	American Republic Ins Co	0.000%	0	0.004%	\$29,236
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.020%	\$130,004
0.5812	98167	BCBS Of FL	0.990%	2	1.704%	\$11,256,669
2.7385	61263	Bankers Life & Cas Co	24.257%	49	8.858%	\$58,530,356
0.0000	71714	Berkshire Life Ins Co of Amer	0.000%	0	0.208%	\$1,377,367
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.011%	\$75,594
0.0000	61859	Christian Fidelity Life Ins Co	0.000%	0	0.000%	\$2,157
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.021%	\$137,641
0.0000	11836	Citrus Hlth Care Inc	0.495%	1	0.000%	\$0
8816.9300	62049	Colonial Life & Accident Ins Co	0.495%	1	0.000%	\$371
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.002%	\$13,052
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.019%	\$128,003
222.6209	78174	Conseco Hlth Ins Co	1.980%	4	0.009%	\$58,774
0.0000	60682	Conseco Ins Co	1.485%	3	0.000%	\$0
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.003%	\$18,640
0.7451	20443	Continental Cas Co	3.960%	8	5.315%	\$35,122,277
0.0000	71404	Continental Gen Ins Co	0.000%	0	0.153%	\$1,012,688
0.0000	68500	Continental Life Ins Co Brentwood	0.000%	0	0.006%	\$36,919
0.0000	62553	Country Life Ins Co	0.000%	0	0.020%	\$131,328
0.7740	62626	Cuna Mut Ins Society	0.495%	1	0.640%	\$4,226,260
0.0000	62952	Equitable Life & Cas Ins Co	0.000%	0	0.025%	\$164,460
0.0000	63290	Fidelity Life Assn A Legal Reserve L	0.000%	0	0.001%	\$4,093
0.0000	64297	First Unum Life Ins Co	0.000%	0	0.327%	\$2,162,892
0.0000	76031	Florida Combined Life Ins Co Inc	0.495%	1	0.000%	\$0
0.0000	38962	Genesis Ins Co	0.000%	0	0.039%	\$259,817
60.3587	65536	Genworth Life & Ann Ins Co	0.495%	1	0.008%	\$54,194
0.1567	70025	Genworth Life Ins Co	2.475%	5	15.798%	\$104,383,982
0.0000	72990	Genworth Life Ins Co of NY	0.000%	0	0.750%	\$4,955,602
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.001%	\$9,819
0.0000	63312	Great Amer Life Ins Co	0.000%	0	0.375%	\$2,475,159
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.203%	\$1,340,343
0.0000	64238	Guaranty Income Life Ins Co	0.000%	0	0.025%	\$167,010
0.0000	70815	Hartford Life & Accident Ins Co	0.495%	1	0.000%	\$0
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.035%	\$228,807
0.0000	22713	Insurance Co of N Amer	0.495%	1	0.000%	\$0

Complaints Year: 2009 Total Complaints for Index: 202  
Policy Type: Long Term Care  
Premiums Year: 2009 Total Premiums for Index: \$660,758,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.003%	\$21,147
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.092%	\$606,440
4.7110	93610	John Hancock Life & Hlth Ins Co	0.990%	2	0.210%	\$1,388,713
0.0000	65099	John Hancock Life Ins Co	1.980%	4	0.000%	\$0
0.0000	65838	John Hancock Life Ins Co (USA)	0.000%	0	15.722%	\$103,886,749
0.2183	65110	Kanawha Ins Co	0.495%	1	2.268%	\$14,986,753
0.0000	65498	Life Ins Co Of N Amer	0.495%	1	0.000%	\$0
0.0000	64130	Life Investors Ins Co Of Amer	0.495%	1	0.000%	\$0
0.0000	77720	LifeSecure Ins Co	0.000%	0	0.031%	\$204,860
0.4190	65595	Lincoln Benefit Life Co	0.495%	1	1.182%	\$7,807,743
10.7384	65676	Lincoln Natl Life Ins Co	0.495%	1	0.046%	\$304,615
0.0000	65722	Loyal Amer Life Ins Co	0.000%	0	0.193%	\$1,276,860
0.0000	67083	Manhattan Natl Life Ins Co	0.000%	0	0.029%	\$193,994
0.0000	65935	Massachusetts Mut Life Ins Co	0.000%	0	0.958%	\$6,332,921
0.0000	69515	Medamerica Ins Co	0.495%	1	0.000%	\$0
1.1329	31119	Medico Ins Co	0.495%	1	0.437%	\$2,887,461
0.0000	87726	MetLife Ins Co of CT	0.000%	0	3.472%	\$22,938,774
0.1304	65978	Metropolitan Life Ins Co	0.990%	2	7.590%	\$50,153,904
0.0000	66168	Minnesota Life Ins Co	0.000%	0	0.006%	\$40,366
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.946%	\$6,252,691
1.3431	71412	Mutual Of Omaha Ins Co	1.980%	4	1.474%	\$9,741,984
3.6806	60593	National States Ins Co	4.455%	9	1.211%	\$7,998,707
0.0000	66915	New York Life Ins Co	0.000%	0	1.241%	\$8,197,182
0.3088	69000	Northwestern Long Term Care Ins Co	0.495%	1	1.603%	\$10,592,973
0.0000	67091	Northwestern Mut Life Ins Co	0.495%	1	0.000%	\$0
0.0000	67199	Old Amer Ins Co	0.000%	0	0.044%	\$289,619
0.0000	63282	Penn Treaty Ntwrk Amer Ins Co	3.960%	8	0.000%	\$0
145.6014	67660	Pennsylvania Life Ins Co	0.990%	2	0.007%	\$44,932
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.000%	\$3,069
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.171%	\$1,129,729
0.0000	65919	Primerica Life Ins Co	0.000%	0	0.004%	\$26,981
0.0000	61271	Principal Life Ins Co	0.000%	0	0.022%	\$143,545
0.0000	68195	Provident Life & Accident Ins Co	0.000%	0	1.083%	\$7,153,730
0.3049	68241	Prudential Ins Co Of Amer	0.495%	1	1.623%	\$10,726,844
0.0000	68284	Pyramid Life Ins Co	0.495%	1	0.000%	\$0
1.6966	70211	Reassure Amer Life Ins Co	0.495%	1	0.292%	\$1,928,058
0.0000	65005	RiverSource Life Ins Co	0.000%	0	1.901%	\$12,561,708
0.0000	80594	Riversource Life Ins Co Of NY	0.000%	0	0.100%	\$660,369
0.0000	60445	Sagicor Life Ins Co	0.000%	0	0.000%	\$1,753
0.0000	76759	Senior Amer Life Ins Co	0.000%	0	0.133%	\$881,730
7.3695	76325	Senior Hlth Ins Co of PA	23.267%	47	3.157%	\$20,861,755
0.0000	24988	Sentry Ins A Mut Co	0.000%	0	0.017%	\$110,547
0.0000	68810	Sentry Life Ins Co	0.000%	0	0.000%	\$1,056
0.0000	68896	Southern Farm Bureau Life Ins Co	0.000%	0	0.136%	\$895,975
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.008%	\$54,911
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	1.415%	\$9,347,002
0.0000	69116	State Life Ins Co	0.000%	0	0.144%	\$950,941
0.0000	69132	State Mut Ins Co	0.000%	0	0.002%	\$11,140
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.046%	\$301,763
0.0000	60142	TIAA Cref Life Ins Co	0.000%	0	0.144%	\$951,122
0.0000	69345	Teachers Ins & Ann Assoc Of Amer	0.000%	0	0.163%	\$1,076,548

Complaints Year: 2009 Total Complaints for Index: 202  
Policy Type: Long Term Care  
Premiums Year: 2009 Total Premiums for Index: \$660,758,180  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	69477	Time Ins Co	0.000%	0	2.225%	\$14,700,021
1063.0700	70688	Transamerica Financial Life Ins Co	0.495%	1	0.000%	\$3,077
1.0537	86231	Transamerica Life Ins Co	2.970%	6	2.819%	\$18,626,515
0.0000	69744	Union Labor Life Ins Co	0.000%	0	0.000%	\$2,621
0.0000	70408	Union Security Ins Co	0.000%	0	1.576%	\$10,414,860
0.0000	92916	United Amer Ins Co	0.000%	0	0.056%	\$366,731
0.0000	69868	United Of Omaha Life Ins Co	0.000%	0	0.018%	\$121,512
0.0000	42129	United Security Assur Co Of PA	0.000%	0	0.436%	\$2,878,236
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.008%	\$55,455
0.0000	79413	UnitedHealthcare Ins Co	0.495%	1	0.000%	\$0
0.1279	62235	Unum Life Ins Co Of Amer	0.495%	1	3.870%	\$25,569,896
7.2123	70319	Washington Natl Ins Co	5.941%	12	0.824%	\$5,442,469

Complaints Year: 2009 Total Complaints for Index: 188  
Policy Type: Medicare Supplement  
Premiums Year: 2009 Total Premiums for Index: \$1,416,647,624  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	20796	21st Century Premier Ins Co	0.000%	0	0.002%	\$26,007
0.0000	71471	Ability Ins Co	0.000%	0	0.066%	\$940,932
0.0000	95088	Aetna Hlth Inc FL Corp	1.064%	2	0.000%	\$0
0.0000	90611	Allianz Life Ins Co Of N Amer	0.000%	0	0.003%	\$40,552
0.0000	64190	Allianz Life Ins Co Of NY	0.000%	0	0.000%	\$1,013
0.0000	12321	American Continental Ins Co	0.000%	0	0.004%	\$61,755
0.0000	60380	American Family Life Assur Co of Col	0.000%	0	0.406%	\$5,752,264
0.0000	66672	American Gen Life & Acc Ins Co	0.000%	0	0.053%	\$748,988
0.0000	60577	American Income Life Ins Co	0.000%	0	0.009%	\$129,524
0.0000	60739	American Natl Ins Co	0.000%	0	0.000%	\$1,995
0.3855	60763	American Pioneer Life Ins Co	1.596%	3	4.140%	\$58,643,223
0.0000	60801	American Public Life Ins Co	0.000%	0	0.000%	\$757
0.0000	60836	American Republic Ins Co	0.000%	0	0.010%	\$140,010
0.0000	11122	Americas Hlth Choice Med Plan Inc	0.532%	1	0.000%	\$0
0.0000	61190	Auto Owners Life Ins Co	0.000%	0	0.004%	\$51,352
0.0000	95263	AvMed Inc	1.064%	2	0.000%	\$0
0.3136	98167	BCBS Of FL	7.979%	15	25.439%	\$360,383,719
0.0000	61239	Bankers Fidelity Life Ins Co	0.000%	0	0.031%	\$438,127
1.1432	61263	Bankers Life & Cas Co	4.787%	9	4.188%	\$59,325,214
0.0000	95092	CarePlus Hlth Plans Inc	2.128%	4	0.000%	\$0
0.0000	80799	Celtic Ins Co	0.000%	0	0.558%	\$7,904,318
0.0000	61751	Central States H & L Co Of Omaha	0.000%	0	0.395%	\$5,597,499
0.0000	61883	Central United Life Ins Co	0.000%	0	0.001%	\$19,222
0.0000	76236	Cincinnati Life Ins Co	0.000%	0	0.000%	\$3,243
0.0000	11836	Citrus Hlth Care Inc	2.128%	4	0.000%	\$0
0.0000	62065	Colonial Penn Life Ins Co	0.000%	0	0.081%	\$1,142,110
0.0000	62146	Combined Ins Co Of Amer	0.000%	0	0.132%	\$1,865,434
0.0000	62308	Connecticut Gen Life Ins Co	0.000%	0	0.006%	\$82,508
0.0000	65900	Conseco Life Ins Co	0.000%	0	0.039%	\$555,493
3.4319	62359	Constitution Life Ins Co	1.596%	3	0.465%	\$6,587,146
0.5825	71404	Continental Gen Ins Co	0.532%	1	0.913%	\$12,935,637
0.4502	68500	Continental Life Ins Co Brentwood	0.532%	1	1.182%	\$16,739,305
0.0000	81973	Coventry Hlth & Life Ins Co	0.532%	1	0.000%	\$0
0.0000	95114	Coventry Hlth Care of FL Inc	1.064%	2	0.000%	\$0
0.0000	95266	Coventry Hlth Plan of FL Inc	2.128%	4	0.000%	\$0
0.0000	62626	Cuna Mut Ins Society	0.000%	0	0.001%	\$7,929
0.0000	62928	EMC Natl Life Co	0.000%	0	0.000%	\$4,577
0.0000	10119	Freedom Hlth Inc	6.383%	12	0.000%	\$0
0.0000	65536	Genworth Life & Ann Ins Co	0.000%	0	0.273%	\$3,873,389
0.0000	70939	Gerber Life Ins Co	0.000%	0	0.016%	\$220,799
0.0000	91472	Globe Life & Accident Ins Co	0.000%	0	0.006%	\$83,456
0.0000	62286	Golden Rule Ins Co	0.000%	0	0.225%	\$3,190,744
16.8383	63312	Great Amer Life Ins Co	1.064%	2	0.063%	\$895,027
0.0000	64211	Guarantee Trust Life Ins Co	0.000%	0	0.114%	\$1,620,435
0.0000	70815	Hartford Life & Accident Ins Co	0.000%	0	0.168%	\$2,376,281
0.0000	88072	Hartford Life Ins Co	0.000%	0	0.060%	\$852,708
0.0000	66141	Health Net Life Ins Co	0.532%	1	0.000%	\$0
0.0000	95089	Health Options Inc	3.723%	7	0.000%	\$0
0.0000	10126	Humana AdvantageCare Plan	6.915%	13	0.000%	\$0
66.6675	69671	Humana Hlth Ins Co Of FL Inc	1.064%	2	0.016%	\$226,058
0.0000	73288	Humana Ins Co	1.596%	3	0.000%	\$0

Complaints Year: 2009 Total Complaints for Index: 188  
**Policy Type: Medicare Supplement**  
Premiums Year: 2009 Total Premiums for Index: \$1,416,647,624  
States selected for Index: FL  
Complaint Set used: Confirmed Complaints  
Report Date: 10/07/2010  
Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.0000	95270	Humana Medical Plan Inc	9.043%	17	0.000%	\$0
0.0000	97764	Idealife Ins Co	0.000%	0	0.149%	\$2,109,779
0.0000	64904	Investors Heritage Life Ins Co	0.000%	0	0.000%	\$1,177
0.0000	65056	Jackson Natl Life Ins Co	0.000%	0	0.047%	\$662,378
0.0000	65080	John Alden Life Ins Co	0.000%	0	0.039%	\$548,520
0.0000	65110	Kanawha Ins Co	0.000%	0	0.037%	\$526,581
0.0000	65129	Kansas City Life Ins Co	0.000%	0	0.000%	\$1,629
0.0000	65331	Liberty Natl Life Ins Co	0.000%	0	0.003%	\$36,797
0.0000	65927	Lincoln Heritage Life Ins Co	0.000%	0	0.565%	\$8,010,118
0.0000	76694	London Life Reins Co	0.000%	0	0.000%	\$1,433
0.0000	12756	Medica Hlth Plans of FL Inc	0.532%	1	0.000%	\$0
0.0000	31119	Medico Ins Co	0.000%	0	1.560%	\$22,105,373
0.0000	97055	Mega Life & Hlth Ins Co The	0.000%	0	0.001%	\$10,508
0.0000	66109	Midwestern United Life Ins Co	0.000%	0	0.000%	\$2,425
0.0000	66281	Monumental Life Ins Co	0.000%	0	0.507%	\$7,188,414
0.7575	71412	Mutual Of Omaha Ins Co	1.064%	2	1.404%	\$19,895,483
0.0000	98205	National Found Life Ins Co	0.000%	0	0.009%	\$128,910
0.0000	82538	National Hlth Ins Co	0.000%	0	0.000%	\$1,445
0.0000	60593	National States Ins Co	0.000%	0	0.615%	\$8,715,682
0.0000	66869	Nationwide Life Ins Co	0.000%	0	0.133%	\$1,885,011
0.0000	95123	Neighborhood Hlth Partnership Inc	0.532%	1	0.000%	\$0
0.0000	78743	New Era Life Ins Co	0.000%	0	0.217%	\$3,072,079
0.0000	66915	New York Life Ins Co	0.000%	0	0.023%	\$322,770
0.0000	67199	Old Amer Ins Co	0.000%	0	0.000%	\$1,410
0.0000	12259	Optimum Hlthcare Inc	0.532%	1	0.000%	\$0
0.0000	76112	Oxford Life Ins Co	0.000%	0	0.008%	\$119,611
0.0000	70785	Pacificare Life & Hlth Ins Co	0.000%	0	0.096%	\$1,353,343
0.0000	67784	Philadelphia Amer Life Ins Co	0.000%	0	0.002%	\$24,920
0.0000	80578	Physicians Mut Ins Co	0.000%	0	0.159%	\$2,255,094
0.0000	10775	Physicians United Plan Inc	2.128%	4	0.000%	\$0
0.0000	11176	Preferred Care Partners Inc	2.128%	4	0.000%	\$0
0.0000	61271	Principal Life Ins Co	0.000%	0	1.129%	\$15,994,550
0.0000	68136	Protective Life Ins Co	0.000%	0	0.002%	\$25,413
0.0000	68241	Prudential Ins Co Of Amer	0.000%	0	0.000%	\$910
3.5598	68284	Pyramid Life Ins Co	0.532%	1	0.149%	\$2,116,792
0.0000	11519	Quality Hlth Plans	3.723%	7	0.000%	\$0
0.0000	70211	Reassure Amer Life Ins Co	0.000%	0	0.004%	\$50,496
0.0000	68462	Reserve Natl Ins Co	0.000%	0	0.056%	\$790,844
0.0000	65757	Shelter Life Ins Co	0.000%	0	0.000%	\$2,727
0.0000	86355	Standard Life & Accident Ins Co	0.000%	0	0.645%	\$9,130,989
0.0000	25178	State Farm Mut Auto Ins Co	0.000%	0	1.222%	\$17,315,020
0.0000	69132	State Mut Ins Co	0.000%	0	0.408%	\$5,781,378
7.5789	89184	Sterling Investors Life Ins Co	0.532%	1	0.070%	\$994,262
0.0000	65021	Stonebridge Life Ins Co	0.000%	0	0.000%	\$244
0.6618	86231	Transamerica Life Ins Co	0.532%	1	0.804%	\$11,386,306
0.0000	61425	Trustmark Ins Co	0.000%	0	0.003%	\$42,196
0.0000	69663	USAA Life Ins Co	0.000%	0	0.981%	\$13,892,226
0.0000	11121	Unified Life Ins Co	0.000%	0	0.007%	\$97,879
0.0000	69701	Union Bankers Ins Co	0.000%	0	0.061%	\$862,777
0.0000	62596	Union Fidelity Life Ins Co	0.000%	0	0.022%	\$312,363
3.1294	69744	Union Labor Life Ins Co	0.532%	1	0.170%	\$2,407,957

Complaints Year: 2009 Total Complaints for Index: 188  
**Policy Type: Medicare Supplement**  
 Premiums Year: 2009 Total Premiums for Index: \$1,416,647,624  
 States selected for Index: FL  
 Complaint Set used: Confirmed Complaints  
 Report Date: 10/07/2010  
 Database: DSSSPLP

Complaint Index	Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.5611	92916	United Amer Ins Co	2.660%	5	4.740%	\$67,145,216
0.0000	69892	United Farm Family Life Ins Co	0.000%	0	0.000%	\$2,756
0.0000	95264	United Hlthcare of FL Inc	4.787%	9	0.000%	\$0
0.0000	63479	United Teacher Assoc Ins Co	0.000%	0	0.603%	\$8,538,698
0.3836	72850	United World Life Ins Co	0.532%	1	1.387%	\$19,645,390
0.1004	79413	UnitedHealthcare Ins Co	4.255%	8	42.368%	\$600,205,978
0.0000	11574	Universal Hlth Care Inc	3.191%	6	0.000%	\$0
0.0000	12577	Universal Hlth Care Ins Co Inc	1.064%	2	0.000%	\$0
0.0000	70319	Washington Natl Ins Co	0.000%	0	0.464%	\$6,580,183
0.0000	95081	WellCare of Fl Inc	12.766%	24	0.000%	\$0
0.0000	70629	World Ins Co	0.000%	0	0.062%	\$874,434

# Summary of Officers and Directors' Liability Claims

as reported by Insurers for CY2009  
pursuant to Section 627.9122(3), FS



Year of Claim Closure	2009
Number of Reported Closed Claims	637
Amount Paid by Indemnity Insurers	\$8,897,662
Amount Paid by Defendant Deductibles	\$52,744,951
Loss Adjustment	\$11,090,072
Other Loss Adjustment	\$341,367
Economic Loss	\$140,727
Non-Economic Loss	\$75,500
Punitive Damages Levied	\$0

## Summary of Workers' Compensation Insurance Experience

Pursuant to Section 627.914, F.S.

Florida Classification Experience - January 1, 2007 to December 31, 2007 Policy Period First Report

Coverage	Exposure	Manual Premium	Standard Premium
Full	\$208,627,844,026	\$3,443,368,665	\$3,753,566,173
Industry Type	Claim Count	Indemnity Losses	Medical Losses
Death	147	\$14,026,815	\$3,816,470
Permanent Total	160	\$19,052,169	\$83,496,988
Permanent Partial	10,606	\$162,723,697	\$315,324,398
Temporary Total	38,958	\$233,940,962	\$469,089,554
Medical Only	167,033	\$0	\$179,655,252
Contract Medical	22	\$0	\$56,262

## Summary of Florida Motor Vehicle Service Agreements

Pursuant to Section 634.137, F.S.

As of December 31, 2009	
Number of Licensed Companies in Florida	73
Reported Total Assets *	\$1,718,686,644
Reported Total Premium Written *	\$1,787,588,834
Reported Florida Premium Written *	\$629,654,649

\* Does not include Motor Vehicle Manufacturers (exempted in 2008 per Section 634.137(6), F.S.)

## Florida Voluntary Private Passenger Automobile Experience

Accident Years 2006, 2007, 2008 With Valuation as of March 31, 2009

Per Section 627.915, FS

	Accident Year 2006 as of March 31, 2009	Accident Year 2007 as of March 31, 2009	Accident Year 2008 as of March 31, 2009	Accident Years 2006, 2007, 2008 as of March 31, 2009
Calendar Year Earned Premium	\$ 12,300,257,897	\$ 12,271,247,688	\$ 12,036,281,120	\$ 36,607,786,705
Accident Year Paid Losses	\$ 7,387,030,545	\$ 7,063,890,183	\$ 5,589,698,749	\$ 20,040,619,477
Accident Year Reserves Outstanding	\$ 445,328,794	\$ 927,030,184	\$ 2,059,587,053	\$ 3,431,946,031
Allocated Loss Adjustment Expense Incurred	\$ 289,105,423	\$ 285,006,695	\$ 274,251,939	\$ 848,364,057
Unallocated Loss Adjustment Expense Incurred	\$ 1,161,575,315	\$ 1,130,817,547	\$ 1,076,362,235	\$ 3,368,755,097
Accident Year Incurred Loss and Loss Adjustment Expense	\$ 9,283,040,077	\$ 9,406,744,609	\$ 8,999,899,976	\$ 27,689,684,662
Developed Loss and Loss Adjustment Expense Incurred	\$ 9,357,804,995	\$ 9,534,798,343	\$ 9,924,799,216	\$ 28,817,402,554
Policyholders Dividends	\$ 33,186,199	\$ 9,761,235	\$ 6,541,370	\$ 49,488,804
All Other Expenses	\$ 2,641,940,349	\$ 2,678,410,761	\$ 2,654,923,295	\$ 7,975,274,405
Underwriting Gain (or Loss)	\$ 267,326,354	\$ 48,277,349	\$ (549,982,761)	\$ (234,379,058)

# Medical Loss Ratios for Florida Health Maintenance Organizations

COMPANY NAME	Per Section 641.23, F.S.	
	2008 Ratios	2009 Ratios
Aetna Health, Inc.	81.6790%	86.8352%
AIDS Healthcare Foundation MCO of Florida, Inc.	76.2599%	93.4679%
American Pioneer Health Plans, Inc.	( A )	N/A
Americas Health Choice Medical Plan, Inc.	In Rehabilitation	In Rehabilitation
Amerigroup Florida, Inc.	82.3830%	85.6601%
AvMed, Inc.	83.5997%	87.4118%
Capital Health Plan, Inc.	90.3550%	94.7165%
CarePlus Health Plans, Inc.	85.8961%	81.3151%
Cigna Healthcare of Florida, Inc.	85.6552%	76.2460%
Citrus Health Care, Inc.	98.2526%	87.1320%
First Medical Health Plan of Florida, Inc.	79.5421%	84.5429%
Florida Health Care Plan, Inc.	** 81%	83.6092%
Freedom Health, Inc.	81.6279%	84.3520%
Health First Health Plans, Inc.	83.2856%	87.6713%
Health Options, Inc.	86.7073%	82.0783%
Health Sun Health Plans, Inc.	84.8586%	84.8721%
Healthease of Florida, Inc.	82.7313%	88.6342%
Healthy Palm Beaches, Inc.	85.6065%	84.8844%
Humana AdvantageCare Plan	84.4168%	94.7209%
Humana Medical Plan, Inc.	82.4699%	80.4419%
Healthspring of Florida,, Inc. (f/k/a Leon Medical Centers Health Plans Inc)	82.9604%	78.6494%
Medica Health Plans of Florida, Inc.	72.8546%	87.4608%
Medica HealthCare Plans, Inc.	87.7967%	84.5454%
Molina Hlthcare of FL Inc	(B)	91.8762%
Neighborhood Health Partnership, Inc.	83.0588%	78.3564%
Optimum Healthcare, Inc.	81.8158%	80.9435%
Physicians Hlth Choice of FL Inc	( A )	176.4970%
Physicians United Plan, Inc.	94.4391%	89.1923%
Preferred Care Partners, Inc.	84.7435%	80.3956%
Preferred Medical Plan, Inc.	75.2367%	79.4938%
Public Health Trust Dade County Florida	88.5601%	93.4705%
Quality Health Plans, Inc.	88.7720%	88.8637%
Summit Health Plan, Inc.	83.3416%	89.6090%
Sunshine State Health Plan	( A )	99.0900%
Total Health Choice, Inc.	77.6525%	100.8018%
United Healthcare Of Florida, Inc.	87.4861%	87.1597%
Universal Health Care, Inc.	82.6318%	81.5241%
Vista Health Plan, Inc.	86.7062%	89.0054%
Vista Healthplan of South Florida, Inc.	82.5580%	83.1303%
WellCare of Florida, Inc.	84.6496%	83.8574%

\*\* Certain assets and liabilities of Florida Health Care Plan, Inc. were transferred to NAC Health on 12/31/08. Upon transfer Florida Health Care Plan, Inc. surrendered its Certificate of Authority as an HMO and changed its name to H.H. Holdings, and NAC Health changed its name to Florida Health Care Plan.

A= Licensed but had no enrollment

B=Operations for one month

Medical loss ratios are generally used as an indicator to determine the percentage of the HMO's premium dollars which are used to pay claims. It is calculated by dividing incurred losses by total revenue. Although the medical loss ratio is a ratio which is used to determine the percentage of premium dollars which are spent to pay claims, it is only one indicator among many which address the quality of health care provided by the HMO.

Source: Company Data Submitted to the NAIC.



# Budget

**This section summarizes the Office of Insurance Regulation's budget appropriations, expenditures, and revenues for the Fiscal Year 2009-2010 (July 1, 2009 - June 30, 2010.)**

**Budget Appropriation & Expenditures FY 09-10**  
**Financial Services Commission**  
**Office of Insurance Regulation**

		OIR Compliance & Enforcement Appropriation	OIR Executive Direction & Support Appropriation	Total Appropriation
Full-time Equivalent Positions		265	35	300
<b>Total FTE</b>		<b>265</b>	<b>35</b>	<b>300</b>
Salaries and Benefits	010000	15,685,412	2,649,575	18,334,987
<b>Total S&amp;B</b>		<b>15,685,412</b>	<b>2,649,575</b>	<b>18,334,987</b>
Other Personal Services	030000	175,000	0	175,000
<b>Total OPS</b>		<b>175,000</b>	<b>0</b>	<b>175,000</b>
Expense	040000	2,869,133	151,969	3,021,102
<b>Total Expense</b>		<b>2,869,133</b>	<b>151,969</b>	<b>3,021,102</b>
Operating Capital Outlay	060000	2,000	0	2,000
<b>Total OCO</b>		<b>2,000</b>	<b>0</b>	<b>2,000</b>
Florida Public Hurricane Loss Model	100515	623,512	0	623,512
<b>Total Special Categories</b>		<b>623,512</b>	<b>0</b>	<b>623,512</b>
Contracted Services	100777	728,016	117,710	845,726
<b>Total Contracted Services</b>		<b>728,016</b>	<b>117,710</b>	<b>845,726</b>
Risk Management	103241	173,368	0	173,368
<b>Total Risk Management</b>		<b>173,368</b>	<b>0</b>	<b>173,368</b>
Transfer to DMS/Human Resources (Non-Operating)	107040	110,555	15,449	126,004
<b>Total Transfer to DMS/Human Resources</b>		<b>110,555</b>	<b>15,449</b>	<b>126,004</b>
Financial Exams Contracts-P&C	100523	4,651,763	0	4,651,763
Financial Exams Contracts-L&H	100524	50,000		50,000
<b>Financial Exams Contracts</b>		<b>4,701,763</b>	<b>0</b>	<b>4,701,763</b>
<b>SERVICE TOTAL</b>		<b>25,068,759</b>	<b>2,934,703</b>	<b>28,003,462</b>
SERVICE TOTAL ESTIMATED EXPENDITURES				<b>28,003,462</b>

**Fiscal Year 2009-2010 Revenues**

Insurance Commissioner's Regulatory Trust Fund  
 Deposits to General Revenue

**14,802,984**  
**188,536,471**



FLORIDA OFFICE OF INSURANCE REGULATION  
KEVIN M. McCARTY, INSURANCE COMMISSIONER  
200 E. GAINES STREET • TALLAHASSEE, FLORIDA 32399  
PHONE: 850/413-3140  
[WWW.FLOIR.COM](http://WWW.FLOIR.COM)

